



COUNTY OF YOLO

Health and Human Services Agency

Karen Larsen, LMFT
Director

137 N. Cottonwood Street • Woodland, CA 95695
(530) 666-8940 • www.yolocounty.org

Local Mental Health Board

Regular Meeting: Monday, September 23, 2019, 7:00 PM – 9:00 PM

Mary L Stephens Library Blanchard Community Conference Room

315 East 14th Street, Davis CA 95616

All items on this agenda may be considered for action.

James Glica-Hernandez

Chair

Nicki King
Vice-Chair

Robert Schelen
Secretary

District 1
(Oscar Villegas)

Bret Bandley
Maria Simas
Sally Mandujan

District 2
(Don Saylor)

Serena Durand
Nicki King
Antonia Tsobanoudis

District 3
(Gary Sandy)

Richard Bellows
John Archuleta
Vacant

District 4
(Jim Provenza)

Carol Christensen
Robert Schelen
Jonathan Raven

District 5
(Duane Chamberlain)

Brad Anderson
James Glica-Hernandez
Jessie Tessler

Board of Supervisors
Liaison

Don Saylor

Alternate

Jim Provenza

CALL TO ORDER ----- 7:00 PM – 7:10 PM

1. Welcome and Introductions
2. Public Comment
3. Approval of Agenda
4. Approval of [Minutes from August 26th 2019](#).
5. Member Announcements
6. Correspondence: None

TIME SET AGENDA----- 7:10 PM – 7:40 PM

7. LGBT Community Center Cultural Competency Training- Rachel Henry

CONSENT AGENDA ----- 7:40 PM – 8:10 PM

8. Mental Health Director's Report – Karen Larsen
 - a. Pine Tree Gardens
 - b. SSI/CalFresh Data
 - c. Adult Residential Facilities Update
 - d. Navigation Center Update
 - e. Solano Board and Care
 - f. Regional Council on Homelessness: Behavioral Health Panel and Presentation
 - g. Homeless Technical Assistance
 - h. Data Driven Recovery Project (DDRP) Update
 - i. Partnership Health of CA and Blue Sky Consulting
 - j. Board and Care Legislative Advocacy
 - k. FSP Data
 - l. External Quality Review Organization (EQRO) for DMC-ODS

REGULAR AGENDA ----- 8:10 PM – 8:45 PM

If requested, this agenda can be made available in appropriate alternative formats to persons with a disability, as required by Section 202 of the American with Disabilities Act of 1990 and the Federal Rules and regulations adopted implementation thereof. Persons seeking an alternative format should contact the Local Mental Health Board Staff Support Liaison at the Yolo County Health and Human Services Agency, LMHB@yolocounty.org or 137 N. Cottonwood Street, Woodland, CA 95695 or 530-666-8516. In addition, a person with a disability who requires a modification or accommodation, including auxiliary aids of services, in order to participate in a public meeting should contact the Staff Support Liaison as soon as possible and preferably at least twenty-four hours prior to the meeting.

9. Board of Supervisors Report – Supervisor Don Saylor
10. Chair Report – James Glica-Hernandez
 - a. Data Notebook 2019
 - b. Vitals App: Jonathon Raven
 - c. Update on AB1352
 - d. Mental Health Professionals Recruitment and Retention in Yolo County
 - e. Health Council Update: Nicki King

PLANNING AND ADJOURNMENT----- 8:45 PM – 9:00 PM

11. Future Meeting Planning and Adjournment – James Glica-Hernandez

[Next Meeting Date and Location](#)

Next Meeting: October 28rd

AFT Library, Community Meeting Room , 1212 Merkley Ave. West Sacramento Ca
95691

I certify that the foregoing was posted on the bulletin board at 625 Court Street, Woodland CA 95695
on or before Friday, September 20, 2019.

Brittany Peterson
Local Mental Health Board Administrative Support Liaison
Yolo County Health and Human Services Agency

Item 4.
Approval of Minutes from August 26,
2019



COUNTY OF YOLO

Health and Human Services Agency

Karen Larsen, LMFT
Director

137 N. Cottonwood Street • Woodland, CA 95695
(530) 666-8940 • www.yolocounty.org

Local Mental Health Board Meeting Minutes

Monday, August 26, 2019

Gonzales Bldg Community Conference Room

25 N Cottonwood St. Woodland Ca 95695

Members Present: Bob Schelen, Jonathan Raven, Brad Anderson, Bret Bandle, John Archuleta, Sally Mandujan, Antonia Tsboudias, James Glica-Hernandez, Maria Simas, Richard Bellows, Supervisor Don Saylor, Jessie Tessler

Members Absent: Serena Durand, Nicki King

Staff Present: Karen Larsen, Mental Health Director, HHSA Director
Brian Vaughn, Community Health Branch Director
Mila Green, Deputy Director Adult and Aging Branch
Anthony Taula-Lieras, MHSO Program Coordinator

CALL TO ORDER

1. **Welcome and Introductions:** The August 26th, 2019 meeting of the Local Mental Health Board was called to order at 7:00 PM in Woodland. Introductions were made. James Glica-Hernandez introduced the newest board member, Jessie Tessler.
2. **Public Comment:** No public comment.
3. **Approval of Agenda:** Approved with following amendments.
 - a. Richard requested to add site visits.
 - b. James added AB1352 to the Chair Report.
 - c. Jonathan Raven asked for James to review the Bylaws.
4. **Approval Minutes:** Minutes approved for June 24th, 2019. Abstentions: Richard Bellows and Maria Simas.
5. **Member Announcements:**
 - a. Sally went to the MHSOAC Client and Family Leadership Meeting and shared her experience. She mentioned a quiz about all aspects of MHSO and appreciated a pronoun handout about ways of identifying gender. Sally mentioned the value of learning about MHSO and that the board might benefit from seeing the presentation and quiz. Sally also wanted to thank the LMHB, the Agency and Karen for providing great services for her son who has been conserved twice and is doing very well. James said we can look into the quiz and pronoun handout to share with the board.

- b. Suggestion to add pronoun to table name cards. If you'd like your pronouns added, please email Brittany your preferred pronouns.
- c. Antonia wanted to mention that on August 13th NAMI Yolo took a group trip to the River Cats Game via the generosity of Supervisor Saylor. She said the group has a lot of fun and she wanted to thank supervisor Saylor.
- d. Jonathan wanted to share that he and his family took a trip to France for 2.5 weeks and felt comfortable traveling because he knew that his son was in good hands due to the network of family and friend support.
- e. Jonathan recently found out that you can go to the Davis Police Department with diagnosis, medication and emergency contacts for loved ones so officers can be prepared to best assist. Jonathan would like to know how many people on the LMHB knew about that. Jonathan would like to suggest that the board do some work about getting the message out to the community. Mila shared that it's called "SNAP" in Woodland and you can fill out a form online to inform the Police Department of any concerns you may have about loved ones including mental health, physical impairments etc. Robert mentioned that hopefully that agency has provided CIT for their officers so they can respond appropriately. James mentioned that our community has an unusually large number CIT trained officers so that's a positive.

6. **Correspondence:** None

7. **Time Set Agenda:** The LMHB received a presentation from Mila Green on Community Intervention Training (CIT).

CONSENT AGENDA

8. **Mental Health Director's Report** by Karen Larsen, Mental Health Director, HHSA

- a. **Pine Tree Gardens-** Karen let the group know that short term and long term objectives have been established to make the homes sustainable. She said we have great public/private partnerships working together to make this happen. Brad said how great it is to see plans in the works. Supervisor Saylor mentioned that the community has really banded together in support and some individual families have made very large donations. Brad asked if and when we (the LMHB) can write an article in appreciation for the work the community has done to save Pine Tree Gardens.
- b. **Forensic ACT Team-**
- c. **Steps to Success-** Karen asked how many people know about prop 47? Many members were familiar. She explained that prop 47 reduced incarcerations for some drug related crimes and the cost savings are used for diversion and services. Steps to Success is the name of the program in Yolo County and it's a great partnership among departments. There's an upcoming graduation and Jonathan elaborated that this program was a way of expanding Addiction Intervention and Mental Health Court. Antonia mentioned that the DA's office is involved with NAMI Yolo and she'll be speaking at 3 meetings upcoming called "In Our Own Voice."

- d. John Archuleta asked for clarification on how prop 47 works. He wanted to know if less people were involved in the justice system due to Steps to Success? He had concerns about people not getting the services they need if they're not arrested. Karen explained the prop 47 serves a small population of those who need services and we're working towards serving more.
- e. **OAC Presentation/Data-**
- f. **Safe Communities Workshop-** Karen explained the role of the workshop in helping the Board of Supervisors develop a strategic plan. Karen was excited that the presentations were mostly given by HHS employees and not necessarily from our criminal justice partners, this speaks to our Board's interest in making sure those who have Behavioral Health conditions get the services they need since they're disproportionately represented in our criminal justice system. Don offered to share the video of the presentations. The video will be shared via email and made available to the public via the Yolo County website.
- g. **Criminal Justice Grants-** Karen explained that CCP identified 54 gaps via the Sequential Intercept Map (SIM) and the County created a grants group to help address some of the gaps. The grant writing team consists of partners from a variety of departments and Karen really appreciates the DA's role in leading the group. The group is working to address gaps identified by the SIM work.
- h. **Dr. Insel Visit-**
- i. **Homeless Technical Assistance-** Karen explained the No Place Like Home application process and the requirement of the 2019 Homeless Action Plan. The plan sighted four main goals and our technical assistance is intended to provide guidance in reaching those goals. One of the goals is focused on "Homeless Governance" so we can make better decisions as a countywide unit.
- j. **PEI Subcommittee-**
- k. **Data Driven Recovery Project-**
- l. **MHSA 3 Year Planning Process-**
- m. **Partnership and Blue Sky Consulting-**

REGULAR AGENDA

- 1. **Board of Supervisors Report –**
 - a. **Cal-Fresh/SSI expansion:** Supervisor Saylor asked if a press release came out about the Cal-Fresh/SSI expansion. Karen said a couple were released at the onset of the expansion and we can share data at the next meeting.
 - b. **New project:** There's a 6 bed facility coming to South Davis as a partnership with Solano County and YCCC. Yolo County government officials were not informed of the new project. The home is intended to house those who are not ready to stand trial and need services. Supervisors

Saylor and Provenza are in contact with Solano County now and are working to create more regional approaches to address the community's needs.

- c. **Strategic Planning Workshop:** 1yr long strategic planning process
- d. **Office of Refugee Resettlement Program (ORR):** Intended for unaccompanied minors and the contract expires in January. The BOS is looking at options in the Sept/Oct time period. Jonathan asked how this would change the juvenile hall situation and Supervisor Saylor explained that it's all yet to be determined.
- e. **UC Davis: Shreya Deshpande:** Supervisor Saylor wanted to introduce a student from UC Davis: Shreya Deshpande, is Vice President of ASUCD. Their priorities include Mental Health. Sherya would like to increase the amount of mental health services available for students on campus.

2. Chair Report –

- a. Richard asked about the expansion of CalFresh, Karen explained that expansion has increased the number of seniors who are eligible (as well as SSI recipients). Request for data next month.
- b. Request to add an ongoing item: Adult Residential Facilities and Navigation Center.

3. Future Meeting Planning and Adjournment

- a. LRPC: Next Presentation from the LGBTQ on Cultural Competency, next meeting September 23rd.

Meeting Adjourned at 8:37pm.

[Next Meeting Date and Location](#) – September, 2019
Davis Library Ca 95696

Item 8.
Mental Health Director's Report

Local Mental Health Board

Director's Report

September 23, 2019

- a. **Pine Tree Gardens-** HHSA staff have initiated the formation of an Ad Hoc working group with Supervisor Saylor, Supervisor Provenza and members of the Save Pine Tree Gardens committee. The charter of the Ad Hoc is to develop short, medium, and long-range goals and objectives associated with creating a sustainability framework for the two Davis Adult Residential Facilities (Pine Tree Gardens East and West). The Ad-hoc committee met for the first time on July 17th and again on Sept 18th. The group is currently working on various tasks and projects with the end goal a sustainable Pine Tree Gardens.

- b. **SSI Expansion and CalFresh Update-** With the implementation of the Social Security Income (SSI) Cash-out or CalFresh expansion which started June 1st, the HHSA Service Center Branch has been anticipating the application of many Yolo County seniors and disabled residents who were previously ineligible. In the first 20 days of June there was a 35% increase in applications compared to the first 20 days of May. Since June 1st we have identified 5,182 possible recipients who could be added to cases or could apply for a new case. Please see data below for a break down by City. We are actively working on reaching out and educating the communities where the increases have been smaller.

SSI/SSP Recipients on cases on CalFresh by City				
	May 2019	June 2019	July 2019	August 2019
Clarksburg	0	0	0	0
Davis	18	69	122	158
Dunnigan	2	3	3	8
Esparto/ Capay	2	7	10	14
Guinda	0	1	3	3
Knights Landing	2	5	9	11
Madison	1	0	0	0
West Sacramento/Broderick	66	314	573	752
Winters	2	5	16	20
Woodland	44	139	250	329
Yolo	0	1	1	2
Total:	137	544	987	1297
Pre-Cash Out				

- c. **Adult Residential Facility Update-** As discussed at prior meetings, the City of Davis issued an RFP for the Pacifico property. The RFP closed in August and the City is reviewing applicants. We are finalizing the ARF RFP and targeting release next

Wednesday, September 25. There is a strong possibility that Pacifico will not be a viable option for our Adult Residential Facility. Due to the time sensitive nature of the MHSA money set aside for our Adult Residential Facility project we have begun concurrently planning to release our own RFP in the hopes of finding a provider who will purchase property and run an Adult Residential Facility in Yolo County. We hope to shorten this process as much as possible in order to have the money to the provider by the end of this fiscal year.

- d. Navigation Center Update** - HHSA staff are in discussion with CommuniCare as the provider of Navigation Services to increase access to in-person mental health and substance use care in the City of Davis. In addition to being open more days, as location feasibility is determined, a partnership with law enforcement is in development, to accept drop-offs as an alternative to arrest for a subset of substance-related offenses. This innovative pilot project is a partnership between the District Attorney's office, the Davis Police Department and HHSA with services contracted to CommuniCare. The target for the service expansion is January, 2020.
- e. Solano Board and Care-** Earlier this year Solano County received a Department of State Hospitals diversion grant to provide housing and treatment to individuals with a mental health condition who would otherwise be prosecuted for a felony offense. Solano County has partnered with Yolo Community Care Continuum (YCCC) who located a house in South Davis for the program. Supervisors Provenza and Saylor met with Solano County Board members and their Health & Human Services staff to receive information on the project and services, expected to start in October. From that discussion a follow-up meeting has been requested to include HHSA staff to develop protocol associated with the Solano client's use of local crisis services (e.g., police contacts, emergency department, etc) when needed. In addition, the discussion will include consideration/usefulness of a regional model for care. For example, eligible Yolo County clients receiving services in the Solano Davis program, or in similar programs in other nearby Counties.
- f. Regional Council on Homelessness: Behavioral Health Presentation-**

On September 6th, the Yolo County Health and Human Services Agency Director, Karen Larsen, presented as part of the Regional Council on Homelessness. Karen and stakeholders from the across the state were selected to be on a panel and provide recommendations to the Governor's Statewide Homeless Task Force on how to best serve homeless individuals with behavioral health conditions. A photo of the task force is provided (right), and presentation slides are attached.



- g. Homeless Technical Assistance-** In light of a need for more infrastructure around Yolo County's homeless governance structure the HHSA team pursued free technical assistance offered by the California Department of Housing and Community Development. HHSA was assigned a team of consultants from the Technical Assistance Collaborative (TAC) and has been working with them since March of 2019 with a special focus on homeless governance and Homeless Management Information Systems (HMIS) coordination. The TAC technical assistance team began by surveying stakeholders including community partners, elected officials, and all Homeless and Poverty Action Coalition (HPAC) members. The team presented survey findings and completed interviews in July. We're looking forward to the receiving final recommendations from the TAC team on September 25.
- h. Data Driven Recovery Project (DDRP) Update-** HHSA is pursuing an opportunity to utilize Mental Health Services Act (MHSA) innovation funding to identify ways to overcome barriers and increase data linkages across the criminal justice and behavioral health systems. The Data Driven Recovery Project (DDRP) will focus on answering two fundamental questions: (1) How many people in jail have behavioral health needs? and (2) How many of those people were actively receiving behavioral health services at the time of booking? Additionally, when criminal justice and behavioral health data are overlaid with Full Service Partnership (FSP) services, we'll be better able to assess the efficacy of specific interventions and treatment approaches in reducing incarceration, hospitalization and homelessness for the clients most seriously affected by mental illness in own community. To complement the DDRP, Yolo County will also be working to improve our trauma informed system of care via Adverse Childhood Experience Screenings (ACES), targeted therapeutic treatment and additional staff training. The lead project consultant has initiated contact with all five participatory counties including: Yolo, Sacramento, Plumas, Nevada and San Bernardino. The next step includes developing project charters for each county. Please see attached handout.
- i. Partnership Health of California and Blue Sky Consulting-** HHSA has begun meeting with Partnership HealthPlan of California, Blue Sky Consulting and a few other Partnership counties to discuss opportunities for integration of physical health and behavioral health. We have developed an agreement for sharing data and are now moving forward to determine whether our initial efforts should be specific to a site, such as West Sacramento, or a population, such as Children or Older Adults. These are exciting conversations and we look forward to the opportunities ahead.
- j. Board and Care Legislative Advocacy Workgroup-** On September 25, representatives from the California State Association of Counties (CSAC), the California Welfare Directors Association (CWDA), California Behavioral Health Directors Association (CBHDA), the Steinberg Institute, LA and Yolo County will convene to discuss the decline in Board and Care facilities statewide and the impact on the continuum of housing options for those we serve. We're optimistic that this conversation will be the first of

many to come in an effort to put forth legislation to develop a long term strategy to address the core issue that reimbursement for Board and Care facilities has not kept pace with raising operating costs.

- k. Full Service Partnership (FSP and Assertive Community Team (ACT) /Assisted Outpatient Treatment (AOT) Data-** For Fiscal Year 2018-2019 the FSP teams of Yolo County HHSA have seen an 87% decrease in the number of days that consumers experienced homelessness since fiscal year 17/18, and a 97% decrease in days of incarceration. The team also had a decrease in average number of days of psychiatric hospitalization from 28 days to 16 days. The ACT/AOT team had a 100% decrease in number of days that consumers experienced incarceration in 18/19, and 56% decrease in number of days hospitalized from 523 days in 17/18 to 228 days in 18/19. Please see attached performance measurement forms.

- l. External Quality Review Organization (EQRO) for DMC-ODS** –The EQRO will be in Yolo County for our inaugural Drug Medi-Cal external quality review on October 1-2, 2019. The focus of this review is access to care, timeliness to services, and overall quality and outcomes of care within our DMC Organized Delivery System; the EQRO will also evaluate our Information Systems capability (Avatar) and the way in which we use data to drive decisions and evaluate performance. Like the specialty mental health EQR in February 2019, the DMC-EQRO has requested to meet with representation from all levels of the service delivery system. Reviewers will visit four provider sites, including the 24-7 Access Line call center. Please reach out to Samantha.Fusselman@yolocounty.org for additional information.

Regional Council on Homelessness: Behavioral Health

SEPTEMBER 6TH 2019

KAREN LARSEN, DIRECTOR YOLO COUNTY HHSA

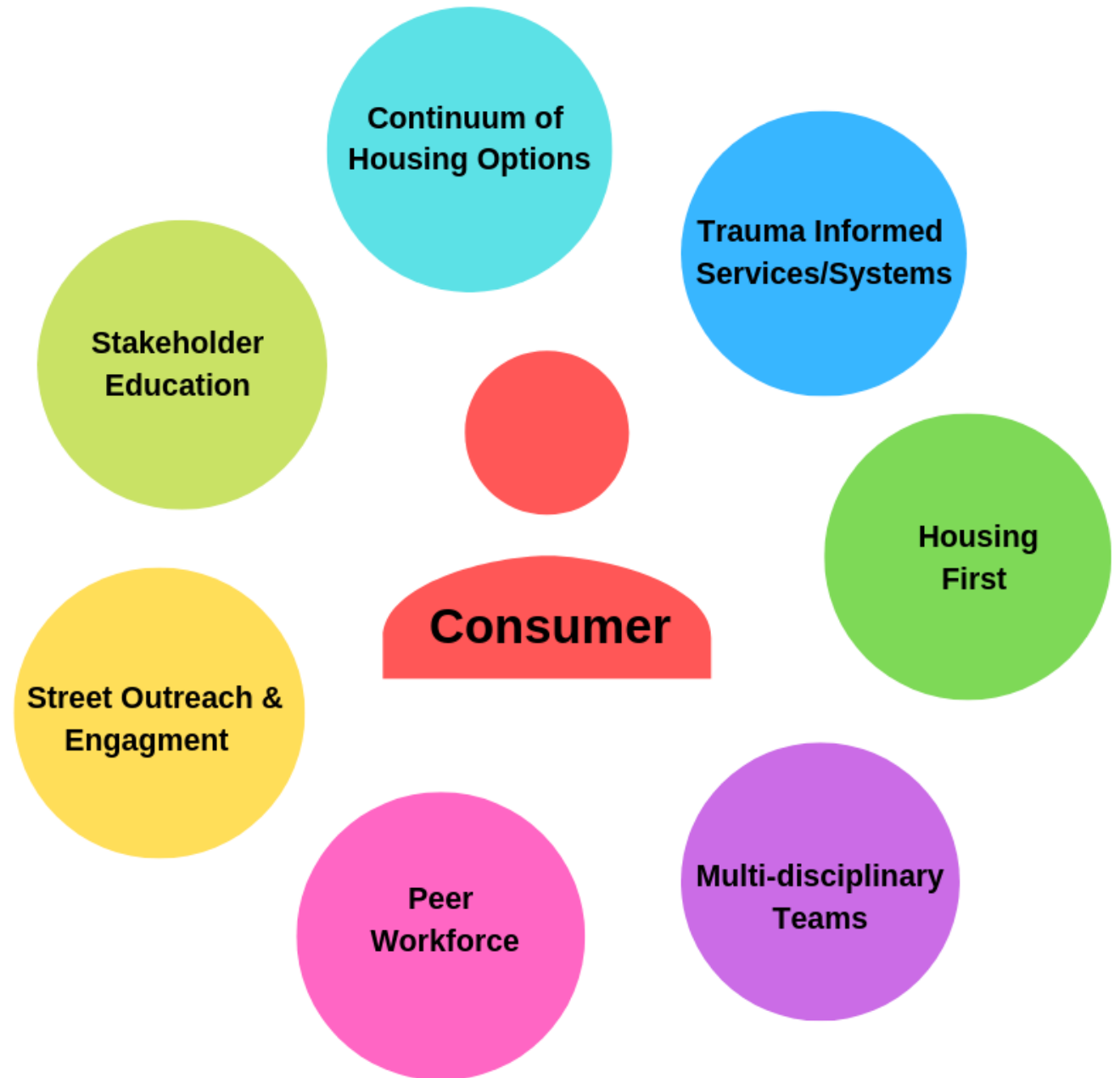
ELIZABETH KELLY, DIRECTOR COLUSA COUNTY HHSA

TOD LIPKA, CEO STEP UP ON SECOND SANTA MONICA

KEN KIM, DIRECTOR OF BEHAVIORAL HEALTH GLIDE FOUNDATION SAN FRANCISCO

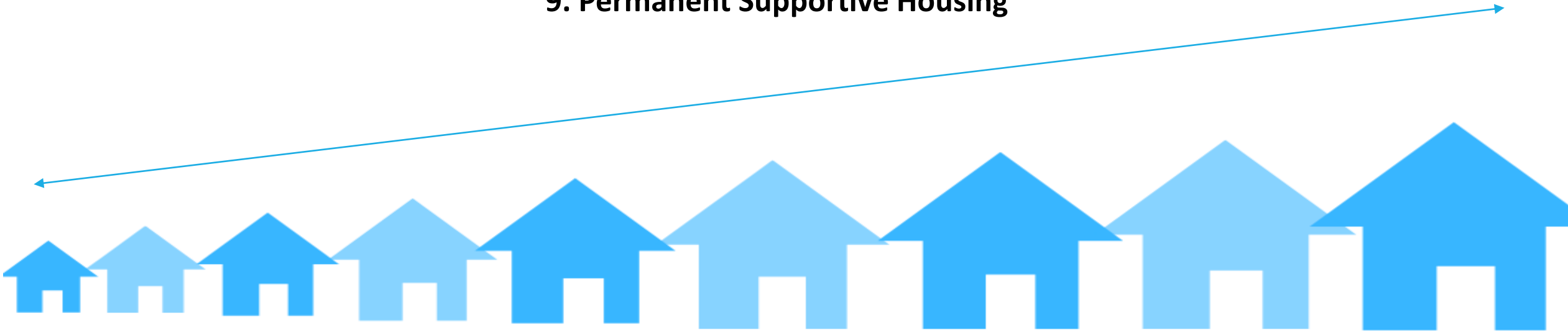
Best Practices:

- Consumer is at the center of all decisions.



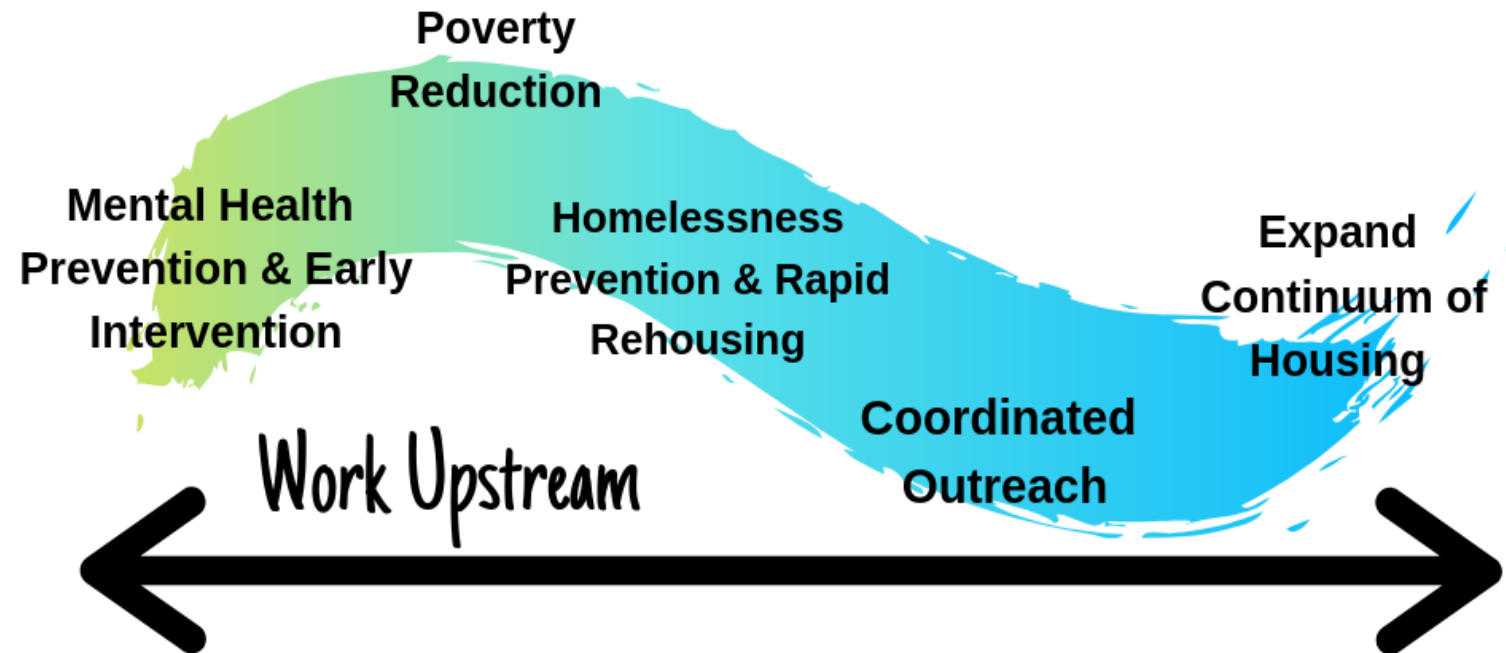
Pipeline & Continuum of Housing:

1. Interim Bridge Housing
2. Room & Board
3. Sober Living Environment
4. Shared Housing
5. Peer Supported Housing
6. Board & Care
7. Assisted Living Facilities
8. Skilled Nursing Facilities
9. Permanent Supportive Housing



Lessons Learned:

- Upstream interventions are most effective.
- There's a need to focus on sub-populations (ex: Unsheltered Elderly).
- During movement between levels of housing with supportive services, wrap-around services are required.
- Better outcomes are achieved through a peer workforce.



Recommendations:



- Work collaboratively rather than in silos.
- Invest in data sharing platforms and agreements.
- Involve health plans as part of the solution.
- Evaluate VI-SPDAT compared to other models.
- Incentivize Social Security Advocacy that is field based.
- All services should be field based.
- Educate Public & Stakeholders regarding Behavioral Health and key drivers of homelessness.

Questions:



DATA DRIVEN RECOVERY PROJECT

Overview

The DDRP offers five Counties an opportunity to identify informed strategies for reducing the incidence, duration, and recurrence of arrests and incarcerations of people with behavioral health conditions. DDRP will accomplish this through improved use and appropriate sharing of data about the behavioral health needs of people in contact with or at increased risk of contact with the criminal justice system.



The cohort of Counties, led by Yolo County Health and Human Services Agency, includes:

- Yolo
- Nevada
- Plumas
- Sacramento
- San Bernardino

The DDRP envisions sustained improvements in outcomes and livelihoods for justice involved behavioral health clients through the development of partnerships, interventions, and analysis of key barriers and data sharing opportunities.

Two Components: 1) Data Sharing 2) Trauma Informed Care (Yolo County Only)

1) Data Sharing Deliverables

- Develop a data governance plan and cross-agency analytic plan to use and identify clients in multiple systems, but maintain privacy and confidentiality.
- Develop baselines for prevalence and outcomes for justice-involved behavioral health clients.
- Create Process maps to inform areas for system improvement, client connections, and efficiency gains.
- Build off of the Sequential Intercept Mapping effort to analyze gaps and support next steps in a data-driven way.

2) Trauma Informed Care Deliverables (Yolo County Only)

- Development of a framework or logic model for Trauma-Informed Training
- Implement Trauma Trainings (STC/POST Certification)
- Conduct Universal ACE's Screening and Evaluations of Adult Offender Population
- Conduct Therapeutic Cognitive Assessments with Targeted Therapy Recommendations for Adult Offenders with high ACE's scores
- Complete a final report on findings from Trauma Trainings, Screenings, Assessments and Targeted Therapies

**YOLO PERFORMANCE
FY 2018-2019 DEPARTMENT PERFORMANCE MEASUREMENT FORM**

Full Service Partnership Program		Adult & Aging Branch		Julie Freitas x8517	
Program Purpose	Reduce homelessness, hospitalizations and incarcerations among individuals within the in-house Full Service Partnership (FSP) Programs and reduce costs				
Program Information	<ul style="list-style-type: none"> The County Mental Health Plan is mandated to provide specialty mental health services to those who are severely mentally ill (SMI) as defined by specific diagnosis and medical necessity, based on level of functioning. This includes Medi-Cal and/or Medicare/Medi-Cal beneficiaries, or indigent consumers. Approximately half of YCHHSA specialty mental health services are contracted out to partner provider agencies. This performance data includes only clients served by YCHHSA. Primary partners involved with psychiatric hospitalizations include: Woodland Memorial Hospital, Sierra Vista Hospital, Heritage Oaks Hospital, Turning Point Community Programs, Yolo Community Care Continuum, local Law Enforcement agencies, and NAMI Specialty mental health services are billed to Medi-Cal and/or Medi-Care for reimbursement 				
PM1: How much did we do?					
Staff	Classification		FY16-17 FTE	FY17-18 FTE	FY18-19 FTE
	Case Managers		9	7	8
	Clinicians		2	1.2	2
	Staff Nurses		.6	.6	.6
	Psychiatrists		1.1	1	1
	Total FTE		12.7	9.8	11.6
	<ul style="list-style-type: none"> There has been a 23% decrease in FTE staffing from FY16-17 to FY17-18 There has been a 18% increase in FTE staffing from FY17-18 to FY18-19 				
Customers	Quarter Periods		Average FSP Enrolled Clients		
	FY16-17		90		
	FY17-18		86		
	FY18-19		94		
		<ul style="list-style-type: none"> There has been a 9% increase of average enrolled FSP clients from FY17-18 (July 1st, 2017 through June 30th, 2018) and FY18-19 (July 1st, 2018 through June 30th, 2019). There has been a 4% increase of average enrolled FSP client from FY16-17 (July 1st, 2016 through June 30th, 2017) to FY18-19 (July 1st, 2018 through June 30th, 2019). 			
PM2: How well did we do it?					
2.1	Timeliness: Rate of first Specialty Mental Health Service provided within 7- and 30-days following discharge from an acute psychiatric inpatient episode				
2.2	Average no-show rate for Specialty Mental Health Services with prescribers (including psychiatrists and nurse practitioners) and non-prescribers (includes clinicians, case managers, and nurses)				
PM3: Is anyone better off?					
3.1	# of days clients experience homelessness				
3.2	# of days clients experience incarceration				
3.3	# of days clients experience psychiatric hospitalization				

**YOLO PERFORMANCE
FY 2018-2019 DEPARTMENT PERFORMANCE MEASUREMENT FORM**

Full Service Partnership Program														
Measure	2.1	Timeliness: Rate of first Mental Health service provided within 7- and 30-days post hospital discharge												
Data	<table border="1"> <caption>Timeliness: Rate of first Mental Health service provided within 7- and 30-days post hospital discharge</caption> <thead> <tr> <th>Timeframe</th> <th>FY16/17 (32 D/C)</th> <th>FY17/18 (36 D/C)</th> <th>FY18/19 (36 D/C)</th> </tr> </thead> <tbody> <tr> <td>7-Days</td> <td>79%</td> <td>78%</td> <td>100%</td> </tr> <tr> <td>30-Days</td> <td>79%</td> <td>78%</td> <td>100%</td> </tr> </tbody> </table>		Timeframe	FY16/17 (32 D/C)	FY17/18 (36 D/C)	FY18/19 (36 D/C)	7-Days	79%	78%	100%	30-Days	79%	78%	100%
Timeframe	FY16/17 (32 D/C)	FY17/18 (36 D/C)	FY18/19 (36 D/C)											
7-Days	79%	78%	100%											
30-Days	79%	78%	100%											
Data Summary	<p>The data displays the percentage of first Mental Health services provided post hospital discharge within 7 and 30 days, for the periods of FY16-17 (July 1st, 2016 through June 30th, 2017), FY17-18 (July 1st, 2017 through June 30th, 2018) and FY18-19 (July 1st, 2018 through June 30th, 2019).</p> <ul style="list-style-type: none"> • 100% of HHSa FSP clients are receiving a timely 7 and 30-day post hospital discharge appointment within FY18-19. • There has been a 28% increase from FY17-18 (78%) to FY18-19 (100%); while Discharges (D/C) have remained the same (36 D/C) 													

**YOLO PERFORMANCE
FY 2018-2019 DEPARTMENT PERFORMANCE MEASUREMENT FORM**

Full Service Partnership Program														
Measure	2.2	Average no-show rate for prescribers and non-prescribers												
Data	<table border="1" style="margin-top: 10px; width: 100%; border-collapse: collapse;"> <caption>Percentage of No-Shows by Year and Category</caption> <thead> <tr> <th>Year</th> <th>Prescribers (%)</th> <th>Non-Prescribers (%)</th> </tr> </thead> <tbody> <tr> <td>FY1617</td> <td>17.08%</td> <td>1.78%</td> </tr> <tr> <td>FY1718</td> <td>17.58%</td> <td>1.31%</td> </tr> <tr> <td>FY1819</td> <td>17.78%</td> <td>0.99%</td> </tr> </tbody> </table>		Year	Prescribers (%)	Non-Prescribers (%)	FY1617	17.08%	1.78%	FY1718	17.58%	1.31%	FY1819	17.78%	0.99%
Year	Prescribers (%)	Non-Prescribers (%)												
FY1617	17.08%	1.78%												
FY1718	17.58%	1.31%												
FY1819	17.78%	0.99%												
Data Summary	<p>The data displays the no-show rates for appointments for prescribers and non-prescribers for the periods of FY16-17 (July 1st, 2016 through June 30th, 2017), FY17-18 (July 1st, 2017 through June 30th, 2018) and FY18-19 (July 1st, 2018 through June 30th, 2019):</p> <ul style="list-style-type: none"> • The no-show rate for appointments with prescribers (including psychiatrists and nurse practitioners) has increased by 1% from FY17-18 (17.58%) to FY18-19 (17.78%), and by 4% from FY16-17 (17.08%) to FY18-19(17.78%) • The no-show rate for appointments with non-prescribers (including clinicians and case managers) has decreased by 24% from FY17-18 (1.31%) to FY18-19 (0.99%), and by 44% from FY16-17(1.78%) to FY18-19 (0.99%) 													

**YOLO PERFORMANCE
FY 2018-2019 DEPARTMENT PERFORMANCE MEASUREMENT FORM**

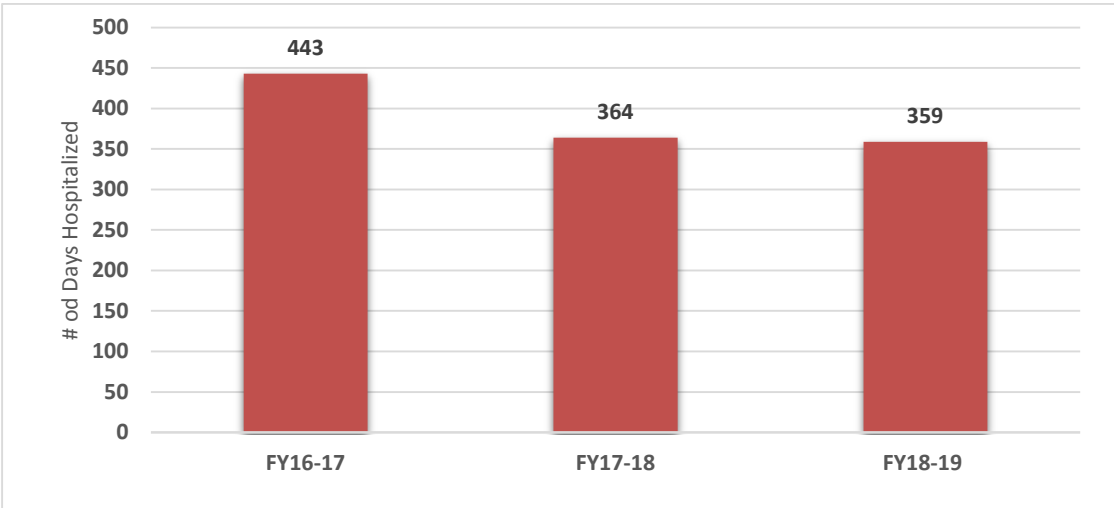
Full Service Partnership Program										
Measure	3.1	# of Days Clients Experienced Homelessness								
Data	<table border="1" style="margin-top: 10px; width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Fiscal Year</th> <th>Number of Days</th> </tr> </thead> <tbody> <tr> <td>FY16-17</td> <td>379</td> </tr> <tr> <td>FY17-18</td> <td>454</td> </tr> <tr> <td>FY18-19</td> <td>59</td> </tr> </tbody> </table>		Fiscal Year	Number of Days	FY16-17	379	FY17-18	454	FY18-19	59
Fiscal Year	Number of Days									
FY16-17	379									
FY17-18	454									
FY18-19	59									
Data Summary	<p>The data displays the number of FSP clients that have experienced homelessness and the total number of days spent homeless across those clients for the periods of FY16-17 (July 1st, 2016 through June 30th, 2017), FY17-18 (July 1st, 2017 through June 30th, 2018) and FY18-19 (July 1st, 2018 through June 30th, 2019). In the event a client had no follow up data, 06/30/2019 was used as the end date for calculation purposes.</p> <ul style="list-style-type: none"> • The number of days that FSP clients experienced homelessness: <ul style="list-style-type: none"> ○ Increased by 20% from FY16-17 (379 days) to FY17-18 (454 days). ○ Decreased by 87% from FY17-18 (454 days) to FY18-19 (59 days). • The number of clients that experienced homelessness: <ul style="list-style-type: none"> ○ Decreased 43% from FY16-17 to FY17-18 (n is smaller than 11) ○ Decreased 75% from FY17-18 to FY18-19 (n is smaller than 11) • The average number of days for being homeless: <ul style="list-style-type: none"> ○ Increased 111% from FY16-17 (54 days) to FY17-18 (114 days) ○ Decreased 48% from FY17-18 (114 days) to FY18-19 (59 days) 									

**YOLO PERFORMANCE
FY 2018-2019 DEPARTMENT PERFORMANCE MEASUREMENT FORM**

Full Service Partnership Program										
Measure	3.2	# of Days Clients Experienced Incarceration								
Data	<table border="1" style="margin-top: 10px; width: 100%; border-collapse: collapse;"> <caption>Data for # of Days Clients Experienced Incarceration</caption> <thead> <tr> <th>Fiscal Year</th> <th># of Days Incarcerated</th> </tr> </thead> <tbody> <tr> <td>FY16-17</td> <td>229</td> </tr> <tr> <td>FY17-18</td> <td>133</td> </tr> <tr> <td>FY18-19</td> <td>3</td> </tr> </tbody> </table>		Fiscal Year	# of Days Incarcerated	FY16-17	229	FY17-18	133	FY18-19	3
Fiscal Year	# of Days Incarcerated									
FY16-17	229									
FY17-18	133									
FY18-19	3									
Data Summary	<p>The data displays the number of FSP clients that have experienced incarceration and the total number of days spent incarcerated across those clients, for the periods of FY16-17 (July 1st, 2016 through June 30th, 2017), FY17-18 (July 1st, 2017 through June 30th, 2018) and FY18-19 (July 1st, 2018 through June 30th, 2019). In the event a client had no follow up data, 06/30/2019 was used as the end date for calculation purposes.</p> <ul style="list-style-type: none"> • The number of days spent incarcerated: <ul style="list-style-type: none"> ○ Decreased by 42% from FY16-17 (229 days) to FY17-18 (133 days). ○ Decreased by 97% from FY-17-18 (133 days) to FY18-19 (3 days) • The number of clients that experienced incarceration: <ul style="list-style-type: none"> ○ Decreased by 56% from FY16-17 to FY17-18 (n is smaller than 11) ○ Decreased by 75% from FY17-18 to FY18-19 (# of clients=1) • The average # of days incarcerated: <ul style="list-style-type: none"> ○ Increased by 32% from FY16-17 (25 days) to FY17-18 (33 days) ○ Decreased by 91% from FY17-18 (33 days) to FY18-19 (3 days) 									

**YOLO PERFORMANCE
FY 2018-2019 DEPARTMENT PERFORMANCE MEASUREMENT FORM**

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Full Service Partnership Program										
Measure	3.3	# Number of Days Clients Experience Psychiatric Hospitalization								
Data	 <table border="1" style="margin: 10px auto; border-collapse: collapse;"> <thead> <tr> <th>Fiscal Year</th> <th># of Days Hospitalized</th> </tr> </thead> <tbody> <tr> <td>FY16-17</td> <td>443</td> </tr> <tr> <td>FY17-18</td> <td>364</td> </tr> <tr> <td>FY18-19</td> <td>359</td> </tr> </tbody> </table>		Fiscal Year	# of Days Hospitalized	FY16-17	443	FY17-18	364	FY18-19	359
Fiscal Year	# of Days Hospitalized									
FY16-17	443									
FY17-18	364									
FY18-19	359									
Data Summary	<p>The data displays the number of FSP clients that have experienced a psychiatric hospitalization and the total number of days spent hospitalized across those clients, for the periods of FY16-17 (July 1st, 2016 through June 30th, 2017), FY17-18 (July 1st, 2017 through June 30th, 2018) and FY18-19 (July 1st, 2018 through June 30th, 2019).</p> <ul style="list-style-type: none"> • The number of days spent hospitalized: <ul style="list-style-type: none"> ○ Decreased by 18% from FY16-17 (443 days) to FY17-18 (364 days). ○ Decreased by 1% from FY17-18 (364 days) to FY18-19 (359 days). • The number of FSP clients experiencing hospitalization: <ul style="list-style-type: none"> ○ Decreased by 41% from FY16-17 (22 clients) to FY17-18 (13 clients). ○ Decreased by 15% from FY17-18 (13 clients) to FY18-19 (11 clients) • The average number of days hospitalized: <ul style="list-style-type: none"> ○ Increased by 24% from FY16-17 (20 days) to FY17-18 (28 days). ○ decreased by 43% from FY17-18 (28 days) to FY18-19 (16 days). 									

YOLO PERFORMANCE
FY 2017-18 DEPARTMENT PERFORMANCE MEASUREMENT FORM

Full Service Partnership Program		Turning Point																			
Program Purpose	Reduce homelessness, hospitalizations and incarcerations among individuals within the in-house Full Service Partnership (FSP) Programs and reduce costs																				
Program Information	<ul style="list-style-type: none"> The Turning Point ACT/AOT program is a contracted provider with Yolo County Health and Human Services to provide Full Service Partnership services to 55 Yolo County residents who are severely mentally ill, as defined by specific diagnosis and medical necessity, and level of functioning. 																				
PM1: How much did we do?																					
Staff	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Classification</th> <th style="text-align: center;">FY17-18 FTE</th> <th style="text-align: center;">FY18-19</th> </tr> </thead> <tbody> <tr> <td>Case Managers</td> <td style="text-align: center;">3 FTE</td> <td style="text-align: center;">5 FTE</td> </tr> <tr> <td>Clinicians</td> <td style="text-align: center;">3 FTE</td> <td style="text-align: center;">1 FTE</td> </tr> <tr> <td>Staff Nurses</td> <td style="text-align: center;">1 FTE</td> <td style="text-align: center;">1 FTE</td> </tr> <tr> <td>Psychiatrists</td> <td style="text-align: center;">.2 FTE</td> <td style="text-align: center;">.2 FTE</td> </tr> <tr> <td>Total FTE</td> <td style="text-align: center;">7.2</td> <td style="text-align: center;">7.2</td> </tr> </tbody> </table>			Classification	FY17-18 FTE	FY18-19	Case Managers	3 FTE	5 FTE	Clinicians	3 FTE	1 FTE	Staff Nurses	1 FTE	1 FTE	Psychiatrists	.2 FTE	.2 FTE	Total FTE	7.2	7.2
Classification	FY17-18 FTE	FY18-19																			
Case Managers	3 FTE	5 FTE																			
Clinicians	3 FTE	1 FTE																			
Staff Nurses	1 FTE	1 FTE																			
Psychiatrists	.2 FTE	.2 FTE																			
Total FTE	7.2	7.2																			
Customers	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Quarter Periods</th> <th style="text-align: center;">Average FSP Enrolled Clients</th> </tr> </thead> <tbody> <tr> <td>FY17-18</td> <td style="text-align: center;">50</td> </tr> <tr> <td>FY18-19</td> <td style="text-align: center;">59</td> </tr> </tbody> </table> <ul style="list-style-type: none"> There has been an 8% increase of enrolled FSP clients from FY17-18 (July 1st, 2017 through June 30th, 2018) and FY18-19 (July 1st, 2018 through June 30th, 2019). 			Quarter Periods	Average FSP Enrolled Clients	FY17-18	50	FY18-19	59												
Quarter Periods	Average FSP Enrolled Clients																				
FY17-18	50																				
FY18-19	59																				
PM2: How well did we do it?																					
2.1	Timeliness: Rate of first Specialty Mental Health Service provided within 7- and 30-days following discharge from an acute psychiatric inpatient episode																				
PM3: Is anyone better off?																					
3.1	# of days clients experience homelessness																				
3.2	# of days clients experience incarceration																				
3.3	# of days clients experience psychiatric hospitalization																				

**YOLO PERFORMANCE
FY 2017-18 DEPARTMENT PERFORMANCE MEASUREMENT FORM**

Full Service Partnership Program														
Measure	2.1	Timeliness: Rate of first Mental Health service provided within 7- and 30-days post hospital discharge												
Data	<table border="1" style="margin-top: 10px; width: 100%; border-collapse: collapse;"> <caption>Timeliness Data: Rate of first Mental Health service provided within 7- and 30-days post hospital discharge</caption> <thead> <tr> <th>Timeframe</th> <th>FY16/17 (32 D/C)</th> <th>FY17-18 (26 D/C)</th> <th>FY18-19 (22 D/C)</th> </tr> </thead> <tbody> <tr> <td>7-Days</td> <td>100%</td> <td>93%</td> <td>100%</td> </tr> <tr> <td>30-Days</td> <td>100%</td> <td>100%</td> <td>100%</td> </tr> </tbody> </table>		Timeframe	FY16/17 (32 D/C)	FY17-18 (26 D/C)	FY18-19 (22 D/C)	7-Days	100%	93%	100%	30-Days	100%	100%	100%
Timeframe	FY16/17 (32 D/C)	FY17-18 (26 D/C)	FY18-19 (22 D/C)											
7-Days	100%	93%	100%											
30-Days	100%	100%	100%											
Data Summary	<p>The data displays the percentage of first Mental Health services provided post hospital discharge within 7 and 30 days, for the periods of FY16-17 (July 1st, 2016 through June 30th, 2017), FY17-18 (July 1st, 2017 through June 30th, 2018) and FY18-19 (July 1st, 2018 through June 30th, 2019).</p> <ul style="list-style-type: none"> 100% of FSP clients enrolled in Turning Point ACT/AOT are receiving a first Mental Health service post hospitalization with 7 and 30-days. 													

**YOLO PERFORMANCE
FY 2017-18 DEPARTMENT PERFORMANCE MEASUREMENT FORM**

Full Service Partnership Program										
Measure	3.1	# of Days Clients Experienced Homelessness								
Data	<table border="1" style="margin-top: 10px; width: 100%; border-collapse: collapse;"> <caption>Data for # of Days Clients Experienced Homelessness</caption> <thead> <tr> <th>Fiscal Year</th> <th># of Days Homeless</th> </tr> </thead> <tbody> <tr> <td>FY16-17</td> <td>708</td> </tr> <tr> <td>FY17-18</td> <td>41</td> </tr> <tr> <td>FY18-19</td> <td>155</td> </tr> </tbody> </table>		Fiscal Year	# of Days Homeless	FY16-17	708	FY17-18	41	FY18-19	155
Fiscal Year	# of Days Homeless									
FY16-17	708									
FY17-18	41									
FY18-19	155									
Data Summary	<p>The data displays the number of FSP clients that have experienced homelessness and the total number of days spent homeless across those clients for the periods of FY16-17 (July 1st, 2016 through June 30th, 2017), FY17-18 (July 1st, 2017 through June 30th, 2018) and FY18-19 (July 1st, 2018 through June 30th, 2019). In the event a client had no follow up data, 06/30/2019 was used as the end date for calculation purposes.</p> <ul style="list-style-type: none"> • The number of days that FSP clients experienced homelessness: <ul style="list-style-type: none"> ○ Decreased by 94% from FY16-17 (708 days) to FY17-18 (41 days) ○ Increased by 278% from FY17-18 (41 days) to FY18-19 (155 days) • The number of clients that experienced homelessness: <ul style="list-style-type: none"> ○ Decreased 80% from FY16-17 to FY17-18 (n is smaller than 11) ○ Decreased 50% from FY17-18 to FY18-19 (n ins smaller than 11) • The average number of days for being homeless: <ul style="list-style-type: none"> ○ Decreased 70% from FY16-17 (71 days) to FY17-18 (21 days) ○ Increased 271% from FY17-18 (21 days) to FY18-19 (155 days) 									

**YOLO PERFORMANCE
FY 2017-18 DEPARTMENT PERFORMANCE MEASUREMENT FORM**

Full Service Partnership Program										
Measure	3.2	# of Days Clients Experienced Incarceration								
Data	<table border="1"> <caption># of Days Clients Experienced Incarceration</caption> <thead> <tr> <th>Fiscal Year</th> <th># of Days Incarcerated</th> </tr> </thead> <tbody> <tr> <td>FY16-17</td> <td>546</td> </tr> <tr> <td>FY17-18</td> <td>474</td> </tr> <tr> <td>FY18-19</td> <td>0</td> </tr> </tbody> </table>		Fiscal Year	# of Days Incarcerated	FY16-17	546	FY17-18	474	FY18-19	0
Fiscal Year	# of Days Incarcerated									
FY16-17	546									
FY17-18	474									
FY18-19	0									
Data Summary	<p>The data displays the number of FSP clients that have experienced incarceration and the total number of days spent incarcerated across those clients, for the periods of FY16-17 (July 1st, 2016 through June 30th, 2017), FY17-18 (July 1st, 2017 through June 30th, 2018) and FY18-19 (July 1st, 2018 through June 30th, 2019). In the event a client had no follow up data, 06/30/2019 was used as the end date for calculation purposes.</p> <ul style="list-style-type: none"> • The number of days spent incarcerated: <ul style="list-style-type: none"> ○ Decreased by 13% from FY16-17 (546 days) to FY17-18 (474 days) ○ Decreased by 100% from FY17-18 (474 days) to FY18-19 (0 days) • The number of clients that experienced incarceration: <ul style="list-style-type: none"> ○ Remained the same in both FY16-17 and FY17-18 (n is smaller than 11) ○ Decreased by 100% from FY17-18 to FY18-19 (n is smaller than 11) • The average # of days incarcerated in: <ul style="list-style-type: none"> ○ Decreased by 13% from FY16-17 (91 days) to FY17-18 (79 days) ○ Decreased by 100% from FY17-18 (79 days) to FY18-19 (0 days) 									

**YOLO PERFORMANCE
FY 2017-18 DEPARTMENT PERFORMANCE MEASUREMENT FORM**

Full Service Partnership Program										
Measure	3.3	# Number of Days Clients Experience Psychiatric Hospitalization								
Data	<table border="1" style="margin-top: 10px; width: 100%; text-align: center;"> <caption>Total # of Days Hospitalized</caption> <thead> <tr> <th>Fiscal Year</th> <th>Total # of Days Hospitalized</th> </tr> </thead> <tbody> <tr> <td>FY16-17</td> <td>572</td> </tr> <tr> <td>FY17-18</td> <td>523</td> </tr> <tr> <td>FY18-19</td> <td>228</td> </tr> </tbody> </table>		Fiscal Year	Total # of Days Hospitalized	FY16-17	572	FY17-18	523	FY18-19	228
Fiscal Year	Total # of Days Hospitalized									
FY16-17	572									
FY17-18	523									
FY18-19	228									
Data Summary	<p>The data displays the number of FSP clients that have experienced a psychiatric hospitalization and the total number of days spent hospitalized across those clients, for the periods of FY16-17 (July 1st, 2016 through June 30th, 2017), FY17-18 (July 1st, 2017 through June 30th, 2018) and FY18-19 (July 1st, 2018 through June 30th, 2019).</p> <ul style="list-style-type: none"> • The number of days spent hospitalized: <ul style="list-style-type: none"> ○ Decreased by 9% from FY16-17 (572 days) to FY17-18 (523 days) ○ Decreased by 56% from FY17-18 (523 days) to FY18-19 (228 days) • The number of FSP clients experiencing hospitalization: <ul style="list-style-type: none"> ○ Decreased by 41% from FY16-17 to FY17-18 (n is smaller than 11) ○ Decreased by 30% from FY17-18 to FY18-19 (n is smaller than 11) • The average number of days hospitalized: <ul style="list-style-type: none"> ○ Increased by 53% from FY16-17 (34 days) to FY17-18 (52 days) ○ Decreased by 65% from FY17-18 (52 days) to FY18-19 (18 days) 									