

COUNTY OF YOLO

Office of the County Administrator

Patrick S. Blacklock County Administrator

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Services Provided at the Winters Service Center

(Woodland, CA) – The Yolo County Health & Human Services Agency's Winters Service Center, located at 111 E. Grant Avenue, provides services to approximately 300 walk-in residents monthly, and manages a caseload of 400 public assistance customers. The center is open Monday through Friday, 8:00 a.m. to 4:00 p.m.

Programs and service provided by Yolo County at the Winters Service Center include:

- **Public Assistance**: Customers can apply for and/or receive services for programs such as CalWORKs, MediCal, CalFresh and General Assistance.
- **Community Health**: Immunization clinics are offered the first Monday of every other month (starting on February 1) from 2:00 p.m. to 5:00 p.m.
- WIC (Women, Infants & Children): Program services are provided to WIC clients the second and fourth Fridays of each month.
- Mental Health Services for CalWORKs customers: To receive mental health services, contact your case manager who will set up an appointment for you.

Community-based partners also provide the following services in the Winters Service Center:

- **CREO** (**Creando Recursos y Enlaces para Oportunidades**): This program provides outreach and health engagement services to Latino/Hispanic individuals and families with particular emphasis given to uninsured/underinsured residents in the rural areas of Yolo County who are struggling to access medical and behavioral health services. Services include access to counseling, medical care and case management and are provided every other Tuesday from 2:00 p.m. to 4:00 p.m. If you are interested in services either come to the Winters Service Center for a referral or call (916) 698-7893.
- SMART-Y (Specialized Multiple Advocates Resource Team-Yolo): This advocacy program is offered by CommuniCare Health Centers, in collaboration with the Social Security Administration, and provides assistance to apply for Social Security disability benefits. For those unable to work due to a physical or mental disability, SMART-Y provides preliminary screening, application assistance and limited case management to assist you in the application process. Contact the Winters Service Center for a referral or call CommuniCare directly at (916) 403-2970 x1717.

- **HICAP** (Health Insurance Counseling and Advocacy Program): HICAP is a non-profit organization designed to provide unbiased assistance to help seniors and disabled beneficiaries under 65 years old decide what is best for their individual healthcare needs. Counselors cover all Medicare topics, including supplemental insurance and prescription drug coverage. Free appointments are available the first and third Wednesdays of the month. Call (916) 376-8915 or (800) 434-0222 to schedule an appointment. Se habla Español.
- Yolo Family Service Agency: Providers with this program offer preventative and therapeutic mental health care in English and Spanish to individuals and families coping with issues such as marital difficulties, parent/child conflict, depression, anxiety, the effects of trauma and abuse, divorce, grief and loss. Services are offered Mondays from 9:00 a.m. to 5:00 p.m., Wednesdays and Thursdays from 1:00 p.m. to 5:00 p.m. Contact Yolo Family Service Agency at (530) 662-2211 for a scheduled appointment. Referral forms can also be picked up at the Winters Service Center.

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