



**Yolo County Feedback to CalEQRO Outside Review Draft Report FY18-19**

**All feedback must be sent to CalEQRO within 10 business days of receiving the review draft.**

**Submitted by:** Samantha / Fusselman

**Date Submitted:** 04/15/2019

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Item #	Page Number	Report Statement	MHP Clarifying Response	MHP Request for Change	CalEQRO Response
1.	8	The <u>licensed clinician</u> who checks vitals also asks if the beneficiary has any questions or issues concerning their medications and documents this in the beneficiary’s chart	Medical staff perform this function.	Please change the wording to reflect: “An <u>RN, LPT, or MA</u> checks vitals and also asks...”	CalEQRO will change report to read: “A Registered Nurse (RN), Licensed Psychiatric Technician (LPT), or Medical Assistant (MA), checks vitals and also asks if the beneficiary has any questions or issues concerning their medications and documents this in the beneficiary’s chart.”
2.	9	The MHP added new technology positions to the FY 2018-19 Health and Human Services Agency (HHSA) budget, including 1.0 full time equivalent (FTE) HHSA IT Manager and 1.0 FTE Programmer Analyst for the Adult and Aging Branch. The HHSA IT manager started in December 2018, <u>and interviews are scheduled for the Programmer Analyst position.</u>	Upon further analysis, the MHP decided to recruit for an HHSA Information Systems Coordinator, who will be responsible for Avatar as well as other applications within the Adult and Aging Branch and the Administrative Branch.	Please change the wording to reflect: “The MHP added new technology positions to the FY 2018-19 Health and Human Services Agency (HHSA) budget, including 1.0 full time equivalent (FTE) HHSA IT Manager and 1.0 FTE Programmer Analyst for the Adult and Aging Branch. The HHSA IT manager started in December 2018. <u>Upon further analysis, the MHP decided to replace the Programmer Analyst position with an Information Systems Coordinator; this position will be responsible for Avatar as well as other applications within the Adult and Aging Branch and the Administrative Branch.</u> ”	CalEQRO will change report to read: “The MHP added new technology positions to the FY 2018-19 Health and Human Services Agency (HHSA) budget, including 1.0 full time equivalent (FTE) HHSA IT Manager and 1.0 FTE Programmer Analyst for the Adult and Aging Branch. The HHSA IT manager started in December 2018. <u>Upon further analysis, the MHP decided to replace the Programmer Analyst position with an Information Systems Coordinator; this position will be responsible for Avatar as well as other applications within the Adult and Aging Branch and the Administrative Branch.</u> ”



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3.	21 & 24	Clinical PIP title is listed as “HHS Quality Management Supervising Clinician”	The correct title is: “Improving outcomes for SMI clients receiving intensive mental health services in treatment facilities”	Please replace with the Clinical PIP title	CalEQRO will change the report to read: “Improving outcomes for SMI clients receiving intensive mental health services in treatment facilities”
4.	21 & 25	Non-Clinical PIP title is listed as “Quality Management Supervising Clinician”	The correct title is: “Improving Tracking Access & Timeliness to Mental Health Services”	Please replace with the Non-Clinical PIP title	CalEQRO will change report to read: “Improving Tracking Access & Timeliness to Mental Health Services”
5.	29	Table 9 indicates there are no current unfilled positions	At the time of the review, and currently, there is 1.0 FTE unfilled technology positions	Please update Table 9	CalEQRO will change report to reflect “1 unfilled position in Table 9
6.	29	<ul style="list-style-type: none"> <li>The MHP added new technology positions to the FY 2018-19 HHS budget, including 1.0 FTE HHS IT Manager and 1.0 FTE Programmer Analyst for the Adult and Aging Branch. The HHS IT manager started December 2018, and interviews are scheduled for the Programmer Analyst position.</li> <li>The Programmer Analyst (to be hired) will directly support the software specialist and all other aspects of the IT department.</li> </ul>	Please refer to Line 2 above	<ul style="list-style-type: none"> <li>The MHP added new technology positions to the FY 2018-19 HHS budget, including 1.0 FTE HHS IT Manager and 1.0 FTE Programmer Analyst for the Adult and Aging Branch. The HHS IT manager started December 2018. <u>Upon further analysis, the MHP decided to replace the Programmer Analyst position with an Information Systems Coordinator.</u></li> <li>The <u>Information Systems Coordinator (to be hired) will support the software specialist and all other aspects of the IT department within the Adult and Aging Branch, including Avatar.</u></li> </ul>	Cal EQRO will change the report to read: “ <ul style="list-style-type: none"> <li>The MHP added new technology positions to the FY 2018-19 HHS budget, including 1.0 FTE HHS IT Manager and 1.0 FTE Programmer Analyst for the Adult and Aging Branch. The HHS IT manager started December 2018. Upon further analysis, the MHP decided to replace the Programmer Analyst position with an Information Systems Coordinator.</li> <li>The Information Systems Coordinator (to be hired) will support the software specialist and all other aspects of the IT department within the Adult and Aging Branch, including Avatar.”</li> </ul>
7.	46	The MHP contracted with new vendor, <u>Beacon</u> , for the delivery of 24-7 Access Line coverage the delivery of 24-7 Access Line coverage and after-hours community crisis response to local hospital emergency departments and law enforcement.	The MHP contracted with Heritage Oaks Hospital for the provision of these services, while Beacon continues to hold the responsibility for the mild-to-moderate mental health benefit. While Heritage Oaks has been an existing inpatient provider, their role as an outpatient vendor is new.	Please change the wording: <u>“Following a competitive bid process, the MHP contracted with <u>Heritage Oaks Hospital, in a new capacity as an outpatient provider,</u> for the delivery of 24-7 Access Line coverage and after-hours community crisis response to local hospital emergency departments and law enforcement.</u>	CalEQRO will change the report to read: “Following a competitive bid process, the MHP contracted with Heritage Oaks Hospital, in a new capacity as an outpatient provider, for the delivery of 24-7 Access Line coverage and after-hours community crisis response to local hospital emergency departments and law enforcement.”



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*If needed, rows can be added by clicking on the bottom right cell of the table above and hitting the TAB button.*