

# **COUNTY OF YOLO**

## Health and Human Services Agency

### Mental Health Services Act (MHSA)

Date & Time:	05/09/2018   9:30 a.m. – 11:00 a.m. Location: HHSA Bauer Bldg. Thomson Room
Subject:	Mental Health Services Act (MHSA) Prevention and Early Intervention and Innovation Programs
	Data Collection, Tracking, and Reporting Data Roundtable and Learning Collaborative
Attendees:	☑ Communicare: Integrated Behavioral Health for Latino Communities and Families
	☐ Disability Response: Early Signs Crisis Intervention Training (CIT) Program
	☑ First 5 Yolo: Early Childhood Mental Health Access and Linkage Program
	⋈ HHSA: Early Intervention Program
	☐ HHSA: Early Signs Training and Assistance Program
	☑ HHSA: LGBTQ+ Initiative
	☑ HHSA: TAY Speakers Bureau
	☑ HHSA: Urgent Care Center
	☑ HHSA: Welcome to Wellness: STAY Well Center
	☑ RISE: Latino Farmworker Outreach Promotores Program
	☑ RISE: Mentorship and Strengths Building Program (Rural)
	☑ Victor Community Supports and Services: Mentorship and Strengths Building Program (Urban)
	☑ Turning Point Housing and Supportive Services
	☑ Suicide Prevention of Yolo County: Suicide Prevention Lifeline
	☐ Yolo Family Services Agency: School Based Access and Linkage Program (Urban)
	☑ Yolo Respite: Senior Peer Counseling Volunteers
Handouts	Agenda, MHSA Data Follow Up Process Overview 2018
Website	http://www.yolocounty.org/mhsa
	MEETING DEDORT

#### MEETING REPORT

#### Welcome and Introductions

- > Information Share: Strengths, Weaknesses, Opportunities for Growth, and potential Threats
  - Quickly identified the SWOT approach to discussion was not working transitioned to a conversation around challenges.
    - Challenges:
      - Sexual Orientation Data Collection difficult for school aged children and younger
      - Data Collection form return, particularly in cases where forms were distributed to parents with a request to return upon completion.
      - Switching data reporting from total service hours to client contact counts.
      - Late start/program roll out of data collection.
      - Lack of collection systemization and coordination: Clarification to determine if collection should be ongoing as new participants join or one time at start of quarter.
      - For programs with call lines, difficulty collecting the amount of data requested while also trying to de-escalate the potential crisis of the caller.
      - Universal audiences do not lend itself to mass form distribution so age and participant counts are estimated/approximated and other metrics not captured.
      - Homelessness Tracking: Form update requested to allow selection of homeless and a location for persons who identify as homeless un-homed in a particular city/locality.
      - Tracking form does not allow for person to choose multiple languages. (Form improvement opportunity).
        - Suggestion: Revise form to add additional instruction to clarify language reporting. Consider reformatting collection form to include a check box to indicate preferred language as another column around the form area where written/spoken selection occurs.

Continued on Reverse

Mental Health Services Act (MHSA) Prevention and Early Intervention and Innovation Programs Data Collection, Tracking, and Reporting Roundtable and Learning Collaborative

#### Learning Collaborative

- What worked
  - Providers reported successful data collection in instances where increased support was provided/including offering extended hours to support collection where staff met with parents or participants to provide an overview of the data request and context regarding why the various info was being collected. This proved elpful with response to sexual orientation/gender data).
- o Further Clarification requested: Unduplicated/Returning/New Clients
  - Unduplicated: This term that has now been omitted from the Yolo County data collection process, formerly
    used to record a count of clients that limited counts to ensure clients only were counted one time for the
    program in a given fiscal year.
  - New: Any client who is being seen for the first time during the fiscal year in which the report is being completed. Clients returning from a prior fiscal year at the start of a new fiscal year are considered to be new for that year.
  - Returning: Clients who have been seen previously in the fiscal year for which the data is being reported.
  - Data Submission for non MHSA Regulatory Data Clarification Requested: MHSA is committed to partnering and offering a "no wrong door" approach to data collection. Partners are encouraged to review their contracts for data collection instruction but if it is not clear may submit any contractual data to MHSA@yolocounty.org and it will be disseminated with HHSA to ensure it reaches the proper entity.
- Quarterly MHSA Data Reports do not need to have data reflected for prior quarters of that fiscal year. County staff will synthesis all data reports as part of the new progress report process and send to providers for review and approval prior to publishing/sharing the data report.

#### Next Steps from the County

- Quarterly Data Report Compilation (Through May 20)
- o FY 17-18 Data Progress Report (Provided to providers by June 1)
- o County Data Follow up Process Overview: Document updated to correct typos/missing information.
- Data Roll Out Part 3: Annual and Three Year Reporting (Tentative July 2018)

#### Data Meeting Planning

- o Combine all data meetings quarterly to have one comprehensive data focused that addresses both data review and new measures roll out.
- Meeting topic suggestion: Website overview, Data Trends across programs.

#### Questions and Answers

1. Question: Turning Point does not have a PEI or INN contract why are they at this meeting?

Answer: The CSS Supportive Services and Free to Choose components have long been funded through MHSA and were identified as programs we would like to continue to collect data from to determine next steps for the potential expansion of the expanded data collection into the CSS contracts funded by MHSA.

#### NEW and Noteworthy

- 2017 2018 Plan Update: Plan to spend reverted funds subject to AB114: Posted May 4 June 4 for 30-Day Public Review and Comment
- MHSA Quarter 4 and Full Year Data due: July 31, 2018: Submit excel report to: MHSA@yolocounty.org
- o MHSA News You Can Use Bulletin
- Stakeholder Process Restructure and Upcoming MHSA Plan Cycles Review
  - **Planning Cycle:** FY 19-20 Update (Tentative July 2018); Three Year Program and Expenditure Plan FY2020-2023 (Tentative Jan. 2019)

#### Stakeholder Process Restructure

• Renewed emphasis on "meeting stakeholders where they are at" approach to leverage meetings already attended by provider's/stakeholders. Assistance requested to facilitate introductions to meeting facilitators to request time on existing agendas.

#### ightharpoonup Meeting Evaluation +| $\triangle$

- o **Plus | +:** Organization of meeting and Agenda; Opportunity to meet other providers, County forecast of what's to come.
- o **Delta | Δ:** No Snacks, SWOT analysis concept was not adequately introduced/understood.
- Next Meeting: County MHSA staff will send a doodle poll to identify a date where the data roll out meeting and Quarter 4/Full Year Round table can be combined per the request of the providers in attendance today.