



**SB82 — COMMUNITY INTERVENTION  
PROGRAM  
PAST, PRESENT & FUTURE**

October 19<sup>th</sup> and 20<sup>th</sup>

# PROGRAM DESIGN

## Planned

### 4 Mobile Crisis Response Teams (Clinician/Peer Counselor)

- West Sacramento
- Woodland
- Davis
- Winters/Rural

Clinician co-located at LEAs to provide joint response with law enforcement

Peer Counselor to provide follow-up crisis support

## Actual

### 4 Mobile Crisis Response Teams (Clinicians only)

- West Sacramento
- Woodland
- Davis
- Sheriff/Winters

- Clinician co-located at LEAs to provide joint response with law enforcement

- Peer Counselors eliminated due to underutilization-funded additional FTE

# HOURS OF OPERATION

## Planned

### Mobile Crisis Response

- Monday, Tuesday, Wednesday, Friday, Saturday 3:30pm- 12:00am
- Hours selected based on analysis of LEA crisis call data

### Telephone Crisis Response

- On-call Thursday and Sunday

### Peer Counseling

- Monday- Friday 8:00am- 5:00pm

## Actual

### Mobile Crisis Response

- West Sac M-F (10-7)
- Davis M-F (11-8)
- Woodland M-F (11-8)

### Telephone Crisis Response

- Later in program, intermittent weekend on call

### Peer Counseling

- Eliminated after year one

# POPULATION TO BE SERVED

## Planned

### Target Population

- Any Yolo County resident who comes into contact with law enforcement during a psychiatric crisis.

### Projected Annual Service Volume

- 2,250 encounters

## Actual

### Target Population

- Any Yolo County resident who comes into contact with law enforcement during a psychiatric crisis.

### Actual Numbers Served

- 594 encounters, average (74% less than projected)
- 1,188 encounters across two years

# PLANNED CRISIS SYSTEM

## Crisis Response

- Joint Law Enforcement and Clinical Staff response



## Crisis Intervention

- Hospital/ER
- Direct Access to Safe Harbor CRT
- Stays at Home with Self-Care Plan and Fast Track ADMH Appointment



## Follow-up Peer Counseling

- Peer Counseling
- Support to implement Self-Care Plan
- Support to access Outpatient and Other Recovery Supports
- Benefits Assistance



# PROGRAM EVALUATION INDICATORS

Outcome	Indicator
Decreased utilization of ER, hospital, and jails following crisis event.	<ul style="list-style-type: none"> <li>❖ # of persons who go to ER (81)7%</li> <li>❖ # of persons who are hospitalized (336)34%</li> <li>❖ # of persons who go to jail (17)1.5%</li> </ul>
Increased use of alternatives to hospitalization .	<ul style="list-style-type: none"> <li>❖ # of persons who remain at home (718)62%</li> <li>❖ # of persons who go to Safe Harbor CRT(12)1%</li> </ul>
Increased participation in post-crisis services.	<ul style="list-style-type: none"> <li>❖ Length of time between crisis and ADMH service</li> <li>❖ # of people in crisis who do (798)95% and or do not access additional services</li> </ul>
Reduction in frequent or repetitive use of ER, hospital, and jail services.	<ul style="list-style-type: none"> <li>❖ # of individuals with repeat crisis events (179)21%</li> <li>❖ Average length of time between ER, hospital, and jail services-didn't track</li> </ul>
Decreased per-person costs of service.	<ul style="list-style-type: none"> <li>❖ Per person cost of service, planned and unplanned \$2,012 per client served, \$1,461 per encounter</li> </ul>

# MOVING FORWARD

## Access Points

- Woodland Clinic (M-F 8-5) ongoing
- West Sacramento Clinic (M, W, F 8-5) until January 2018
- Davis Navigation Center (M-F 8-5) projected by January 2018

## Crisis Response

- Mental Health Urgent Care(7 days per week 12-9) Projected by January 2018
- Dignity Health (M-F 8-5) Projected by January 2018
- Sutter Health(M-F 8-5 ) Projected by January 2018

## Gap

- 7 days per week 9pm- 8am - to be RFP'd



# QUESTIONS/COMMENTS