What *is* the Department of Child Support Services?

The Department of Child Support Services is a specialized agency that provides assistance to the public in an effort to establish and enforce child, spousal, and medical support orders, without charge.

If you are a parent not receiving the child support that you should, or you have an order for child support and want someone to modify and/or collect it, the Department of Child Support Services is here to help you. If you pay child support and think the order is too large, Child Support Services will do calculations to determine the proper amount of support and seek a change in the order if it is appropriate.

The Department of Child Support Services provides this assistance ***at no charge***. Once a money judgment is ordered and collected, a nominal fee of $25 may be charged one time per year. ***APPLY NOW!***

THINGS TO REMEMBER

The Department of Child Support Services does not represent any party but provides attorneys on behalf of the children of the County of Yolo to act in their best interest.

The agency is not allowed to handle issues regarding visitation and custody.

County of Yolo
Department of Child Support Services

Drop-in Office Hours:
8:00 AM – 4:30 PM
Monday through Friday

Address:
100 West Court Street
Woodland CA 95695

Telephone:
(866) 901-3212

Fax:
(530) 661-2878

Website:
www.yolocountychildsupport.org
www.childsup.ca.gov

Email:
child.support@yolocounty.org

For an application, come to the office, call or go on our web site.

From Interstate 5 or highway 113, take the Main street off ramp.

Turn West and go about 3 miles.

Turn right on California Street.

Go through the light at Court St. and the building is on your left.

Enter the parking lot after the building.

Yolo County Child Support Services

Department of Child Support Services (DCSS) Will Work With Yolo County Parents To:

- Identify the father through DNA testing.
- Obtain a court order for money and medical support.
- Locate parent(s) and assets for support enforcement purposes.
- Collect child and medical support from the absent parent.
- Pay support payments to the parent who has custody.
- Modify an existing court order for child or medical support.

OPEN A CASE NOW

There are two types of cases opened by DCSS: Cal Works and private party.

CalWORKs CASES

If you are receiving CalWORKs, you have automatically, temporarily assigned to the State of California, your right to receive all current and past due child support. Our office will open a child support case for you when we receive a referral from the Yolo County Department of Employment and Social Services.

Even if you are just receiving Medi-Cal, a referral from the Department of Employment and Social Services will be sent to our office. We will work to establish paternity and medical support. You may request that we also establish a child support order. If you already have an order for child support, you may request that we enforce the existing order.

When you discontinue from CalWorks or Medi-Cal, we will continue full enforcement unless notified by you in writing to close the case.

PRIVATE PARTY

Any Yolo County resident may ask DCSS to establish an order and collect child support for him/her. You may request that an application for Child Support Services be sent to you or you may pick one up at our department.

Services available at DCSS include:

- Locating the parent(s) for support enforcement purposes.
- Establishing paternity.
- Establishing a child support order and/or medical support order.
- Enforcing a child support order and/or medical support order.
- Modifying an existing court order for child support and/or medical support.
- Collecting and disbursing support payments.

DCSS will ask you to provide as much information about the noncustodial parent as possible. The more accurate the information you provide, the more likely you are to see results. The following are examples of information you should try to provide.

- **Full legal name and address** of the noncustodial parent (NCP) and any aliases s/he may have used.
- **Date of birth** and a current physical description of the NCP.
- **NCP's Social Security number**. This information may be found on old pay stubs, income tax returns, credit or loan applications, bank accounts, insurance or health records, or military/union records. If you do not have these documents, you may be able to obtain them by writing to the appropriate agency.
- **Date of marriage**. If none, and if NCP resides in another state, did s/he ever live in California.
- **Child support court order**, if one exists, or any other court order that provides for child support payments, such as a divorce order.
- **Name and address of NCP's current or former employers** and description of assets. You should provide pay stubs, tax returns, bank statements, and property documents.

HOW TO HELP THE DEPARTMENT OF CHILD SUPPORT SERVICES PROVIDE YOU WITH THE BEST SERVICES

Promptly inform our office of any change in circumstances or information. This would include changes of address or telephone number, change in custody, change in aid status, name change, initiation of divorce or other legal proceedings, information regarding the absent parent, and receipt of any direct child or spousal support payments.