

# Yolo County Health and Human Services Agency

## 2017-2018 Strategic Plan Goals

### GOAL 1: Improve Outcomes for Clients and the Community

- Increase community-based access points for outpatient specialty mental health services.
- Develop a coordinated system for identifying and assessing people experiencing homelessness and prioritizing entry into permanent housing and supportive services.
- Increase the percentage of foster children and youth placed in local home-based settings.
- Provide timely access to benefit programs for applicants in HHSA Service Centers.
- Implement county-wide policies to improve community health and wellness for Yolo residents.
- Improve the quality and performance of public health services by securing national public health accreditation.
- Improve the Agency's preparedness to respond to emergencies that require the provision of mass care, public health and/or medical services.



### GOAL 2: Ensure Fiscal Health

- Develop a 3-year financial sustainability plan for the Agency's primary funding sources (Mental Health, Substance Use Disorder, Social Services and Public Health).
- Develop staffing and service delivery plans for the Service Centers that operate within social services funding allocations.
- Improve management's ability to access electronic fiscal data in a timely manner.
- Use mental health funding more efficiently by increasing use of community-based treatment options instead of hospitalizations.
- Diversify funding by seeking grants and other funding sources.

### GOAL 3: Strengthen Integration

- Develop consistent agency wide policies and procedures.
- Develop and provide training on core topics, including eligibility for safety net programs, trauma-informed practices, mental health first aid, social determinants of health, fiscal issues, human resources and leadership.
- Increase opportunities for employee engagement and inclusion.

### GOAL 4: Make Data Informed Decisions and Create a Culture of Quality

- Implement use of a performance management system agency wide.
- Expand the use of data dashboards.
- Advance "culture of quality" through implementation of quality improvement projects in all branches.
- Pilot use of cross-branch performance measures by developing and tracking measures for all homeless and housing services in the Agency.