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To: Honorable Sonia Cortés
Superior Court of California, County of Yolo
1000 Main Street
Woodland, CA 95695

November 20, 2020

To: Yolo County Grand Jury
P.O. Box 2142
Woodland, CA 95776
via e-mail: grandjury@yolocounty.org

RE: 2019-2020 Yolo County Grand Jury Report: Monitoring Compliance with 2017-2018 Yolo County Grand Jury Recommendations

Honorable Sonia Cortés:

The following is the response to the findings and recommendations in the 2019-2020 Yolo County Grand Jury Report titled, "Monitoring Compliance with 2017-2018 Yolo County Grand Jury Recommendations" from the Yolo County Sheriff.

FINDINGS:

R1. By July 1, 2021 the Yolo County Sheriff's Office should provide a status update to the Grand Jury on the new Jail Management System, specifically its ability to provide online visitation scheduling.

Sheriff-Coroner-Public Administrator Response:

R1: The recommendation has not yet been implemented, but will be implemented in the future, within a year.

The Sheriff's Office has begun implementation of the new Jail Management System with an expected go-live in March of 2021. However, this software does not include a visitation scheduling module. After further analysis it was determined the best option to offer the community the opportunity to schedule inmate visitation is to incorporate the functionality with the video visitation software. This will allow friends and family to schedule in-person and video visitation online in one solution. The Sheriff's Office will utilize the on-line visitation scheduling module included with the video visitation software provided by G.T.L. (see below).

"Honored to Serve"

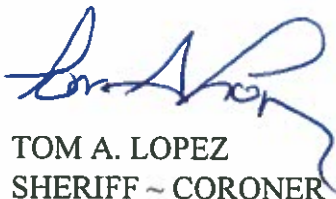
R2. By July 1, 2021 the Yolo County Sheriff's Office should provide an update to the Grand Jury on the operational status of the video kiosks

R2: The recommendation has not yet been implemented, but will be implemented in the future, within a year.

The Sheriff's Office's current vendor for inmate phones, Legacy, is in the process of transferring the Sheriff's Office inmate phone contract to G.T.L. The initial intent was for Legacy to provide video kiosks and video visitation as well as inmate phones. Unfortunately, Legacy is exiting the inmate telecommunications industry. The Sheriff's Office is currently waiting for the transfer of the contract to G.T.L., which requires approval by the F.C.C. Until this transfer is complete, the Sheriff's Office is unable to proceed with the implementation of video visitation.

While FCC approval is pending, the Sheriff's Office is currently in contract negotiations with G.T.L as a provider for inmate video visitation and an outward facing online citizen scheduling platform that has the capacity for friends/family to schedule both in-person and video visitation Although the Sheriff's Office does not yet have an exact cost, \$116,000 has been allocated for the project.

Respectfully submitted,



TOM A. LOPEZ
SHERIFF ~ CORONER
PUBLIC ADMINISTRATOR