



COUNTY OF YOLO

Office of the County Administrator

County Service Areas
Administrative Support Team

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Dear North Davis Meadows Residents,

May 15, 2017

In early March, Signa Mechanical assessed all of the grinder pumps in North Davis Meadows as we were experiencing an increasing number of issues and costs. That assessment resulted in a list of required repairs which will commence May 30 through June 9 (properties requiring such repairs will find a notice enclosed).

The assessment also identified common issues with maintaining grinder pumps that can be easily addressed and thus avoiding costly emergency repairs in the future. To that end, please review the enclosed Owners Guide.

Besides the list of what not to place in the sewer system, please note the instructions regarding the alarm and troubleshooting. It is critical that Signa be notified as soon as possible of repeated alarms or other irregularities highlighted in these sections. Also, take note of what to do on your property to support the health of your grinder pump system.

In the Owners Guide you will find contact information for Signa (855) 747-4462. **If you are experiencing any of the issues described in the guide, it is critical that you contact Signa as soon as possible so they may address the problem in a timely manner. While the County Service Area will pay for system maintenance and end-of-life replacements, failure to contact Signa in a timely fashion, or inappropriate use of your system, may result in being billed for the cost of service.**

Another reason to contact Signa as soon as possible is to ensure the most timely and least expensive service. Generally, if you call in the morning on a weekday, Signa can respond the same day. Afternoon calls may not receive response until the next day. As fees to respond on the weekend are increased, Signa will assess the urgency, and if possible, delay response until a weekday.

The Owners Guide can be found on the website (www.yolocounty.org/CSA select North Davis Meadows CSA in left menu), as well as information on decorative rocks to cover grinder pumps in a way that does not compromise the system. The website has also been updated with a fiscal report, the latest on the Water Project and an e-subscription link to receive updates from the County.

It is a pleasure serving the residents of the North Davis Meadows County Service Area. Should you need any assistance, don't hesitate to contact us.

Sincerely,

Yolo County Service Area Administrative Support Team
E-mail: YoloCSA@yolocounty.org or (530) 666-8153