

April 27,2020

The Honorable Board of Supervisors  
County of Yolo  
625 Court Street. #204  
Woodland, CA 95695

Dear Yolo County Board of Supervisors,

The Vitals App is a program designed to help individuals with various conditions and/or disabilities, including mental illness issues to communicate with first responders, providers, and families in teal time.

The vitals app enables safer communications and allows for de-escalation of possible dangerous encounters by allowing such individuals and/or their families to create and share a personalized digital profile with authorized first responders via a secure mobile app. The material provided in the app fir the beacon is prepared by the family member, the individual, or providers for the individual. It can say how to deal with the individual, what the individual fears, or what medicine the individual needs in an emergency.

The purpose of the program is to provide hope, hope for the individual and their family that they are protected when they leave the house. They have a safety net there for ten when they need it most. Today, especially with the COVID-19 issues, this service can provide great help. Various first responders' groups throughout the country have partnered with NAMI chapters throughout the country to provide this service.

It is important to note we have concerns about privacy and abuse issues with the program. Use of this program should be done more with a keen eye to safeguard these issues. While the information provided is voluntary information from the sources (family, individual, provider), we cannot recommend it without the caveat that it company continue to work on those aspects of the program.

With the success of the program in other areas, especially in de-escalation in first responder incidents, we recommend use of this app.

Thank you,

Local Mental Health Board