FAQs

UPDATE -- Ocean Spray Voluntarily Recalls Limited **Quantity of Original Flavor Craisins® Dried Cranberries in Western**

Five Additional Best By Code Dates of 5-oz, 10-oz, and 48-oz Original Flavor

issued November 25, 2011 of a limited number of production lots of its Original Flavor Craisins® Dried Cranberries in 5ounce, 10-ounce and 48-ounce packages in the western U.S. only. Ocean Spray took this precautionary measure due to the

The additional five recalled lots were only shipped to retailers in the following eight western U.S. states: Arizona, California, Colorado, Montana, Nevada, New Mexico, Oregon, and Washington.

No international markets are affected by this expanded recall.

To date, the company has not received any reports of consumer complaints of metal fragments in product subject to this expanded recall. No injuries or adverse effects have been reported regarding these products to date. Ocean Spray issued the voluntary recall out of an abundance of caution to ensure the safety of our consumers.

No other Ocean Spray brand products are affected.

The following Ocean Spray Original Flavor Craisins® Dried Cranberries are added to this recall:

- 5 oz Craisins® UPC: 00293-000 Best By Dates (ONLY THESE DATES FOLLOWED BY THE LETTER "M" ARE AFFECTED): Oct 28 2012 M
- 10 oz Craisins® UPC: 29456-000 and 29464-000 Best By Dates (ONLY THESE DATES FOLLOWED BY THE LETTER "M" ARE AFFECTED: Oct 30 2012 M
- 48 oz Craisins® UPC: 00678-318 Best By Dates (ONLY THESE DATES FOLLOWED BY THE LETTER "M" ARE AFFECTED): Oct 29 2012 M Nov 8 2012 M Nov 12 2012 M

Consumers who have purchased the recalled products are urged to destroy the product, save the UPC label and best by date and contact the Ocean Spray Consumer Hotline at 1-800-662-3263, Monday-Friday, 9-4 EST for a coupon replacement.

Ocean Spray Voluntarily Recalls Limited Quantity of Original Flavor Craisins® Dried Cranberries and **Bulk Dried Cranberries Sales**







Certain 5-oz, 10-oz, and 48-oz Craisins® Code Dates Affected

Lakeville, MA (November 25, 2011) - Ocean Spray today announced it has taken the precautionary measure of voluntarily recalling certain production lots of its Original Flavor Craisins® Dried Cranberries product in 5-ounce, 10-ounce and 48-ounce packages due to the possible presence of very small hair-like metal fragments that are unlikely to cause consumer injury. No reports of fragments in finished goods have been received and no injuries or adverse effects have been reported regarding these products to date. Ocean Spray issued the voluntary recall out of an abundance of caution to ensure the safety of our consumers.

This is a very small recall. The sweetened dried cranberries associated with the recall represent less than $\frac{1}{4}$ of $\frac{1}{6}$ of the total pounds we produce annually.

No other Ocean Spray brand products are affected.

The following Ocean Spray Original Flavor Craisins® Dried Cranberries are part of this recall:

- 5 oz Craisins® UPC: 00293-000
 Best By Dates (ONLY THESE DATES FOLLOWED BY THE LETTER "M" ARE AFFECTED):
 Oct 27 2012 M
- 10 oz Craisins® UPC: 29456-000 and 29464-000

Best By Dates (ONLY THESE DATES FOLLOWED BY THE LETTER "M" ARE AFFECTED):

Oct 27 2012 M

Oct 28 2012 M

Oct 29 2012 M

• 48 oz Craisins® UPC: 00678-318

Best By Dates (ONLY THESE DATES FOLLOWED BY THE LETTER "M" ARE AFFECTED):

Oct 27 2012 M

Oct 28 2012 M

Nov 3 2012 M

Nov 4 2012 M

Nov 5 2012 M

Nov 6 2012 M

Nov 7 2012 M

Nov 10 2012 M

Nov 11 2012 M

Consumers who have purchased the recalled products are urged to destroy the product, save the UPC label and best by date and contact the Ocean Spray Consumer Hotline at 1-800-662-3263 for a coupon replacement.

Press Room



Ocean Spray Serves-Up More than Cranberries at Big Apple Bog

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In Our Pantry



Real Juice. Real Bubbly.

Try new Sparkling Juice Drinks in cranberry and pomegranate blueberry. Also available in 10calorie diet!

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