

COUNTY OF YOLO

Health and Human Services Agency

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Director

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HHSA Substance Use Case Manager Program

Purpose: To improve service delivery, outcomes and insight for vulnerable residents of Yolo County who struggle with substance use issues through providing a continuum of supports and motivational interviewing

Target Population:

- 1. High System Utilizer Clients (Priority Population)
 - Yolo County residents; and
 - Indigent or Yolo County Medi-Cal beneficiary; and
 - Substance use is a primary contributing factor to their current situation; and
 - 2 or more hospital admissions, OR 4 or more ER visits in the past 6 months;
 and
 - 2 or more arrests, OR 4 or more contacts with law enforcements in the past 6 months
- 2. Outreach and Engagement Clients
 - Yolo County residents; and
 - Indigent or Yolo County Medi-Cal beneficiary; and
 - Substance use is a primary contributing factor to their current situation; and
 - Previous efforts to engage clients in substance use treatment have been unsuccessful
- 3. Inter-County Transfer Clients
 - Clients that reside in Yolo County with Medi-Cal showing active in another county; and
 - Client is willing to transfer his/her Medi-Cal to Yolo County

Services Offered:

- 1. Outreach and Engagement
- 2. Linkage to physical health care, mental health care, housing, and income resources as appropriate, based on need
- 3. Collaboration between substance use providers, physical health and mental health providers, housing providers, and criminal justice partners
- 4. Temporary support during the process of switching Medi-Cal to Yolo County

Referrals:

- To refer, please email or call:
- <u>lan.Evans@yolocounty.org</u> (530) 666-8297
- Kristi.Abbott@yolocounty.org (530) 666-8686

Davis 600 A Street Davis, CA 95616 Mental Health (530) 757-5530 West Sacramento 500 Jefferson Boulevard West Sacramento, CA95605 Service Center (916) 375-6200 Mental Health (916) 375-6350

Public Health (916) 375-6380

Winters
111 East Grant Avenue
Winters, CA 95694
Service Center (530) 406-4444

Woodland
25 & 137 N. Cottonwood Street
Woodland, CA 95695
Service Center (530) 661-2750
Mental Health (530) 666-8630
Public Health (530) 666-8645

HHSA Substance Use Case Manager Program MDT SUD Access Points **SUR Meeting** Meetings Providers Referrals Forensic/SUD Program Manager and Supervisor Determination **High Utilizers** Outreach / (Priority Population) **Engagement Clients** Inter-County Transfer (ICT) 1. Outreach 1. Outreach Clients 2. Engagement 2. Engagement 3. Motivational 1. ICT assistance 3. Motivational Interviewing (M.I.) 2. Weekly check-Services Interviewing (M.I.) 4. Insight building ins 4. Insight building 5. Linkage to SUD 3. Linkage to SUD 5. Linkage to SUD when Medi-Cal is when ready when ready 6. 1-4x / month switched 6. 2-4x / month contact contact 7. SSM domain driven 7. SSM domain driven Outreach / High Utilizers Inter-County **Engagement Clients** Transfer Clients Discharge from case Discharge when load when client is Discharge from client is safe/stable safe/stable in SSM Discharge caseload once in SSM OR consistent domains & reached Medi-Cal is engagement efforts outpatient level 1.0 switched & client is are no longer for SUD TX connected to SUD effective TX