

**Yolo County Health and Human Services Agency
Service Resource Guide**

August 2015

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Adult and Aging Branch

Karen Larsen, Branch Director

ADULT WELLNESS CENTER

Program Description:

Funded by the Mental Health Services Act (MHSA), the Wellness Alternatives Program provides Full Service Partnership (FSP), System Development (general), and Outreach and Engagement services to un-served and underserved individuals aged 25-59 who have serious mental illnesses. MHSA also funds a drop-in Wellness Center in Woodland for Transition-Age Youth (16-24) and Adults. Clients can participate in various rehabilitative and skill-building groups. Consumers are encouraged to engage in Wellness and Recovery activities. Clients have access to computers and the Internet.

Target Population and Eligibility Information:

Must be a current client receiving mental health services. The Wellness Center is drug- and alcohol-free environment. Eligibility is determined by clinical supervisors/managers, based on clinical need.

How to Receive Service:

Referral only.

Major Community Partners:

Turning Point Community Programs (housing; employment readiness; Assertive Community Treatment services, substance use disorder services)

Locations for Services:

Woodland Wellness Center

137 N. Cottonwood Street
Woodland, CA 95695
(530) 666-8630
M-F 8:00am – 5:00pm

24-Hour CRISIS and ACCESS toll free line: (888) 965-6647 / TDD (800) 735-2929

CRISIS de 24 horas y acceso de peaje línea gratuita: (888) 965-6647 / TDD (800) 735-2929

24-часовой кризиса и получить доступ к бесплатному линии: (888) 965-6647 / TDD (800) 735-2929

Manager and Key Supervisory Staff:

Joan Beesley
Clinical Manager
(530) 666-8536

Kristen Cline, LMFT
Supervising Clinician
(530) 666-8630

SENIOR PEER COUNSELOR VOLUNTEERS

Program Description:

Citizens Who Care coordinates and trains a group of older adult Senior Peer Counselor Volunteers from the community who provide free supportive counseling and visiting services for older adults in Yolo County. Volunteers also provide support groups in various locations for older adults who are more mobile. By providing psychosocial supports and identifying possible signs and symptoms of mental illness early on, Senior Peer Counselors assist older adults to live independently in the community for as long as reasonably possible.

Target Population and Eligibility Information:

Older adults (60+) who need help navigating behavioral health related challenges of aging, such as loneliness, depression, loss of loved ones, illness, or other concerns. Program addresses the specific needs of these older adults and provides supportive services throughout the county and at all stages of recovery.

How to Receive Service:

Contact Citizens Who Care for the Elderly at (530) 758-3704, or e-mail citizenswhocare@omsoft.com.

Major Community Partners:

- Senior Peer Counselor Volunteers
- Citizens Who Care for the Elderly

Locations for Services:

Countywide

Manager and Key Supervisory Staff:

Joan Beesley
MHSA Program Manager
(530) 666-8536

EARLY SIGNS TRAINING AND EDUCATION

Program Description:

Early Signs focuses on reducing stigma of mental illness through community education, while equipping trained individuals to intervene earlier in a mental health crisis. Early Signs provides training to providers, individuals, and other caregivers to live or work in Yolo County.

Individuals can receive certification in these evidence-based practices:

- Applied Suicide Intervention Strategies Training (ASIST), training participants how to intervene to prevent the immediate risk of suicide;
- SafeTALK, training individuals over age 15 how to recognize the signs and symptoms of suicidal behavior and connect the suicidal person to appropriate resources;
- Mental Health First Aid and Youth Mental Health First Aid, teaching individuals in the community how to recognize the signs and symptoms of various mental illnesses and how to help someone who is developing a mental health problem or experiencing a mental health crisis (Youth Mental Health First Aid focuses on helping adults recognize how differently these signs and symptoms might present in adolescents);
- Q-P-R—Question, Persuade, Refer trains individuals to recognize the warning signs of a suicide crisis and how to question, persuade, and refer someone to help.

Target Population and Eligibility Information:

All instruction and materials are provided FREE OF CHARGE to any individuals age 18 and over (15 and over for SafeTALK) who live, work or volunteer in Yolo County and who are interested in learning more about mental illnesses, suicidal behavior, and how to help someone experiencing a mental health crisis.

How to Receive Service:

To register for any of these courses, please send an e-mail to admh-firstaid@yolocounty.org or call the MHSA voicemail at (530) 666-8712.

Locations for Services:

Early Signs Training and Education offers courses free of charge throughout Yolo County. Call (530) 666-8712 for dates, times and locations.

Manager and Key Supervisory Staff:

Joan Beesley
MHSA Program Manager
(530) 666-8536

CRISIS INTERVENTION TEAM (CIT) TRAINING

Program Description:

Modeled after a nationally recognized evidence-based program known as the “CIT Memphis Model,” Crisis Intervention Team training focuses on training personnel from local law enforcement agencies and other first responders to recognize the signs of mental illness when responding to someone experiencing a mental health crisis. The course is approved by a local Peace Officers Standards and Training (POST) agency, and this 32-hour training course is offered to law enforcement and first responders who live or work in Yolo County at no cost to the individual or the agency. The course teaches trainees the signs and symptoms of mental illness and coaches them on how to respond appropriately and compassionately to individuals and families in crisis.

Target Population and Eligibility Information:

Law enforcement officers and other first responders who live and/or work in Yolo County. Out-of-county officers included on a space-available basis.

How to Receive Service:

Qualified individuals should contact their agency Training Officers, e-mail disabilityresponse@yahoo.com or call the MHSa Program Manager for referral information (see below).

Major Community Partners:

- CA Highway Patrol
- Cache Creek Tribal Security
- Davis Police
- UC Davis Police
- West Sacramento Police
- Winters Police
- Woodland Police
- Yolo Probation
- Yolo Sheriffs

Locations for Services:

Each year, Yolo County Mental Health Services Act sponsors four 32-hour CIT Trainings located at various sites throughout the county.

Manager and Key Supervisory Staff:

Joan Beesley
MHSA Manager
(530) 666-8536

Michael Summers
Contractor, Disability Response, Inc.
disabilityresponse@yahoo.com

LOW TO MODERATE ADULT SPECIALTY MENTAL HEALTH SERVICES

Program Description:

Primarily clinic based specialty mental health services for severely mentally ill adults, but can also include intermittent field based case management services to maintain linkage to psychiatric care and community resources. Types of services as defined by Medi-Cal include: assessment, psychotherapy (brief), targeted case management, plan development, collateral, rehabilitation and crisis intervention.

Target Population and Eligibility Information:

Target population is “severely mentally ill,” as defined by specific diagnosis and medical necessity based on level of functioning. Includes Medi-Cal, Medicare/Medi-Cal or indigent customers.

How to Receive Service:

Client attends a triage appointment at the Woodland or West Sacramento office for brief assessment of need and eligibility. Consumers who are assessed but do not meet target population guidelines are referred to community providers or other appropriate services. Consumers are asked to bring proof of residency, Medi-Cal card, and/or proof of income for sliding scale fees. To schedule a triage appointment, consumers may call the toll free ACCESS line at **(888)965-6647** or walk into the clinic nearest to them.

If determined at triage that the consumer would benefit from a more in-depth assessment, an appointment with a clinician is made. Consumers who are assessed but do not meet target population guidelines are referred to community providers or other appropriate service providers.

Major Community Partners:

- Beacon Health Strategies
- CommuniCare Health Centers
- Turning Point Community Programs
- Yolo Community Care Continuum

Locations for Services:

Davis	West Sacramento	Woodland
600 A Street Davis, CA 95616 (530) 757-5530 <i>M, W 8:00am – 5:00pm</i>	500 B Jefferson Blvd, Suite 150 West Sacramento, CA 95605 (916) 375-6350- Intake Line (916) 375-6355- Fax <i>T, TH, F 8:00am – 5:00pm</i>	25 N Cottonwood Street Woodland, CA 95695 (530) 661-2727- Intake Line (530) 661-2761- Fax <i>M-F 8:00am – 5:00pm</i>

24-Hour CRISIS and ACCESS toll free line: (888) 965-6647 / TDD (800) 735-2929

CRISIS de 24 horas y acceso de peaje línea gratuita: (888) 965-6647 / TDD (800) 735-2929

24-часовой кризиса и получить доступ к бесплатному линии: (888) 965-6647 / TDD (800) 735-2929

Manager and Key Supervisory Staff:

Alexis Lyon, LMFT
Clinical Manager
(530) 666-8630

(Open Position)
Clinical Supervisor
(530) 666-8630

CRISIS SERVICES

Program Description:

The crisis clinic provides urgent mental health services to residents of Yolo County. As part of the crisis intervention an individual may receive: crisis risk assessment, referrals to county, contract and community resources, education, and when necessary evaluations for hospitalization. Consumers will be screened for appropriateness of service and will either be provided referrals or admitted to Yolo County Mental Health Services for additional assessment and psychiatric services.

Target Population and Eligibility Information:

Anyone is able to access mental health crisis services regardless of income, insurance, or diagnosis. As part of the crisis intervention, a mental health clinician will assist with linkage to the appropriate behavioral health services if the individual is not already linked.

How to Receive Service:

The toll free CRISIS and ACCESS line is available 24/7: (888) 965-6647 / TDD (800) 735-2929
Individuals may also walk into the clinic nearest them on the days and hours indicated below.

Major Community Partners:

- Beacon Health Strategies
- CommuniCare Health Centers
- Turning Point Community Programs
- Yolo Community Care Continuum
- Yolo Family Service Agency

Locations for Services:

Davis
600 A Street
Davis, CA 95616
(530) 757-5530
M, W 8:00am – 5:00pm

West Sacramento
500 B Jefferson Blvd, Suite 150
West Sacramento, CA 95605
(916) 375-6350- Intake Line
(916) 375-6355- Fax
T, TH, F 8:00am – 5:00pm

Woodland
25 N Cottonwood Street
Woodland, CA 95695
(530) 661-2727- Intake Line
(530) 661-2761- Fax
M-F 8:00am – 5:00pm

24-Hour CRISIS and ACCESS toll free line: (888) 965-6647 / TDD (800) 735-2929

CRISIS de 24 horas y acceso de peaje línea gratuita: (888) 965-6647 / TDD (800) 735-2929

24-часовой кризиса и получить доступ к бесплатному линии: (888) 965-6647 / TDD (800) 735-2929

Manager and Key Supervisory Staff:

Clinical Managers
Alexis Lyon, LMFT
Sandra Sigrist, LCSW

Clinical Supervisors
Mario Gallegati, LMFT
Nancy Edgar, LCSW
(530) 666-8630

MEDICATION MANAGEMENT

Program Description:

Psychiatrists and Mid-level practitioners provide mental health evaluation and treatment for clients with severe and persistent mental illness. Nursing staff provides medication refills, administers weekly antipsychotic injections and serves as the primary contact for urgent clinical needs. Other duties include nursing case management and care coordination with primary care and nursing homes. Patient Assistance Program (PAP) provides free medications to clients who are uninsured.

Target Population and Eligibility Information:

Participants must have Serious Mental Illness (SMI) or Serious Emotional Disturbance (SED).

How to Receive Service:

The toll free CRISIS and ACCESS line is available 24/7: (888) 965-6647 / TDD (800) 735-2929. Individuals may also walk into the clinic nearest them on the days and hours indicated below. Daily walk-in or urgent clinic is available from 8 am to 11 am in the Woodland Clinic only.

Major Community Partners:

- Primary Care Clinic
- Psychiatric Hospitals
- Pharmacies (Raley's pharmacy for PAP)

Locations for Services:

Davis
600 A Street
Davis, CA 95616
(530) 757-5530
M, W 8:00am – 5:00pm

West Sacramento
500 B Jefferson Blvd, Suite 150
West Sacramento, CA 95605
(916) 375-6350- Intake Line
(916) 375-6355- Fax
T, TH, F 8:00am – 5:00pm

Woodland
25 N Cottonwood Street
Woodland, CA 95695
(530) 661-2727- Intake Line
(530) 661-2761- Fax
M-F 8:00am – 5:00pm

24-Hour CRISIS and ACCESS toll free line: (888) 965-6647 / TDD (800) 735-2929

CRISIS de 24 horas y acceso de peaje línea gratuita: (888) 965-6647 / TDD (800) 735-2929

24-часовой кризиса и получить доступ к бесплатному линии: (888) 965-6647 / TDD (800) 735-2929

Manager and Key Supervisory Staff:

Arturo Villamor, MD
Medical Director
530) 666-8660

Harpreet Gill, RN
Nurse Supervisor
(530) 666-8630

INTENSIVE ADULT & AGING, SPECIALTY MENTAL HEALTH, HOMELESS, FORENSIC AND PROTECTIVE SERVICES

Program Description:

Intensive Recovery Services encompass clinic or field-based support for adults with severe and persistent mental health conditions, substance use disorders, chronic homelessness, forensic/mental health involvement and need for protective intervention and supervision. Types of services under Specialty Mental Health Medi-Cal, Mental Health Services Act may include: assessment, psychotherapy (brief), targeted case management, plan development, collateral, rehabilitation and crisis intervention.

Target Population and Eligibility Information:

Individuals with severe and persistent mental health conditions, substance use disorders, chronic homelessness, forensic/mental health involvement and/or need for protective intervention and supervision. Includes Medi-Cal, Medicare/Medi-Cal or indigent customers.

How to Receive Service:

Clients are assigned to Intensive Recovery Service programs by way of Clinical Mental Health Assessment, Homeless Outreach, Wrap-around Forensic/Mental Health program involvement, or by referral to Adult Protective Services.

Major Community Partners:

- CommuniCare Health Centers
- Homeless Provider Action Coalition
- Yolo County Aging Commission
- Yolo County Law and Code Enforcement Agencies, Public Defender, District Attorney
- Dignity Health's Woodland Memorial Hospital and Woodland Healthcare

Locations for Services:

Davis
600 A Street
Davis, CA 95616
(530) 757-5530
M, W 8:00am – 5:00pm

West Sacramento
500 B Jefferson Blvd, Suite 150
West Sacramento, CA 95605
(916) 375-6350- Intake Line
(916) 375-6355- Fax
T, TH, F 8:00am – 5:00pm

Woodland
137 N Cottonwood Street
Woodland, CA 95695
(530) 666-8630- Intake Line
(530) 666-8633- Fax
M-F 8:00am – 5:00pm

24-Hour CRISIS and ACCESS toll free line: (888) 965-6647 / TDD (800) 735-2929

CRISIS de 24 horas y acceso de peaje línea gratuita: (888) 965-6647 / TDD (800) 735-2929

24-часовой кризиса и получить доступ к бесплатному линии: (888) 965-6647 / TDD (800) 735-2929

Manager and Key Supervisory Staff:

Clinical Managers
Theresa Smith, LCSW
Alexis Lyon, LMFT
Sandra Sigrist, LCSW

Clinical Supervisors
APS Supervisor Mario Gallegati, LMFT
Melinda Meeken, MSW
Laura Christensen, LMFT
Nancy Edgar, LCSW
(530) 666-8630

FULL SERVICE PARTNERSHIP SERVICES

Program Description:

Full Service Partnership (FSP) Services are funded through MHSA, MediCal/MediCare and other government funding streams for those individuals requiring frequent case management, clinical intervention and psychiatric services to maintain their wellness and community integration. Services are provided through HHSA and Turning Point Community Programs.

Target Population and Eligibility Information:

Individuals referred for FSP services are those individuals with severe and persistent mental health conditions, substance use disorders, chronic homelessness and/or forensic/mental health involvement. In addition, the individuals require wrap-around supportive engagement in services, which may include practical supports of food and shelter, in order to decrease utilization of high-end services and programs such as hospitals.

How to Receive Service:

Clients are assigned to FSP Services following completion of a Mental Health Assessment by a Clinician (Licensed or License-eligible) and a LOCUS Tool to determine level of care needs.

Major Community Partners:

- Turning Point Community Programs – Housing, ACT and CIP
- Yolo Community Care Continuum
- Dignity Health Woodland Healthcare and Woodland Memorial Hospital

Locations for Services:

Davis
600 A Street
Davis, CA 95616
(530) 757-5530
M, W 8:00am – 5:00pm

West Sacramento
500 B Jefferson Blvd, Suite 150
West Sacramento, CA 95605
(916) 375-6350- Intake Line
(916) 375-6355- Fax
T, TH, F 8:00am – 5:00pm

Woodland
137 N Cottonwood Street
Woodland, CA 95695
(530) 666-8630- Intake Line
(530) 666-8633- Fax
M-F 8:00am – 5:00pm

24-Hour CRISIS and ACCESS toll free line: (888) 965-6647 / TDD (800) 735-2929

CRISIS de 24 horas y acceso de peaje línea gratuita: (888) 965-6647 / TDD (800) 735-2929

24-часовой кризиса и получить доступ к бесплатному линии: (888) 965-6647 / TDD (800) 735-2929

Manager and Key Supervisory Staff:

Sandra Sigrist, LCSW
Clinical Manager
(530) 666-8630

Mario Gallegati, LMFT
Clinical Supervisor
(530) 666-8630

Sadie Shen, LMFT
Turning Point
(530) 758-4078

FORENSIC SERVICES

Program Description:

Forensic Services include Mental Health Court, Mental Health and Substance Use Disorder Assessments of individuals in custody/incarcerated, and Conservatorship reviews.

Target Population and Eligibility Information:

The individuals served in HHS Forensic Services are those being assessed for, or diagnosed with, a severe and persistent mental health condition. The person may have a co-occurring Substance Use Disorder or problematic physical health conditions, and/or a history of homelessness. Also, current clients of HHS who are under an LPS Conservatorship, who may be living in the community or a higher level of care (e.g., locked setting) may receive an evaluation by an HHS forensic team member (MD or Psychologist).

How to Receive Service:

Services are requested by the Courts, Probation, Hospitals or Public Guardians' office. Assessments are provided in the community, jails and hospitals; Case management services are provided to individuals in the community.

Major Community Partners:

- Probation
- The Courts
- Public Guardian's Office
- Crestwood and other long-term hospitals
- Dignity Health
- Substance Use Disorder Service Providers

Locations for Services:

Davis	West Sacramento	Woodland
600 A Street Davis, CA 95616 (530) 757-5530 <i>M, W 8:00am – 5:00pm</i>	500 B Jefferson Blvd, Suite 150 West Sacramento, CA 95605 (916) 375-6350- Intake Line (916) 375-6355- Fax <i>T, TH, F 8:00am – 5:00pm</i>	137 N Cottonwood Street Woodland, CA 95695 (530) 666-8630- Intake Line (530) 666-8633- Fax <i>M-F 8:00am – 5:00pm</i>

24-Hour CRISIS and ACCESS toll free line: (888) 965-6647 / TDD (800) 735-2929

CRISIS de 24 horas y acceso de peaje línea gratuita: (888) 965-6647 / TDD (800) 735-2929

24-часовой кризиса и получить доступ к бесплатному линии: (888) 965-6647 / TDD (800) 735-2929

Manager and Key Supervisory Staff:

Sandra Sigrist, LCSW
Clinical Manager
(530) 666-8630

Mario Gallegati, LMFT
Clinical Supervisor
(530) 666-8630

HOMELESS SERVICES

Program Description:

Homeless Services encompass a wide array of collaborations and interventions for individuals experiencing homelessness in Yolo County. Services include coordination of the Yolo County Homeless Provider Action Coalition (HPAC) -- providing the grant writing and oversight of the homeless service system throughout Yolo County. Services also include outreach, addressing immediate/critical needs, and assuring linkage to an appropriate system of care. Staff in this program include a Mental Health Case Manager, a Homeless Coordinator with the City of West Sacramento, and a Social Worker Practitioner on the Yolo County Neighborhood Court's Homeless Diversion Program. Services are based in a Housing First model, emphasizing each individual's strengths and resiliency.

Target Population and Eligibility Information:

Homeless individuals in Yolo County. Outreach is targeted to the most vulnerable -- those with mental health conditions, those with co-occurring mental and physical health conditions, or those with co-occurring mental health conditions and substance use disorders.

How to Receive Service:

Individuals may request assistance at shelter locations, or call 211.

Individuals may walk into an HHS Service Center during weekday business hours.

Mental Health information is available by calling the toll free CRISIS and ACCESS line 24/7: (888) 965-6647 / TDD (800) 735-2929

Major Community Partners:

- Fourth and Hope, Woodland
- Davis Community Meals, Davis
- United Christian Centers, West Sacramento
- Turning Point Community Programs, Crisis Intervention Program (mobile crisis)
- Empower Yolo
- Yolo Community Care Continuum

Locations for Services:

Davis
600 A Street
Davis, CA 95616
(530) 757-5530
M, W 8:00am – 5:00pm

West Sacramento
500 B Jefferson Blvd, Suite 150
West Sacramento, CA 95605
(916) 375-6350- Intake Line
(916) 375-6355- Fax
T, TH, F 8:00am – 5:00pm

Woodland
137 N Cottonwood Street
Woodland, CA 95695
(530) 666-8630- Intake Line
(530) 666-8633- Fax
M-F 8:00am – 5:00pm

24-Hour CRISIS and ACCESS toll free line: (888) 965-6647 / TDD (800) 735-2929

CRISIS de 24 horas y acceso de peaje línea gratuita: (888) 965-6647 / TDD (800) 735-2929

24-часовой кризиса и получить доступ к бесплатному линии: (888) 965-6647 / TDD (800) 735-2929

Manager and Key Supervisory Staff:

Sandra Sigrist, LCSW
Clinical Manager
(530) 666-8630

Tracey Dickinson
Homeless Coordinator
(530) 666-8559

ADULT PROTECTIVE SERVICES

Program Description:

Adult Protective Services (APS) provides a limited intervention for the purpose of assisting elder and dependent adults suffering from or at risk of abuse or neglect, including self-neglect. APS also provides services to prevent and remedy the abuse, neglect, or exploitation of elders and dependent adults who are unable to protect their own interests or care for themselves, and, whenever possible, seeks to keep the individual safely in his or her normal environment by strengthening his/her capacity for self-maintenance. This may be accomplished through direct provision of APS or by linking the individual with appropriate community resources.

Target Population and Eligibility Information:

Any elder or dependent adult is eligible for Adult Protective Services if they:

- Reside in housing other than a long-term care facility, state hospital or state developmental center
- Are alleged to have been abused and/or neglected; and
- Have been determined by APS to be in need of services

How to Receive Service:

Any individual can make a referral alleging abuse or neglect of an elderly or dependent adult who is a resident of Yolo County. To make a referral call (530) 661-2727 or 1-888-675-1115.

Major Community Partners:

- Agencies providing mental health services
- In-Home Supportive Services
- Meals on Wheels
- Placement referral assistance agencies
- Public Guardian's Office
- Various other organizations serving the needs of the population

Locations for Services:

West Sacramento

500 A Jefferson Blvd, Suite 100
West Sacramento, CA 95605
(530) 661-2727- Intake Line
(530) 661-2761- Fax
T, TH, F 8:00am – 5:00pm

(Emergency Abuse Dispatch Line Available 24hours per day, 7 days per week)

Woodland

137 N Cottonwood Street
Woodland, CA 95695
(530) 661-2727- Intake Line
(530) 661-2761- Fax
M-F 8:00am – 5:00pm

(Emergency Abuse Dispatch Line Available 24hours per day, 7 days per week)

Manager and Key Supervisory Staff:

Sandra Sigrist, LCSW
Clinical Manager
(530) 666-8630

Melinda Meeken
Supervisor
(530) 661-2773

OLDER ADULT OUTREACH AND ASSESSMENT PROGRAM

Program Description:

Funded by the Mental Health Services Act (MHSA), the Older Adult Outreach and Assessment Program provides Full Service Partnership (FSP), System Development (general), and Outreach and Engagement services to un-served and underserved individuals aged 60+ who have serious mental illnesses. MHSA also coordinates with the Senior Peer Counselor Volunteer Program to assist older clients in maintaining independence in the community.

Target Population and Eligibility Information:

MHSA Older Adult clients are identified by HHS staff, according to eligibility and clinical need.

How to Receive Service:

Referral only.

Major Community Partners:

- Turning Point Community Programs
- Yolo County Commission on Aging
- Citizens Who Care for the Elderly

Locations for Services:

West Sacramento

500 B Jefferson Blvd, Suite 100
West Sacramento, CA 95605
(916) 375-6350 – Intake Line
(916) 375-6355 - Fax
T, TH, F 8:00am – 5:00pm

Woodland

137 N Cottonwood Street
Woodland, CA 95695
(530) 666-8630- Intake Line
(530) 666-8633- Fax
M-F 8:00am – 5:00pm

Manager and Key Supervisory Staff:

Sandra Sigrist, LCSW

Clinical Manager
(530) 666-8630

Nancy Edgar, LCSW

Supervising Clinician
(530) 666-8517

IN-HOME SUPPORTIVE SERVICES (IHSS)

Program Description:

In-Home Supportive Services (IHSS) provides assistance to eligible aged, blind, and disabled individuals receiving Medi-Cal benefits who are unable to remain safely in their own homes without assistance. This includes those who would be able, with help, to return to their home from a hospital, nursing home or board-and-care home. IHSS is an alternative to out-of-home care. IHSS provides a wide range of services to meet individual needs, including: accompaniment to medical appointments, ambulation, bathing, bowel and bladder care, cooking, dressing, feeding, grooming, housecleaning, laundry, monitoring behavior of non-self-directing or mentally-impaired people in order to safeguard against injury, paramedical services with specific limitations, shopping and errands, and transferring. Needs assessment and eligibility determination is performed in the home of the applicant prior to authorization of IHSS and at 12-month intervals thereafter.

Target Population and Eligibility Information:

Recipients must be aged (65 or older), disabled or blind, have Medi-Cal benefits, and have their need for IHSS certified by a licensed medical professional. Some disabled children also qualify.

How to Receive Service:

Any individual can apply by calling the Intake Line (numbers listed below). If they do not have Medi-Cal, an application for benefits is generated when the application for IHSS is taken. Once Medi-Cal benefits are in place and the health certification is received, the in-home assessment is scheduled.

Major Community Partners:

- Adult Protective Services
- Medi-Cal
- Medical Providers
- Public Authority

Locations for Services:

West Sacramento

500 A Jefferson Blvd, Suite 100
West Sacramento, CA 95605
(916) 375-6200 x2955- Intake Line
(530) 661- 2763- Fax

Phone Line: Monday thru Friday, 8am to 5pm

Woodland

25 N Cottonwood Street
Woodland, CA 95695
(530) 661-2955 - Intake Line
(530) 661-2763 - Fax

*Phone Line: Monday thru Friday, 8am to 5pm
Office/lobby hours: Monday thru Friday, 8am to 4pm*

Manager and Key Supervisory Staff:

Kim Britt
Manager
(530) 661-2758

Laurie Haas
Supervisor
(530) 661-2764

Elida Serratos
Supervisor
(530) 661-2940

Child, Youth, & Family Branch

Alissa Sykes, Branch Director

CALIFORNIA CHILDREN SERVICES (CCS) AND MEDICAL THERAPY PROGRAM (MTP)

Program Description:

The CCS Program provides diagnostic and treatment services, medical case management, and physical and occupational therapy services to children under age 21 with CCS-eligible medical conditions. Examples of CCS-eligible conditions include, but are not limited to chronic medical conditions such as: cystic fibrosis, hemophilia, cerebral palsy, heart disease, cancer, traumatic injuries, and infectious diseases producing major sequelae.

Target Population and Eligibility Information:

Children under age 21 with CCS-eligible medical conditions. The MTP provides physical therapy, occupational therapy, and Medical Therapy Conference (MTC) services to children who meet specific medical eligibility criteria.

How to Receive Service:

Referrals from providers, community partners and client families. To make a referral or get more information, call (530) 666-8333.

Major Community Partners:

- CCS Paneled Hospitals
- CCS Paneled Medical Providers
- Partnership HealthPlan of California (PHC)
- Yolo County Special Education Local Plan Area (SELPA)

Locations for Services:

West Sacramento
500B Jefferson Blvd.
W. Sacramento, CA 95605
(916) 375- 7650
M-F 8:00am – 5:00pm

Woodland
137 N Cottonwood St., Suite 2300
Woodland, CA 95695
(530) 666-8333
M-F 8:00am – 5:00pm

Woodland
287 West Beamer St.
Woodland, CA 95695
(530) 666-6184
M-F 8:00am – 5:00pm

Manager and Key Supervisory Staff:

(Open Position)
Health Officer

Jaime Ordonez
Program Manager
(530) 666-8958

CHILD HEALTH AND DISABILITY PREVENTION (CHDP)

Program Description:

The CHDP program provides complete health assessments for the early detection and prevention of disease and disabilities in children and youth.

Target Population and Eligibility Information:

All MediCal eligible children/youth under age 21 and low-income non-Medi-Cal eligible children/youth under 19 with family incomes at or below 200 percent of the federal income guidelines.

How to Receive Service:

Referrals from the HHS staff, Community Partners, and CHDP providers. To make a referral or get more information, call (530) 666-8249.

Major Community Partners:

- CHDP Panel Medical Providers
- Community Based Organizations (CBO)
- Partnership HealthPlan of California (PHC)

Locations for Services:

Woodland

137 N Cottonwood St., Suite 2200
Woodland, CA 95695
(530) 666-8249
M-F 8:00am – 5:00pm

Manager and Key Supervisory Staff:

(Open Position)
Health Officer

Jaime Ordonez
Program Manager
(530) 666-8958

CHILD WELFARE SERVICES

Program Description:

Provides pre-placement investigation services in response to allegations of abuse or neglect of children ages 0-18, which might also include referrals to community resources including Differential Response. Provides intensive case management to families when cases are opened because of substantiated abuse and neglect allegations, including Family Maintenance (Voluntary or Court Ordered), Family Reunification, Permanency Planning, Guardianship, Adoption, Independent Living Services, Transitional Housing, and Extended Foster Care (youth who are Dependents when they turn 18 can elect to remain Dependents until they are 21).

Target Population and Eligibility Information:

Allegations of abuse or neglect of children under the age of 18 that are residents of Yolo County and meet the legal threshold for investigation.

How to Receive Service:

Any individual can make a referral alleging abuse or neglect of a child who is a resident of Yolo County. To make a referral or for more information call (530) 669-2345.

If the allegation is substantiated and requires continued intervention by Child Welfare, a case is opened, which may also result in the matter being heard by the Juvenile Court.

Community Partners:

- Agencies providing mental health services
- CASA
- Daycare
- Parenting education
- Substance abuse treatment

Locations for Services:

West Sacramento

500 A Jefferson Blvd, Suite 100
West Sacramento, CA 95605
(530) 669-2345
24 hours per day, 7 days per week

Woodland

25 N Cottonwood Street
Woodland, CA 95695
(530) 669-2345
24 hours per day, 7 days per week

Manager and Key Supervisory Staff:

Lisa Muller

Division Manager
(530) 666-8243

CHILDREN AND YOUTH SPECIALTY MENTAL HEALTH SERVICES

Program Description:

Specialty mental health services for children and youth, including therapy and medication support services.

Target Population and Eligibility Information:

Indigent and Medi-Cal beneficiaries aged 17 or under meeting medical necessity and Seriously Emotional Disturbance criteria (W&I Code 5600.3).

How to Receive Service:

Call (530) 666-8630 to schedule an intake appointment. Intake assessment is completed to determine medical necessity and SED criteria status. A sliding scale is used for clients who don't have insurance or full scope Medi-Cal. Payment of spend-down or share of cost if applicable to Medi-Cal beneficiaries.

Major Community Partners:

- Probation
- Co-location site partners including MDIC and RISE in Winters and Esparto.
- EPSDT specialty mental health providers.

Locations for Services:

Yolo County HHS sites:

Davis
600 A Street
Davis, CA 95616
(530) 757-5530
M, W 8:00am – 5:00pm

West Sacramento
500 W. Jefferson Blvd.
West Sacramento, CA 95605
(916) 375-6350
T,TH,F 8:00am – 5:00pm

Woodland
137 N Cottonwood St.
Woodland, CA 95695
(530) 666-8630
M-F 8:00am – 5:00pm

Yolo County Partner/Provider Sites:

Esparto
RISE, Inc.
17313 Fremont Street
Esparto, CA 95627
(530) 787-4110

Winters
RISE, Inc.
201 First Street
Winters, CA 95694
(530) 794-6000

Woodland
Multi-Disciplinary Interview Center
204 4th Street
Woodland, CA 95695
(530) 666-8186
M-F 9:00am – 5:00pm

24-Hour CRISIS and ACCESS toll free line: (888) 965-6647 / TDD (800) 735-2929

CRISIS de 24 horas y acceso de peaje línea gratuita: (888) 965-6647 / TDD (800) 735-2929

24-часовой кризиса и получить доступ к бесплатному линии: (888) 965-6647 / TDD (800) 735-2929

Manager and Key Supervisory Staff:

Theresa Smith, LCSW
Clinical Program Manager
(530) 666-8746

Laura Christiansen, MFT
Children and TAY Supervisor
(530) 666-8630

FOSTER CARE ELIGIBILITY & ADOPTIONS ASSISTANCE

Program Description

Title IV-E Foster Care (FC) Foster Care benefits are financial (cash) and Medi-Cal assistance benefits provided for children ages 0 to 21 who meet certain eligibility criteria. Medi-Cal benefits may continue until the age of 26.

A foster care application must be submitted in order for the child's eligibility to be determined. The person/agency responsible for submitting the application varies depending upon the placement authority. When an application is submitted, a Foster Care Eligibility Public Assistance Specialists (PAS) determines the child's foster care eligibility.

Cash assistance is provided through the Aid to Families with Dependent Children-Foster Care (AFDC-FC) program. Payments are intended to help cover the costs of the child's food, on-going clothing and personal needs, transportation, entertainment, shelter and supervision/parenting needs.

Adoption Assistance (AAP) Adoption is the permanent, legal transfer of parental rights and responsibilities from a child's biological parents to the adoptive parents. Adoption is intended to provide a child with a permanent family when unable to return to his/her birth family. Foster Care Eligibility PASs process AAP paperwork received from the California Department of Social Services.

Population:

A child may be eligible to foster care benefits if he or she has been placed in to the custody of one of the following placement authorities:

- a dependent of the Juvenile Court under Welfare and Institutions Code (WIC) 300
- a ward of the Juvenile Court under the care and control of Juvenile Probation (WIC 600)
- a ward of a non-related legal guardian who was appointed for the child by a California Court
- a child placed through a voluntary placement agreement authorized by the Department of Social Services

Locations for Services:

Woodland

25 N Cottonwood Street
Woodland, CA 95695
(530) 661-2750
M-F 8:00am – 5:00pm

Manager and Key Supervisory Staff:

Lisa Muller
Division Manager
(530) 666-8243

Katya Lopez
Supervisor
(530) 661-2787

HEALTH CARE PROGRAM FOR CHILDREN IN FOSTER CARE (HCPCFC)

Program Description:

The Public Health Nurse works with the child's social worker or probation officer to ensure that children in out-of-home placement receive all needed health care services. HCPCFC provides health care oversight of the physical, behavioral, dental and developmental needs of all Yolo County children placed in foster care.

Target Population and Eligibility Information:

Children in out-of-home placement, such as Foster Care or Probation.

How to Receive Service:

Referrals from HHS and Probation staff

Major Community Partners:

- CHD Panel Medical Providers
- Community Based Organizations (CBO)
- Partnership HealthPlan of California (PHC)

Locations for Services:

Woodland

25 N Cottonwood St
Woodland, CA 95695
(530) 666-8240
M-F 8:00am – 5:00pm

Manager and Key Supervisory Staff:

Raquel Aguilar

Supervising Public Health Nurse
(530) 666-8340

HOME VISITING: NURSE HOME VISITING AND ADOLESCENT FAMILY LIFE PROGRAMS

Program Description:

Provides case management for high risk families including pregnant and parenting teens and low-income families that are pregnant or parenting an infant. Services are provided during home visits. Participation is voluntary.

Target Population and Eligibility Information:

1. Adolescent Family Life Program (AFLP): age less than 19 years and pregnant or parenting.
2. Nurse Home Visiting: Yolo County resident who is
 - a. Pregnant or parenting a child <1 year **AND**
 - b. Eligible for Medi-Cal (mother or infant) or low-income **AND**
 - c. Meets at least one of the following criteria:
 - i. Mother or infant with a high risk or complicating medical condition
 - ii. History of a previous poor birth outcome, for example: prematuring, fetal or neonatal demise
 - iii. Family history of child neglect or abuse
 - iv. Maternal mental health and/or alcohol and drug problems
 - v. Mother's age < 20 years

How to Receive Service:

Referrals from community agencies that serve pregnant and parenting families. To submit a referral or to get more information, call (530) 666-7447. Services are free.

Major Community Partners:

- Community agencies serving pregnant and parenting families.

Locations for Services:

Services provided in client homes

Manager and Key Supervisory Staff:

Alissa Sykes
Branch Director,
Child, Youth, & Family Services
(530) 666-8483

Raquel Aguilar
Supervising PHN
(530) 666-8340

MENTAL HEALTH SERVICES ACT – COMMUNITY SERVICES AND SUPPORTS

CHILDREN’S SPECIALTY MENTAL HEALTH SERVICES

Program Description:

Funded by the Mental Health Services Act (MHSA), the Children’s Specialty Mental Health Services and Supports provides Full Service Partnership (FSP), System Development (general) and Outreach and Engagement services to children ages 0-15.

Target Population and Eligibility Information:

Yolo County Children ages 0-15 who are experiencing Serious Emotional Disturbance and who are un-served, underserved or inappropriately served.

How to Receive Service:

Intake assessment completed to determine medical necessity and SET criteria status. To schedule an intake assessment, or to get more information, call (530) 666-8630.

Major Community Partners:

- RISE, Inc.

Locations for Services:

MHSA Children’s Services are provided throughout Yolo County.

Manager and Key Supervisory Staff:

Theresa Smith, LCSW
Clinical Program Manager,
Prevention Coordinator
(530) 666-8746

MENTAL HEALTH SERVICES ACT – COMMUNITY SERVICES AND SUPPORTS PATHWAYS TO INDEPENDENCE FOR TRANSITION-AGED YOUTH (TAY)

Program Description:

Funded by the Mental Health Services Act (MHSA), the Pathways provides Full Service Partnership (FSP), System Development (general) and Outreach and Engagement services to underserved and underserved individuals aged 16-25 who have Serious Mental Illnesses. MHSA also accommodates Transition Aged Youth clients at the Woodland Wellness Center. Clients can participate in various rehabilitative and skill-building groups and are encouraged to engage in Wellness and Recovery activities. Clients have access to computers and the Internet.

Target Population and Eligibility Information:

Must be a current client receiving mental health services. Paroles are not eligible to receive MHSA services. The Wellness Center is a drug- and alcohol-free environment.

How to Receive Service:

Eligibility is determined by clinical supervisors/managers, based on clinical need. For more information, call (530) 666-8630.

Major Community Partners:

- Turning Point Community Programs

Locations for Services:

Davis	West Sacramento	Woodland
600 A Street	500 W. Jefferson Blvd.	137 N Cottonwood St.
Davis, CA 95616	West Sacramento, CA 95605	Woodland, CA 95695
(530) 757-5530	(916) 375-6350	(530) 666-8630
<i>M, W 8:00am – 5:00pm</i>	<i>T,TH,F 8:00am – 5:00pm</i>	<i>M-F 8:00am – 5:00pm</i>

24-Hour CRISIS and ACCESS toll free line: (888) 965-6647 / TDD (800) 735-2929

CRISIS de 24 horas y acceso de peaje línea gratuita: (888) 965-6647 / TDD (800) 735-2929

24-часовой кризиса и получить доступ к бесплатному линии: (888) 965-6647 / TDD (800)

Manager and Key Supervisory Staff:

Theresa Smith, LCSW
Clinical Program Manager
(530) 666-8746

Laura Christiansen, MFT
Children and TAY Supervisor
(530) 666-8630

MENTAL HEALTH SERVICES ACT – PREVENTION AND EARLY INTERVENTION RURAL CHILDREN’S RESILIENCY PROGRAM/URBAN CHILDREN’S RESILIENCY PROGRAM

Program Description:

The Rural Children’s Resiliency Program provides evidence-based services and offers promising practices in Outreach and Engagement of at-risk children and youth in rural areas of Yolo County. Rural Children’s Resiliency operates in the two rural school districts in Yolo County, using evidence-based curriculums to engage underserved children and youth in creative activities that build their resiliency and help prevent further emotional/mental health trauma. Services are conducted in settings that are most familiar to children and families, and use bilingual-bicultural staff in areas with a high proportion of non-English speaking populations.

The Urban Children’s Resiliency Program provides evidence-based services and offers Outreach and Engagement to at-risk children and youth in urban areas of Yolo County. Urban Children’s Resiliency operates in the three major urban school districts in Yolo County, using evidence-based curriculums to engage underserved children and youth in creative activities that build their resiliency and help to prevent further emotional/mental health trauma.

Target Population and Eligibility Information:

Children 0-18 living in Yolo County, most particularly those identified as at-risk populations, troubled youth, or underserved ethnicities.

The program targets children and youth who experience emotional difficulties and/or are exhibiting high-risk behaviors, and who live in the Esparto Unified School District and Winters Joint Unified School District. This program also addresses the need identified by stakeholders to continue to target services in rural areas as well as in the Latino community.

The Urban Children’s Resiliency Program targets children and youth who experience emotional difficulties and/or are exhibiting high-risk behaviors, and who live in the urban areas of Yolo County, including the geographic areas of the Woodland Joint Unified School District, Davis Joint Unified School District, and Washington Unified School District.

How to Receive Service:

Referral only.

Major Community Partners:

- RISE, Inc.
- Victor Community Support Services, Inc.

Locations for Services:

Locations vary. Services available weekdays; some evening and weekend activities.

Manager and Key Supervisory Staff:

Joan Beesley
MHSA Program Manager
(530) 666-8536

Tico Zendejas, Director
Contractor, RISE, Inc.
(530) 787-4110

David N. Hafter, MFT
Contractor, Victor Community Support Services
(530) 601-5613

Community Health Branch

Jan Babb, Branch Director

CAR SEAT SAFETY PROGRAM

Program Description:

This program provides education to all Yolo County residents regarding current car seat (infant, convertibles, combination and boosters) laws, recalls, and correct installation for all varieties of car seats and vehicles. In addition, the program provides low-cost car seats for eligible families. Low-cost seats can be purchased for about half the retail cost. Families who purchase these seats also attend a 45-minute instructional session where they learn details about their new seat and how to install it correctly in their own vehicle.

Car seats that children have outgrown, have expired, or have broken or missing parts can be dropped off at our car seat recycling program located at 137 N. Cottonwood Street inside the lobby of the Bauer building.

Target Population and Eligibility Information:

All Yolo County families can receive car seat installation instructions and any additional car seat safety information. To receive a low-cost car seat, families must be income eligible (receive government assistance).

How to Receive Service:

Call the Health and Human Services Agency Car Seat program at (530) 666-8561 to make an appointment.

Locations for Services:

Woodland

137 N Cottonwood St., 2600
Woodland, CA 95695
M-F 8:00am – 5:00pm

Manager and Key Supervisory Staff:

Steven Jensen

Health Program Manager
(530) 666-8616

COMMUNICABLE DISEASE PROGRAM

Program Description:

There are over 80 reportable diseases in the State of California. Physicians and laboratories are required to report these illnesses to the Health Department. The Communicable Disease Investigator (CDI) enters the information into the State database, conducts structured interviews with the affected persons, and undertakes contact investigations as needed. A contact investigation involves identifying other ill or exposed persons and/or identifying the source of illness. The CDI or public health nurse (PHN) provides advice to prevent further infection, particularly in a facility such as a nursing home or school. If necessary, the Health Officer can issue isolation or quarantine orders to prevent further spread of infection.

Target Population and Eligibility Information:

All county residents.

How to Receive Service:

Service through Yolo County's Communicable Disease Program is by referral only.

For more information on Communicable Diseases in California, visit <https://www.cdph.ca.gov/data/statistics/Pages/CDdata.aspx>

Locations for Services:

Woodland

137 N Cottonwood St., 2601
Woodland, CA 95695
M-F 8:00am – 5:00pm

Manager and Key Supervisory Staff:

Vacant
Physician, Public Health Officer

Kristin Weivoda
EMS Administrator
(530) 666-8671

CRISIS RESPONSE/EVALUATION (ALL AGES)

Program Description:

Crisis Response/Evaluation is a 24 hour phone line that provides information on accessing non-emergency, out-patient services. Crisis staff assesses callers for imminent risk due to a mental disorder and provide appropriate intervention on a continuum from most restrictive (involuntary hospitalization) to least restrictive (use of natural supports). During non-working hours, staff provides initial triage to address or stabilize the caller until the next working day. Police will also be alerted if a welfare check is needed or in any immediate risk situations. A log of all callers is sent to the Adult & Aging Branch contact daily for follow up care and treatment.

Target Population and Eligibility Information:

All Yolo County residents.

How to Receive Service:

Call the 24-hour phone line at 1-888-965-6647.

Major Community Partners:

- Yolo Community Care Continuum

Locations for Services:

Davis
600 A Street
Davis, CA 95616
(530) 757-5530
M, W 8:00am – 5:00pm

West Sacramento
500 W. Jefferson Blvd.
West Sacramento, CA 95605
(916) 375-6350
T,TH,F 8:00am – 5:00pm

Woodland
137 N Cottonwood St.
Woodland, CA 95695
(530) 666-8630
M-F 8:00am – 5:00pm

24-Hour CRISIS and ACCESS toll free line: (888) 965-6647 / TDD (800) 735-2929

CRISIS de 24 horas y acceso de peaje línea gratuita: (888) 965-6647 / TDD (800) 735-2929

24-часовой кризиса и получить доступ к бесплатному линии: (888) 965-6647 / TDD (800) 735-2929

Manager and Key Supervisory Staff:

Clinical Manager
(530) 666-8794

Karen Gerbasi, MFT
Supervising Clinician
(530) 666-8695

FRIDAY NIGHT LIVE

Program Description:

Friday Night Live is a youth-adult partnership that supports a lifestyle free of alcohol, tobacco and other drugs. It can be a chapter on your school campus, or in community based organizations and extends into a county youth council. Friday Night Live consists of four programs:

- Friday Night Live Mentoring: a program where high school students mentor middle school students for 1.5 hours a week during the school year. High school mentors are positive role models who will help middle school students develop life skills. This program currently runs in West Sacramento and Woodland.
- Friday Night Live: A statewide high school age youth program that supports a lifestyle free of alcohol, tobacco and other drug. This program currently runs in Woodland.
- Youth Council: A program made up of high school age youth from Yolo County who help plan and present youth led conferences and activities for youth. This is a County wide program that meets in Woodland.
- Club Live: A statewide middle school age youth program. This program currently runs in Woodland and Esparto.

Target Population and Eligibility Information:

- Yolo County Youth.

Locations for Services:

Meetings are held at various schools and community based organizations throughout the County.

Manager and Key Supervisory Staff:

Steve Jensen

Health Program Manager

(530) 666-8616

IMMUNIZATION ASSISTANCE PROGRAM/IMMUNIZATION CLINIC

Program Description:

The Immunization Assistance Program reviews data on vaccine coverage to implement efforts to improve coverage, monitors required immunization reporting by licensed childcare facilities/schools, and assures that community members have access to recommended immunizations.

The Immunization Clinic provides no cost vaccinations to:

- Uninsured Children
- Medi-cal/CHDP eligible children
- American Indian/Alaskan Native children
- Uninsured/Underinsured adults

Flu Vaccine available to all community members over 6 months of age with no health contraindications.

Target Population and Eligibility Information:

Community members who would not otherwise have access to vaccinations to help protect against vaccine preventable diseases.

How to Receive Service:

Open to community members who meet the above eligibility criteria. Immunizations Clinic held on Mondays from 2:00pm – 5:00pm as follows:

- 1st Monday of the month in West Sacramento (500B Jefferson Blvd.)
- 2nd, 3rd, & 4th Monday of the month in Woodland (137 N. Cottonwood St.)
- 5th Monday (if applicable) – no clinic

Beginning December 2015 the immunization schedule will change. For an up to date calendar of Immunization Clinics and closure, visit www.yolohealth.org. For more information call (530) 666-8339.

Major Community Partners:

- Health care providers
- Community clinics
- Schools

Locations for Services:

Services are provided at the above locations. Additional special clinics are held at rotating locations during flu season and back to school. Other clinics may be added throughout the year to address emerging vaccine preventable disease prevention needs.

Manager and Key Supervisory Staff:

Jan Babb
Director, Public Health Nursing
(530) 666-8700

Kristin Weivoda
EMS Administrator
(530) 666-8671

MATERNAL CHILD ADOLESCENT HEALTH LOCAL PROGRAM

Program Description:

The MCAH Local Program includes:

1. Fetal Infant Mortality Review (FIMR): a community-based program that works to address issues and factors that may affect fetal and infant mortality or morbidity. FIMR is dedicated to improving the services and resources for women, infants, and their families to reduce the occurrence of infant or fetal deaths within the community.
2. Sudden Infant Death Syndrome Program (SIDS): provides community outreach on prevention of SIDS, and support in the home environment for families that have suffered a sudden unexplained infant death.
3. Comprehensive Perinatal Services Program (CPSP): a voluntary program that seeks to improve the health of low-income pregnant women and to give their babies a healthy start in life, by providing enhanced Medi-Cal reimbursements to CPSP-certified obstetrical providers who implement CPSP protocols in their practices. This program is designed to decrease the number of low-birth weights in interventions, and perinatal education with basic obstetrical care.
4. MCAH Local Priority Area Program: works to address priority health and wellness issues impacting Yolo County parents and their children.

Target Population and Eligibility Information:

See above.

Major Community Partners:

- FIMR Team
- MCAH Advisory Board

Locations for Services:

Site/home visits are conducted as part of the FIMR and SIDS Program. Program staff is located at the Woodland HHS office.

Woodland

137 N Cottonwood St., Suite 2300
Woodland, CA 95695
(530) 666-8645
M-F 8:00am – 5:00pm

Manager and Key Supervisory Staff:

Jan Babb

Director, Public Health Nursing
(530) 666-8700

NUTRITION EDUCATION AND OBESITY PREVENTION (NEOP)

Program Description:

Provides nutrition education, including cooking demonstrations, to CalFresh eligible populations at schools, community-based organizations, low-income housing, family resource centers, CalFresh offices, Head Start, and any other locations deemed eligible for serving those receiving or eligible to receive CalFresh benefits. Also provides healthy retail support to eligible retailers by providing store makeovers and cooking demonstrations inside the stores. This program supports the Hannah and Herbert Bauer community garden.

Target Population and Eligibility Information:

Primarily CalFresh eligible participants or residents that live in a census track where over 50% of the residents are eligible for CalFresh. Participants may also be served at a Means Tested site where there is a high probability of CalFresh eligibility and at any school with above 50% of the students receiving Free or Reduced Price meals. All ages are served. Some grant funding allows flexibility to work outside of the CalFresh eligibility.

Major Community Partners:

- Eligible Grocery Stores
- Family Resource Centers
- First 5
- RISE
- UC Cooperative Extension
- Yolo County Schools
- Yolo Food Bank

Locations for Services:

Classes are taught throughout Yolo County. Garden is located at:

137 N Cottonwood St., 1540
Woodland, CA 95695
M-F 8:00am – 5:00pm

Manager and Key Supervisory Staff:

Laurie Somerhausen

Program Manager

(530) 666-8447

Rebecca Tyron

Obesity Prevention Coordinator, NEOP

(530) 666-8640

PSYCHIATRIC/NURSING SERVICES

Program Description:

Psychiatrists and Mid-level practitioners provide evaluation and psychiatric treatment for clients with serious and persistent mental illness (SMI/SED). Nursing staff provides medication refills, administers weekly antipsychotic injections and serves as the primary contact for urgent clinical needs. Other duties include nursing case management and care coordination with primary care and nursing homes. Patient Assistance Program (PAP) provides free medications to clients who are uninsured.

Target Population and Eligibility Information:

Participants must have Serious Mental Illness or Serious Emotional Disturbance.

How to Receive Service:

Clients are scheduled for psychiatric evaluation and treatment after orientation and clinician assessment. To schedule an orientation or for more information call XXX-XXXX

Major Community Partners:

- Primary Care Clinic
- Psychiatric Hospitals
- Pharmacies (Raley's pharmacy for PAP)

Locations for Services:

Davis
600 A Street
Davis, CA 95616
(530) 757-5330
M,W 8:00am - 5:00pm

West Sacramento
500 W. Jefferson Blvd.
West Sacramento, CA 95605
(530) 375-6350
T,Th,F 8:00am - 5:00pm

Woodland
137 N Cottonwood St.
Woodland, CA 95695
(530) 666-8630
M-F 8:00am - 5:00pm

24-Hour CRISIS and ACCESS toll free line: (888) 965-6647 / TDD (800) 735-2929

CRISIS de 24 horas y acceso de peaje línea gratuita: (888) 965-6647 / TDD (800) 735-2929

24-ЧАСОВОЙ КРИЗИСА И ПОЛУЧИТЬ ДОСТУП К БЕСПЛАТНОМУ ЛИНИИ: (888) 965-6647 / TDD (800) 735-2929

Manager and Key Supervisory Staff:

Arturo Villamor, MD
Medical Director
(530) 666-8660

PUBLIC HEALTH EMERGENCY PREPAREDNESS

Program Description:

Emergency Preparedness is responsible for countywide planning for the capacity of individuals, organizations, and communities to respond to public health emergencies, such as natural disasters, severe weather, bioterrorism, disease outbreaks, mass casualties, and chemical or radiation emergencies.

Target Population and Eligibility Information:

Emergency Preparedness works with both the private and public sectors to bring emergency preparedness coverage to our community's more than 200,000 residents.

Major Community Partners:

- Ambulance providers
- Fire chiefs
- Hospitals
- Law Enforcement
- Schools
- Yolo County Healthcare Facilities

Locations for Services:

Woodland

137 N Cottonwood St., 2601
Woodland, CA 95695
M-F 8:00am – 5:00pm

Manager and Key Supervisory Staff:

Kristin Weivoda
EMS Administrator
(530) 666-8741

QUALITY IMPROVEMENT, STRATEGIC PLANNING, & ACCREDITATION (HEALTHY YOLO)

Program Description:

Healthy Yolo is a process where community members come together to create a common vision of a healthy community, share and understand the specific concerns and strengths of our community, prioritize public health issues, and determine goals and strategies to achieve a healthier Yolo County. It is part of the overall Health and Human Services Agency effort towards Quality Improvement (QI), Strategic Planning, and eventual national accreditation.

Target Population and Eligibility Information:

Yolo County community members and agencies.

How to Receive Service:

To participate in Healthy Yolo or for more information call Emily Vaden at 530-666-8504 or visit www.HealthyYolo.org.

Major Community Partners:

- Steering and Sub-committees comprised of community members and key partner agencies.

Locations for Services:

Collaborative meetings are held in a variety of settings, including stakeholder events in communities throughout Yolo County, meetings at the Community Health Branch, and WebEx meetings.

Manager and Key Supervisory Staff:

Jan Babb

Director, Community Health Branch
(530) 666-8700

Steve Jensen

Health Program Manager
(530) 666-8616

TOBACCO CONTROL/YOUTH TOBACCO PREVENTION

Program Description:

Under the direction of the California Tobacco Control Program, the Yolo County Tobacco Education Program is dedicated to creating a healthy and smoke-free community. Priority areas include: reducing the public's exposure to secondhand smoke; prevent youth access to tobacco products; counter any positive tobacco promotion/advertising with the truth about Big Tobacco's deceptive marketing practices. We approach these three priority areas by working with the community and elected officials to create policies restricting tobacco access and secondhand smoke exposure including the smoke-free fair, parks, and college campuses. The adult and youth County Tobacco Prevention Coalitions are always on the forefront of tobacco control policy. The program also collaborates with law enforcement to manage the tobacco retail license ordinance including conducting undercover stings.

Target Population and Eligibility Information:

All Yolo County residents, with special emphasis on youth.

How to Receive Service:

If you would like services or a presentation, call Steve Jensen at 530-666-8616

Major Community Partners:

- Adult and youth volunteers who participate in the Yolo County Tobacco Prevention Coalitions.

Locations for Services:

Woodland

137 N Cottonwood St., 2601
Woodland, CA 95695
M-F 8:00am – 5:00pm

Manager and Key Supervisory Staff:

Steven Jensen

Health Program Manager
(530) 666-8616

TUBERCULOSIS PROGRAM

Program Description:

The Community Health Branch supervises treatment for all persons with active tuberculosis (TB) in the county. This is approximately 5 or 6 patients per year. Throughout the 6 to 9 month course of treatment, a PHN is closely involved with the patient. A Community Health Assistant (CHA) or PHN directly observes the patient taking their medication 5 days per week. This is called “DOT” or Directly Observed Treatment”. The TB program also investigates all contacts of a person diagnosed with TB, and follows up on new immigrants who enter the country with risk of TB. Since there is no effective vaccine for TB, assuring completion of treatment and investigating contacts are the only ways to prevent the spread of this disease.

Target Population and Eligibility Information:

All TB cases.

How to Receive Service:

Referral only.

Locations for Services:

Woodland

137 N Cottonwood St., Suite 2601

Woodland, CA 95695

M-F 8:00am – 5:00pm

Manager and Key Supervisory Staff:

Vacant

Physician, Public Health Officer

Kristin Weivoda

EMS Administrator

(530) 666-8671

WOMEN, INFANTS, AND CHILDREN SUPPLEMENTAL NUTRITION PROGRAM (WIC)

Program Description:

WIC provides supplemental food vouchers, nutrition education and breastfeeding support. It serves low to moderate income pregnant, breastfeeding and postpartum women, infants and children up to the age of 5 who are at nutritional risk. The purpose of WIC is to prevent health problems and to improve the health of program participants during critical times of growth and development. WIC allows families to buy foods that are high in protein, iron, calcium, and rich with Vitamins A, C, and D with vouchers to help their family stay healthy and grow well. Food vouchers include milk, eggs, cheese, cereal and other grain products, infant formula, juice, fruits and vegetables. Peer counseling breastfeeding support is available as well as access to a lactation consultant and breast pumps.

Target Population and Eligibility Information:

Participants must be pregnant, breastfeeding up to 12 months post-partum, non-breastfeeding up to 6 months postpartum, or have a child less than 5 years (60 months) of age. Participants must also have incomes below 185% of the Federal Poverty Line (FPL) or be actively receiving Medi-Cal, Cal-Fresh (Food Stamps), or Temporary Assistance for Needy Families.

How to Receive Service:

To make an appointment, call 530 666-8445.

Major Community Partners:

- Birthing hospitals
- Grocery outlets
- Prenatal and pediatric health clinics and providers

Locations for Services:

Davis

600 A Street
Davis, CA 95616
(530) 666-8445

Esparto

17065 Yolo Ave.
Esparto, CA 95627
(530) 666-8445

Knights Landing

42351 Third Street
Knights Landing, CA 95645
(530) 666-8445

West Sacramento

500 W. Jefferson Blvd.
West Sacramento, CA 95605
(530) 375-6390

Winters

111 E. Grant Ave.
Winters, CA 95694
(530) 666-8445

Woodland

137 N Cottonwood St., Suite 1200
Woodland, CA 95695
(530) 666-8445

Manager and Key Supervisory Staff:

Laurie Somerhausen

Program Manager, Nutrition Division
(530) 666-8447

Marbella Colimote

WIC Supervisor
(530) 666-8448

YOLO EMERGENCY MEDICAL SERVICES AGENCY (YEMSA)

Program Description:

YEMSA is responsible for coordinating the county's emergency medical services system including hospitals, fire departments, and ambulance companies. This includes: planning, implementing, monitoring, accrediting EMS personnel and evaluating the local EMS system.

Target Population and Eligibility Information:

EMS works with both the private and public sectors to bring paramedic coverage to our county's more than 200,000 residents and visitors.

How to Receive Service:

Call (530) 666-8665 to make an appointment.

Major Community Partners:

- Ambulance providers (all First Responders)
- Hospitals
- Law Enforcement
- Yolo County Fire Chiefs

Locations for Services:

Woodland

137 N Cottonwood St., Suite 2601
Woodland, CA 95695
M-F 8:00am – 5:00pm

Manager and Key Supervisory Staff:

Kristin Weivoda
EMS Administrator
(530) 666-8671

Jill Cook
Assistant HHSA Director
(530) 666-8645

YOUTH PREVENTION PROGRAMS (ALCOHOL AND OTHER DRUGS)

Program Description:

Youth Prevention Programs build partnerships for positive and healthy youth development which engage youth as active leaders and resources in their communities.

Target Population and Eligibility Information:

Middle and high school students residing in Yolo County or attending Yolo County schools.

Major Community Partners:

- All Yolo County School Districts

Locations for Services:

School sites with active Club Live, Friday Night Live, and Friday Night Live Mentoring Chapters. Staff is located in Woodland.

Woodland

137 N Cottonwood St., 1540
Woodland, CA 95695
M-F 8:00am – 5:00pm

Manager and Key Supervisory Staff:

Steve Jensen
Program Manager
(530) 666-8616

Fiscal & Administrative Branch

Deputy Director: Katy Eckert

CULTURAL COMPETENCY

Program Description:

Ensure that Yolo County's commitment to cultural and linguistic competency are reflected throughout the HHSA system, and that staff training and program policies reflect this commitment and manifest racial, ethnic, cultural, and linguistic diversity. Produce, implement and maintain a Cultural Competence Plan which includes the statements of mission, philosophy, plans, policies, procedures and key documents relating to a system-wide commitment to cultural and linguistic competence.

Target Population and Eligibility Information:

All HHSA staff, volunteers, and individuals served.

How to Receive Service:

To view the Cultural Competency Plan, please visit the Cultural Competency page on the Yolo County website at <http://www.yolocounty.org/health-human-services/community-health/alcohol-drug-and-mental-health/cultural-competency>.

Manager and Key Supervisory Staff:

Joan Beesley

Cultural Competency/Ethnic Services Manager
(530) 666-8536

QUALITY MANAGEMENT AND DATA ADMINISTRATION PROGRAMS

Program Description:

The QM Program conducts performance monitoring activities throughout HHS operations. Activities include reporting Medi-Cal beneficiary and system outcomes, utilization management, utilization review, provider appeals, certification, credentialing and monitoring Medi-Cal providers, and resolution of beneficiary grievances. The vehicle for evaluating recommended policy decisions, the results of QI activities, including performance improvement projects, instituting needed QI actions, and, ensuring follow-up of QI processes is the QI Committee. In addition, the Utilization Management (UM) Program evaluates medical necessity, appropriateness and efficiency of services provided to the Medi-Cal beneficiaries prospectively or retrospectively to comply with annual state/federal audits, reviews, and program integrity.

The DA Program supports the development and maintenance of basic data collection and processing activities for clinic/program operations such as new client registrations, client look-ups, admissions and discharges, diagnoses, services provided, billing, Client Services Information (CSI) reporting to State DHCS, and routine reporting for management needs such as caseload lists, productivity reports, and other day-to-day needs. The DA program is responsible for developing and operating an Electronic Health Records documentation system that includes assessments, treatment plans, progress notes, allergy information, lab results, and prescribed medications for direct service practitioners. AVATAR is the MIS/EMR system.

Target Population and Eligibility Information:

All clients served by HHS; Medi-Cal beneficiaries that meet the specialty mental health services medical necessity criteria, Seriously Emotionally Disturbed (SED) children and youth, and Seriously Mentally Ill (SMI) adults regardless of payer source.

Major Community Partners:

- Outside consultants as needed
- California Department of Health Care Services

Locations for Services:

Davis	West Sacramento	Woodland
600 A Street	500 W. Jefferson Blvd.	137 N Cottonwood St., Suite 2300
Woodland, CA 95616	West Sacramento, CA 95605	Woodland, CA 95695
(530) 757-5530	(916) 375-6350	(530) 666-8630
M, W 8:00am – 5:00pm	T,TH,F 8:00am – 5:00pm	M-F 8:00am – 5:00pm

24-Hour CRISIS and ACCESS toll free line: (888) 965-6647 / TDD (800) 735-2929

CRISIS de 24 horas y acceso de peaje línea gratuita: (888) 965-6647 / TDD (800) 735-2929

24-часовой кризиса и получить доступ к бесплатному линии: (888) 965-6647 / TDD (800) 735-2929

Manager and Key Supervisory Staff:

Samantha Fusselman
QM Manager / Data Administrator

Supervising Clinician

SUPPORT SERVICES, FISCAL/CONTRACT ADMINISTRATION, AND BUDGET DEVELOPMENT

Program Description:

- Support Services
- Archives
- Building Security/ Outside Security/ Access
- Copy Machines/Troubleshooting
- HHS Vehicle Management
- Equipment
- Equipment Inventory
- Ergonomic Evaluations
- Forms Management
- General Building Maintenance
- Mail Distribution/Courier Services
- Phone Operators
- Phones/Work Orders
- Purchase Orders
- Record Management, Storage and Destruction
- Repairs
- Space Needs
- Supplies and Office Equipment Needs

Client Services

- Annual Discharge of Accountables
- Bus Ticket and Gift Card Inventory (CWES, WIA, & CWS)
- Client Collections/SSA Recoupments (GA Interim Assistance)
- Customer Service (Clients): Issuing client payments and support service requests
- Foster Care Abetments
- Taking Payments/Coding Deposits
- Tax Intercept

Budgets and Fiscal Claiming

- Audits
- Budget Development & Budget Monitoring
- Cash Handling
- Contract and Other Payables
- Employee Reimbursements
- Financial Statements & Fiscal Reporting
- Grant Management

- Interoffice Billings & Rent Collections
- Program Advances (Deposits) & Revenue Reconciliation
- State Claims & Statistical Reporting
- Time Studies/Salary Allocations

Contracts

- Board of Supervisor Letters and Other Support
- CSAB (Community Action Board Meetings) Oversight of Vendor Insurance Requirements
- Community Services Block Grant (State Reporting, Community Meetings, Annual Community Action Plan)
- Contract Development Renewal/Amendments/Sole Source & Contract Monitoring
- Request for Proposals/Requests for Quotes

Target Population and Eligibility Information:

All HHS staff.

Major Community Partners:

- All HHS staff, State agencies, and various community vendors.

Locations for Services:

West Sacramento

500 A Jefferson Blvd., Suite 100
 West Sacramento, CA 95605
 (916) 375-6200
 M-F 8:00am – 4:00pm

Woodland

25 N Cottonwood Street
 Woodland, CA 95695
 (530) 661-2750
 M-F 8:00am – 4:00pm

Manager and Key Supervisory Staff:

Katy Eckert, Deputy Director, Fiscal and Administration: (530) 661-8662

Cristina Vazquez, Fiscal Administrative Officer: (530) 661-2964

John Buzolich, Fiscal Administrative Officer: (530) 666-8689

Marilyn Gordon, Supervisor, Contracts, Health Services: (530) 666-8687

David Kariuki, Accounts Payable Supervisor: (530) 666-8790

Duazong Her, Internal Controls and Audits Supervisor: (530) 661-2715

Eva Schugt, Client Services Supervisor: (530) 661-2718

Kristy Brockett, Contracts Supervisor: (530) 661-2750

Lucy Chavez, Accounts Receivable/Claiming Supervisor: (530) 661-2797

HHSA Service Centers

Director of HHSA Service Centers: Nancy O'Hara

CALFRESH AND CALFRESH OUTREACH

Program Description:

The CalFresh Program (formerly known as Food Stamps) provides assistance to qualified low-income households to purchase healthy and nutritious foods. The program issues monthly electronic benefits that can be used to buy most foods. Benefits are issued on an EBT card that is used like a debit card to purchase food at participating retailers.

CalFresh Outreach is a dedicated, sub-team of staff focusing on areas of Yolo County with low CalFresh participation for CalFresh marketing, information, and applicant referral. CalFresh Outreach staff conducts a variety of efforts, from networking with UC Davis to conducting applicant interviews in rural parts of Yolo County.

Target Population and Eligibility Information:

Eligibility determination is based on Federal and State regulations, including income limits. For more information on eligibility requirements, visit <http://www.calfresh.ca.gov>

How to Receive Service:

Apply in person at any HHSA location.

Apply by mail using the application located at <http://www.calfresh.ca.gov/>

Apply online at www.mybenefitscalwin.org

Request an application be mailed to you by calling 1(866) 226-5415

Major Community Partners:

- Center for Families
- RISE Inc. (Rural Innovations in Social Economics)
- UC Davis
- WIC
- Yolo 2-1-1
- Yolo County Children's Alliance
- Yolo Food Bank

Locations for Services:

West Sacramento

500 A Jefferson Blvd., Suite 100
West Sacramento, CA 95605
(916) 375-6200
M-F 8:00am – 4:00pm

Winters

111 East Grant Avenue
Winters, CA 95694
(530) 406-4444
M-F 8:00am – 4:00pm

Woodland

25 N Cottonwood Street
Woodland, CA 95695
(530) 661-2750
M-F 8:00am – 4:00pm

Manager and Key Supervisory Staff:

Nolan Sullivan

Manager
(916) 375-6241

James McMahon

Manager
(530) 661-2643

Tanya Provencher

Manager
(530) 661-2707

CALWORKS AND WELFARE-TO-WORK

Program Description:

California Work Opportunity and Responsibility to Kids (CalWORKs) is a cash aid program for low income families to meet their basic needs. Generally, adults are eligible for CalWORKs for up to 48 months. Children may continue to receive cash aid until they turn 18 or are no longer eligible. CalWORKs families may receive employment services thru the Welfare-to-Work Program (WTW). Additional services may be available for families experiencing homelessness, domestic violence situations, involvement with child protective services or substance abuse issues.

CalWORKs recipients are required to participate in WTW activities as a condition of receiving aid unless exempt. CalWORKs recipients who are exempt and not required to participate in WTW activities may volunteer to take part in the program. The Welfare-to-Work Program is designed to assist CalWORKs family members to obtain or prepare for employment and become self-sufficient. The WTW Program assists participants in overcoming barriers to employment by providing education, training and supportive services such as childcare, transportation and ancillary.

Target Population and Eligibility Information:

To be eligible for CalWORKs, there must be a child in the home who is deprived of parental support and care because one or both of their parents are:

- Deceased
- Disabled
- Unemployed/Underemployed, or
- Continuously Absent from the home

How to Receive Service:

Apply in person at any HHS location.

Apply online at www.mybenefitscalwin.org.

A face-to-face interview will be required at one of our locations to complete the CalWORKs application process.

Partners:

- 4th and Hope
- Adult Education Programs
- Alta Regional Center
- Center for Families
- Child Action
- Comunicare
- Court System
- Department of Vocational Rehabilitation
- Employment Development Department (EDD)
- Empower Yolo
- Local Businesses
- Local Child Support
- Local Colleges
- Local Food Closets
- Local School Districts
- Local Substance Abuse Treatment Programs
- Mental Health Service Providers
- Probation Department
- Short Term Emergency Aid Committee (STEAC)
- SCRIPPS Psychological Services
- United Christian Centers
- Workforce Innovation Opportunity Act (WIOA)
- Yolo County District Attorney's Office
- Yolo County Office of Education
- Yolo County Public Defender's Office
- Yolo Housing Authority

Locations for Services:

West Sacramento

500 A Jefferson Blvd., Suite 100
West Sacramento, CA 95605
(916) 375-6200
M-F 8:00am – 4:00pm

Winters

111 East Grant Avenue
Winters, CA 95694
(530) 406-4444
M-F 8:00am – 4:00pm

Woodland

25 N. Cottonwood Street
Woodland, CA 95695
(530) 661-2750
M-F 8:00am – 5:00pm

Manager and Key Supervisory Staff:

Elaine Lytle

Employment Manager
(530) 661-2754

James McMahon

Eligibility Manager
(530) 661-2643

Art Rodriguez

Employment Manager
(916) 375-6257

Nolan Sullivan

Eligibility Manager
(916) 375-6241

Tanya Provencher

Manager
(530) 661-2707

EMPLOYMENT CENTER (ONE-STOP) AND CAREER EXPLORATION

Program Description:

For Employers: Place job orders, find candidates, analyze labor market information, locate business services, and other services identified by the employer.

- Post Job Openings
- Find a Candidate
- Obtain Labor Market Data

For Job Seekers: Get help with selecting a new career, finding jobs, and locating suitable training and job search assistance.

- Find a Job
- Create a Resume
- Education and Training

For Youth: Services may include work experience, vocational training, mentorship, career guidance, and assistance meeting educational goals.

Target Population and Eligibility Information:

All services are free and open to all.

How to Receive Service:

Visit the Centers in Woodland, West Sacramento and at the Mary L. Stephens Library in Davis. For more information call (530) 661-2641.

Major Community Partners:

- EDD
- Education Institutes
- Probation/Parole
- Profit/Non-Profit Employers
- Workforce Investment Act (WIA)

Locations for Services:

Davis Library	West Sacramento	Winters	Woodland
315 East 14th Street Davis, CA 95616 (530) 757-5593	500 A Jefferson Blvd, #100 West Sacramento, CA 95605 (916) 375-6200	111 East Grant Avenue Winters, CA 95694 (530) 406-4444	25 N Cottonwood Street Woodland, CA 95695 (530) 661-2750
<i>T,Th 10:00am – 2:00pm Wed 2:00pm – 6:00pm</i>	<i>M-F 8:00am – 4:00pm</i>	<i>M-F 8:00am – 4:00pm</i>	<i>M-F 8:00am – 4:00pm</i>

Manager and Key Supervisory Staff:

Art Rodriguez
Employment Manager
(916) 375-6257

Tanya Provencher
Manager
(530) 661-2707

EMPLOYMENT AND ELIGIBILITY POLICY AND DEVELOPMENT

Program Description:

- Provide clarifications, ensuring program policy/procedures in place, tracking new regulation changes and implementation of those changes for the following programs: CalFresh, CalWORKs (eligibility and employment services), Foster Care, General Assistance, and Medi-Cal.
- Participate in CalWIN workgroups as a part of a consortium of 18 counties to ensure our case management system incorporates new changes and provide input as to County processes.
- Provide program and system direction for special projects such as implementation of the Affordable Care Act.
- State Automated Welfare Systems Analysts
- Responsible for the front end use experience/troubleshooting of the following systems:
 - CalWIN- Eligibility and Employment Services case management system
 - COMPASS PILOT- Document Imaging System for Eligibility and Employment Services case files
 - COMPASS APPOINTMENTS- Lobby Management and Appointment Scheduling system
 - EBT (Electronic Benefits Transfer system) - System issues clients' benefits cards and provides access to cash and CalFresh benefits
 - MEDS (Medi-Cal Eligibility Data System) - Tracks eligibility
 - SFIS (Statewide Fingerprint Imaging System) - System used to capture fingerprint and photo images of CalWORKs participants.
- Division Manager acts as IT Liaison with the Yolo County IT Department.

Target Population and Eligibility Information:

N/A – internal program

Locations for Services:

West Sacramento

500 A Jefferson Blvd, Suite 100
West Sacramento, CA 95605
(916) 375-6200

M-F 8:00am – 5:00pm

Woodland

25 N Cottonwood Street
Woodland, CA 95695
(530)661-2750

M-F 8:00am – 5:00pm

Manager and Key Supervisory Staff:

Cindy Martin

Manager
(530) 661-2702

Julie Conwell

Supervisor
(530) 661-2750

FAIR HEARING & INCOME ELIGIBILITY VERIFICATION

Program Description:

Fair Hearings

Clients have the right to file a request for a Fair Hearing on any action taken on their eligibility program case. The Hearing is an opportunity for a judge to review the case and actions taken by the County to determine the final outcome. Three Administrative Hearings Officers (AHO) represent the Department in the hearings. AHOs research the case and any actions taken by the department. If errors are found, the case is corrected, and the hearing is avoided if client agrees to the remedy. If case actions were appropriate, the case is heard before the Administrative Law Judge (ALJ), who makes a finding which both parties must uphold.

Income Eligibility Verification System (IEVS)

IEVS staff process confidential reports from the State and Federal agencies, reconciling the information with exact case data to ensure accuracy in reporting. Reports include: New Hire Reports (NHR), Franchise Tax Board Matches (FTB), Integrated Fraud Detection (IFD), Beneficiary Earnings Exchange Record (BEER), Fleeing Felon Matches, National Prisoner Matches, and IRS asset matches. IEVS is responsible for “triaging” fraud referrals to ensure accuracy and necessity before referral to the Special Investigation Unit, process over-payments and over-issuances of benefits, and prepare case evidence for recommendation to the District Attorney’s office for fraud prosecution and/or Intentional Program Violation. Other functions provided by this position include Special Investigation Unit (SIU) liaison, Civil Rights Coordinator, Equal Opportunity Officer, and Custodian of Public Records.

Target Population and Eligibility Information:

Fair Hearings: Any client in the following programs: CalWORKS, CalFresh, Medi-Cal (new and expanded), General Assistance, and IHSS.

IEVS: Primary programs are CalWORKS and CalFresh.

How to Receive Service:

Clients may request a fair hearing in writing at any Service Center location. The back of all Notices of Action contain a hearing request form or any written statement of request is accepted at all service center locations. A verbal hearing request may only be made directly to the State Hearings Division at 1-800-952-5253.

Locations for Services:

West Sacramento

500 A Jefferson Blvd, Suite 100
West Sacramento, CA 95605
(916) 375-6200
M-F 8:00am – 5:00pm

Woodland

25 N Cottonwood Street
Woodland, CA 95695
(530) 661-2750
M-F 8:00am – 5:00pm

Manager and Key Supervisory Staff:

Cindy Martin

Manager
(530) 661-2702

Anna Louzon

Supervisor
(530) 661-2760

GENERAL ASSISTANCE

Program Description:

General Assistance (GA) provides temporary relief for Yolo County residents who have exhausted all other means of support. GA recipients may be required to participate in substance abuse treatment and/or the GA Work Program to assist them in their readiness for work. Employable recipients who are ready to work are limited to three (3) months of GA (in any county) in a twelve (12) month period. GA recipients, who are not receiving Medi-Cal, are automatically evaluated for health benefits under the Affordable Care Act (ACA). Benefits are issued in a combination of warrant, voucher and vendor payments.

Target Population and Eligibility Information:

Yolo County residents may be eligible for GA benefits if:

- Their countable income is less than \$256 for 1 person or \$416 for 2 people and
- Their countable property is less than \$500 and they own one car that is valued at \$1500 or less

How to Receive Service:

GA benefits can be applied for in person at any HHS location between the hours of 8:00am and 12:00pm.

Locations for Services:

West Sacramento

500 A Jefferson Blvd, Suite 100
West Sacramento, CA 95605
(916) 375-6200
M-F 8:00am – 5:00pm

Winters

111 East Grant Avenue
Winters, CA 95694
(530) 406-4444
M-F 8:00am – 4:00pm

Woodland

25 N Cottonwood Street
Woodland, CA 95695
(530) 661-2750
M-F 8:00am – 5:00pm

Manager and Key Supervisory Staff:

Nolan Sullivan

Manager
(916) 375-6241

James McMahon

Manager
(530) 661- 2643

Tanya Provencher

Manager
(530) 661-2707

MEDI-CAL

Program Description:

The Medi-Cal Program (also called Medicaid at the Federal Level) is a health care coverage benefit for qualifying persons who live in California and who have income, and resources as applicable, below established limits. The Affordable Care Act dramatically expanded eligibility to Medi-Cal program benefits in California, under Modified Adjusted Gross Income (MAGI) Medi-Cal expansion, to those who traditionally did not qualify for eligibility to Medi-Cal benefits. It additionally expanded insurance options for individuals and families who may not be income eligible under the MAGI Medi-Cal program, through the establishment of the Advance Premium Tax Credit (APTC) Insurance Exchange. Covered California runs the APTC portion of California's health insurance benefits program.

Target Population and Eligibility Information:

Traditional Medi-Cal

Coverage groups based on linkage: children, families with dependent children, pregnant women, seniors 65 years of age and older, the disabled and the blind.

Eligibility: evaluated using total household earned/unearned income plus allowable exemptions/deductions, property, assets, residency, and U.S. citizenship status factors.

MAGI Medi-Cal (New Affordable Care Act expansion program)

Expands eligibility to adults age 19-64 who are not currently linked to a traditional Medi-Cal program and who have total household income at or below 138% of the Federal Poverty Level (FPL).

How to Access Services:

Applicants can apply for Medi-Cal benefits:

- In person at any Yolo County HHS office
- By mail using the application located at <http://www.dhcs.ca.gov>, and then mailing the completed applications to any Yolo County HHS office
- Online at www.mybenefitscalwin.org or www.coveredca.com
- By phone through the Yolo County Intake Call Center 1 (866) 226-5415

Locations for Services:

West Sacramento

500 A Jefferson Blvd, Suite 100
West Sacramento, CA 95605
(916) 375-6200
M-F 8:00am – 5:00pm

Winters

111 East Grant Avenue
Winters, CA 95694
(530) 406-4444
M-F 8:00am – 4:00pm

Woodland

25 N Cottonwood Street
Woodland, CA 95695
(530) 661-2750
M-F 8:00am – 5:00pm

Manager and Key Supervisory Staff:

Nolan Sullivan

Manager
(916) 375-6241

James McMahon

Manager
(530) 661-2643

Tanya Provencher

Manager
(530) 661-2707

WORKFORCE INVESTMENT ACT/WORKFORCE INVESTMENT BOARD

Program Description:

The Workforce Innovation and Opportunity Act (WIOA) provides employment and training services to participants that have been laid off, dislocated, and to youth 16-24 years old. Services include pre-employment classes, on-the-job training, occupational skills training, work experience, job seeker assistance and other supportive services. The One Stop Employment Centers provides services to businesses such as employment recruitment assistance, training assistance, and access to business resources to help avert layoff and closures.

The Yolo County Workforce Innovation Board is a 35-member advisory committee to the Yolo County Board of Supervisors on local workforce development issues. Members of the WIB consist of 51% private local business, community based organizations, economic development, and the One-Stop Career Center partners. The WIB is a required board for the Workforce Innovation and Opportunity Act and continued funding. The WIB makes policy recommendations to the Board of Supervisors.

Target Population:

- In-School Youth and Out-of-School Youth
- Adults
- Dislocated Adults
- Job seeker services are free and available to all Yolo County residents.
- Business services are free and available to all Yolo County businesses.

How to Receive Service:

To inquire about the program or to start the application process, call (530)661-2642, or call (916) 375-6200 ext.2642 to schedule an orientation.

Major Community Partners:

- RISE, Inc. (Rural Innovations in Social Economics)
- Department of Rehabilitation
- EDD
- Educational and Training Institutions

Locations for Services:

West Sacramento

500 A Jefferson Blvd, Suite 100
West Sacramento, CA 95605
(916) 375-6200
M-F 8:00am – 4:00pm

Woodland

25 N Cottonwood Street
Woodland, CA 95695
(530) 661-2750
M-F 8:00am – 4:00pm

Manager and Key Supervisory Staff:

Elaine Lytle

Manager
(530) 661-2754

Judy Needham

Supervisor
(530) 661-2642

Human Resources Branch

Branch Director: Gina Rowland

HUMAN RESOURCES

Program Description:

HHSa Human Resources provides personnel and payroll services for all HHSa staff. HR staff responsibilities include, but are not limited to, coordinating interview processes, administering new employee orientation and paperwork including LiveScan and Identification Cards, processing time and attendance and payroll, assisting staff with FMLA, SDI, and Worker's Compensation processes, and working closely with the various HHSa Branches to coordinate and track staff development and training activities. The Human Resources Branch provides consulting and assistance to Agency supervisors and managers on performance management, disciplinary action and employee relations issues. The HR Team acts as a liason between County Human Resources and the Agency, and is asked to produce reports for the Management Team.

Target Population and Eligibility Information:

All HHSa staff.

How to Receive Service:

Individuals may apply for employment with the Health and Human Services Agency through the Yolo County website: [insert address]

Major Community Partners:

- UC Davis Extension Learning Program
- Yolo County Human Resources

Locations for Services:

Staff is located at both the Gonzales building and the Bauer building in Woodland, but represent HHSa staff at all locations.

Woodland	Woodland
25 N Cottonwood Street Woodland, CA 95695 (530) 661-2623 <i>M-F 8:00am – 4:00pm</i>	137 N Cottonwood Street Woodland, CA 95695 (530) 666-8558 <i>M-F 8:00am – 4:00pm</i>

Manager and Key Supervisory Staff:

Gina Rowland
Human Resources Branch Manager