

Community Services

	Page	Appropriation	Total
Community Services			
Cannabis Taskforce	N/A	\$2,837,913	
Code Enforcement	N/A	\$249,951	
Fleets	N/A	\$1,980,710	
Planning	46	\$2,534,789	
Building	47	\$1,796,686	
Environmental Health	47	\$4,276,336	
Public Works	48	\$23,684,673	
Integrated Waste Management	48	<u>\$45,005,666</u>	
			\$82,366,724
	TOTAL	<u><u></u></u>	<u>\$82,366,724</u>

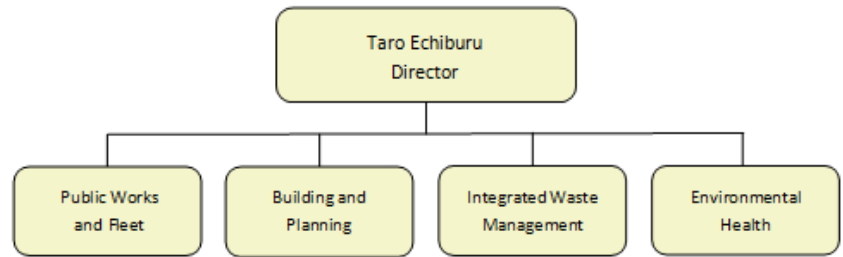


Taro Echiburu
Director

MISSION STATEMENT

Community Services provides road maintenance, land use planning, building inspections, consumer and environmental protection, hazardous materials and hazardous waste inspection and emergency response, integrated waste management and fleet services through excellent customer service and responsible financial management.

Community Services



Description of Major Services

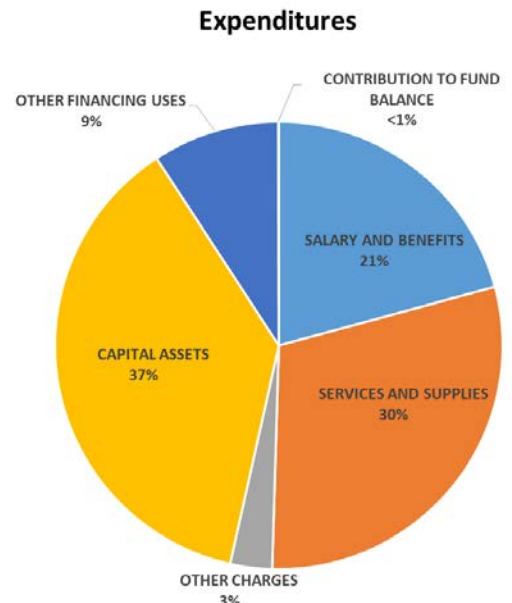
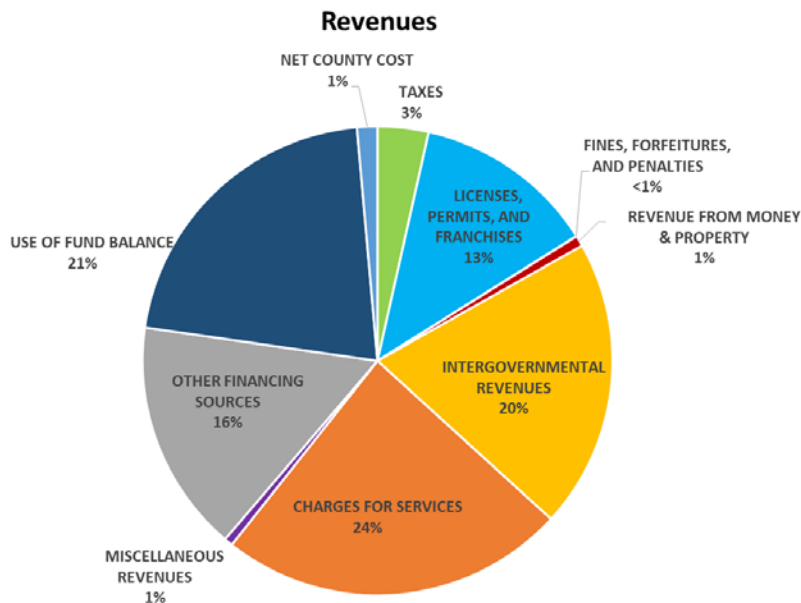
Community Services oversees land use planning and development, building inspection, floodplain management, consumer and environmental protection, hazardous materials and waste inspection and emergency response, integrated waste management, hazardous waste disposal and recycling services, roads, bridges, infrastructure, engineering, and County fleet services.

2019-20 Summary of Budget

Program	Expenditures	Revenue	Use of Fund Balance	Net County Cost
Building	1,796,686	1,798,986	(2,300)	0
Cannabis Taskforce	2,837,913	2,767,413	0	70,500
Code Enforcement	249,951	1,000	0	248,951
Environmental Health	4,276,336	3,582,777	498,718	194,841
Fleet Services	1,980,710	1,980,710	0	0
Integrated Waste Mgmt	45,005,666	30,524,152	14,481,514	0
Planning	2,534,789	1,738,163	158,668	637,958
Roads/Public Works	23,614,673	21,207,884	2,406,789	0
Surveyor	70,000	70,000	0	0
Total	82,366,725	63,671,085	17,543,389	1,152,250

SUMMARY OF COMMUNITY SERVICES 2019-20 BUDGET

SUMMARY OF COMMUNITY SERVICES 2019-20 BUDGET					
	2016-17 Actuals	2017-18 Actuals	2018-19 Budget	2019-20 Requested	2019-20 Recommended
REVENUE					
TAXES	2,398,056	2,242,165	2,504,693	2,885,951	2,885,951
LICENSES, PERMITS, AND FRANCHISES	6,248,403	6,129,971	10,730,030	10,252,456	10,350,858
FINES, FORFEITURES, AND PENALTIES	14,670	15,669	16,000	17,500	17,500
REVENUE FROM MONEY & PROPERTY	433,388	482,811	622,416	610,580	610,580
INTERGOVERNMENTAL REVENUES	8,115,078	11,245,050	16,592,939	16,441,464	16,441,464
CHARGES FOR SERVICES	16,547,960	17,751,321	18,509,652	19,665,085	19,665,085
MISCELLANEOUS REVENUES	242,492	3,205,745	410,059	488,073	488,072
OTHER FINANCING SOURCES	6,448,724	1,359,169	2,117,130	13,211,575	13,211,575
TOTAL REVENUE	40,448,771	42,431,900	51,502,919	63,572,684	63,671,085
APPROPRIATION					
SALARY AND BENEFITS	12,160,947	12,618,374	17,367,495	17,145,185	17,120,624
SERVICES AND SUPPLIES	13,631,514	15,436,182	21,475,471	24,468,844	24,468,844
OTHER CHARGES	2,182,080	1,351,666	934,548	2,492,941	2,492,941
CAPITAL ASSETS	6,676,069	8,390,994	27,266,072	30,730,549	30,730,549
OTHER FINANCING USES	5,963,239	1,071,031	2,009,075	7,553,767	7,553,767
TOTAL APPROPRIATION	40,613,849	38,868,248	69,052,661	82,391,286	82,366,725
USE OF FUND BALANCE	(2,038,914)	(3,963,189)	16,621,931	17,528,389	17,543,389
NET COUNTY COST	2,203,992	361,235	927,811	1,290,213	1,152,250
Funded Staffing	112.0	119.0	128.0	130.0	129.0



COMMUNITY SERVICES 2018-19 GOALS, STRATEGIES & ACCOMPLISHMENTS

2018-19 Goals & Strategies	2018-19 Accomplishments/Status
Goal 1: Building a more Sustainable Environment	
<p>Strategies for 2018-19</p> <ul style="list-style-type: none"> ❖ Continue staffing support for the Valley Clean Energy, Community Choice Energy Program (Sustainable Environment) ❖ Re-evaluate the PACE programs within Yolo County (Sustainable Environment) 	<ul style="list-style-type: none"> ❖ VCE has hired staff to continue operations independently. Therefore, DCS staff support to VCEA is currently minimum and on an as-needed basis. ❖ DCS Staff held several meetings with Financial Services, Assessor, Cities of Davis, Woodland, West Sacramento, and Winters staff. After thorough analysis, staff recommended to the Board staying with the current three PACE providers and converting Ygrene to a JPA.
Goal 2: Upgrade Building and Planning Services (Operational Excellence)	
<p>Strategies for 2018-19</p> <ul style="list-style-type: none"> ❖ Continue to refine and improve service delivery and assistance to customers seeking permits, including conducting customer outreach and seeking feedback. ❖ Upgrade or replace the permitting system to provide an improved permit process, improved transparency, and a better online customer interface. ❖ Implement a monthly billing/statement by mail notification to planning customers, which shows project activity and charges in the previous reporting period. 	<ul style="list-style-type: none"> ❖ Continued to receive and respond to customer service feedback. The program consistently receives positive feedback, especially in the areas of staff's attention to customer needs. ❖ The Building and Planning Divisions' permitting software is planned to be replaced in FY 19/20. A vendor has already been selected, and planning for integration is underway. The improved system will allow greater functionality, including enhanced GIS features. ❖ Monthly statements are sent to customers with active planning projects. The statements inform the applicant about the balance of fees on deposit and costs incurred during the month.
Goal 3: Protect the public and environmental health through effectively delivered environmental health services	
<p>Strategies for 2018-19</p> <ul style="list-style-type: none"> ❖ Develop a program to recognize the food facilities that have been shown to have exceptional food safety during inspections. (Thriving Residents) 	<ul style="list-style-type: none"> ❖ The program to recognize these food facilities is still under development. EH continues to work to implement the additional program enhancements surrounding the retail color-coded placarding program launched in July 2017. EH staff decided to focus first on the food safety school program for food facilities that have had a history of serious food safety concerns. EH hosted their first food safety school class on 2/26/19 in both English and Mandarin.

Community Services 2018-19 Goals, Strategies & Accomplishments continued

<ul style="list-style-type: none"> ❖ Continue implementation of the new Onsite Wastewater Treatment System (OWTS) requirements including the new annual reporting to the State Water Resources Control Board ❖ Complete updates to County Code for well construction and water quality requirements 	<ul style="list-style-type: none"> ❖ EH successfully collected the required data and submitted the first Annual Report to Central Valley Regional Water Quality Control Board on time. For the next four years (2019-2022), staff will continue collecting additional data and perform any required studies to prepare for a comprehensive Assessment Report of Onsite Wastewater Treatment Systems (aka septic system) in 2023. ❖ EH has put this project on hold for the following reasons: <ul style="list-style-type: none"> Department of Water Resources is updating the Well Bulletins (aka: Well construction standards). EH anticipates significant changes to the current Bulletins. EH will wait to update county code until the Well Bulletins update is completed. Court cases: Decisions over the past year could substantially impact how EH reviews and issues well construction permits. Additionally, the decisions influence whether environmental studies are required, or whether EH should consider public trust impacts on surface water from proposed groundwater well construction projects. Currently, EH is treating the well permitting process as ministerial, not discretionary. EH will wait to update the county code until guidelines are developed by the State. Implementation of Sustainable Groundwater Management Act (SGMA): The Local Agencies tasked to develop the Groundwater Sustainable Plans (GSP) have until 2022 to adopt and implement said plans. Requirements related to well construction and maintenance are likely to appear in the GSPs. EH will wait to update the county code until GSPs are developed.
<ul style="list-style-type: none"> ❖ Work with software vendor and County IT to improve how Environmental Health's Hazardous Materials Unit uses applications for inspections, cite violations, and stores and transfers that data to the State. 	<ul style="list-style-type: none"> ❖ The Hazmat Unit and County IT continue to work with the software vendor to maintain and improve the applications used by the Hazmat Unit to conduct inspections, cite violations, and transfer data to the State CalEPA. County IT staff have been responsive and helpful when contacted by the unit supervisor. The Hazmat Unit often accesses help due to the regular changes to the State CERS database which drive updates to Envision Connect/Accela. The unit plans to train one of the six staff to be the subject matter expert for questions and issues with CERS and Envision Connect.

Community Services 2018-19 Goals, Strategies & Accomplishments continued

❖ Continue to improve online resources for our customers such as new and updated application, handouts and relevant information (**Operational Excellence**)

❖ EH continues to improve the online experience of our customers and the public. Information on new laws and regulations is posted to the website as necessary. EH staff recently met with the County Communications Coordinator to enhance the current effort to improve the look and feel of all the EH webpages.

❖ Goal 4: Safe, efficient, fiscally manageable county roadway system

Strategies for 2018-19

❖ Continue preliminary geometric design, public outreach, and environmental phases for the CR 98 Phase II project (CR 29 to Solano County) and receive direction from the Board of Supervisors on which intersection style to proceed.

❖ Complete construction of the CR 27 Rehabilitation Project from CR 94 to CR 95 and CR 97 to CR 98.

❖ Complete construction of the 2018 Pavement Preservation Project

❖ Complete construction of the El Macero Fiberized Microsurfacing Project

❖ Complete the design and environmental phase of the 2019 Pavement Preservation Project

❖ Continue the historical and environmental phase, and work collaboratively with community groups and Caltrans, as required to obtain State Historic Preservation Office clearance for replacement of deficient CR 41 bridge over Cache Creek (Rumsey Bridge).

❖ Complete the right of way phase for the CR 29 Bridge over Dry Slough project

❖ CR 98 Phase II (CR 29 to Solano County.): Prepared preliminary geometric design of signals and roundabouts for the major intersections; held several public outreach meetings regarding intersection safety and design alternatives; held meetings with neighboring property owners and other stakeholders; obtained direction from the Board of Supervisors to proceed with roundabouts; procured a consultant to begin environmental review of the project; and began detailed drainage design of project.

❖ Completed the construction of the CR 27 Rehabilitation Project from CR 94 to CR 95 and CR 97 to CR 98.

❖ Completed the construction of the 2018 Pavement Preservation Project.

❖ Completed the construction of the El Macero Fiberized Microsurfacing Project.

❖ Conducted subsurface exploration of existing road structure to determine best rehabilitation strategy; refined rehabilitation strategies; prepared 75% plans, completed clearance of utility conflicts.

❖ Received concurrence on Finding of Effect from State Historic Preservation Office (2 years after initial submittal) and prepared Memorandum of Agreement (MOA) to mitigate for the removal of the Rumsey Bridge. Following approval from local historical and citizen groups, the MOA will be returned to SHPO for approval, allowing the project to move forward.

❖ Prepared appraisals; entered negotiations with NRCS, Yolo Land Trust, and the City of Davis; made offers to all property owners.

Community Services 2018-19 Goals, Strategies & Accomplishments continued

Goal 5: Operation of a fully integrated county/city waste management system

Strategies for 2018-19

- ❖ Seek new customers for organic waste and liquid waste and secure agreement when appropriate. Continue to implement collection of organic waste in densely populated unincorporated areas of the County. Update County's web site to advertise and educate the public about new programs implemented. **(Sustainable Environment)**
- ❖ Rebid and award the construction of Anaerobic Composter project for the summer of 2018. Complete the design of liquid digester phase I and release for bid and construction for summer 2018.
- ❖ Complete permitting for both projects by the end of 2018. Update web site and develop educational programs and brochures to advertise landfill's future organics programs (Anaerobic Composter, In-Vessel Liquid Digester, and other liquid waste, Composting Facility)
- ❖ Finish negotiation with Northern Recycling for the new composting facility at YCCL and draft an agreement for BOS consideration. Complete permitting of the facility and Northern Recycling to finish design and start construction of levee around the entire facility to protect it from flooding. **(Safe Communities)**
- ❖ Present a revised agreement to BOS for consideration of Ameresco's continued operation of the power plant. Complete all recommended safety and engine and flare control upgrades. Add additional engine to increase operating revenues and reduce flaring landfill gas.
- ❖ Evaluate various options for future landfill design and determine the long-term cost for these options. Select an option and present to BOS and finalize project design and bid package for construction of next landfill module by summer of 2019. **(Operational Excellence)**
- ❖ The landfill has increased its customer base by 10% for liquid waste customers. Advertising for new liquid waste customers is timed with the completion and fully operational In-Vessel Digester. Advertisement regarding AB1826 for commercial organic diversion is finished. Landfill staff are working with current waste hauling franchisees on the collection of organic waste in the densely populated locations of the unincorporated areas.
- ❖ The construction contract for the Anaerobic Composter has been awarded. Additionally, the liquid digester was fully designed.
- ❖ Obtained permits for the Anaerobic Composter and the liquid digester. Website updates and brochures are still in progress and pending the completion of the construction.
- ❖ Landfill Staff received support from the Board to submit a proposal to Sacramento County and City of Folsom to secure waste agreements. This will help Northern Recycling to obtain additional financing for the new composting facility at the landfill.
- ❖ The Board of Supervised adopted the revised agreement on 6/28/2018. The amendment allows for three (3) optional one-year term extensions (until 2024).
- ❖ Evaluation of future landfill designs has been completed. Through a competitive bidding process, a bidder was selected to construct the next module. The Board approved these actions on April 23, 2019.

Community Services 2018-19 Goals, Strategies & Accomplishments continued

- ❖ Continue to increase collection of pharmaceutical programs in the County and provide more convenient disposal of pharmaceutical collection programs for the residents of Yolo County. (Safe Communities)
- ❖ Investigate new technologies and develop new private-public partnerships to increase landfill's revenue source and reduce the need to borrow funds for future capital projects. (Operational Excellence)
- ❖ Evaluate current programs and identify programs/projects that would reduce County greenhouse gas (GHG) emissions and quantify GHG emission reduction. (Sustainable Environment)
- ❖ Update landfill's fiscal analysis and identify and evaluate technologies that would reduce landfill future financial and environmental obligations and increase revenues for a sustainable future. (Operational Excellence)
- ❖ Drop off bins for pharmaceutical collection have been distributed to the cities and their police departments.
- ❖ Landfill staff is working on securing organic waste imports, which will generate new revenue. At the April 23, 2019 Board meeting, approval was received to work with CalRecycle to utilize closure funds. This action reduces the amount of funds that will be borrowed.
- ❖ Staff has been diverting organic waste to the anaerobic composting cells, allowing for increased gas collection. Additionally, the new landfill module provides for the installation of horizontal gas collection wells to collect landfill gas reducing GHG.
- ❖ Fiscal modules have been updated to include the anaerobic digester and in-vessel digester projects. Additional technology options will be added and evaluated as they become available.

COMMUNITY SERVICES GOALS & STRATEGIES for 2019-20

Goal 1: Building a sustainable environment

Strategies for 2019-20

- ❖ Deploy Electric Vehicle (EV) charging stations at various county locations. Seek additional funding sources for additional charging stations.
- ❖ Continue staff support of regional resiliency efforts

Goal 2: Improve online access to information and services in building, planning, and code enforcement (Operational Excellence)

Strategies for 2019-20

- ❖ Fully implement a new permitting system to provide improved permit processes, improved customer service, and better online and GIS interface.
- ❖ Propose revisions to the Yolo County Code for code enforcement to streamline processes, and for more effective enforcement when there are immediate public health and safety threats.
- ❖ Examine and implement improvements to the Environmental Review process to assure compliance with the California Environmental Quality Act and best management practices.

Goal 3: Continue development in the cannabis program (Operational Excellence)

Strategies for 2019-20

- ❖ Continue robust efforts for public and industry outreach to address concerns and improve program delivery
- ❖ Guide the Cannabis Land Use Ordinance and associated Program EIR through the outreach and public comment periods with the goal of Board adoption by the end of 2019. Implement program changes as a result of the ordinance adoption.
- ❖ Continue efforts to address complaints, especially those related to odor effectively.

Goal 4: Protect the public and environmental health through effectively delivered environmental health services

Strategies for 2019-20

- ❖ Develop ArcGIS web application of small Public Water Systems, wells, and septic systems in the county. Once developed, add to the county data as layers available for different purposes, including planning and emergency preparedness. The information can also be made available for public viewing. (Sustainable Environment)
- ❖ Develop a program to recognize the food facilities that have been shown to have exceptional food safety during inspections (Thriving Residents)
- ❖ Replacing all old and obsolete emergency response equipment and gear for the Hazardous Materials Unit. Acquiring a new hazmat emergency response vehicle and a back-up emergency response vehicle. The new equipment and gear will help the Hazmat Unit staff be prepared and ready to respond in case of an unauthorized release of hazardous material. (Safe Communities)
- ❖ Continue to improve online resources for our customers such as new and updated applications, handouts, and relevant information (Operational Excellence)

Goal 5: Safe, efficient, fiscally management county roadway system

Strategies for 2019-20

- ❖ Continue with the preliminary design, and environmental phases and start ROW for the CR 98 Phase II project (CR 29 to Solano County).
- ❖ Complete the construction phase of the 2019 Pavement Preservation Project.

Community Services
GOALS & STRATEGIES for 2019-20 continued

- ❖ Finalize the historical (State Office of Historic Preservation) approvals, and begin the environmental review, right-of-way acquisition, and design for the replacement of deficient CR 41 Bridge over Cache Creek (Rumsey Bridge).
- ❖ Complete the right of way phase for the CR 29 and CR 95 Bridges over Dry Slough project.
- ❖ Advertise for Construction for CR 95 Bridge over Dry Slough.
- ❖ Complete the design and environmental phase of the 2020 Pavement Preservation Project.
- ❖ Continue with the preliminary design and environmental phases for the CR 40 low-crossing bridge.
- ❖ Complete the construction of the Safety (HSIP) Guard Rail replacement on Old River and portions of South River Roads.
- ❖ Work on the preliminary design and environmental phases for the CR 96 Union Slough and Dry Slough Bridges and CR 49 Hamilton Creek Bridge.
- ❖ Work on the preliminary analysis for CR 32A Rail Road Crossing relocation.
- ❖ Work on the preliminary analysis of the Madison Flood Mitigation (based on OES grant funding approval).

Goal 6: Operation of a fully integrated county/city waste management system



Strategies for 2019-20

- ❖ Award construction contract and complete construction of the next landfill module construction (WMU6F) during summer of 2019.
- ❖ Award construction contract and complete landfill closure construction of WMU4 & 5 during summer of 2019.
- ❖ Award construction contract and complete the construction of liquid Waste Management Unit G during summer of 2019.
- ❖ Award construction contract and complete construction of In-Vessel Digester and Food Depackager facility by summer of 2019.
- ❖ Negotiate new solid waste franchise agreements to increase environmental sustainability programs for residents and business of unincorporated Yolo County.
- ❖ Implement organics food waste program at all County-owned facilities required to comply with AB1826. The implementation shall include modification of janitorial contract, delivery of starter kits, education and outreach through Intranet and staff meetings, and monitoring.
- ❖ Make contact with the 150 businesses (including schools, farms, and ranches) required to comply with AB1826 organics mandate to assist with rollout of food waste and green waste recovery in the County.

Community Services Program Summary

Program Title Program Purpose	BUDGET							
<i>Program Information</i>	Planning/Building	Environmental Health	Road/Public Works	Fleet	Integrated Waste Mgmt.	County Surveyor	Transportation	Strategic Plan Alignment
<p>Significant Budget Changes: The Recommended Budget includes a replacement Hazmat Truck and SUV for Environmental Health and funding for the replacement of the permitting and inspection software used by the Building division. The budget also includes salary and benefit increases in the Building and Planning division for a second Code Enforcement Officer position that was added in FY 2018-19. To offset increased Planning costs and a decrease in budgeted permit revenue, a vacant Senior Planner position has been unfunded.</p> <p>Additionally, the Recommended Budget includes funding related to road and bridge improvement projects and Integrated Waste Management (IWM) capital improvement projects, including construction of a new landfill module that will be funded with bond proceeds.</p>								
<p>Planning</p> <p>Protect agriculture, sustain environmental integrity, increase public safety related to code violations, and enhance the development of distinctive communities.</p> <hr/> <p><i>Responsible for reviewing land use activities within the unincorporated areas of the county by implementing a variety of local and State laws. Provides public outreach by serving as liaison to eight community advisory committees and the Planning Commission. Works with landowners to correct existing zoning and building violations. Houses activities related to the implementation of the Climate Action Plan and Community Choice Energy.</i></p> <hr/>	❖							<p>Safe Communities</p> <p>Sustainable Environment</p> <p>Flourishing Agriculture</p>

COMMUNITY SERVICES CONTINUED

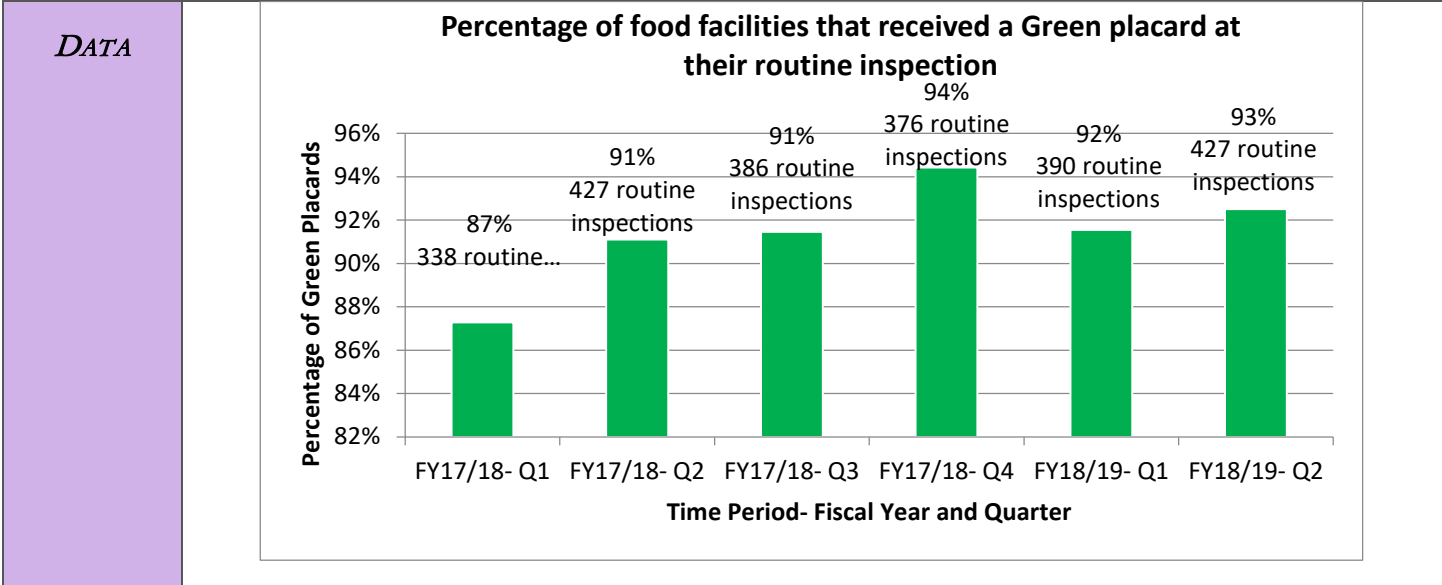
<p>Building Ensure the safety of property by established codes, and minimize public and private losses due to flood.</p> <hr/> <p><i>Responsible for inspection services, plan review, and customer service to every architect, engineer, developer, contractor, business, and property owner that resides or works within the County. Services are relative to life, safety, and the safeguard of property through enforcement of California Codes and local ordinances. Responsible for code enforcement and flood plain management to protect Yolo County residents.</i></p> <hr/>	 Planning/Building	Environmental Health	Road/Public Works	Fleet	Integrated Waste Management	County Surveyor	Transportation	<p>Safe Communities</p> <p>Sustainable Environment</p> <p>Flourishing Agriculture</p>
<p>Environmental Health Prevent and mitigate environmental hazards.</p> <hr/> <p><i>Implement mandated programs, including retail food safety and sanitation, public swimming pool safety and sanitation, body art sanitation, substandard housing complaint response (unincorporated areas only), water well and boring construction and monitoring, public water system oversight, solid waste inspection and enforcement, septic system construction, waste tire disposal, land use review, hazardous materials business plans, hazardous waste generator and treatment program, underground and aboveground petroleum storage, California Accidental Release program, and hazardous materials emergency response.</i></p> <hr/>								<p>Thriving Residents</p> <p>Safe Communities</p> <p>Sustainable Environment</p>

COMMUNITY SERVICES CONTINUED

<p>Public Works Maintain and improve the county road system and ensure cost-efficient use and proper maintenance of all fleet vehicles.</p> <hr/> <p><i>Maintains and improves the county road system in collaboration with regional partners. Plans and designs capital improvement projects and manages public rights of way. Maintains traffic data and researches potential safety improvements. Supports Yolo County public transportation via general state sales tax.</i></p> <p><i>Fleet Services ensures all County vehicles are appropriately managed, and maintained, and works to reduce costs and environmental impact.</i></p> <p><i>County Surveyor receives, reviews, and processes maps and associated documents before recording to ensure accuracy and compliance. The program is currently staffed by a contracted surveyor under the public works budget unit.</i></p> <hr/>	<p>Planning/Building</p>	<p>Environmental Health</p>	<p>❖ Road/Public Works</p>	<p>❖ Fleet</p>	<p>Integrated Waste Management</p>	<p>❖ County Surveyor</p>	<p>Transportation</p>	<p>Safe Communities</p> <p>Sustainable Environment</p>
<p>Integrated Waste Management Reduce the environmental impacts and emissions from waste disposal and increase waste diversion.</p> <hr/> <p><i>Oversees the franchised curbside waste, yard waste and recycling collection programs, Construction and Demolition Recycling Plan program, Household and Small Business Hazardous Waste programs, the County's waste disposal and recycling operations at the Yolo County Central Landfill and the Esparto Convenience Center (transfer station), and coordinates the activities of the Waste Advisory Committee. Operates as an enterprise fund, with user fees covering all costs of the programs and facilities, including capital improvements and eventual landfill closure and post-closure costs.</i></p> <hr/>				<p>❖</p>				<p>Sustainable Environment</p>

PROGRAM

MEASURE	3.1	% of food facilities that received a green placard at the time of their routine inspection (Goal = 95%)
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DATA SUMMARY	<p>The placarding program began in July 2017. The types of food facilities that are included in the placarding program include permanent food facilities such as restaurants and markets, and mobile food facilities. Temporary food facilities, such as food booths at community events, are not included. Food facilities in Yolo County are inspected either twice a year or once a year depending on their level of risk. For example, a restaurant is inspected twice a year while a prepackaged food market is inspected once a year. Over the first full year of placarding there was an overall monthly increase in the percentage of food facilities that received a green placard from 87% to 97%. During this time Environmental Health Specialists issued a total of 1363 green placards out of a total of 1507 routine inspections that were conducted. The 2nd quarter of Fiscal Year (FY) 2018/2019 showed a slight increase in the percentage of green placards and an increase of 50 inspections over the average number of inspections completed.</p>
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PERFORMANCE MEASURE ANALYSIS	RECOMMENDATIONS
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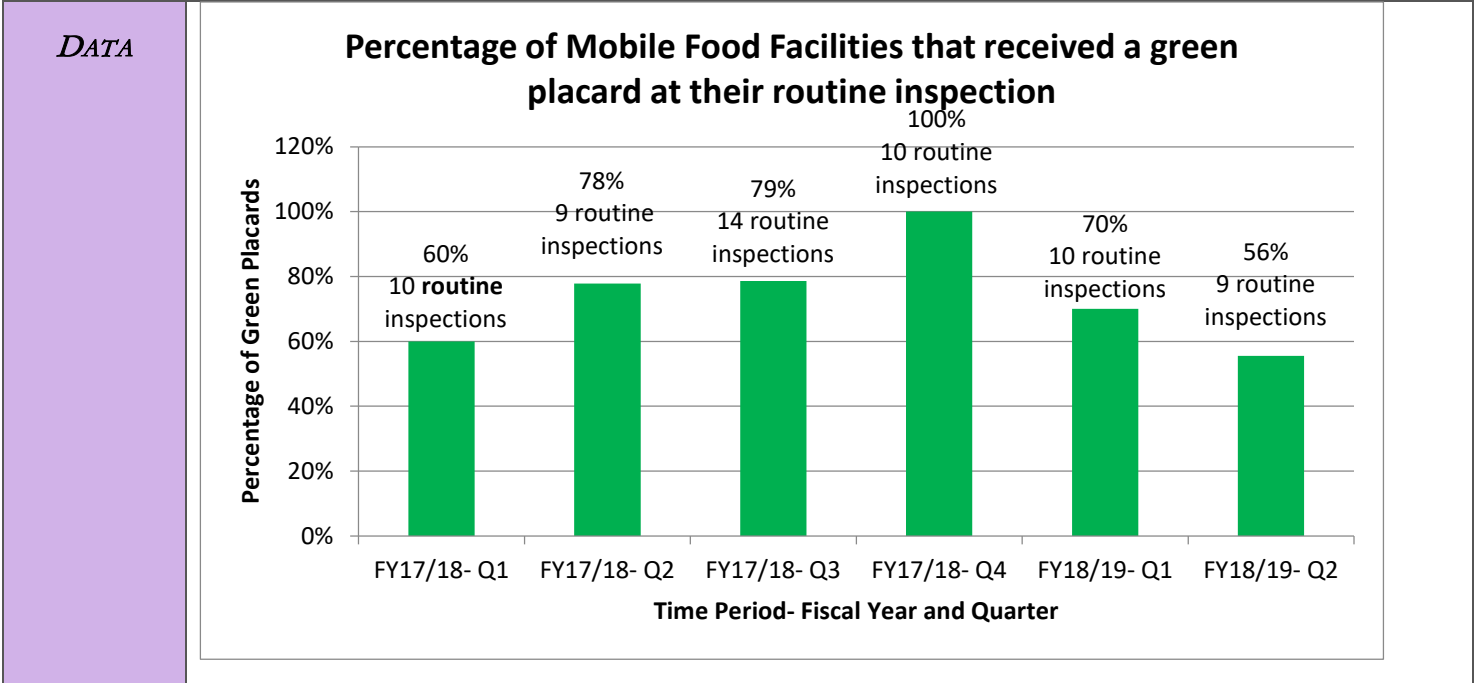
<p>The monthly percentage of green placards issued at routine inspections increased overall by 10% for fiscal year 17/18. The number of green placards likely increased due to two factors. As the placards started appearing around the County other food facility operators were more conscious of their safe food operating practices. The second reason is likely due to the high number of “How to Get a Green” classes that were offered to the operators from July to November. Note: The decrease in percentage of green placards is due to a repetitive group of facilities inspected during 1st and 3rd Quarters which need additional training at the Yolo County Food School.</p>	<ul style="list-style-type: none"> • Begin developing and providing handouts to facility operators on those violations that are cited the most. • Standard Operating Procedures (SOP’s) to avoid critical violations of food preparation will be provided to operators. • Continue training staff to ensure they are standardized in their inspection methods • Identify and require food safety classes for those food facilities continuing to have compliance problems.
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FORECAST

The number of food facilities that receive a green placard will remain in the lower 90% range with a realistic goal being 95% receiving a green placard at their routine inspection with the implementation of Food School classes in 2019. The ultimate goal would be to get 100% of our facilities receiving a green placard at their routine inspections however this is not realistic as there is high turnover in the food industry that results in staff that are not adequately trained at all times which may result in a food facility receiving a yellow or red placard. The placarding program will continue to improve the education of food facility employees, and benefit public health.

PROGRAM

<i>MEASURE</i>	3.2	% of mobile food facilities that received a green placard at the time of their routine inspection (Goal = 85%)
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<i>DATA SUMMARY</i>	<p>The placarding program began in July 2017. There are 4 different permit types for mobile food facilities (MFF). Two of the permit types are part of the food placarding program. The MFFs that receive a placard are considered higher risk facilities such as those that do full food preparation and limited food preparation. Those that sell only prepackaged food items (such as an ice cream truck, whole produce) and those that are part of the reciprocity program are not part of the placarding program. The reciprocity program is a program in which a MFF that is permitted in Sacramento County can get a permit in Yolo County at a lower cost. Since these MFFs are inspected and placarded in Sacramento County an inspection is not required in Yolo County. The MFF must provide recent inspection report from Sacramento County showing they have no major violations and a green placard. Over the first full year of placarding the percentage of mobile food facilities that received a green placard during their routine inspection started at 60% and increased to 100% during the 4th quarter. The 2nd quarter of FY 18/19 showed a drop down to 56% for receiving a green placard.</p>
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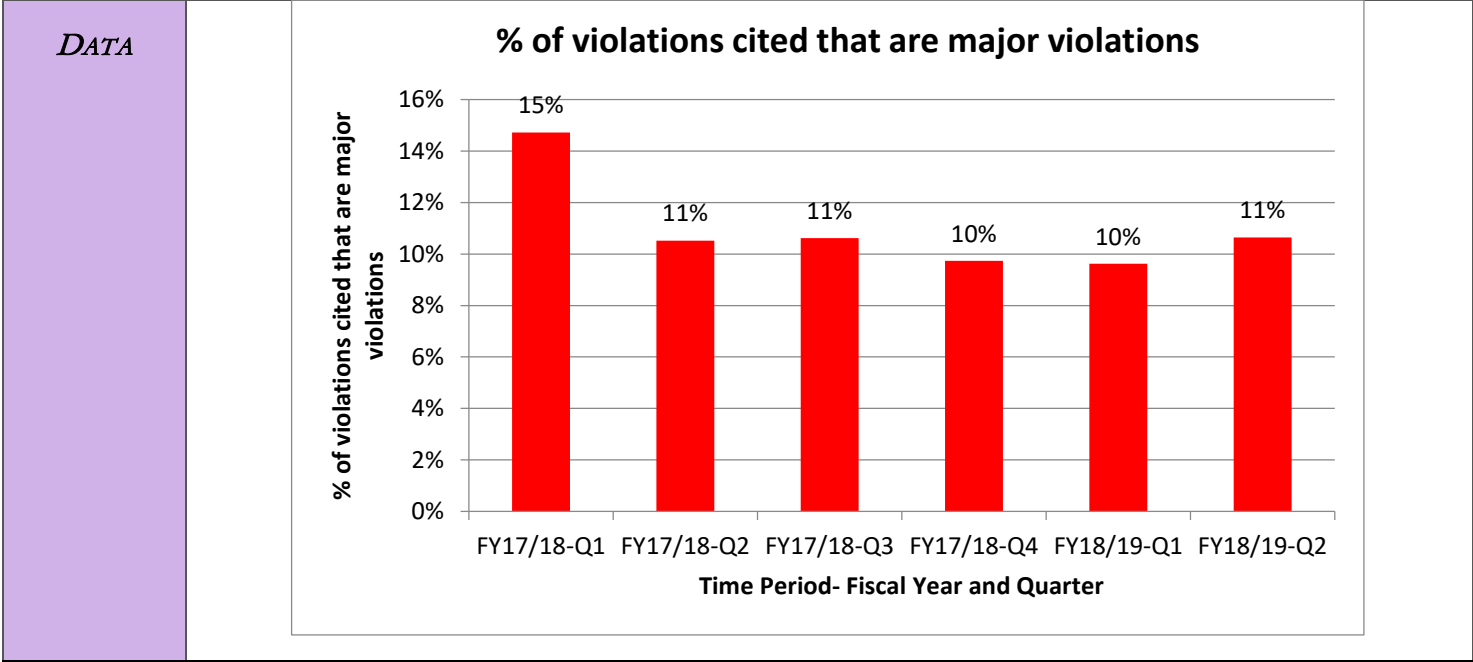
PERFORMANCE MEASURE ANALYSIS	RECOMMENDATIONS
<p>The percentage of green placards issued at routine inspections increased by 40% from the 1st quarter to the 4th quarter of FY 17/18 then dropped to 56% for the 2nd quarter of FY18/19. The number of green placards likely decreased due to three factors. First the in-field placarding inspections occur only once each year. The operators need extra training at Food School. The third reason is likely due to equipment failure and regular equipment maintenance.</p>	<ul style="list-style-type: none"> • Begin developing and providing handouts to facility operators on those violations that are cited the most. • Continue training staff to ensure they are standardized in their inspection methods • Begin requiring food safety classes to those food facilities that continue to have compliance problems.

FORECAST

Due to the overall low number of MFFs that are part of the placarding program the numbers will likely vary quite a bit from quarter to quarter. The percentage of mobile food facilities that receive a green placard at the time of their routine inspection is expected to be at or above our goal of 85% through the next year. The inspectors in the program will continue to provide training and educational material to our mobile food facility operators in order to assist in them being in compliance. Also, Environmental Health will begin requiring those food facilities that are having continuous compliance problems to send their staff to food safety classes.

PROGRAM

<i>MEASURE</i>	3.3	% of violations cited that are major violations
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<i>DATA SUMMARY</i>	<p>The chart is showing the % of all violations cited during inspections that are major violations. Major violations are those violations that pose imminent health risks. The placarding program began in July 2017. In the 1st and 2nd quarters of FY18-19 the percentage of violation cited that are major violations were stable at 10% and 11%.</p>
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<i>PERFORMANCE MEASURE ANALYSIS</i>	<i>RECOMMENDATIONS</i>
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<p>The placarding program was launched in July 2017. At the time of the launch 15% of all the violations cited were major violations. The percentage of major violations has since decreased to 10%-11% and continues at this number through the end of 2018.</p>	<ul style="list-style-type: none"> • Target educational materials towards those violations that are being cited most commonly. • Begin requiring food safety classes to those food facilities that continue to have compliance problems. • Standard Operating Procedures (SOP's) to avoid critical violations of food preparation will be provided to operators.
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FORECAST

The prediction is that the percentage of violations cited that were major violations will decrease over the next few years as Environmental Health provides more education to food facility operators targeting those violations that are most commonly cited. Also, Environmental Health will begin requiring those food facilities that are having continuous compliance problems to send their staff to food safety classes.