

Yolo County Health and Human Services

Resource Guide

September 2014



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DEPARTMENT OF ALCOHOL, DRUG, AND MENTAL HEALTH



ADULT SPECIALTY MENTAL HEALTH SERVICES

PROGRAM DESCRIPTION:

“Specialty Mental Health Services,” clinic or field based, for Severely Mentally Ill adults. Types of services as defined by Medi-Cal include; assessment, psychotherapy (brief), targeted case management, plan development, collateral, rehabilitation and crisis intervention.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Target population is Severely Mentally Ill defined by specific diagnosis and medically necessity based on level of functioning. Medi-Cal, Medicare/Medi-Cal or indigent.

APPLICATION PROCESS:

Client attends “orientation” (at the Woodland office) which is an information and patient registration process. Consumers are asked to bring proof of residency, Medi-Cal card and/or proof of income for sliding scale fees (Medi-Cal printout should read county code 57).

Consumers are then provided an assessment appointment with a clinician to complete a bio/psycho/social assessment to help determine target population. All assessments are reviewed by clinical manager for authorization of types/frequency of services offered (as described above). Consumers who are assessed but do not meet target population are referred to community providers or other appropriate service providers.

CLIENTS SERVED:

Approximately 1200 annually.

STAFFING:

Approximately 15 ADMH staff members provide these services (in addition to other staff duties).

MAJOR COMMUNITY PARTNERS:

CommuniCare Health Centers, Turning Point Community Programs, Yolo Community Care Continuum.

LOCATIONS FOR SERVICES:

Woodland
137 N Cottonwood St.
Woodland, CA 95695
(530) 666-8630
M-F 8:00am – 5:00pm

Davis
600 A Street
Davis, CA 95616
(530) 757-5530
M, W 8:00am – 5:00pm

West Sacramento
500 W. Jefferson Blvd.
West Sacramento, CA 95605
(916) 375-6350
T,TH,F 8:00am – 5:00pm

24-Hour CRISIS and ACCESS toll free line: (888) 965-6647 / TDD (800) 735-2929
CRISIS de 24 horas y acceso de peaje línea gratuita: (888) 965-6647 / TDD (800) 735-2929
24-часовой кризиса и получить доступ к бесплатному линии: (888) 965-6647 / TDD (800) 735-2929

MANAGER AND KEY SUPERVISOR STAFF:

Clinical Manager



CHILDREN AND YOUTH SPECIALTY MENTAL HEALTH SERVICES

PROGRAM DESCRIPTION:

Specialty mental health services provided to children and youth, including therapy and medication support services.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Indigent and Medi-Cal beneficiaries aged 17 or under meeting medical necessity and Seriously Emotional Disturbance criteria (W&I Code 5600.3).

APPLICATION PROCESS:

Intake assessment completed to determine medical necessity and SED criteria status. UMDAP/sliding scale for clients who have neither insurance nor full scope Medi-Cal. Payment of spend-down or share of cost if applicable to Medi-Cal beneficiaries.

CLIENTS SERVED:

Approximately 300 annually.

STAFFING:

9 FTE- (1) supervising clinician, six (6) clinicians and two (2) Mental Health specialists.

MAJOR COMMUNITY PARTNERS:

- EPSDT specialty mental health service providers.
- Co-location site partners including MDIC and RISE in Winters and Esparto.
- Child Welfare Services (CWS) and Probation

LOCATIONS FOR SERVICES:

- Yolo County ADMH sites including Woodland, Davis, West Sacramento
- Yolo County Partner/Provider Sites: Multi-Disciplinary Interview Center (MDIC) office in Woodland, RISE offices in Winters and Esparto
- Yolo County Provider Sites

Woodland

137 N Cottonwood St.
Woodland, CA 95695
(530) 666-8630
M-F 8:00am – 5:00pm

Davis

600 A Street
Davis, CA 95616
(530) 757-5530
M, W 8:00am – 5:00pm

West Sacramento

500 W. Jefferson Blvd.
West Sacramento, CA 95605
(916) 375-6350
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24-часовой кризиса и получить доступ к бесплатному линии: (888) 965-6647 / TDD (800) 735-2929

MANAGER AND KEY SUPERVISOR STAFF:

Theresa Smith, LCSW
Clinical Program Manager

Katherine Barrett, LCSW, RPT/S
Children and Youth Services Supervisor



CRISIS RESPONSE/ EVALUATION (ALL AGES)

PROGRAM DESCRIPTION:

24 hour phone line response-1-888-965-6647. During non- business hours this number is answered by a contracted agency. Staff provides initial triage to address or stabilize the caller until the next working day. They would also alert PD if warranted for “welfare checks” or immediate risk situations. They would provide information as to how to access non- emergency, out-patient services. A log of all callers is sent to ADMH daily for follow up care and treatment.

During business hours this number is answered by front desk support staff and transferred to Crisis Staff. For calls and walk in, Crisis staff assesses for imminent risk due to a mental disorder and provide appropriate intervention on a continuum from most restrictive (involuntary hospitalization) to least restrictive (use of natural supports).

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Everyone

APPLICATION PROCESS:

Not required. Crisis Intervention services may be billed to insurance or consumer.

CLIENTS SERVED:

Varies

STAFFING:

Rotates daily among approximately 5 different clinical staff, a dedicated clinician each day.

MAJOR COMMUNITY PARTNERS:

Yolo Community Care Continuum

LOCATIONS FOR SERVICES:

Woodland	Davis	West Sacramento
137 N Cottonwood St. Woodland, CA 95695 (530) 666-8630 M-F 8:00am – 5:00pm	600 A Street Davis, CA 95616 (530) 757-5530 M, W 8:00am – 5:00pm	500 W. Jefferson Blvd. West Sacramento, CA 95605 (916) 375-6350 T,TH,F 8:00am – 5:00pm

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MANAGER AND KEY SUPERVISOR STAFF:

Clinical Manager

Karen Gerbasi, MFT
Supervising Clinician



CULTURAL COMPETENCY

PROGRAM DESCRIPTION:

Ensure the commitment to cultural and linguistic competency are reflected throughout the ADMH system; ensure that staff training and program policies reflect this commitment and manifest racial, ethnic, cultural and linguistic diversity. Produce, implement and maintain a Cultural Competence Plan which includes the statements of mission, philosophy, plans, policies, procedures and key documents relating to a system-wide commitment to cultural and linguistic competence.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

All staff, volunteers and individuals served.

APPLICATION PROCESS:

N/A

CLIENTS SERVED:

N/A

STAFFING:

0.5 FTE Cultural Competency/Ethnic Services Manager

MAJOR COMMUNITY PARTNERS:

All county and provider agencies.

LOCATIONS FOR SERVICES:

Woodland

137 N Cottonwood St., Suite 2300
Woodland, CA 95695
M-F 8:00am – 5:00pm

24-Hour CRISIS and ACCESS toll free line: (888) 965-6647 / TDD (800) 735-2929
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MANAGER AND KEY SUPERVISOR STAFF:

Joan Beesley

Cultural Competency/Ethnic Services Manager



MENTAL HEALTH SERVICES ACT—COMMUNITY SERVICES AND SUPPORTS

Adult Wellness Alternatives Program and Wellness Center

PROGRAM DESCRIPTION:

Funded by the Mental Health Services Act (MHSA), the Wellness Alternatives Program provides Full Service Partnership (FSP), System Development (general) and Outreach and Engagement services to un-served and underserved individuals aged 25-59 who have Serious Mental Illnesses. MHSA also funds a drop in Wellness Center in Woodland for Transition-Age Youth (16-24) and Adults. Clients can participate in various rehabilitative and skill-building groups. Consumers are encouraged to engage in Wellness and Recovery activities. Clients have access to computers and the Internet.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Must be a current client of ADMH. Paroles are not eligible to receive MHSA services. The Wellness Center is drug and alcohol free environment.

APPLICATION PROCESS:

Eligibility is determined by clinical supervisors/managers, based on clinical need.

CLIENTS SERVED:

Approximately 325 annually.

STAFFING:

Clients are served by multiple ADMH and provider staff, including clinical staff, specialists and consumer peer staff.

MAJOR COMMUNITY PARTNERS:

Turning Point Community Programs (housing; employment readiness; Assertive Community Treatment services)

LOCATIONS FOR SERVICES:

Woodland Wellness Center

137 N. Cottonwood Street

Woodland, CA 95695

(530) 666-8630

M-F 8:00am – 5:00pm

24-Hour CRISIS and ACCESS toll free line: (888) 965-6647 / TDD (800) 735-2929

CRISIS de 24 horas y acceso de peaje línea gratuita: (888) 965-6647 / TDD (800) 735-2929

24-часовой кризиса и получить доступ к бесплатному линии: (888) 965-6647 / TDD (800) 735-2929

MANAGER AND KEY SUPERVISOR STAFF:

Clinical Manager

Karen Gerbasi, MFT
Supervising Clinician

Nancy Edgar, LCSW
Supervising Clinician

Sandra Serrano
Program Coordinator



MENTAL HEALTH SERVICES ACT—COMMUNITY SERVICES AND SUPPORTS

Children’s Specialty Mental Health Services

PROGRAM DESCRIPTION:

Funded by the Mental Health Services Act (MHSA), the Children’s Specialty Mental Health Services provides Full Service Partnership (FSP), System Development (general) and Outreach and Engagement services to children ages 0-15.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Yolo County Children ages 0-15 who are experiencing Serious Emotional Disturbance and who are un-served, underserved or inappropriately served.

APPLICATION PROCESS:

Intake assessment completed to determine medical necessity and SET criteria status.

CLIENTS SERVED:

150-175 annually.

STAFFING:

Clients are served by Clinicians and Specialists on staff with ADMH Children and Youth Services.

MAJOR COMMUNITY PARTNERS:

Rural Innovations in Social Economics (R.I.S.E.)—site partner in Esparto and Winters.

LOCATIONS FOR SERVICES:

MHSA Children’s Services are provided throughout Yolo County.

MANAGER AND KEY SUPERVISOR STAFF:

Theresa Smith, LCSW

Clinical Program Manager, Prevention Coordinator
(530) 666-8630

Katherine Barrett, LCSW, RPT/S

Children and Youth Services Supervisor
(530) 666-8630



MENTAL HEALTH SERVICES ACT—COMMUNITY SERVICES AND SUPPORTS

Older Adult Outreach and Assessment Program

PROGRAM DESCRIPTION:

Funded by the Mental Health Services Act (MHSA), the Older Adult Outreach and Assessment Program provides Full Service Partnership (FSP), System Development (general) and Outreach and Engagement services to un-served and underserved individuals aged 60+ who have Serious Mental Illnesses. MHSA also coordinates with the Senior Peer Counselor Volunteer Program to assist older clients in maintaining independence in the community.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

MHSA Older Adult clients are identified by ADMH staff, according to eligibility and clinical need. Parolees are not eligible to receive MHSA services.

APPLICATION PROCESS:

See above.

CLIENTS SERVED:

Approximately 100 annually.

STAFFING:

Clients are served by multiple ADMH and provider staff, including clinical staff, specialists and consumer peer staff.

MAJOR COMMUNITY PARTNERS:

Turning Point Community Programs

LOCATIONS FOR SERVICES:

Countywide

MANAGER AND KEY SUPERVISOR STAFF:

Clinical Manager
(530) 666-8630

Nancy Edgar, LCSW
Supervising Clinician
(530) 666-8630



MENTAL HEALTH SERVICES ACT—COMMUNITY SERVICES AND SUPPORTS

Pathways to Independence for Transition-Aged Youth (TAY)

PROGRAM DESCRIPTION:

Funded by the Mental Health Services Act (MHSA), the Pathways provides Full Service Partnership (FSP), System Development (general) and Outreach and Engagement services to un-served and underserved individuals aged 16-24 who have Serious Mental Illnesses. MHSA also accommodates TAY clients at the Woodland Wellness Center. Clients can participate in various rehabilitative and skill-building groups and are encouraged to engage in Wellness and Recovery activities. Clients have access to computers and the Internet.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Must be a current client of ADMH. Paroles are not eligible to receive MHSA services. The Wellness Center is a drug- and alcohol-free environment.

APPLICATION PROCESS:

Eligibility is determined by clinical supervisors/managers, based on clinical need.

CLIENTS SERVED:

Approximately 105 annually.

STAFFING:

Clients are served by multiple ADMH and provider staff, including clinical staff, specialists and consumer peer staff.

MAJOR COMMUNITY PARTNERS:

Turning Point Community Programs (housing; employment readiness; Assertive Community Treatment services)

LOCATIONS FOR SERVICES:

Woodland	Davis	West Sacramento
137 N Cottonwood St. Woodland, CA 95695 (530) 666-8630 M-F 8:00am – 5:00pm	600 A Street Davis, CA 95616 (530) 757-5530 M, W 8:00am – 5:00pm	500 W. Jefferson Blvd. West Sacramento, CA 95605 (916) 375-6350 T,TH,F 8:00am – 5:00pm

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MANAGER AND KEY SUPERVISOR STAFF:

Theresa Smith, LCSW
Clinical Program Manager

Karen Gerbasi, MFT
Supervising Clinician



MENTAL HEALTH SERVICES ACT—PREVENTION AND EARLY INTERVENTION

Crisis Intervention Team (CIT) Training

PROGRAM DESCRIPTION:

Modeled after a nationally recognized evidence-based program known as the “CIT Memphis Model,” Crisis Intervention Team training focuses on training personnel from local law enforcement agencies and other first responders to recognize the signs of mental illness when responding to someone experiencing a mental health crisis. The course is approved by a local Peace Officers Standards and Training (POST) agency at no cost to the individual or the agency. The course teaches trainees the signs and symptoms of mental illness and coaches them on how to respond appropriately and compassionately to individuals and families in crisis.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Law enforcement officers and other first responders who live and/or work in Yolo County. Out-of-county officers included on a space-available basis.

APPLICATION PROCESS:

Through Agency Training Officer or directly to contractor/trainer.

CLIENTS SERVED:

Approximately 100 individuals per year.

STAFFING:

Limited participation by clinical staff, consumers and family members who address the participants as part of the training.

MAJOR COMMUNITY PARTNERS:

- Woodland Police; Davis Police
- West Sacramento Police
- UC Davis Police; Winters Police
- Yolo Sheriffs
- Yolo Probation
- CA Highway Patrol
- Cache Creek Tribal Security

LOCATIONS FOR SERVICES:

32-hour class is offered four times per year.

MANAGER AND KEY SUPERVISOR STAFF:

Joan Beesley
MHSA Manager
(530) 666-8630

Contractor:
Disability Response, Inc.
Michael Summers
disabilityresponse@yahoo.com



MENTAL HEALTH SERVICES ACT—PREVENTION AND EARLY INTERVENTION

Early Signs Training and Assistance

PROGRAM DESCRIPTION:

Program focuses on stigma reduction and community education to intervene earlier in mental health crises. Early Signs provides training to residents, service providers, county staff, caregivers, and any interested individuals who live or work in Yolo County. Trainings are Applied Suicide Intervention Strategies Training (ASIST); SafeTALK (suicide prevention strategies); Mental Health First Aid Certification; and Youth Mental Health First Aid. The purpose of these trainings is to both help expand the reach of individuals who have the knowledge and skills to respond to or prevent a mental health crisis in the community, and to reduce the stigma associated with mental illness. The classes are provided free of charge to the participants.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Interested individuals age 18 and over who live or work in Yolo County. (SafeTALK course may be taken by youth over 15.)

APPLICATION PROCESS:

Contact ADMH Outreach Spec II Justin Hall at x8712

CLIENTS SERVED:

250 individuals per year.

STAFFING:

Five individuals on staff are trained to deliver the various curricula.

MAJOR COMMUNITY PARTNERS:

All community agencies

LOCATIONS FOR SERVICES:

Varies

MANAGER AND KEY SUPERVISOR STAFF:

Joan Beesley
MHSA Manager
(530) 666-8630

Justin Hall
Outreach Specialist II
(530) 666-8630



MENTAL HEALTH SERVICES ACT--PREVENTION AND EARLY INTERVENTION

Rural Children's Resiliency Program
Urban Children's Resiliency Program

PROGRAM DESCRIPTION:

These programs provide evidence-based services and offer promising practices in engagement of at-risk children and youth. The Rural Children's Resiliency Program serves rural areas of Yolo County, including the geographic areas of Esparto Unified School District and Winters Joint Unified School District. The Urban Children's Resiliency Program serves the urban areas of Yolo County, including the geographic areas of the Woodland Joint Unified School District, Davis Joint Unified School District, and Washington Unified School District. Program activities enhance life skills, build resiliency and promote mental wellness.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Children 0-18 living in Yolo County, most particularly those identified as at-risk populations, troubled youth, or underserved ethnicities.

APPLICATION PROCESS:

Children and youth participants are identified in the community by the providers.

CLIENTS SERVED:

RISE, Inc.- 150-200 annually

Victor Community Support Services - 3,000 to 3,500 annually

STAFFING:

ADMH Clinical staff and Friday Night Live staff interact with this program.

MAJOR COMMUNITY PARTNERS:

- RISE, Inc.
- Victor Community Support Services, Inc.

LOCATIONS FOR SERVICES:

Locations vary. Services available weekdays; some evening and weekend activities

MANAGER AND KEY SUPERVISOR STAFF:

Joan Beesley
MHSA Program Manager
(530) 666-8630

Contractor:
RISE, Inc.
Tico Zendejas, Director
(530) 787-4110

Contractor:
Victor Community Support Services
David N. Hafter, MFT
(530) 601-5613



MENTAL HEALTH SERVICES ACT—PREVENTION AND EARLY INTERVENTION

Senior Peer Counselor Volunteers

PROGRAM DESCRIPTION:

Program staff facilitates and trains a group of older adult volunteers from the community who provide free supportive counseling and visiting services for older adults in Yolo County. Volunteers also provide support groups in various locations for older adults who are more mobile. By providing psychosocial supports and identifying possible signs and symptoms of mental illness early on, Senior Peer Counselors assist older adults to live independently in the community for as long as reasonably possible.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Older adults (60+) who are troubled by loneliness, depression, loss of loved ones, illness, or other concerns of aging. Program addresses the specific needs of these older adults and provides services throughout the county and at all stages of recovery.

APPLICATION PROCESS:

Contact ADMH Outreach Spec II Justin Hall at (530) 666-8630

CLIENTS SERVED:

50-75 per year, ongoing.

STAFFING:

2 FTE

MAJOR COMMUNITY PARTNERS:

- Senior Volunteers

LOCATIONS FOR SERVICES:

Varies

MANAGER AND KEY SUPERVISOR STAFF:

Joan Beesley
MHSA Program Manager
(530) 666-8630

Nancy Edgar, LCSW
Supervising Clinician
(530) 666-8630

Justin Hall
Outreach Specialist II
(530) 666-8630



PSYCHIATRIC / NURSING SERVICES

PROGRAM DESCRIPTION:

Psychiatrists and Mid-level practitioners provide evaluation and psychiatric treatment for clients with serious and persistent mental illness (SMI/SED). Nursing staff provides medication refills, administers weekly antipsychotic injections and serves as the primary contact for urgent clinical needs. Other duties include nursing case management and care coordination with primary care and nursing homes. Patient Assistance Program (PAP) provides free medications to clients who are uninsured.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Participants must have Serious Mental Illness or Serious Emotional Disturbance.

APPLICATION PROCESS:

Clients are scheduled for psychiatric evaluation and treatment after orientation and clinician assessment.

CLIENTS SERVED:

Approximately 2,500 annually

STAFFING:

11 FTE

MAJOR COMMUNITY PARTNERS:

- Primary Care Clinic
- Psychiatric Hospitals
- Pharmacies (Raley's pharmacy for PAP)

LOCATIONS FOR SERVICES:

Woodland	Davis	West Sacramento
137 N Cottonwood St. Woodland, CA 95695 (530) 666-8630 <i>M-F 8:00am – 5:00pm</i>	600 A Street Davis, CA 95616 (530) 757-5530 <i>M, W 8:00am – 5:00pm</i>	500 W. Jefferson Blvd. West Sacramento, CA 95605 (916) 375-6350 <i>T,TH,F 8:00am – 5:00pm</i>

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24-ЧАСОВОЙ КРИЗИСА И ПОЛУЧИТЬ ДОСТУП К БЕСПЛАТНОМУ ЛИНИИ: (888) 965-6647 / TDD (800) 735-2929

MANAGER AND KEY SUPERVISOR STAFF:

Arturo Villamor, MD
Medical Director



QUALITY MANAGEMENT (QM) AND DATA ADMINISTRATION (DA) PROGRAM

PROGRAM DESCRIPTION:

The QM Program conducts performance monitoring activities throughout ADMH operations. Activities include reporting Medi-Cal beneficiary and system outcomes, utilization management, utilization review, provider appeals, certification, credentialing and monitoring Medi-Cal providers, and resolution of beneficiary grievances. The vehicle for evaluating recommend policy decisions, the results of QI activities, including performance improvement projects, instituting needed QI actions, and, ensuring follow-up of QI processes is the QI Committee. In addition, the Utilization Management (UM) Program evaluates medical necessity, appropriateness and efficiency of services provided to Medi-Cal beneficiaries prospectively or retrospectively to comply with annual state/federal audits, reviews, and program integrity.

The DA Program supports the development and maintenance of basic data collection and processing activities for clinic/program operations such as new client registrations, client look-ups, admissions and discharges, diagnoses, services provided, billing, Client Services Information (CSI) reporting to State DHCS, and routine reporting for management needs such as caseload lists, productivity reports, and other day-to-day needs. The DA program is responsible for developing and operating an Electronic Health Records documentation system that includes assessments, treatment plans, progress notes, allergy information, lab results, and prescribed medications for direct service practitioners. AVATAR is the MIS/EMR system.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

All clients served by ADMH; Medi-Cal beneficiaries that meet the specialty mental health services medical necessity criteria, Seriously Emotionally Disturbed (SED) children and youth, and Seriously Mentally Ill (SMI) adults regardless of payer source.

STAFFING:

5 FTE

MAJOR COMMUNITY PARTNERS:

- State DHCS
- County staff
- Outside consultants as needed

LOCATIONS FOR SERVICES:

Woodland	Davis	West Sacramento
137 N Cottonwood St., Suite 2300 Woodland, CA 95695 (530) 666-8630 M-F 8:00am – 5:00pm	600 A Street Davis, CA 95616 (530) 757-5530 M, W 8:00am – 5:00pm	500 W. Jefferson Blvd. West Sacramento, CA 95605 (916) 375-6350 T,TH,F 8:00am – 5:00pm

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MANAGER AND KEY SUPERVISOR STAFF:

Rudy C. Arrieta
QM Manager/ Data Administrator

Supervising Clinician



RESIDENTIAL CARE (24-HOUR) FOR ADULTS

PROGRAM DESCRIPTION:

Includes a continuum of level of care from psychiatric inpatient hospitalization and State Hospital to room and board placements. Some are voluntary and some are involuntary. Some placements are contracted, some are community resources. Both, within the county and in other counties. County staff makes referrals and place ADMH consumers at the level of care that best meets the consumer's needs as space is available. ADMH staff monitors consumers at their placement for stability and ability to step down to a lower level/least restrictive level of care.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

For inpatient hospitalization clients must meet medically necessity criteria, Medi-Cal or indigent.

For placement- current consumers 18 and older, who have been diagnosed with Severe Mental Illness. Consumers have Social Security Income which often pays for a portion of the placement. Some types of placements require Medi-cal. Some placements require patch ADMH monies.

APPLICATION PROCESS:

Usually requires referrals/ varies, based on placement

CLIENTS SERVED:

-

STAFFING:

Many Adult ADMH staff are involved in the placement and monitoring of consumers in placement, both Clinicians and Specialist. Approximately 16 different staff members provide these types of services. (In addition to other staff duties)

MAJOR COMMUNITY PARTNERS:

Crestwood Institute for Mentally Disordered, Napa State Hospital, Woodland Memorial Hospital, Sierra Vista Hospital, Heritage Oaks Hospital, Safe Harbor Crisis House, Farmhouse, Willow Glen Care Facility, Psynergy, Pine Tree Gardens, various Skilled Nursing Facilities, and many others.

For consumers who are on Conservatorship ADMH collaborates with the Yolo County Public Guardian.

LOCATIONS FOR SERVICES:

Woodland	Davis	West Sacramento
137 N Cottonwood St. Woodland, CA 95695 (530) 666-8630 M-F 8:00am – 5:00pm	600 A Street Davis, CA 95616 (530) 757-5530 M, W 8:00am – 5:00pm	500 W. Jefferson Blvd. West Sacramento, CA 95605 (916) 375-6350 T,TH,F 8:00am – 5:00pm

Placement could be anywhere in California. ADMH staff making referrals or coordinating care could be at all three clinics.

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MANAGER AND KEY SUPERVISOR STAFF:

Clinical Manager

Karen Gerbasi, MFT
Supervising Clinician

Nancy Edgar, LCSW
Supervising Clinician



DEPARTMENT OF EMPLOYMENT AND SOCIAL SERVICES



ADULT PROTECTIVE SERVICES (APS)

PROGRAM DESCRIPTION:

A limited intervention for the purpose of assisting elder and dependent adults suffering from or at risk of abuse or neglect, including self-neglect. Provides services to prevent and remedy the abuse, neglect or exploitation of elders and dependent adults who are unable to protect their own interests or care for themselves, and whenever possible seek to maintain the individual safely in his or her normal environment by strengthening his/her capacity for self-maintenance. This may be accomplished through direct provision of APS or by linking the individual with appropriate community resources.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Any elder or dependent adult is eligible for adult protective services if they:

- Reside in other than a long-term care facility, state hospital or state developmental center
- Are alleged to have been abused and/or neglected; and
- Have been determined by APS to be in need of services

APPLICATION PROCESS:

Any individual can make a referral alleging abuse or neglect of an elderly or dependent adult who is a resident of Yolo County.

CLIENTS SERVED PER MONTH:

Average of 45

STAFFING:

4 FTE

MAJOR COMMUNITY PARTNERS:

- Agencies providing mental health services
- Yolo County ADMH
- Placement referral assistance agencies
- In-Home Supportive Services
- Public Guardian's office
- Meals on Wheels
- Various other organizations serving the needs of the population

LOCATIONS FOR SERVICES:

Woodland

25 N Cottonwood Street
Woodland, CA 95695
(530) 661-2727- Intake Line
(530) 661-2761- Fax
24hours per day, 7 days per week

West Sacramento

500 A Jefferson Blvd, Suite 100
West Sacramento, CA 95605
(530) 661-2727- Intake Line
(530) 661-2761- Fax
24hours per day, 7 days per week

MANAGER AND KEY SUPERVISOR STAFF:

Kim Britt
Manager

Jaclyn Elk
Supervisor



CALFRESH AND CALFRESH OUTREACH

PROGRAM DESCRIPTION:

The CalFresh Program (formerly called Food Stamps and called SNAP at the federal level) provides assistance to qualified households to purchase healthy and nutritious foods in order to meet their nutritional needs. The program issues monthly electronic benefits that can be used to buy most foods at many markets and food stores. Benefits are issued on an EBT card that residents can swipe at participating retailers. CalFresh Outreach is a dedicated, sub-team of staff focusing on areas of Yolo County with low CalFresh participation for CalFresh marketing, information, and applicant referral. CalFresh Outreach staff conducts a variety of efforts, from networking with UC Davis to conducting applicant interviews in rural parts of Yolo County.

APPLICATION PROCESS:

CalFresh benefits can be applied for in person at either of our offices. Eligibility determination is based on Federal and State regulations. By mail by using the application located at <http://www.calfresh.ca.gov/> and mailing to our office. Online at www.mybenefitscalwin.org. By phone by calling the Yolo County Intake Call Center (530) 661-2975.

CLIENTS SERVED PER MONTH:

As of January 2014 there are 8292 cases or households receiving CalFresh Benefits in Yolo County. As of January 2014, there are 17,961 individuals receiving CalFresh Benefits in Yolo County. In January 2014, Yolo County received 814 new CalFresh Applications.

STAFFING:

CalFresh currently has 11 Employment and Social Service Supervisors, 44 Public Assistance Specialists and 5 Administrative Clerks assigned to this program.

MAJOR COMMUNITY PARTNERS:

- Medi-Cal
- CalWORKs
- Health Department
- UC Davis
- Local Food Banks
- RISE
- WIC
- Yolo County Child Support
- Yolo FRC
- Yolo 2-1-1
- YCCA

LOCATIONS FOR SERVICES:

A customer can come into either the Woodland or West Sacramento office to apply for services or they can apply online at www.benefitscalwin.org. Appointments can be scheduled prior to 8:00am and after 4:00pm to accommodate the customer.

Woodland
25 N Cottonwood Street
Woodland, CA 95695
(530) 661-2750
M-F 8:00am – 5:00pm

West Sacramento
500 A Jefferson Blvd, Suite 100
West Sacramento, CA 95605
(916) 375-6200
M-F 8:00am – 5:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Program Managers:
Nolan Sullivan
Art Rodriguez

Program Supervisors:
Woodland
Charles Egbert
Esmeralda Graza
Katya Lopez
Kenn Valenzuela
Marc Marquez
Nancy Schou

Program Supervisors:
West Sacramento
Cheron Robinson- Rice
Jessica Morrish
Julie Conwell
Martha Langell
Soua Moua



CALWORKS AND WELFARE-TO-WORK

PROGRAM DESCRIPTION:

The CalWORKs program, or California Work Opportunity and Responsibility to Kids) or TANF (Temporary Aid to Needy Families) as it is known nation-wide is a program to assist low income families or caretaker relatives who are caring for children ages 0-18, overcome barriers such as unemployment, disability or absence of one or both of the parents from the home in which the child is cared for. Families receiving assistance through the CalWORKs program receive monthly benefit issuances either on EBT (electronic benefit transfer card) or direct deposit if requested.

All adults aided in the home are required to participate in the WTW (Welfare to Work) program that assists the customers to overcome barriers to employment such as childcare, education or training by providing these supportive services.

Families receiving CalWORKs can also get assistance if they find themselves facing eviction or their home is inhabitable through the Homeless Assistance program linked to CalWORKs.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

CalWORKS services are provided to approximately 1700 families throughout Yolo County. There are income limits for the program that can be offered upon request. The program offers services to families with dependents 0-18 years old.

APPLICATION PROCESS:

CalWORKs benefits can be applied for in person at either of our offices. Eligibility determination is based on Federal and State regulations. By mail by using the application located at <http://www.calfresh.ca.gov/> and mailing to our office. Online at www.mybenefitscalwin.org.

CLIENTS SERVED PER MONTH:

-

STAFFING:

CalWORKs: 2 Eligibility Supervisors, 21 Public Assistance Specialists, and 8 FTE's support staff
Welfare-to-Work: 4 Supervisors, 36 Employment Specialists, and 14 FTE's support staff

MAJOR COMMUNITY PARTNERS:

Yolo County ADMH/Public Health and the DA's office

City of Davis Child Care, SCRIPPS Psychological Services, school districts in Yolo County/YCOE all colleges in our area, courts

LOCATIONS FOR SERVICES:

A customer can come into either the Woodland or West Sacramento office to apply for these services or they can apply online at www.benefitscalwin.org.

Woodland
25 N Cottonwood Street
Woodland, CA 95695
(530) 661-2750
M-F 8:00am – 4:00pm

West Sacramento
500 A Jefferson Blvd, Suite 100
West Sacramento, CA 95605
(916) 375-6200
M-F 8:00am – 4:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Elaine Lytle
Manager

Supervisors:
Lauren Hartmann, Woodland CalWORKs
Tonya Smith, West Sacramento CalWORKs
Amanda Brown, West Sacramento, Welfare-to-Work
Raymond Rivera, West Sacramento, Welfare-to-Work
Shelia Castor, Woodland, Welfare-to-Work



CHILD WELFARE SERVICES

PROGRAM DESCRIPTION:

Provides pre-placement investigation services in response to allegations of abuse or neglect of children ages 0-18, which might also include referrals to community resources including Differential Response. Provides intensive case management to families when cases are opened because of substantiated abuse and neglect allegations, including Family Maintenance (Voluntary or Court Ordered), Family Reunification, Permanency Planning, Guardianship, Adoption, Independent Living Services, Transitional Housing, and Extended Foster Care (youth who are Dependents when they turn 18 can elect to remain Dependents until they are 21).

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Allegations of abuse or neglect of children under the age of 18 that are residents of Yolo County and meet the legal threshold for investigation are investigated. If the allegation is substantiated and requires continued intervention by Child Welfare, a case is opened, which may also result in the matter being heard by the Juvenile Court.

APPLICATION PROCESS:

Any individual can make a referral alleging abuse or neglect of a child who is a resident of Yolo County.

CLIENTS SERVED PER MONTH:

Approximately 500

STAFFING:

44 FTE

MAJOR COMMUNITY PARTNERS:

- Agencies providing mental health services
- Substance abuse treatment
- Parenting education
- Daycare
- CASA

LOCATIONS FOR SERVICES:

Woodland

25 N Cottonwood Street
Woodland, CA 95695
(530) 669-2345

24hours per day, 7 days per week

West Sacramento

500 A Jefferson Blvd, Suite 100
West Sacramento, CA 95605
(530) 669-2345

24hours per day, 7 days per week

MANAGER AND KEY SUPERVISOR STAFF:

Alissa Sykes
Division Manager

Supervisors:
Melinda Iremonger, Emergency Response Supervisor
Lisa Muller, Ongoing Supervisor
Laura Nielsen, Ongoing Supervisor
Amber Presidio, Ongoing Supervisor



EMPLOYMENT CENTER (ONE-STOP) AND CAREER EXPLORATION

PROGRAM DESCRIPTION:

Employers: Place job orders, find candidates, analyze labor market information; locate business services, and other services identified by the employer.

- Post Job Openings
- Find a Candidate
- Obtain Labor Market Data

Job Seekers: Get help on selecting a new career, finding jobs, and locating suitable training and job search assistance.

- Find a Job
- Create a Resume
- Education and Training

Youth: Services may include work experience, vocational training, mentorship, career guidance, and assistance meeting your educational goals.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

All services are free and there is no application process.

CLIENTS SERVED PER MONTH:

1,663 individuals visited the One Stop in January 2014.

STAFFING:

8 FTE

MAJOR COMMUNITY PARTNERS:

- Work Force Investment
- EDD
- Profit/Non-Profit Employers
- Probation/Parole
- Education Institutes

LOCATIONS FOR SERVICES:

Services are available in both the DESS Woodland and West Sacramento offices.

Woodland

25 N Cottonwood Street
Woodland, CA 95695
(530) 661-2750
M-F 8:00am – 4:00pm

West Sacramento

500 A Jefferson Blvd, Suite 100
West Sacramento, CA 95605
(916) 375-6200
M-F 8:00am – 4:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Elaine Lytle
Division Manager

Program Supervisors:

Sheila Castor
Amanda Brown
Raymond Rivera



EMPLOYMENT AND ELIGIBILITY POLICY AND DEVELOPMENT ANALYST

PROGRAM DESCRIPTION:

Program Analysts:

- Responsible for providing clarifications, ensuring program policy/procedure in place, tracking new regulation changes and implementation of those changes for the following programs: Medi- Cal, CalWORKs (eligibility and employment services), CalFresh, General Assistance, and Foster Care
- Subject Matter Experts in the following program areas: Medi- Cal, CalWORKs (eligibility and employment services), CalFresh, General Assistance, and Foster Care
- Participate on CalWIN workgroups as part of a consortium of 18 counties to ensure our case management system incorporates new changes and provide input as to County process
- Provides program and system direction for special projects such as implementation of the Affordable Care Act

State Automated Welfare Systems Analysts:

Responsible for the front end user experience/troubleshooting of the following systems:

- CalWIN- Eligibility and Employment Services case management system
- EBT- Electronic Benefits Transfer system, system issues clients benefits cards and provides access to cash and CalFresh benefits.
- SFIS- Statewide Fingerprint Imaging System, system used to capture fingerprint and photo images of CalWORKs Participants
- COMPASS- Document Imaging System for eligibility and employment services case files
- MEDS- Medi-Cal Eligibility Data System, tracks eligibility (which is displayed by an assigned aid code) and is used not only by the county eligibility staff but also providers who check patient eligibility against the system.
- Provides program and system direction for special projects such as implementation of the Affordable Care Act

Division Manager acts as IT Liaison with the Yolo County IT Department

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Support DESS Staff

STAFFING:

8 analysts, 1 supervisor, 1 manager

LOCATIONS FOR SERVICES:

Woodland

25 N Cottonwood Street
Woodland, CA 95695
(530) 661-2750
M-F 8:00am – 5:00pm

West Sacramento

500 A Jefferson Blvd, Suite 100
West Sacramento, CA 95605
(916) 375-6200
M-F 8:00am – 5:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Cindy Martin
Manager

James McMahon
Supervisor



FAIR HEARING & INCOME AND ELIGIBILITY VERIFICATION SYSTEM (IEVS)

PROGRAM DESCRIPTION:

Fair Hearings:

- Clients have the right to file a request for a Fair Hearing on any negative action taken on their case. The Hearing is an opportunity for a judge to review the case and actions taken by the County to determine the final outcome.
- Two Administrative Hearings Officers(AHO) who represent the Department in the hearing.
- AHOs research the case and any actions taken to ensure what the department did was in line with the regulations for the program. If errors are found the case is corrected and a hearing is avoided if client agrees. If case actions were appropriate the case is heard before the ALJ who makes a finding which both parties must follow.

IEVS:

- IEVS workers are Public Assistance Specialists, level III, and are assigned to process confidential reports from the State and Federal agencies.
- IEVS team staff are to reconcile the information with extant case data to ensure accuracy in reporting. Reports include: New Hire Reports (NHR), Franchise Tax Board Matches (FTB), Integrated Fraud Detection (IFD), Beneficiary Earnings Exchange Record (BEER), Fleeing Felon Matches, National Prisoner Matches, and IRS asset matches.
- Responsible for “triaging” fraud referrals to ensure accuracy and necessity before referral to the Special Investigation Unit, process over payments and over issuances of benefits, and prepare case evidence for recommendation to the District Attorney’s office for fraud prosecution and/or Intentional Program Violation.

Other functions provided by this position: Special Investigation Unit (SIU) liaison, Civil Rights Coordinator, Equal Opportunity Officer, and Custodian of Public Records.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Fair Hearings: Any client in the following programs: CalWORKS, CalFresh, Medi-Cal (new and expanded), General Assistance, and IHSS.

IEVS: Primary programs: CalWORKS and CalFresh.

STAFFING:

2 Admin Hearings Officers, 3 Public Assistance Specialist IIIs (PAS III – IEVS), 1 supervisor

LOCATIONS FOR SERVICES:

Woodland
25 N Cottonwood Street
Woodland, CA 95695
(530) 661-2750
M-F 8:00am – 5:00pm

West Sacramento
500 A Jefferson Blvd, Suite 100
West Sacramento, CA 95605
(916) 375-6200
M-F 8:00am – 5:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Cindy Martin
Manager

Anna Louzon
Supervisor



FOSTER CARE ELIGIBILITY

PROGRAM DESCRIPTION:

The Foster Care Eligibility Unit provides eligibility services to Yolo County's Foster Care, KinGAP and Adoption Assistance population and their families. Children are eligible to Medi-Cal benefits. Foster Care and KinGAP providers may be eligible to Foster Care or KinGAP payments for the children placed in their care or home. Adoptive parents may be eligible to adoption benefits.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Children who have been removed from their home. Age ranges from babies to age 21 in California. These children may be placed in Foster Homes or Group Homes until they can return to their homes or find permanent families through adoption.

APPLICATION PROCESS:

Children who have been removed from their homes are automatically eligible for Foster Care.

CLIENTS SERVED:

Currently there are approximately 263 active Foster Care Cases. Foster Care received 23 applications in January 2014. There are currently approximately 724 active Adoption Assistance(AAP) Cases. AAP received 0 applications in January 2014. There are currently approximately 16 active KinGAP cases. KinGAP received 0 applications in January 2014.

STAFFING:

Foster Care eligibility currently has: 2.5 FTE's including an Employment and Social Services Program Supervisor Public Assistance Specialists assigned to this program.

LOCATIONS FOR SERVICES:

Woodland
25 N Cottonwood Street
Woodland, CA 95695
(530) 661-2750
M-F 8:00am – 5:00pm

West Sacramento
500 A Jefferson Blvd, Suite 100
West Sacramento, CA 95605
(916) 375-6200
M-F 8:00am – 5:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Cindy Martin
Manager

Anna Louzon
Supervisor



GENERAL ASSISTANCE (GA)

PROGRAM DESCRIPTION:

General Assistance (GA) provides temporary relief for Yolo County residents who have exhausted all other means of support. GA recipients may be required to participate in substance abuse treatment and/or the GA Work Program to assist them in their readiness for work. Employable recipients who are ready to work are limited to three (3) months of GA (in any county) in a twelve (12) month period. GA recipients, who are not receiving Medi-Cal, are automatically certified for health care services through the Yolo County California Healthcare for Indigents Program (YCHIP). Benefits are issued in a combination of cash, voucher and vender payments.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Yolo County Residents may be eligible to GA benefits if:

- Your countable income is less than \$216 for 1 person or \$336 for 2 people **and**
- Your countable property is less than \$500 **and** You own one car that is valued at \$1500 or less

APPLICATION PROCESS:

GA benefits can be applied for in person at either of our offices.

CLIENTS SERVED PER MONTH:

As of January 2014 there at 63 individuals on General Assistance in Yolo County. There were 167 General Assistance Applications in January 2014.

STAFFING:

GA currently has: 1 Employment and Social Services Program Supervisor (.2 FTE) and 2 Public Assistance Specialists (.70 FTE) assigned to this program.

LOCATIONS FOR SERVICES:

Woodland
25 N Cottonwood Street
Woodland, CA 95695
(530) 661-2750
M-F 8:00am – 5:00pm

West Sacramento
500 A Jefferson Blvd, Suite 100
West Sacramento, CA 95605
(916) 375-6200
M-F 8:00am – 5:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Nolan Sullivan
Division Manager



IN-HOME SUPPORTIVE SERVICES

PROGRAM DESCRIPTION:

In-Home Supportive Services provides assistance to eligible aged, blind and disabled individuals, receiving Medi-Cal benefits, who are unable to remain safely in their own homes without assistance. This includes those who would be able, with help, to return to their home from a hospital, nursing home or board-and-care home. IHSS is an alternative to out-of-home care. IHSS provides a wide range of services to meet individual needs, and may include: housecleaning, cooking, laundry, shopping and errands, feeding, dressing, ambulation, bathing, grooming, bowel and bladder care, transferring, accompaniment to medical appointments, monitoring behavior of non-self-directing or mentally impaired people, in order to safeguard injury, and paramedical services with specific limitations. Needs assessment and eligibility determination is performed in the home of the applicant prior to authorization of IHSS and at 12-month intervals thereafter.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Recipients must be over 65, disabled, or blind, have MediCAL benefits and have their need for IHSS certified by a medical professional. Some disabled children also qualify.

APPLICATION PROCESS:

Any individual can apply. If they do not have MediCAL, an application for benefits is generated. Once benefits are in place and the medical certification is received, the assessment occurs. If the individual does not have an identified provider, there is a registry available that they can choose a provider from.

CLIENTS SERVED PER MONTH:

Approximately 3,000

STAFFING:

16 FTE

MAJOR COMMUNITY PARTNERS:

- Medi-Cal
- Adult Welfare Services
- Medical providers
- Public Authority

LOCATIONS FOR SERVICES:

Woodland
25 N Cottonwood Street
Woodland, CA 95695
(530) 661-2995
M-F 8:00am – 5:00pm

West Sacramento
500 A Jefferson Blvd, Suite 100
West Sacramento, CA 95605
(530) 661-2995
M-F 8:00am – 5:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Kim Brit
Manager

Laurie Haas
Supervisor



MEDI-CAL

PROGRAM DESCRIPTION:

The Medi-Cal Program (also called Medicaid at the Federal Level) is health care coverage for qualifying persons who live in California who have income and resources below established limits. The Affordable Care Act dramatically expanded those who may qualify for Medi-Cal in California by expanding eligibility under MAGI Medi-Cal to those traditionally not covered and expanded insurance options for individuals and families who may not be income eligible under Advance Premium Tax Credit (ATPC) Insurance Exchange. Covered California runs the ATPC portion of the program.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Traditional Medi-Cal Coverage groups based on linkage i.e. families with dependent children, pregnant women, seniors, disability, blindness i.e. required vs. Optional (Medically Needy)

Income eligibility – earned/unearned income plus allowable exemptions/deductions, including property/assets, residency, and U.S. citizen.

MAGI Medi-Cal (new with Affordable Care Act) Expands eligibility to adults age 19-64, who are not currently linked to a Medi-Cal program and have income at or below 138 percent of the FPL

APPLICATION PROCESS:

Medi-Cal benefits can be applied for in person at either of our offices. By mail by using the application located <http://www.dhcs.ca.gov> and mailing to our office. Online at www.mybenefitscalwin.org or www.coveredca.com . By phone by calling the Yolo County Intake Call Center (530) 661-2975.

CLIENTS SERVED PER MONTH:

As of January 2014 there at 16,127 active cases or households receiving Medi-Cal Benefits in Yolo County. As of January 2014 there are 31,696 individuals receiving Medi-Cal Benefits in Yolo County. In January 2014 Yolo County received 1736 new Medi-Cal Applications.

STAFFING:

Medi-Cal currently has: 11 Employment and Social Service Supervisors, 110 Public Assistance Specialists (.6FTE) and 20 Administrative Clerks (.25 FTE) assigned to this program.

LOCATIONS FOR SERVICES:

A customer can come into either the Woodland or West Sacramento office to apply for services or they can apply online at www.benefitscalwin.org. Appointments can be scheduled prior to 8:00am and after 4:00pm to accommodate the customer.

Woodland
25 N Cottonwood Street
Woodland, CA 95695
(530) 661-2750
M-F 8:00am – 5:00pm

West Sacramento
500 A Jefferson Blvd, Suite 100
West Sacramento, CA 95605
(916) 375-6200
M-F 8:00am – 5:00pm

MANAGER AND KEY SUPERVISOR STAFF:

West Sacramento
Nolan Sullivan
Division Manager

Woodland
Art Rodriguez
Division Manager



STAFF DEVELOPMENT & HUMAN RESOURCES

PROGRAM DESCRIPTION:

Staff Development is responsible for ensuring that all members of the organization possess the skills and knowledge necessary to achieve peak performance. In addition, we support and encourage lifelong learning, continuous quality performance improvement and career development. DESS Human Resources provides personnel and payroll services to all DESS staff. HR staff responsibilities include, but not limited to coordinating interview processes, administering new employee orientation and paperwork, including LiveScan and DESS identification cards, processing time and attendance and payroll, and assisting staff with FMLA, SDI, and Worker's Compensation processes. The HR team acts as a liaison between County Human Resources and the Department and is asked to produce reports for Management Team.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

All DESS staff.

APPLICATION PROCESS:

Individuals may apply for employment with the Department through the Yolo County employment process.

STAFFING:

Staff Development: 1 division manager
Human Resource: 3 FTE including the division manager for staff development

MAJOR COMMUNITY PARTNERS:

- Yolo County 'Downtown' Human Resources
- UC Davis Extension Learning Program

LOCATIONS FOR SERVICES:

Staff are located in the DESS Woodland office, but represent all DESS staff.

Woodland
25 N Cottonwood Street
Woodland, CA 95695
(530) 661-2750
M-F 8:00am – 4:00pm

West Sacramento
500 A Jefferson Blvd, Suite 100
West Sacramento, CA 95605
(916) 375-6200
M-F 8:00am – 4:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Tanya Provencher
Division Manager

Katherine Windmiller
Program Supervisor, Staff Development



SUPPORT SERVICES, FISCAL/ CONTRACT ADMINISTRATION AND BUDGET DEVELOPMENT

PROGRAM DESCRIPTION:

SUPPORT SERVICES:

- Archives
- Ergonomic Evaluations
- Space Needs
- Repairs
- Purchase Orders
- Record Management, Storage and Destruction
- Building Security/ Outside security /Access
- Phones/ Work orders
- Equipment
- Equipment Inventory
- Copy Machines/ troubleshooting
- General Building Maintenance
- DESS Vehicle Management
- Mail distribution/ Courier Services
- Supplies and office equipment needs
- Forms management
- Phone Operators

CLIENT SERVICES:

- Client Collections/SSA Recoupments (GA Interim Assistance)
- Taking Payments / Coding Deposits
- Customer Service (clients): Issuing client payments and support service requests
- Bus Ticket and Gift Card Inventory (CWES, WIA & CWS)
- Foster Care Abetments
- Annual Discharge of Accountable
- Tax Intercept

BUDGETS AND FISCAL CLAIMING

- Audits
- Cash handling
- Grant Management
- State Claims & Statistical Reporting
- Financial Statements & Fiscal Reporting
- Budget Development & Budget Monitoring
- Employee Reimbursements
- Program Advances (Deposits) & Revenue Reconciliation
- Time Studies/ Salary Allocations
- Contract and Other Payables
- Interoffice Billings & Rent collections

CONTRACTS

- Board of Supervisor Letters and other support
- Community Services Block Grant (State Reporting, community meetings, annual Community Action Plan)
- CSAB (Community Action Board Meetings)
- Request for Proposals/Request for Quotes
- Contract Development Renewal/Amendments/ Sole Source & Contract Monitoring
- Oversight of vendor insurance requirements



TARGET POPULATION AND ELIGIBILITY INFORMATION:

We serve all DESS staff.

APPLICATION PROCESS:

-

CLIENTS SERVED PER MONTH:

All staff and all clients in department

STAFFING:

- 1 Chief Fiscal Officer
- 1 Business Services Manager
- 2 Supervisors
- 3 staff in Contracts (plus supervisor)
- 7 staff in Fiscal/ Budgets (reports to Manager)
- 6 staff in Client Services (shared supervisor included above)
- 7 staff in Support Services (plus supervisor included above)

MAJOR COMMUNITY PARTNERS:

All staff, State and various community vendors

LOCATIONS FOR SERVICES:

Woodland
25 N Cottonwood Street
Woodland, CA 95695
(530) 661-2750
M-F 8:00am – 4:00pm

West Sacramento
500 A Jefferson Blvd, Suite 100
West Sacramento, CA 95605
(916) 375-6200
M-F 8:00am – 4:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Kipp Drummond, CFO

Cristina Vazquez, Business Services Manager

Rene Sosa-Galindo, Supervisor

Tom Sykes, Supervisor



WORKFORCE INVESTMENT ACT (WIA) PROGRAM/ WORKFORCE INVESTMENT BOARD (WIB)

PROGRAM DESCRIPTION:

The Workforce Investment Act program (WIA) provides employment and training services to participants that have been laid off, dislocated, and to youth 14 – 21 years old. Services include pre-employment classes, on-the-job training, occupational skills training, work experience, job seeker assistance and other supportive services. The One Stop Employment Centers provides services to businesses such as employment recruitment assistance, training assistance, and access to business resources to help avert layoff and closures.

The Yolo County Workforce Investment Board is a 35-member advisory committee to the Yolo County Board of Supervisors on local workforce development issues. Members of the WIB consist of 51% private local business, community based organizations, economic development, and the One-Stop Career Center partners. The WIB is a required board for the Workforce Investment Act programs and continued funding. The WIB makes policy recommendations to the Board of Supervisors.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

- There are eligibility requirements for some services available to customers.
- Job seeker services are free and available to all Yolo County residents
- Business services are free and available to all Yolo County businesses

APPLICATION PROCESS:

To inquire about the program, or start the application process call (530) 661-2750 x6257, or (916) 375-6257 to be scheduled for an orientation.

CLIENTS SERVED PER MONTH:

Approximately 125 per month.

STAFFING:

8 FTE

MAJOR COMMUNITY PARTNERS:

- Contract with Rural Innovations in Social Economics, Inc.(RISE, Inc.) for youth services
- Regional collaboration with other workforce boards in Northern California

LOCATIONS FOR SERVICES:

Services are available in both the DESS Woodland and West Sacramento.

Woodland
 25 N Cottonwood Street
 Woodland, CA 95695
 (530) 661-2750
 M-F 8:00am – 4:00pm

West Sacramento
 500 A Jefferson Blvd, Suite 100
 West Sacramento, CA 95605
 (916) 375-6200
 M-F 8:00am – 4:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Elaine Lytle
 Division Manager

Judy Needham
 Supervisor



DEPARTMENT OF HEALTH



CALIFORNIA CHILDREN SERVICES (CCS) AND MEDICAL THERAPY PROGRAM (MTP)

PROGRAM DESCRIPTION:

The CCS Program provides diagnostic and treatment services, medical case management, and physical and occupational therapy services to children under age 21 with CCS-eligible medical conditions. Examples of CCS-eligible conditions include, but are not limited to chronic medical conditions such as: cystic fibrosis, hemophilia, cerebral palsy, heart disease, cancer, traumatic injuries, and infectious diseases producing major sequelae.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Children under age 21 with CCS-eligible medical conditions. The MTP provides physical therapy, occupational therapy, and Medical Therapy Conference (MTC) services to children who meet specific medical eligibility criteria.

APPLICATION PROCESS:

Referrals from providers, community partners and clients families.

CLIENTS SERVED:

700

STAFFING:

10 FTE

MAJOR COMMUNITY PARTNERS:

- Partnership HealthPlan of California (PHC)
- Yolo County Special Education Local Plan Area (SELPA)
- CCS Paneled Medical Providers
- CCS Paneled Hospitals

LOCATIONS FOR SERVICES:

Woodland
137 N Cottonwood St.
Suite 2300
Woodland, CA 95695
(530) 666-8333
M-F 8:00am – 5:00pm

Medical Therapy Unit Only
287 West Beamer St.
Woodland, CA 95695
(530) 666-6184
M-F 8:00am – 5:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Constance Caldwell, MD
Physician, Health Officer
(530) 666-8333

Jaime Ordonez
Program Manager
(530) 666-8958



CAR SEAT PROGRAM

PROGRAM DESCRIPTION:

This program provides education to all Yolo County residents regarding current car seat (infant, convertibles, combination and boosters) laws, recalls, and correct installation for all varieties of car seats and vehicles. In addition, the program provides low-cost car seats for income eligible families. Low cost seats can be purchased for half the retail cost. Families who purchase these seats also attend a 45 minute instructional session where they learn the correct use of their new seat and how to install it correctly in their own vehicle.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

All Yolo County families can receive car seat installation and any additional car seat information. To receive a low cost car seat, families must be income eligible (receive government assistance).

APPLICATION PROCESS:

Call the Health Department Car Seat program and make an appointment.

CLIENTS SERVED:

200-300 families annually

STAFFING:

3 staff dedicate approximately 1.0 FTE time to the program

MAJOR COMMUNITY PARTNERS:

None

LOCATIONS FOR SERVICES:

Woodland

137 N Cottonwood St., Suite 2601
Woodland, CA 95695
M-F 8:00am – 5:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Keri Hess

Health Program Coordinator
(530) 666-8561



CHILD HEALTH AND DISABILITY PREVENTION (CHDP)

PROGRAM DESCRIPTION:

The CHDP provides complete health assessments for the early detection and prevention of disease and disabilities in children and youth. The population eligible for CHDP services includes all Medi-Cal eligible children/youth under the age of 21 and low-income non-Medi-Cal eligible children/youth under the age of 19 with family incomes at or below 200 percent of the federal income guidelines.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

The population eligible for CHDP services includes all Medi-Cal eligible children/youth under age 21 and low-income non-Medi-Cal eligible children/youth under 19 with family incomes at or below 200 percent of the federal income guidelines.

APPLICATION PROCESS:

Referrals from the Department of Employment and Social Services (DESS), Community Partners, and CHDP providers.

CLIENTS SERVED:

1,500

STAFFING:

4.0 FTE

MAJOR COMMUNITY PARTNERS:

- Partnership HealthPlan of California (PHC)
- CHDP Panel Medical Providers
- Community Based Organizations (CBO)

LOCATIONS FOR SERVICES:

Woodland

137 N Cottonwood St., Suite 2200
Woodland, CA 95695
(530) 666-8249
M-F 8:00am – 5:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Constance Caldwell
Physician, Health Officer
(530) 666-8344

Jaime Ordonez
Program Manager
(530) 666-8958



COMMUNICABLE DISEASE PROGRAM

PROGRAM DESCRIPTION:

There are over 80 reportable diseases in the State of California. Physicians and laboratories are required to report these illnesses to the Health Department. The Communicable Disease Investigator (CDI) enters the information into the State database, conducts structured interviews with the affected persons, and undertakes contact investigations as needed. A contact investigation involves identifying other ill or exposed persons and/or identifying the source of illness. The CDI or public health nurse (PHN) provides advice to prevent further infection, particularly in a facility such as a nursing home or school. If necessary, the Health Officer can issue isolation or quarantine orders to prevent further spread of infection.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

All county residents

APPLICATION PROCESS:

N/A

CLIENTS SERVED:

Approximately 2,600 reports of communicable diseases are received each year.

STAFFING:

1.0 FTE, CDI/epidemiologist; .25 FTE, community health assistant (CHA); Public Health Nurse and Health Officer (HO) as needed

LOCATIONS FOR SERVICES:

Woodland

137 N Cottonwood St., Suite 2601
Woodland, CA 95695
(530) 666-8645
M-F 8:00am – 5:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Constance Caldwell

Physician, Health Officer
(530) 666-8344



HEALTH CARE PROGRAM FOR CHILDREN IN FOSTER CARE (HCPCFC)

PROGRAM DESCRIPTION:

The Public Health Nurse works with the child’s social worker or probation officer to ensure that children in out-of-home placement receive all needed health care services. HCPCFC provides health care oversight of the physical, behavioral, dental and developmental needs of all Yolo County children placed in foster care.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

The population eligible for Foster Care services is children in out-of-home placement, such as Foster Care or Probation.

APPLICATION PROCESS:

Referrals from Social Services and Probation

CLIENTS SERVED:

320

STAFFING:

1.0 FTE

MAJOR COMMUNITY PARTNERS:

- Partnership HealthPlan of California (PHC)
- CHDP Panel Medical Providers
- Community Based Organizations (CBO)

LOCATIONS FOR SERVICES:

Woodland

25 N Cottonwood St
Woodland, CA 95695
(530) 666-8240
M-F 8:00am – 5:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Constance Caldwell
Physician, Health Officer
(530) 666-8344

Jaime Ordonez
Program Manager
(530) 666-8958



HOME VISITING: NURSE HOME VISITING AND ADOLESCENT FAMILY LIFE PROGRAM

PROGRAM DESCRIPTION:

Provides case management for high risk families including pregnant and parenting teens and low-income families that are pregnant or parenting an infant. Services are provided during home visits. Participation is voluntary.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

1. Adolescent Family Life Program (AFLP): age less than 19 years and pregnant or parenting.
2. Nurse Home Visiting: Yolo County resident who is
 - a. Pregnant or parenting a child \leq 1 year
 - b. Eligible for Medi-Cal (mother or infant) or low income
 - c. Meets at least one of the following criteria:
 - i. Mother or infant with a high risk or complicating medical condition
 - ii. History of a previous poor birth outcome, for example: prematurity, fetal or neonatal demise
 - iii. Family history of child neglect or abuse (mother or baby)
 - iv. Maternal mental health and/or alcohol and drug problems
 - v. Age \leq 20yrs (mother's age)

APPLICATION PROCESS:

Services are free. Referral form is submitted to Supervising Public Health Nurse (PHN)

CLIENTS SERVED:

80 per month

STAFFING:

4.5 FTE

MAJOR COMMUNITY PARTNERS:

Referrals are received from a variety of community agencies serving pregnant and parenting families.

LOCATIONS FOR SERVICES:

Client's home

MANAGER AND KEY SUPERVISOR STAFF:

Raquel Aguilar
Supervising PHN
(530) 666-8340



IMMUNIZATION ASSISTANCE PROGRAM/IMMUNIZATION CLINIC

PROGRAM DESCRIPTION:

- Assures that community members have access to recommended immunizations.
- Reviews data on vaccine coverage and implements efforts to improve coverage.
- Monitors required immunization reporting by licensed childcare facilities.
- Provides no/low cost vaccines to certain population groups, most commonly uninsured children

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Typically serve uninsured children and other special populations at risk for vaccine preventable diseases

APPLICATION PROCESS:

\$10/shot, fee will be waived if unable to pay

CLIENTS SERVED:

All county residents. Primarily school aged children.

STAFFING:

Approximately 0.5 FTE Public Health Nurse and 0.2 FTE Community Health Assistant

MAJOR COMMUNITY PARTNERS:

- Health care providers
- Community clinics
- Schools

LOCATIONS FOR SERVICES:

Immunization clinics are held Mondays from 2:00 pm - 5:00 pm

- 1st Monday of the month in West Sacramento (500B Jefferson Blvd.)
- 2nd, 3rd, & 4th Monday of the month is Woodland (137 N. Cottonwood St.)
- 5th Monday (if applicable) - no clinic

Special clinics are provided during flu season and back to school.

MANAGER AND KEY SUPERVISOR STAFF:

Katie Kelsch
PHN
(530) 666-8339



INJURY PREVENTION/ DISTRACTED DRIVING

PROGRAM DESCRIPTION:

Distracted and reckless driving is the number one killer of young adults' ages 15-24 in America. As such, the county has created a distracted driving awareness program to educate the county on the dangers of such behavior. The county's Traffic Safety health educator and a coalition of UC Davis students have created the YOLO Traffic Safety Team which offers educational services including: classroom & assembly presentations at schools; presentations for parents; brochures and educational handouts; social media and marketing materials. Our educational awareness campaign follows Impact Teen Drivers' curriculum, a nationwide evidence-based program that has proven to save lives.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Youth age 15-24 years

APPLICATION PROCESS:

N/A

CLIENTS SERVED:

1,300

STAFFING:

0.6 FTE

MAJOR COMMUNITY PARTNERS:

- Impact
- Local law enforcement
- Local schools
- UC Davis

LOCATIONS FOR SERVICES:

Woodland

137 N Cottonwood St., Suite 2601
Woodland, CA 95695

M-F 8:00am – 5:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Steven Jensen

Health Program Coordinator
(530) 666- 8616



MATERNAL CHILD ADOLESCENT HEALTH LOCAL PROGRAM

PROGRAM DESCRIPTION:

The MCAH Local Program includes: Fetal Infant Mortality Review (FIMR), Sudden Infant Death Syndrome (SIDS) Program, Comprehensive Perinatal Services (CPSP), and MCAH Local Priority Area services.

1. FIMR is a community-based program that works to address issues and factors that may affect fetal and infant mortality or morbidity. FIMR is dedicated to improving the services and resources for women, infants, and their families to reduce the occurrence of infant or fetal deaths within the community.
2. SIDS Program provides community outreach on prevention of SIDS, and support in the home environment for families that have suffered a sudden unexplained infant death.
3. CPSP is a voluntary program that seeks to improve the health of low-income pregnant women and to give their babies a healthy start in life, by providing enhanced Medi-Cal reimbursements to CPSP-certified obstetrical providers who implement CPSP protocols in their practices. This program is designed to decrease the number of low-birth weights in babies and improve the outcome of all pregnancies by integrating nutrition, psychosocial, health education assessment, interventions, and perinatal education with basic obstetrical care.
4. The MCAH Local Program works to address priority health and wellness issues impacting Yolo County parents and their children.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

See above

APPLICATION PROCESS:

FIMR and SIDS referrals are submitted to the FIMR/SIDS Public Health Nurse

CLIENTS SERVED:

100,000

STAFFING:

1.75 FTE

MAJOR COMMUNITY PARTNERS:

- MCAH Advisory Board
- FIMR Team

LOCATIONS FOR SERVICES:

Services are offered at the Health Department. Site/home visits are conducted as part of the FIMR and SIDS.

Woodland

137 N Cottonwood St., Suite 2300
Woodland, CA 95695
(530) 666-8645
M-F 8:00am – 5:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Anna Sutton

PHN FIMR, SIDS and CPSP Coordinator
(530) 666-8649



NUTRITION EDUCATION AND OBESITY PREVENTION (NEOP)

PROGRAM DESCRIPTION:

Provides nutrition education, including cooking demonstrations, to CalFresh eligible populations at schools, community based organizations, low income housing, family resource centers, CalFresh offices, Head Start and any other locations deemed eligible for serving those receiving or eligible to receive CalFresh benefits. Also provides healthy retail support to eligible retailers by providing store makeovers and cooking demonstrations inside the stores. This program supports the Hannah and Herbert Bauer community garden and is beginning to roll out Safe Routes to School work in the Woodland school district as part of its work to improve the built environment.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Primarily serve CalFresh eligible participants or residents that live in a census tract where over 50% of the residents are eligible for CalFresh. Participants may also be served at a Means Tested site where there is a high probability of CalFresh eligibility and at any school with above 50% of the students receiving Free or Reduced Price meals. All ages are served. Some grant funding allows flexibility to work outside of the CalFresh eligibility.

APPLICATION PROCESS:

Contact the program directly

CLIENTS SERVED:

This will vary. Goal is to serve 5,000 unduplicated participants annually with State NEOP funding.

STAFFING:

6.0 FTE

MAJOR COMMUNITY PARTNERS:

- DESS
- UC Cooperative Extension
- Family Resource Centers
- Yolo County Schools
- First 5
- RISE
- Yolo Food Bank
- Eligible grocery stores

LOCATIONS FOR SERVICES:

Classes are taught throughout Yolo County. Garden is located at the address below:

Woodland

137 N Cottonwood St, Suite 1200
Woodland, CA 95695
(530) 666-8447
M-F 8:00am – 5:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Nutrition Services
(530) 666-8445

Rebecca Tyron
Obesity Prevention Coordinator, NEOP
(530) 666-8640



PUBLIC HEALTH EMERGENCY PREPAREDNESS (EP)

PROGRAM DESCRIPTION:

Emergency Preparedness is responsible for countywide planning for the capacity of individuals, organizations, and communities to respond to public health emergencies, such as natural disasters, severe weather, bioterrorism, disease outbreaks, mass casualties, and chemical or radiation emergencies.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

EP works with both the private and public sectors to bring emergency preparedness coverage to our community's more than 200,000 residents.

CLIENTS SERVED:

All county residents

STAFFING:

3.0 FTE

MAJOR COMMUNITY PARTNERS:

- Yolo County Healthcare Facilities
- Schools
- Fire Chiefs
- Law Enforcement
- Hospitals
- Ambulance providers

LOCATIONS FOR SERVICES:

Woodland

137 N Cottonwood St., Suite 2601
Woodland, CA 95695
M-F 8:00am – 5:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Kristin Weivoda

*EMS Administrator,
Public Health Emergency Services Manager*
530-666-8671

Jill Cook

Director of Health Services
530-666-8645



QUALITY IMPROVEMENT, STRATEGIC PLANNING, & ACCREDITATION (HEALTHY YOLO)

PROGRAM DESCRIPTION:

Healthy Yolo is a process where community members come together to create a common vision of a healthy community, share and understand the specific concerns and strengths of our community, prioritize public health issues, and determine goals and strategies to achieve a healthier Yolo County. It is a part of the overall Health Department effort towards quality improvement, strategic planning and national public health accreditation.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Yolo County community members and agencies.

APPLICATION PROCESS:

N/A

CLIENTS SERVED:

200,000

STAFFING:

4 staff, 2.0 FTE

MAJOR COMMUNITY PARTNERS:

Steering and Sub-committees comprised of community members and key partner agencies.

LOCATIONS FOR SERVICES:

Collaborative meetings are held in variety of settings including stakeholder events in the communities of Yolo County, meetings at the Health Department and webinar meetings.

MANAGER AND KEY SUPERVISOR STAFF:

Haydee Dabritz
Interim Health Program Coordinator
(530) 666-8458



TOBACCO CONTROL/ YOUTH TOBACCO PREVENTION

PROGRAM DESCRIPTION:

Under the direction of the California Tobacco Control Program, the Yolo County Tobacco Education Program is dedicated to creating a healthy and smoke-free community. We work on three main priority areas: reducing the public's exposure to secondhand smoke; prevent youth access to tobacco products; counter any positive tobacco promotion/advertising with the truth about Big Tobacco's deceptive marketing practices. We approach these three priority areas by working with the community and elected officials to create policies restricting tobacco access and secondhand smoke exposure including the smoke-free fair, parks, and college campuses. The adult and youth County Tobacco Prevention Coalitions are always on the forefront of tobacco control policy. The program also collaborates with law enforcement to manage Yolo County's and Davis' tobacco retail license ordinance including conducting undercover stings.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Entire community with special emphasis on youth.

APPLICATION PROCESS:

N/A

CLIENTS SERVED:

130,000

STAFFING:

1.8 FTE

MAJOR COMMUNITY PARTNERS:

Adult and youth volunteers who volunteer to participate in the Yolo County Tobacco Prevention Coalitions.

LOCATIONS FOR SERVICES:

Woodland

137 N Cottonwood St., Suite 2601
Woodland, CA 95695

M-F 8:00am – 5:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Steven Jensen

Health Program Coordinator
(530) 666-8616



TUBERCULOSIS PROGRAM

PROGRAM DESCRIPTION:

The County Health Department supervises treatment for all persons with active tuberculosis (TB) in the county. This is approximately 5 or 6 patients per year. Throughout the 6 to 9 month course of treatment, a PHN is closely involved with the patient. A Community Health Assistant (CHA) or PHN directly observes the patient taking their medication 5 days per week. This is called "DOT" or Directly Observed Treatment". The TB program also investigates all contacts of a person diagnosed with TB, and follows up on new immigrants who enter the country with risk of TB. Since there is no effective vaccine for TB, assuring completion of treatment and investigating contacts are the only ways to prevent the spread of this disease.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

All TB cases.

APPLICATION PROCESS:

N/A

CLIENTS SERVED:

Approximately 5-6 cases of active TB per year; contact or immigrant TB investigations: 150+/year

STAFFING:

Approximately .5 FTE PHN; .25 FTE CHA; Health Officer as needed

LOCATIONS FOR SERVICES:

Woodland

137 N Cottonwood St., Suite 2601
Woodland, CA 95695
(530) 666-8645
M-F 8:00am – 5:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Constance Caldwell
Physician, Health Officer
(530) 666-8344

Raquel Aguilar
Public Health Nursing Supervisor
(530) 666-8340



WOMEN, INFANTS AND CHILDREN SUPPLEMENTAL NUTRITION PROGRAM (WIC)

PROGRAM DESCRIPTION:

WIC provides supplemental food vouchers and nutrition and breastfeeding education for lower income pregnant, post partum and breastfeeding women, infants and children less than 5 years of age. Food vouchers include milk, eggs, cheese, cereal and other grain products, infant formula, juice, and cash for fruits and vegetables. Peer counseling breastfeeding support is available as well as access to a lactation consultant and breast pumps.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Participants must have incomes below 185% of the Federal Poverty Line (FPL), and be pregnant, breastfeeding, within 6 months post-partum, or have a child less than 5 years (60 months of age).

APPLICATION PROCESS:

Applicants are encouraged to call ahead to receive an appointment and details of what to bring.

CLIENTS SERVED:

5,725

STAFFING:

15.0 FTE

MAJOR COMMUNITY PARTNERS:

- Prenatal and pediatric health clinics and providers
- Grocery outlets
- Birthing hospitals

LOCATIONS FOR SERVICES:

Woodland

137 N. Cottonwood Street, Suite 1200
Woodland, CA 95695
(530) 666-8445

West Sacramento

500 W. Jefferson Blvd
West Sacramento, CA 95605
(916) 375-6390

MANAGER AND KEY SUPERVISOR STAFF:

WIC
(530) 666-8445



YOLO EMERGENCY MEDICAL SERVICES AGENCY (YEMSA)

PROGRAM DESCRIPTION:

YEMSA is responsible for coordinating the county's emergency medical services system including hospitals, fire departments, and ambulance companies. This includes: planning, implementing, monitoring, accrediting EMS personnel and evaluating the local EMS system.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

EMS works with both the private and public sectors to bring paramedic coverage to our county's more than 200,000 residents and visitors.

APPLICATION PROCESS:

Applicants are encouraged to call ahead to receive an appointment and details of what to bring.

CLIENTS SERVED:

All county residents and visitors

STAFFING:

2.5 FTE

MAJOR COMMUNITY PARTNERS:

- Yolo County Fire Chiefs
- Law Enforcement
- Hospitals
- Ambulance providers (all First Responders)

LOCATIONS FOR SERVICES:

Woodland

137 N. Cottonwood Street, Suite 2601
Woodland, CA 95695
M-F 8:00am – 5:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Kristin Weivoda

*EMS Administrator,
Public Health Emergency Services Manager*
530-666-8671

Jill Cook

Director of Health Services
530-666-8645



YOUTH PREVENTION PROGRAMS (ALCOHOL AND OTHER DRUGS)

PROGRAM DESCRIPTION:

Friday Night Live builds partnerships for positive and healthy youth development which engage youth as active leaders and resources in their communities.

TARGET POPULATION AND ELIGIBILITY INFORMATION:

Middle and high school students residing in Yolo County or attending Yolo County schools.

APPLICATION PROCESS:

Intake assessment completed to determine medical necessity and SED criteria status. Assessment arranged via Woodland main office, special program referral or assigned provider. UMDAP/Sliding scale for clients without full scope Medi-Cal. Payment of spend-down or share of cost if applicable to Medi-Cal beneficiaries.

STAFFING:

2 FTE- Outreach Specialists

MAJOR COMMUNITY PARTNERS:

- All Yolo County School Districts

LOCATIONS FOR SERVICES:

- School sites with active Club Live, Friday Night Live and Friday Night Live Mentoring Chapters.
- Varies for countywide Youth Council activities.

Woodland

137 N Cottonwood St., 1540
Woodland, CA 95695
M-F 8:00am – 5:00pm

MANAGER AND KEY SUPERVISOR STAFF:

Angela Angel

Friday Night Live Coordinator
(530) 666-8711

