Colusa, Sutter and Yolo Regional Child Support Agency
Leadership Advisory Committee

To: RCSA Leadership Advisory Committee

From: Colin S. Anderson, Assistant Director

Subject: Performance (Agenda Item #10)

Date: February 24, 2021

Part of any high performing organization is developing accountability. Accountability can come in many forms and guises. In the child support program one of the ways that accountability is viewed and tracked is through program performance and the analysis of data. Data is gleaned from the statewide system, CSE, and is compiled by the California Department of Child Support Services (CA DCSS) is converted to reports for use by local agencies and is submitted to the Office of Child Support Enforcement (OCSE) through federal performance reports. OCSE and DCSS provide oversight to this program and specifically monitor performance against established Federal Performance Measures (FPMs) that all national child support programs are evaluated against.

In FFY 2020, each LCSA (Colusa, Sutter and Yolo) performance was tracked individually, not regionally. The same is true for the current year, FFY 2021. Integrated case management for the region will not occur until October 2021. From that date forward case level performance data will be tracked on a regional basis. However, each individual County's data can and will be available for analysis. What follows are some key data points have been provided in a narrative about this data and its significance.

Distributed Collections

One of the most important data points for any child support agency is distributed child support collections. A small subset of what we collect is returned to the government as recoupment of public assistance costs. In FFY 2020 our distributed collections (which is comprised of current support and arrears collections) were: Colusa County – $2,010,974; Sutter County- $9,560,189; Yolo County - $17,273,043 – 16% greater than the prior year. Keep in mind that these figures are relative not only to the size of the County but also the size of the respective caseload. In FFY 2020 here is the relative caseload sizes for each county to give some perspective: Colusa County - 705; Sutter County - 4,018; Yolo County – 6,624.

This increase in collections is quite remarkable in a pandemic and shows the hard work and dedication exhibited by staff. Individual and family circumstances changed significantly during the pandemic, resulting in an increase in modifications, changes in Income Withholding, unemployment intercepts and interception of the federal stimulus payments. Subsequent federal and state stimulus payments have not been subject to child support intercept, as a result we anticipate collections to decrease – likely more aligned with FFY 2019 collections.

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Federal Performance Measure (FPM) – Orders

One of the key functions of a child support agency is the establishment of child and medical support orders. Without an order there is no way to enforce and ultimately collect child support. The FPM on orders is reflected as a percentage of the total number of cases open compared to the number of cases with an order. As new cases are opened, staff work to establish an order – so achievement of 100% is not possible. The higher the percentage, the more families we can work to distribute child support to.

In FFY 2020 the FPM for orders for the respective Counties was as follows: Colusa County – 91.20%; Sutter County – 91.70 %; Yolo County - 94.80%.

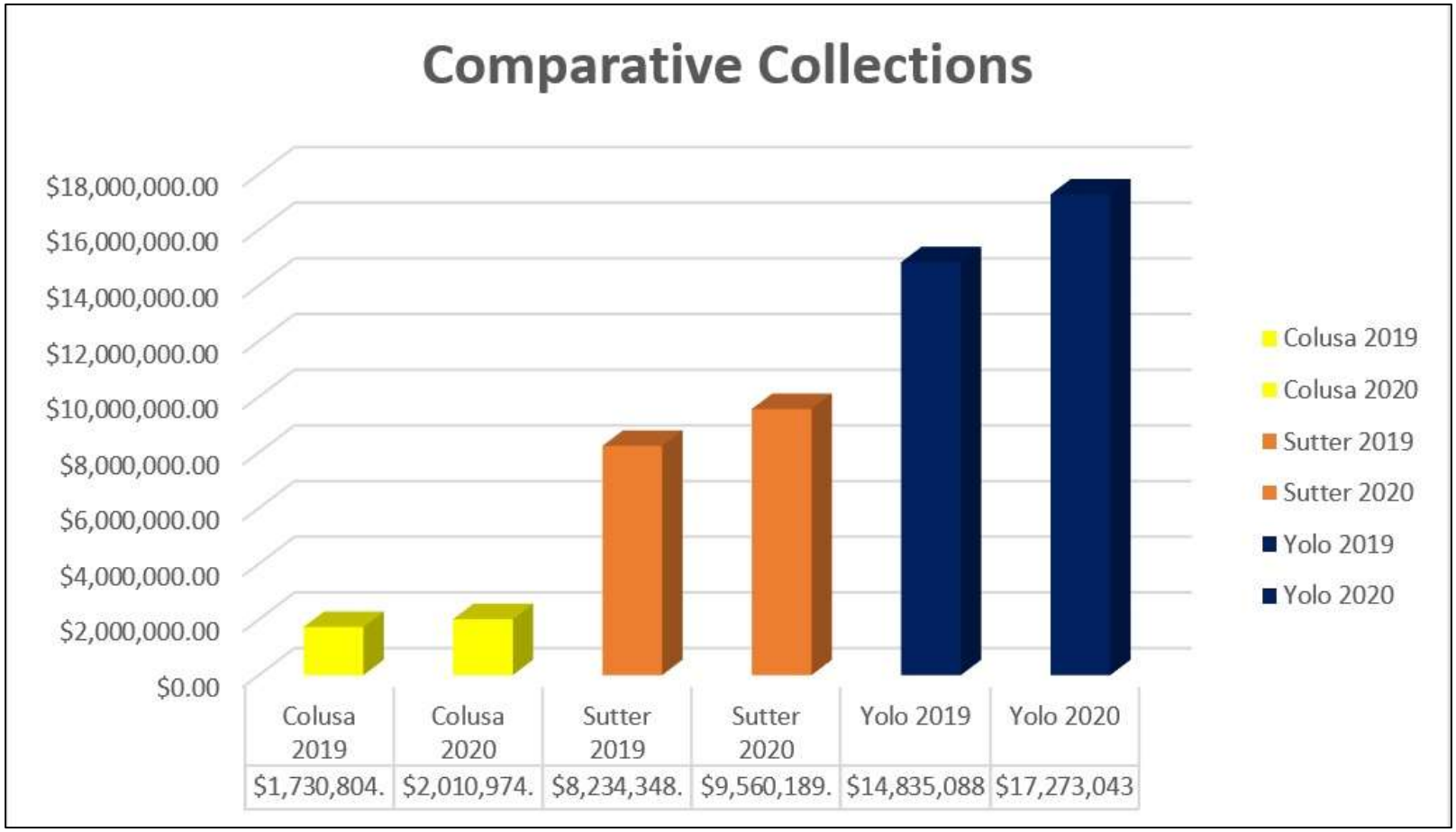
Federal Performance Measure (FPM) – Current Support

The Current Support FPM tracks by percentage the amount of current child support that is paid as compared to what is owed. As an example, a child support obligor (Person Paying Support PPS): has a child support order to pay $100 per month to support their child. For the month of January, they pay $80. For that month, the PPS paid 80% of their obligation. Case level data is aggregated and measured monthly, expressing a percentage of current support collected. One of the goals of the California Child Support program is consistent and reliable support – this FPM is used to ascertain achievement towards this goal. Here is the data from Current Support FPM for FFY 2020: Colusa County – 69.00%; Sutter County - 70.20%; Yolo County – 72.40%.

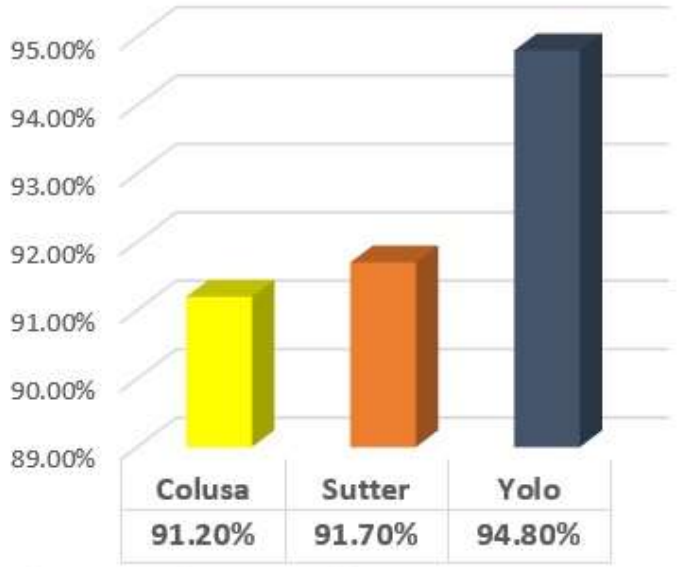
Federal Performance Measure (FPM) - Arrears

Another FPM pertains to arrears, child support owed in a previous month and not paid. This debt is calculated monthly and accrues interest at a rate of 10%. This FPM looks, by percentage, at the number of cases that owe arrears and a payment on arrears has been made during the FFY. For FFY 2020, the arrears performance was: Colusa County – 79.40%; Sutter County - 81.60%; Yolo County – 80.40%.

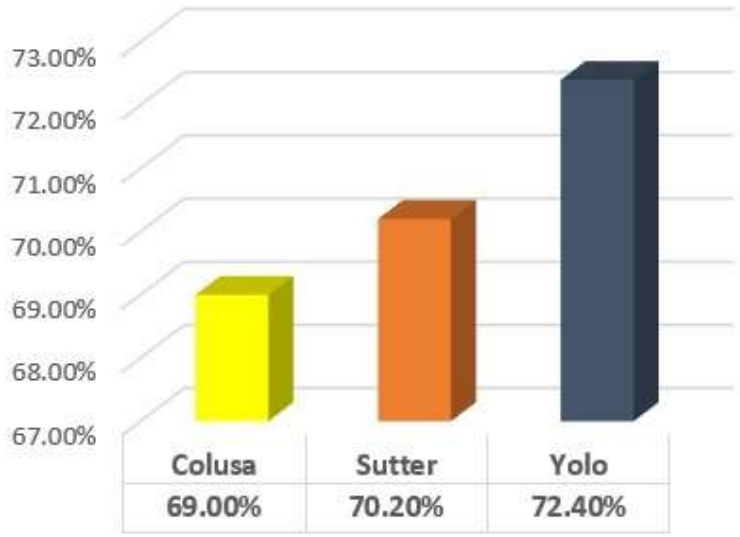
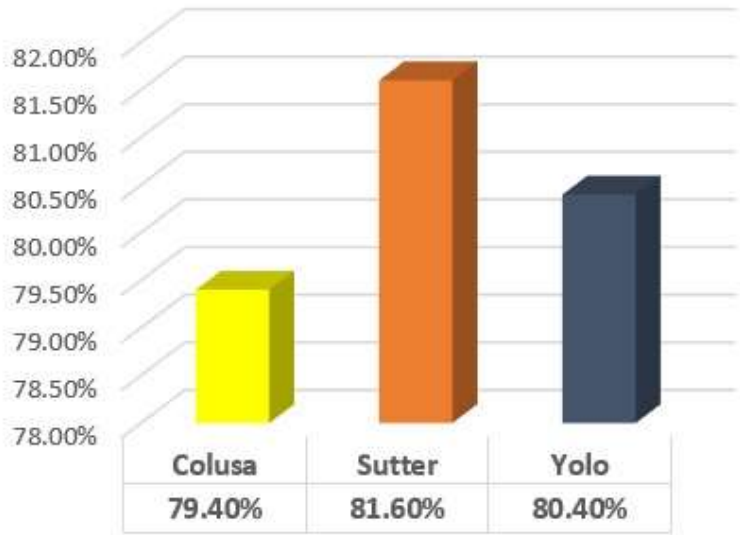
Accountability through data is but one tool in our arsenal to make sure that we as an agency are doing our best to deliver services to the public. We as an agency will continue to strive to improve all aspects of the program.


Comparative Collections
$18,000,000.00
$16,000,000.00
$14,000,000.00
$12,000,000.00
$10,000,000.00
$8,000,000.00
$6,000,000.00
$4,000,000.00
$2,000,000.00
$0.00
Colusa 2019
Colusa 2020
Sutter 2019
Sutter 2020
Yolo 2019
Yolo 2020
$1,730,804.
$2,010,974.
$8,234,348.
$9,560,189.
$14,835,088
$17,273,043

FFY 2020 Support Orders by %



FFY 2020 Current Support by %



FFY 2020 Arrears by %