Colo County Health and Human Services Agency 2018-2019 Strategic Plan Goals

GOAL 1:

Improve Outcomes for Clients and the Community

- Collaborate with at least two local jurisdictions to implement policies to improve community health and wellness for residents.
- Improve long-term financial self-sufficiency outcomes for General Assistance clients by strengthening care coordination between public assistance, housing, employment and health care services.
- Increase Medi-Cal funded services in the local substance use disorder treatment continuum of care.
- Improve re-entry coordination for individuals with behavioral health conditions leaving custody settings.
- Ensure timely access to assessment and services for children in Child Welfare Services.
- Achieve exclusive breastfeeding rates at hospital discharge that rank Yolo in the top 10 percent of local health jurisdictions in California.



Shift the focus of the local CalWORKs case planning system towards client driven goals, benchmarks and aspirations.

GOAL 2: Ensure Fiscal Health

- Re-design Agency's fiscal structure and budgets by branch.
- Improve Agency's ability to produce accurate and timely financial reports.
- Oversee implementation of County wide grant procedures on all HHSA grant applications.
- Develop in-house system for tracking realignment revenue and expenditures Agency wide.

GOAL 3: Strengthen Integration

- Provide training and development opportunities for Agency employees.
- Increase employee retention.
- Develop consistent agency wide policies and procedures.
- Improve the Agency's preparedness to respond to emergencies that require the provision of mass care, public health and/or medical services.

GOAL 4:

Make Data Informed Decisions and Create a Culture of Quality

- Provide timely access to benefit programs for applicants in HHSA Service Centers.
- Improve adult mental health system access and timeliness.
- Improve capacity for conducting continuous quality improvement in Child Welfare.
- Complete a county-wide Community Health Assessment in partnership with Yolo County hospitals and community clinics that identifies key health needs and issues through systematic, comprehensive data collection and analysis.
- Implement use of a performance management system Agency wide.