

## County of Yolo

## Health and Human Services Agency

Karen Larsen, LFMT
Director

137 N. Cottonwood Street • Woodland, CA 95695 (530) 661-2750 • www.yolocounty.org

# **Substance Use Disorder Provider Meeting Meeting Minutes**

Thursday, March 21<sup>st</sup>, 2018 9:00AM - 10:30AM

#### 1. Welcome/Introductions:

- a. Completed introductions
- b. Fiscal Update Julieta Mapile is no longer with HHSA and no longer supporting SUD billings. Direct any questions to Marcie Azevedo

#### 2. Announcements:

- a. Upcoming Trainings
  - Registrations available for UCLA Cognitive Behavioral, Motivational Interviewing and Case Mgmt. for SUD system.
  - David Mee-Lee training 5/23 8:30-12:30 (request input on Agenda, training topics)
- Update on HHSA Case Management Ian provided details on availability of HHSA Case Manager. Ian will provide SUD providers with Case Managers roles (target population and services).
- 3. Mental Health Crisis/Access Presentation: Robert Villareal
  - a. Provided presentation on what services are available within Yolo County, the process, locations, what's included in the screening processes, and referrals.
    - i. Services Available at the Urgent Care Center:
      - Medication Support Services are available at the Urgent Care Center 2
         Nurse Practitioners (NP) are stationed at the Urgent Care Center 7 Days
         a week through partnership with Sutter Health. Upon triage through
         Urgent Care the NP can prescribe medications.
      - 2. Case Management Services
    - ii. For Out-of-County providers guidance to providers for clients needing Crisis services is to call through the Access Line for HHSA to complete a Crisis/Triage Screening, upon which Access clinicians will refer to HHSA (lan/Kristy), who will inform HHSA case managers. For Yolo County beneficiaries presenting at an out-of-county emergency department, Rob Villareal informed providers that ED's will call Yolo County Access to coordinate services.
    - iii. Ian provided information on SABG Board and Care Options to hold a residential bed for 7 days if a client is flash incarcerated or hospitalized due to psychiatric/health related issues so as not to use one of their 2 days residential stays. Please contact Ian Evans for more information.



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#### iv. Questions:

- 1. Urgent Care Services are primarily for Adults, Children Services conduct own Crisis/Triage assessments.
- 2. Safe Harbor for Crisis Residential how to handle when a client requests admittance into Safe Harbor, but the client has acute SUD issue. Follow-up with QM/Rob requested on procedures.
- 4. Probation/CWS/CalWorks Involved Clients Update by Ian Evans
  - i. Important Reminders:
    - 1. Include in Daily Transactions if a client is connected to CalWORKS, CWS, and Probation
      - Anyone on Yolo County Probation should be indicated as a referral source on DT.
      - b. Additionally, CalWORKS and CWS referrals should also be documented in DT.
      - c. Hierarchy in Referral Source
        - i. CalWORKS is always first
      - d. Katherine to provide Ian with AID CODE docs.
- 5. NACT Update provided by Pam Sidhu
  - a. Thanked providers for all their submissions
  - b. Provide overview of requirement for tracking language line data, to include the development of a process to track language line utilization, how many encounters, etc.
- 6. CaLOMS Update provided by Pam Sidhu
  - a. Out-of-County Providers Update DHCS is currently reviewing issue and currently reviewing processes for allowing Out-of-County provider submissions.
- 7. County Annual Onsite Monitoring Update
  - a. Tentative Schedule handout provided to Providers
- 8. DHCS DMC-ODS/SABG Monitoring scheduled for May 8-10
  - a. HHSA to reach out for supporting documentation or information pertaining to provider programs
- 9. Ian requests from providers to submit Curriculum within their programs and the average number of sessions a beneficiary would obtain.
  - a. Program Inventory is not client specific
- 10. General Questions
- 11. Next Meeting