

Results Based Accountability (RBA)

Universal Substance Use Measures

- **PM1's How much did we do?**
 - Bi-Annually
 - ✦ Demographic data (age, gender, race/ethnicity, culture if known, or disability)
 - ✦ Service Data
 - Type and quantity of services provided
 - Referrals/coordination for other services and referral disposition
 - Referrals/coordination to/with other substance use disorder providers for continued care
 - Total number of beneficiaries who completed their treatment episode
- **PM2's How well did we do it?**
 - Bi-Annually
 - ✦ Consumer Satisfaction (MHSIP) Surveys
 - Quarterly
 - ✦ Initiation, Engagement, and Retention Rates
- **PM3's Is Anyone Better Off?**
 - Bi-Annually
 - ✦ Number of clients completing who didn't return for another episode within 6 months