

COUNTY OF YOLO

Office of the County Administrator

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FOR IMMEDIATE RELEASE June 22, 2020

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Residents Eager to Use Library's Contactless Curbside Pickup Service

(Woodland, CA) – On Monday, June 15, Yolo County Library began offering curbside pickup for library cardholders since branches are still closed based on the State of California's Resilience Roadmap. The following procedures allow cardholders to easily use the Library's curbside pickup service:

- Request items in advance through the library's online catalog.
- Wait for an email or phone notification that the materials are available for pickup.
- For people driving, text "Here" to the phone number posted after parking in the designated curbside pickup area.
- For those on bikes or walking, look for the walk/bike curbside pickup area and text the number on the sign when it is your turn.
- Receive a text reply from staff for reservation name and space number.
- Materials are checked out and delivered for contactless pickup.
- Face coverings must be worn and physical distancing must be observed during transactions.

"In these extraordinary times, we are evolving and redefining how we serve our communities," said County Librarian Mark Fink. "Our new contactless Curbside Service makes it possible for us to distribute books, WIFI hotspots, and other items and protect the health and safety of our customers and staff. We appreciate everyone's patience."

Curbside pickup locations and hours:

- Arthur F. Turner Community Library: Tuesdays and Thursdays 2:00 6:00 p.m. and Saturdays 10:00 a.m. 2:00 p.m.
- Clarksburg Branch Library: Tuesdays 10:00 a.m. 1:00 p.m.
- Esparto Regional Library: Mondays 2:00 6:00 p.m.
- Knights Landing Branch Library: Wednesdays 3:00 6:00 p.m.
- Mary L. Stephens Davis Branch Library: Tuesdays and Thursdays 2:00 6:00 p.m. and Saturdays 10:00 a.m. 2:00 p.m.
- Winters Community Library: Wednesdays 2:00 6:00 p.m.
- Yolo Branch Library: Thursdays 10:00 a.m. 1:00 p.m.

• South Davis Montgomery Library and Patwin Book Drop: Closed

In addition to curbside pickup service, Library book drops are open for returned materials Monday – Friday, from 9:00 a.m. – 6:00 p.m. Book drops at the Mary L. Stephens Davis Branch Library and Arthur F. Turner Community Library are also open Saturday from 9:00 a.m. – 5:30 p.m. Book drops at Patwin and South Davis Montgomery remain closed. Borrowed items may remain on library accounts for several days while in quarantine. All kits (including early learning and discovery) and Read Around Yolo bags may not be returned until library buildings reopen. All items borrowed before March 16, 2020 have been renewed until July 15, 2020. LINK+ items were unable to be renewed; however, no overdue fees will be charged and amounts accrued will be removed when the items are checked in. Book donations are not being accepted at this time.

Library users who cannot visit library locations or prefer to stay at home may access library collections in other ways such as: signing up for the Books by Mail program to have materials delivered through the postal service for free, or registering for a temporary library card to access digital resources, such as digital ebooks for all ages, movies, magazines, newspapers, research databases and historical archives that are available for free 24/7. For more information, visit: https://yolocountylibrary.org

For more information about contactless curbside pickup or other programs and services mentioned, visit <u>https://yolocountylibrary.org/curbside</u> or call: (530) 666-8005, Monday - Friday from 9:00 a.m. – 6:00 p.m.

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Photo Caption: Residents waiting in line to pick up and return library materials at the Mary L. Stephens Davis Branch Library last week. **Photo credit:** Scott Love

