

## Industry Working Group

May 24, 2017

**Purpose of Working Group:** To provide a regular venue for vendors, contractors, homeowners and others who frequently do business at Community Services' permitting counter to share concerns/identify solutions.

**Goal:** To improve service delivery and strengthen relationships with the community.

**Attendees:** Leslie Lindbo, Carl Hefner, Barry Burns, Ken Lazzaroni, Dan Pronsolino, Gary Pronsolino, David Alvarado, Deb Anderson, Tom Davis, Spencer Defty, Krista Piazza, Evelyn Tamayo- Arias

### Rules of Engagement

1. Share the airtime
2. Listen to understand and for the future to emerge
3. Disagree without being disagreeable
4. Share your experience (not others)
5. Stay open to new ways of doing things; all ideas are valid
6. Respect each other's thinking and value their contributions
7. Speak your truth, without blame or judgment
8. Ask what's possible?" not "what's wrong"? Keep asking.
9. Seek common ground and understanding (not problems and conflict)
10. Stay focused on the topic at hand; out of the weeds and swamps

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#### • **Status of MOU between Fire Districts**

- MOU stalled at the moment until there is a new building official.

#### • **Determination of a bedroom for Septic System Sizing Policy**

- Meets the definition of a bedroom or potential sleeping room.
- Has 4 or more bedrooms, then 1 or more bedrooms may be considered non-bedroom as long as there isn't a closet.
- If 4<sup>th</sup> and 5<sup>th</sup> bedrooms have closet but don't want it to be called a bedroom it must be recorded on the deed.
- Accessory structure with a room meeting definition of a bedroom will be considered a bedroom unless recorded on the deed.

#### • **Requirements for Clearing outstanding permits**

- Clearing old permits will be on a case by case basis.

#### • **Septic Site Evaluations**

- At this point the process will stay the same. Environmental health will continue to do septic site evaluations. They look for things that other qualified professionals don't look for.

#### • **Service Enhancements and Customer Service Feedback**

- Great customer feedback regarding customer service.

### **Next Meeting:**

Wednesday, August 9, 2017 from 2:00 PM to 3:00 PM in the Cache Creek Conference Room. Presentation on Roads – Panos Kokkas