



# County of Yolo

DEPARTMENT OF COMMUNITY SERVICES  
DIVISION OF INTEGRATED WASTE MANAGEMENT

Taro Echiburú,  
DIRECTOR

44090 County Road 28H, Woodland, CA 95776  
(530) 666-8852 Fax (530) 666-8853 [www.yolocounty.org](http://www.yolocounty.org)

Dear Valued Customer:

Thank you for your interest in setting up an account with the Yolo County Integrated Waste Management (IWM). The attached application must be filled out in entirety to be considered for an account. Please complete the application and return it to the IWM accounting office for processing. Upon approval you will be provided an Account Number; which will be the primary means of identifying your account.

## STEPS FOR CUSTOMER ACCOUNT SETUP:

1. Complete the attached document, "Customer Application for Monthly Account Billing"
2. Read and sign the document labeled "Agreement"
3. Return the completed documents to the following:

Yolo County Integrated Waste Management (IWM)  
44090 County Road 28H  
Woodland, CA 95776-9101

Attn: Keith Lane  
E-mail: [klane@yolocounty.org](mailto:klane@yolocounty.org)

FAX: 530-666-8853

## ACCOUNT CONDITIONS

The following conditions are applicable for extending account privileges to Account customers:

1. To qualify for charge account establishment, a customer must bring in an average of 50 tons/month over a 12-month period. If an account is established for a customer and they don't average 50 tons/month; the account may be closed and the customer will be notified of the account closure by e-mail or telephone. The customer will be required to pay any open balance in full within 30 days. The customer will then be immediately converted to paying on a credit card, cash, or check payment basis.

The accounts will be monitored by the IWM accounting office to check if existing IWM customers are averaging 50 tons/month.

2. Monthly balances are due upon receipt of the statement. For example, the first week of December the customer receives their statement for November; upon receiving the November statement by e-mail or mail the statement is considered due.

3. Accounts with a 30-day balance are considered past due and may have their credit privileges suspended.
4. A 5 % service charge will be assessed to all accounts with any 60-day balances. Accounts with 60-day balances may have their credit privileges suspended. Any open balance will be due immediately, and if not paid, collected through a credit agency or legal action. Costs incurred by County of Yolo Integrated Waste Management to collect an account, including attorney fees, expenses, and court fees will be paid by the applicant.
5. Only businesses located or conducting business within Yolo County will be considered for account eligibility. Individual requests from other businesses may be considered on a case-by-case basis.
6. Once responses are received from the references, this office will notify the potential customer by e-mail or telephone as to account establishment.
7. Violations of rules and regulations established for the Disposal Site shall be sufficient cause to cancel accounts and may bar the applicant from any further use of the site.

## **FEES**

Please see the current Yolo County Integrated Waste Management Fee Schedule for a list of all fees.

## **LOAD INSPECTION**

The contents of each load will be inspected upon arrival at the IWM site by landfill staff to determine the cost of the entire load based on the fee schedule. The driver is responsible for verifying the price prior to dumping. It is possible that assessment of the load by your project staff will not match that of the landfill staff. This could potentially result in a significantly higher cost associated with your project.

To avoid any misunderstandings, have your project staff inform the driver of the anticipated price (cost per ton) of the loads. A telephone is available for the driver's use to contact project staff in the event that the price quoted by the landfill staff is higher than anticipated. The driver is also responsible for signing the receipt verifying the type of material dumped and the cost.

## **VEHICLE IDENTIFICATION NUMBERS**

To assist in ensuring speedy service, the account number and an identification number for each truck and each drop box should be on both sides of the trucks and drop-boxes that arrive at the IWM site. The numbers should be at least three inches high and clearly visible against the background color of the vehicle. Please follow the numbering method as shown on the attached sheet titled "Vehicle Numbering System" and as indicated below.

Example: "IWM Account Number –Truck or Box Number" (XXX-XXX).

After each truck or drop box has visited the Landfill ten times or more, an average tare weight can be assigned to the identification number corresponding to each truck or drop box. This information will be stored in our computer and will be used to compute the net weight each time that truck or drop box return with a load.

Please be sure to read both the application and agreement carefully. Complete the application in its entirety and sign the agreement. Should you have any questions, do not hesitate to contact Keith Lane at (530) 666-8444.

Sincerely,

Taro Echiburu, Director  
Department of Community Services  
Division of Integrated Waste Management (IWM)

Attachments:

- Customer Application for Monthly Billing
- Agreement
- Vehicle Numbering System