



TRAINING ACADEMY

YOLO TRAINING ACADEMY HAS NEW OFFERINGS!

Check out these upcoming courses...

[Register](#)

Class Type	Course Title	Date / Time	Location
Technology	Infor System Information Session	3/15/2017 1:00 PM - 2:30 PM	Atrium Training Room
Technology	Infor System Information Session	3/15/2017 3:00 PM - 4:30 PM	Atrium Training Room
Adaptability <i>*Core Competency Course</i>	Readiness for Healthy Change	3/15/2017 9:00 AM - 10:30 AM	Atrium Training Room
Customer Focus <i>*Core Competency Course</i>	Smiles and Solutions: Customer Service	3/16/2017 8:30 AM - 12:00 PM	Central Landfill
Customer Focus <i>*Core Competency Course</i>	Smiles and Solutions: Customer Service	4/04/2017 8:30 AM - 12:00 PM	Atrium Training Room
Integrity and Ethics <i>*Core Competency Course</i>	Ethics and Workplace Civility	3/09/2017 9:00 AM - 12:00 PM	Atrium Training Room
Problem Solving <i>*Core Competency Course</i>	Time Management	5/16/2017 9:00 AM - 10:00 AM	Atrium Training Room
Retirement	Retirement Planning	3/14/2017 2:00 PM - 4:00 PM	Admin Bldg. Rm 106
Retirement	Retirement Planning	4/12/2017 9:00 AM - 11:00 AM	Admin Bldg. Rm 106
Retirement	Retirement Planning	4/13/2017 10:00 AM - 12:00 PM	Admin Bldg. Rm 106
Wellness	Enhancing Wellness Through Resilience	4/19/2017 9:00 AM - 11:00 AM	Atrium Training Room
Workplace Wellness	CPR/AED and First Aid Training	3/1/2017, 1:00 PM - 5:00 PM	Bauer Bldg. Thomson Room

*Yolo County training focuses on a set of **core competencies** that every employee is expected to embody and cultivate.

Training programs are constructed around these competencies **to develop and strengthen skills** important for operations, leadership, and personal advancement.

Our Training Academy offers other important trainings to support our wellbeing and equip us with the tools to support the **spirit of Yolo County.**

CORE COMPETENCIES

1 Customer Focus

Providing exceptional service

2 Integrity and Ethics

Being trustworthy and responsible for one's actions

3 Communication

Listening and speaking

4 Critical Thinking and Problem Solving

Analytically & logically evaluating information, issues, & problems

5 Teamwork

Blending one's capabilities & effort with those of others toward a common goal

6 Adaptability

Adjusting to change or to the emergent demands of the situation



www.yolocounty.org/training-academy



YES Team!

www.yolocounty.org/yesteam :: yesteam@yolocounty.org