



Yolo County ADMH Crisis Intervention Program (CIP) Evaluation Plan Matrix

Evaluation Question	Sub-Questions	Outcome Measures	Data To Be Requested To Address Evaluation Questions	
<p>Question 1: To what extent is the CIP being utilized?</p>	<p>1. To what extent did CIP utilization vary among demographic groups?</p>	<p>Individual Measures:</p> <ul style="list-style-type: none"> • # of unduplicated clients served by CIP • # of units of service provided by CIP 	<p>CIP Utilization Data</p> <ul style="list-style-type: none"> • CIP services • Post-crisis services • Peer counseling services <p>ADMH / Turning Point Utilization Data</p> <ul style="list-style-type: none"> • Residential services • Inpatient services • Outpatient services • Alternatives to hospitalizations • ER services 	<p>Clinical Encounter Information</p> <ul style="list-style-type: none"> • Date of encounter / crisis call / custody • Encounter duration • Location • Service code • Time of day (CIP only) <p>Client Demographic Data</p> <ul style="list-style-type: none"> • Race & ethnicity • Age • Gender • Education level • Income level • Geographic location
<p>Question 2: To what extent does utilization of clinical and law enforcement services change 12 months before and after CIP implementation?</p>	<p>1. To what extent did service utilization vary among demographic groups? 2. To what extent did utilization of clinical and law enforcement services vary for individuals receiving CIP services? 3. To what extent did utilization of clinical and law enforcement services vary at an aggregate systems level?</p>	<p>Individual Measures:</p> <ul style="list-style-type: none"> • # of units of service provided by service type • # of unduplicated clients served by service type <p>Aggregate (Systems) Measure:</p> <ul style="list-style-type: none"> • # of units of service provided by service type • # of unduplicated clients served by service type 	<p>Law Enforcement Service Inputs</p> <ul style="list-style-type: none"> • Jail days • Police transports • MH crisis response calls • Custodies/arrests • 5150s • Length of crisis call • Disposition of crisis calls 	<p>Client Demographic Data</p> <ul style="list-style-type: none"> • Race & ethnicity • Age • Gender • Education level • Income level • Geographic location
<p>Question 3: To what extent are CIP consumers satisfied with CIP services?</p>	<p>1. To what extent did satisfaction vary among demographic groups?</p>	<p>Individual Measures:</p> <ul style="list-style-type: none"> • CIP consumer/family satisfaction 	<p>CIP Consumer/Family Satisfaction Survey Inputs</p> <ul style="list-style-type: none"> • Survey data 	<p>Client Demographic Data</p> <ul style="list-style-type: none"> • Race & ethnicity • Age • Gender • Education level • Income level • Geographic location
<p>Question 4: To what extent do total expenditures for clinical and law enforcement services change 12 months before and after CIP implementation?</p>	<p>1. What are the costs of CIP per client and in total? 2. To what extent did costs of CIP utilization vary among demographic groups? 3. To what extent did costs of clinical and law enforcement utilization vary for individuals receiving CIP services? 4. To what extent did costs of service utilization vary at a systems level?</p>	<p>Individual Measures:</p> <ul style="list-style-type: none"> • Cost of CIP services per unit of service <p>Aggregate (Systems) Measures:</p> <ul style="list-style-type: none"> • Costs per unit of service for each service type (clinical and law enforcement) 	<p>ADMH/Turning Cost Data by Service Type</p> <ul style="list-style-type: none"> • Residential services • Inpatient services • Outpatient services • Alternatives to hospitalizations • CIP services • Post-crisis services • Peer counseling services • ER services <p>Law Enforcement Cost Data</p> <ul style="list-style-type: none"> • Jail • Police transport • Custody/arrests • 5150s • Crisis response 	<p>Cost per Unduplicated Client</p> <ul style="list-style-type: none"> • CIP consumer • Non-CIP consumer (<i>aggregate data</i>) <p>Client Demographic Data</p> <ul style="list-style-type: none"> • Race & ethnicity • Age • Gender • Education level • Income level • Geographic location