



County of Sutter

Office of the County Administrator

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FOR IMMEDIATE RELEASE

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Child Support Awareness Month in Sutter, Colusa, and Yolo Counties

(Woodland, CA) - The counties of Sutter, Colusa, and Yolo want to share the importance of August as Child Support Awareness Month, whose theme this year is "Families have changed a lot. So has child support."

Child Support Awareness Month is recognized nationwide. Child support programs across the country work to raise awareness for services that help parents and families, such as establishing legal orders for financial or medical child support and parentage and helping to enforce or modify current court orders for support. Services are free for parents receiving Temporary Assistance to Needy Families (TANF) and cost only \$35.00 a year for parents who are not. Families of Colusa, Sutter and Yolo are served by Child Support Professionals who are working diligently on their behalf during these difficult times.

"The COVID-19 pandemic has changed lives and routines, especially for families," said Director of Colusa, Sutter, and Yolo County Child Support offices Natalie Dillon. "We know that co-parenting isn't always easy in the best of times but COVID-19 complicates things, from visitation and shared custody to changes in jobs and financial resources as well as distance learning and modified school schedules."

The three counties have implemented the following enhancements during the COVID-19 pandemic: the self-service portal, Customer Connect, is now more mobile-compatible and allows parents to e-mail their case managers directly; staff can now text individually with parents to streamline communication; and health and safety provisions have been implemented in offices. From working remotely to wearing face coverings, staff have been working diligently to help parents support their families.

Parents are encouraged to reach out to child support staff with questions or concerns.

Colusa County: <https://www.countyofcolusa.org/96/Child-Support-Services>
Sutter County: https://www.suttercounty.org/doc/government/depts/css/css_home
Yolo County: <http://www.yolocountychildsupport.org>