## **COUNTY OF YOLO**



Office of the County Administrator

**Patrick S. Blacklock**County Administrator

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To: Honorable Sonia Cortés

December 15, 2020

Superior Court of California, County of Yolo

1000 Main Street Woodland, CA 95695

To: Yolo County Grand Jury

P.O. Box 2142

Woodland, CA 95776

via e-mail: grandjury@yolocounty.org

RE: 2019-2020 Yolo County Grand Jury Report: Monitoring Compliance with 2017-2018

Yolo County Grand Jury Recommendations

## Honorable Sonia Cortés:

The following is the response to the findings and recommendations in the 2019-2020 Yolo County Grand Jury Report titled, "Monitoring Compliance with 2017-2018 Yolo County Grand Jury Recommendations" from the Yolo County Board of Supervisors. Response from the Sheriff was sent under separate cover on November 20, 2020.

R1. By July 1, 2021 the Yolo County Sheriff's Office should provide a status update to the Grand Jury on the new Jail Management System, specifically its ability to provide online visitation scheduling.

<u>Response</u>: The recommendation has not yet been implemented, but will be implemented in the future, within a year, as stated by the Yolo County Sheriff.

Sheriff response under separate cover:

The recommendation has not yet been implemented, but will be implemented in the future, within a year. The Sheriff's Office has begun implementation of the new Jail Management System with an expected go-live in March of 2021. However, this software does not include a visitation scheduling module. After further analysis it was determined the best option to offer the community the opportunity to schedule inmate visitation is to incorporate the functionality with the video visitation software. This will allow friends and family to schedule in-person and video visitation online in one solution. The Sheriff's Office will utilize the on-line visitation scheduling module included with the video visitation software provided by G.T.L.

## **R2.** By July 1, 2021 the Yolo County Sheriff's Office should provide an update to the Grand Jury on the operational status of the video kiosks

<u>Response</u>: The recommendation has not yet been implemented, but will be implemented in the future, within a year, as stated by the Yolo County Sheriff.

Sheriff response under separate cover:

The recommendation has not yet been implemented, but will be implemented in the future, within a year. The Sheriffs Office's current vendor for inmate phones, Legacy, is in the process of transferring the Sheriff's Office inmate phone contract to G.T.L. The initial intent was for Legacy to provide video kiosks and video visitation as well as inmate phones. Unfortunately, Legacy is exiting the inmate telecommunications industry. The Sheriff's Office is currently waiting for the transfer of the contract to G.T.L, which requires approval by the F.C.C. Until this transfer is complete, the Sheriff's Office is unable to proceed with the implementation of video visitation.

While FCC approval is pending, the Sheriff's Office is currently in contract negotiations with G.T.L. as a provider for inmate video visitation and an outward facing online citizen scheduling platform that has the capacity for friends/family to schedule both in-person and video visitation. Although the Sheriff's Office does not yet have an exact cost, \$116,000 has been allocated for the project.