

*The Winters Healthcare Foundation, Inc. seeks to develop and sustain a comprehensive, community based, personalized system of health care that will respond to local and regional needs.*



Winters Healthcare (WHF) is a non-profit Federally Qualified Health Center (FQHC) that values individuals who are dedicated and passionate about caring and providing healthcare for communities. We treasure and nurture the relationships between our patients and staff care teams. At WHF we believe in “whole person” care encompassing the physical, emotional, relational, and social aspects of a community member’s life. Additionally, we actively collaborate with other groups in and around Winters, CA to provide a myriad of services and supports to our patients and to improve the health of our entire community.

WHF seeks a full-time bilingual Clinical Nurse Manager who is passionate and excited about community health centers and innovative ways to deliver healthcare using a care team model with the patient at the center of care. The successful candidate will foster team work and will work to develop and implement programs and internal processes designed to improve the quality of healthcare delivery. The nurse manager will work closely with the clinic manager to monitor and ensure efficient clinic/patient flow. The nurse manager will help to support a model of comprehensive preventative care focused on care team management and promote active patient participation in the care process. The Clinical Nurse Manager provides clinical support to providers by taking new patient histories, ordering labs and imaging, addressing refill requests, and being the clinical conduit between the provider and the patient. The Clinical Nurse Manager performs RN only visits, serves as the “advice nurse” and triage RN, contacts patients who have abnormal lab values, and answers patient questions per protocol or as directed by providers. The nurse manager acts as an extender of provider time and as a resource for clinic staff and patients. He/she is responsible for the clinical training, support, and supervision of medical assistants, case management, care coordination and monitoring of chronic care patients, and collecting and analyzing data for reporting purposes.

**Additional duties may include:**

Program management including tracking and reporting services provided under programs such as CBCEDP, CHDP, or FPACT. Chronic disease management for patients with lab values outside clinical parameters, hard to contact, need extra support, or have difficult or complex social needs. Interfacing with Hospice, SNFs, and other care providers. Provide oversight of Health Education including development of patient self management programs. Monitor and track hospital admissions and discharge transition for WHF patients. Assure team management in crisis situations. Support, supervise, set and cover schedules of back office MAs including performing MA visits if needed.

**Minimum Requirements:**

- Current CA license
- Current BCLS
- Excellent clinical judgment and rapid needs assessment skills
- Previous experience in a community clinic setting and previous supervisory experience
- Outstanding communication and teambuilding skills
- Bilingual English/Spanish a must (highly desirable)
- Salary DOE

Winters, CA is a small farming town, home to unique shops, restaurants, and galleries located at the base of the Vaca Mountains in Northern California. Winters’ location offers its residents a host of amenities, recreation activities, and world-class cultural offerings just minutes away. Both the San Francisco bay area and the Sierra Mountains are an easy day trip.