



# COUNTY OF YOLO

## Health and Human Services Agency

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### Behavioral Health Services Provider Stakeholder Work Group Minutes

**Thursday, January 18, 2018, 10:30 AM – 12:00 PM**

**Attendees:** Patrick Blacklock, CAO; Shannon Garza, CommuniCare; David Hafter, Victor Community Support Services; Michelle Kellogg, Yolo Community Care Continuum; Karen Larsen, HHSA; Ting Ting Lee, Suicide Prevention & Crisis Services of Yolo County; Ashley Logins-Miller, HHSA; Peter Martinez, Cache Creek Lodge; Rebecca Mellott, HHSA; Kim Narvaez, HHSA; Jennie Pettet, HHSA; Amara Pickens, Fourth and Hope; Sadie Shen, Turning Point Community Programs; Diane Sommers, Suicide Prevention & Crisis Services of Yolo County; Linda Wight, NAMI

#### 1. INTRODUCTIONS AND PROGRAM UPDATES

- Karen welcomed the group and introductions were completed.
- Kim Narvaez (Yolo HHSA) shared that the Children's Mental Health team has hired an Office Support Specialist who will be helping with tracking.
- Sadie Shen shared that Turning Point got approved by the state to provide Drug Medi-Cal services.
- Peter Martinez shared that Cache Creek Lodge is looking for a residential substance abuse counselor.

#### 2. PSWG PURPOSE & FORMAT DISCUSSION

HANDOUTS

POWERPOINT: [2017 PROVIDER STAKEHOLDER SURVEY RESULTS](#)

- Karen reviewed the results from the 2017 Provider Stakeholder Survey that was sent out in December.
- **Increased participation feedback:**
  - Providers leading different meetings could increase attendance.
  - Include a call for agenda items from agencies.
  - Limit provider presentations to new agency and by request only with a time limit.
  - Some folks like HHSA staff in attendance to answer questions.
  - Detailed agenda to help identify mandatory vs nice to know meetings.
  - Shorter mtg time (typically 1 hour – this one longer due to agenda)
  - Doodle poll for new date /time options
- **Current agenda items feedback:**
  - Keep HHSA Director's updates, preferably at the beginning and tailored to those in attendance.
  - Timing around communication of topics is important.
- **New topics feedback:**
  - Performance measures are being built into contracts, it would be nice to highlight what is new in contracts, performance management and reviewing data when available.
  - Annual Cost Reports training geared towards providers, as well as providing technical assistance.
- **Frequency feedback:**
  - Monthly – if relevant and useful.
  - Detailed agenda like today's is helpful.

- **Action Items:**
  - Ashley will send out a poll about meeting date/time.
  - At each meeting, will identify a facilitator for next meeting

**3. HSA UPDATES**

- **Substance Use Disorder (SUD) Audit**
  - The Substance Use Disorder audit last month was the best in the state so far with only two finding. Thank you to all the providers for their great work.
- **EQRO Review**
  - The annual EQRO Review will be taking place February 14th. This annual evaluation looks at information around behavioral health access, timeliness, cultural competency, and penetration rates.
  - Providers will be invited to participate in the review, as well as potentially inviting clients. Helen Ng is coordinating these efforts.
  - All providers are welcome to attend the entrance and exit conferences.
- **Urgent Care**
  - HSA is in the process of opening a Mental Health Urgent Care in West Sacramento at 500 Jefferson Blvd. It will likely be a phased implementation that will included extended hours and days. A press release will go out when the facility is open.
- **5150's in ED**
  - HSA is currently working on negotiating resuming authorization responsibility from Dignity and Sutter Emergency Departments for Yolo County Medi-Cal patients.
- **RFP Release Calendar**  
[A draft RFP schedule was shared.](#)
  - HSA will be providing an update on the RFP and contracting process in March.
  - This RFP schedule will be posted online and be kept on the PSWG agenda as a standing item.

**4. MEETING PLANNING**

- **February 15**
  - Mid-year budget, governor's budget.
  - Contract/RFP process update (like what is going to BOS).
- **March 15**
  - Opioid Presentation, CORE.
- **April**
  - Budget

**5. EVALUATION: PLUS/DELTA**

Plus (+)	Delta (Δ)
<ul style="list-style-type: none"> <li>• Agenda (detailed)</li> <li>• Transparency &amp; feedback</li> </ul>	<ul style="list-style-type: none"> <li>• More participants</li> </ul>

**NEXT MEETING**

Thursday, February 15, 2018, 10:30 AM – 11:30 AM  
 137 N. Cottonwood, Woodland, CA 95695 – Bauer Building, Thomson Conference Room