



COUNTY OF YOLO

Health and Human Services Agency

COMMUNITY HEALTH BRANCH REPORT

June 2017

AGENCY UPDATES

ENROLLMENT

PROGRAM	MAY 2017	JUNE 2017
Medi-Cal/PHC	53,061	
CMSP	2	

STAFFING

- It is with great excitement that we introduce **Rebecca Mellott** as our new Assistant Director of the Health and Human Services Agency (HHS). Rebecca will be responsible for the leadership and oversight of the Administrative Branch within the Agency, and will be joining us beginning on June 12.

Prior to coming to Yolo County, Rebecca served as Placer County's Health and Human Services (HHS) Administrative Services Director for 6 years, where she was responsible for the successful centralization and integration of the HHS Administration Division. She also worked in various fiscal positions for 5 years in the Shasta County HHS, contributing to the initial formation of the Agency as a key member of the Business and Support Services Branch. Rebecca has significant finance and technical accounting expertise, with a combined 20 years of both private and public finance experience.

Rebecca received her Bachelor's degree in Accountancy from National University and is a California State Association of Counties California Credentialed County Senior Executive. She serves as the chair of the statewide HHS Administration and Finance Directors committee, past co-chair of the Financial Analysis and Data System Subcommittee for the California Welfare Directors Association, and author of the charter to create the Financial Analysis and Review Subcommittee for the California Behavioral Health Directors Association. Rebecca is married, with an 8-year old daughter, 4-year old son, and three happy chickens.

HOMELESS

- In April 2017, staff submitted a grant application to the California Department of Social Services for Bringing Families Home funding. Staff received notification that the application was funded in the amount of \$112,500. The County will provide matching funds of \$112,500 using Wraparound Reinvestment Funds, bringing the total funding for the project to \$225,000 over a two-year period. The proposed project, developed by a collaboration of HHS's Child Welfare Services and Homeless Services divisions, will use Bringing Families Home funding to provide housing supports to families experiencing homelessness or at-risk of homelessness who are involved in the Yolo County Child Welfare system. The project will provide families with rental subsidies, deposit assistance and eviction prevention assistance when homelessness is the primary barrier to family reunification, and all other safety concerns have been addressed. Staff will be seeking Board of Supervisors approval to accept the funding on an upcoming Board agenda.

- Every day in the HHSa Employment Services Housing Support Program, one will likely find case managers working frantically to keep a homeless family safe by placing them in a motel, hotel, home or new apartment. The case managers are skilled at taking a family from crisis to calm in just one meeting. However, over 2 years ago, a family came to us with a unique set of circumstances. They wanted to be housed in one unit so that they would all stay together. Seems normal that a family would want to stay together, right? However, this family is 3 generations deep. It includes 4 adults and 8 children. For more than 2 years now, they have lived in a single room motel, all 12 of them. They have recently added a 13th that is a child. As you can imagine, it is very difficult to find housing this large; it is even harder to keep a family of this size together in one motel room.

HHSa in partnership with a local law enforcement agency have worked diligently with apartment complexes and landlords to locate a home suitable for such a large family to no avail until recently. Having heard about the great work that we do, a landlord reached out to HHSa to offer a 3 bedroom/2 bath apartment to a family in need. We performed our usual inspection process to clear the apartment; the family found the unit satisfactory to meet their needs, and finally this family has a permanent place to call home. Kudos to all the staff out there making sure Yolo County families have a safe place to call home!!

COMMUNITY HEALTH BRANCH UPDATES

EMERGENCY SERVICES

- **EMERGENCY PREPAREDNESS**
 - The HHSa **Infectious Disease & Emergency Preparedness Unit** completed the After Action report/Improvement Plan from the Oroville Spillway Evacuation and Fairgrounds Shelter in late April. The Plan notes that opening the shelter at the Yolo County Fairgrounds was the first real test of the Emergency Support Function (ESF) 6 plan in Yolo County. As the plan is currently written, shelters would be opened with the support of the American Red Cross. However, one strength from this shelter activation was that HHSa was able to manage a shelter without support from the American Red Cross. We learned through this incident that Yolo County has a strong community, as demonstrated by an outpouring of donations in the form of general needs such as blankets, pillows, clothing, toiletries and toys for the children, as well as services such as children programs and food services which provided many meals for the staff and shelter population. These donations provided for not only the needs of the shelter population but there were many donations after the shelter closed which went to various community organizations for the vulnerable populations they serve. As this shelter was mainly run by County staff and volunteers, we were able to accommodate a blend of Access and Functional needs populations and the general population, as well as domestic animals. One area for improvement noted was to provide staff and volunteers with more detailed instructions, training and job actions sheets on what their duties would entail at the shelter. Another area of improvement was in communication when there was a staff shift change. Although there was a quick, non-formal pass down of information, what was needed was a debriefing that spoke to the current situation, plans for the next operational period and needs. These areas of improvement and lessons learned will be incorporated into the ESF 6 Plan update.

- On May 1, 2 and 5, the Yolo County **Emergency Medical Services and Emergency Preparedness Unit** partnered with the West Valley Regional Fire Training Consortium to conduct Mass Casualty Incident and Hospital Surge drills. West Sacramento, Woodland, UC Davis, Davis, Winters, Willow Oak, Yocha Dehe and Esparto fire departments as well as American Medical Response (AMR), REACH, Yolo Emergency Communications Agency, Woodland Memorial Healthcare Hospital and Sutter Davis Hospital participated in these drills testing surge plans and response to a Mass Casualty Incident near the UC Davis Campus. These drills allowed for the fire departments to test their skills in triage, extricating “victims” from an overturned bus, scene management, communication, correct treatment and rapid transport. Once the “victims” were transported from the scene of the drill, they were taken to the hospitals to test hospital emergency room surge plans and how they would respond to a surge in critical patients in Yolo County. The lessons learned were invaluable for the fire departments and hospitals that participated. An After Action Report and Improvement Plan will be created once the after action meetings are completed with all the participating agencies. The report will allow Yolo County Emergency Medical Services to evaluate the effectiveness of the countywide Mass Casualty Incident Response Plan, and draft any changes with key stakeholder involvement
- **EMERGENCY MEDICAL SERVICES AGENCY (YEMSA)**
 - The Emergency Medical Service Agency has received the American Heart Association’s Mission: Lifeline® Emergency Medical Services Gold Award for implementing quality improvement measures for the treatment of patients who experience severe heart attacks. Emergency Medical System providers are vital to the success of Mission: Lifeline. Emergency Medical Services agencies perform 12-lead Electrocardiograms, which measure the electrical activity of the heart and can help determine if a heart attack has occurred. They also follow protocols derived from American Heart Association/American College of Cardiology. These tools, training and practices allow Emergency Medical Services providers to rapidly identify suspected heart attack patients, promptly notify the medical center and trigger an early response from the awaiting hospital personnel. Agencies that receive the Mission: Lifeline Gold award have demonstrated at least 75% compliance for each required achievement measure for two years.
 - The Behavioral Health Team and the Emergency Medical Services Agency are long-time partners in providing 24/7 psychiatric services in our local emergency departments. To improve and expand on these critical services, the Agency will now enter into a three year contractual agreement with Sutter Davis and Woodland Memorial Hospitals to each employ two Nurse Practitioners to provide psychiatric medical care to the general public as part of a multi-disciplinary team working at a new Health and Human Services Agency community-based Psychiatric Urgent Care program. The intent of this program will be to provide crisis stabilization services to walk-ins or referrals from first responders and law enforcement personnel. The overall goal is to decrease utilization of emergency rooms and corresponding inpatient psychiatry services for the management of acute and/or persistent psychiatric conditions that can be effectively and appropriately managed in a community-based setting. The funding for this project is provided by Emergency Medical Services Agency Maddy funds, dedicated to expand emergency services capabilities within our system and allowing for this unique partnership within Yolo County.



INFECTIOUS DISEASE

- Yolo County has been in the midst of a Norovirus outbreak for several weeks that has affected over 4,000 students and staff at schools throughout the county. The number of affected individuals may be even higher, as family and community members may be experiencing symptoms that have not been reported. Individuals are encouraged to seek medical advice if concerned. Norovirus is a highly contagious virus and the leading cause of illness (commonly called the "stomach flu") in the United States. Symptoms will appear within two days after exposure. Most will recover within 1-3 days after symptoms appear. Common symptoms include nausea, vomiting, diarrhea, stomach cramps, headache and/or a fever. Proper handwashing with soap and water and appropriate cleaning following recommendations from the Centers for Disease Control and Prevention are key in stopping the spread. Individuals who are ill should remain home from school and/or work for 48 hours after symptoms have resolved. Staff from HHSA's Infectious Disease Unit and County Public Health Officer, Dr. Ron Chapman, have been working closely with the California Department of Public Health, Centers for Disease Control and Prevention, local school nurses, principals, superintendents, school public information officers, district leadership and other partners to provide guidance, technical assistance and resources to address this outbreak. A [Norovirus website](#) has been created to support this response.

HEALTH PROMOTION PROGRAMS

- **COMMUNITY GARDEN**

Tired of those critters and unwanted bugs eating your garden produce before you do? Join us on June 15th for a free garden class on Integrative Pest Management: a natural and low-cost approach to keeping the unwanted pests away. This interactive class will be co-taught by a UC Master Gardener of Yolo County and the Hanna and Herbert Bauer Memorial Community Garden manager. Please see [FLYER](#) for details and registration info. We welcome everybody to our class, whether you have a green thumb or are a new gardener.



- **FRIDAY NIGHT LIVE (FNL)**



HHSA Friday Night Live held their annual Awards Night for students completing Friday Night Live Mentoring, Yolo County Youth Council, Club Live and Friday Night Live drug prevention programs for the 2016-2017 school year. The event took place for 130 students and their parents at River City High School's Career Center in West Sacramento on May 4. In attendance were Supervisor Oscar Villegas, Sheriff Ed Prieto and District Attorney staff members Ryan Couzens and Diane Ortiz. Students who participate in these programs learn about the dangers of alcohol and drugs and gain community leadership and advocacy skills while building caring and meaningful relationships with peers and adults in a safe environment.

WIC

- On May 10, the Mexican Consulate in Sacramento inaugurated a lactation lounge for new mothers. The lactation Lounge is available to lactating mothers visiting the consulate to provide privacy, support and comfort. The inauguration of the lactation lounge in the consular facilities was possible thanks to the efforts made by HHSA's Women, Infants & Children (WIC) program, Yolo County Breastfeeding Coalition and "Ventanilla de Salud" program which operates at the consulate under the supervision of the Health Education Council. Lizeth Betancourt, Yolo County Breastfeeding Coordinator, presented training for over 40 staff members at the Consulate about the importance of breastfeeding, lactation accommodation, WIC breastfeeding support for new mothers, and Yolo County Breastfeeding services for mothers returning to work.

UPCOMING HHSA MEETINGS & EVENTS

DATE	TIME	EVENT
June 8	9:00 am	Health Council
June 9		Breastfeeding Coalition
June 13	4:30 pm	Community Services Action Board (CSAB)
June 15	10:30 am	Behavioral Health Services Provider Stakeholder Work Group
	5:15 pm	Integrative Pest Management Gardening Class
June 21	8:30 am	Maternal, Child, Adolescent Health (MCAH) Advisory Board
June 26	6:00 pm	Local Mental Health Board
July 11	9:00 am	Healthy Yolo Healthy Aging CHIP Work Group
July 13	9:00 am	Health Council
July 18	9:00 am	Healthy Yolo Mental Health CHIP Work Group
July 20	8:30 am	Emergency Medical Care Committee (EMCC)
July 20	10:30 am	Behavioral Health Services Provider Stakeholder Work Group
July 27	2:30 pm	Healthy Yolo Chronic Disease Prevention CHIP Work Group
August 8	4:30 pm	Community Services Action Board (CSAB)
August 16	8:30 am	Maternal, Child, Adolescent Health (MCAH) Advisory Board
August 17	10:30 am	Behavioral Health Services Provider Stakeholder Work Group
August 28	7:00 pm	Local Mental Health Board