

April 27,2020

The Honorable Board of Supervisors
County of Yolo
625 Court Street. #204
Woodland, CA 95695

Dear Yolo County Board of Supervisors,

The Vitals App is a program designed to help individuals with various conditions and/or disabilities, including mental illness issues to communicate with first responders, providers, and families in real time.

The vitals app enables safer communications and allows for de-escalation of possible dangerous encounters by allowing such individuals and/or their families to create and share a personalized digital profile with authorized first responders via a secure mobile app. The material provided in the app for the beacon is prepared by the individual, family members, or a care provider. The App can provide instant access to personalized information on how to assist the consumer. It addresses behavioral triggers, de-escalation techniques, medical information, and important contact information.

The purpose of the program is to provide hope for the individual and their family that they are protected when they leave home. When an individual is in crisis, the Vitals App can be a much-needed safety net by providing improved communication and understanding with first responders. Today, especially with the COVID-19 issues, this service can provide great help.

With the success of the Vitals App in other areas, especially in de-escalation in first responder incidents, The Local Mental Health Board is in support of the Vitals App. Please note; we have some reservations about how the company will secure privacy and prevent abuse and/or misuse of the App and would urge the company to focus on those areas that will secure the protection of an individual's civil liberties.

Thank you,

Local Mental Health Board