



Yolo County Department of Health Services



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Online Education Frequently Asked Questions

1. Does the online course meet the requirement for Yolo County Continuous Quality Improvement (CQI) or Case Review sessions in the twenty-four (24) months prior to reaccreditation?

The online course may be used in lieu of ONE (1) Yolo County CQI or Case review session in the 24 months prior to reaccreditation. You still need to attend ONE (1) of the Yolo County CQI or Case Review sessions in person, during the twenty-four (24) months period to meet the requirement.

2. Why is there a test?

The purpose of the test is to ensure you learned something.

3. What is a passing score?

The passing score is 80%.

4. What happens if I don't pass the test?

If you are unsuccessful in passing the test you may take the online course offered the following month on a different topic.

5. How do I receive Continuing Education Hours (CEH)?

You will be sent a copy of your CE Certificate within thirty (30) days in the mail.

6. What happens if I don't receive the CE Certificate before I am due to turn in my reaccreditation?

Don't panic! Email Greg.Lynch@yolocounty.org and let him know you haven't received the CE Certificate and you need a copy for reaccreditation. Go ahead and turn in your reaccreditation paperwork without the CE Certificate, and indicate that you took the online course and have not received CE Certificate yet. Once you receive the certificate be sure to send it in to be put with your application. Applications cannot be processed until all paperwork is received.

7. Is the certificate that is received directly after I take the course my CE Certificate?

No, that certificate is not your CE. That Certificate is proof you completed and passed the course for your own records. Again, you will receive the CE Certificate within thirty (30) days in the mail.