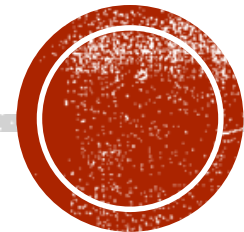
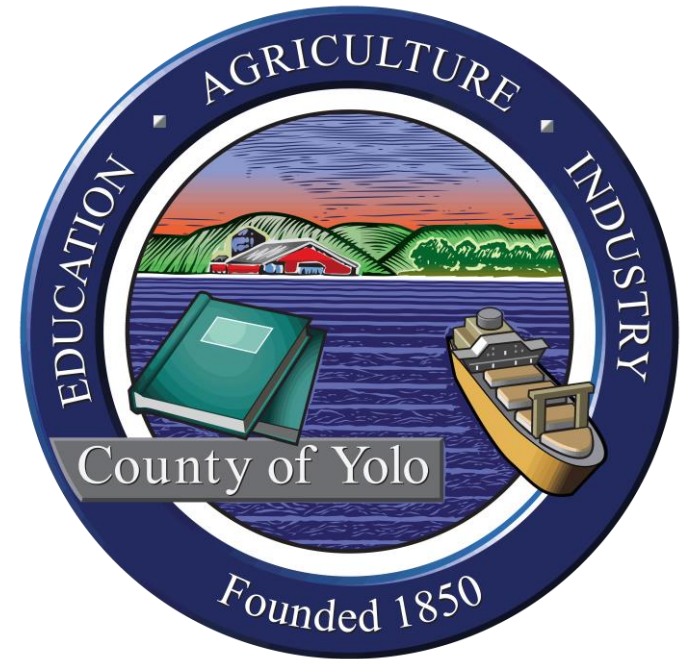


MEDI-CAL OVERPAYMENTS RECOVERY AND REPORTING

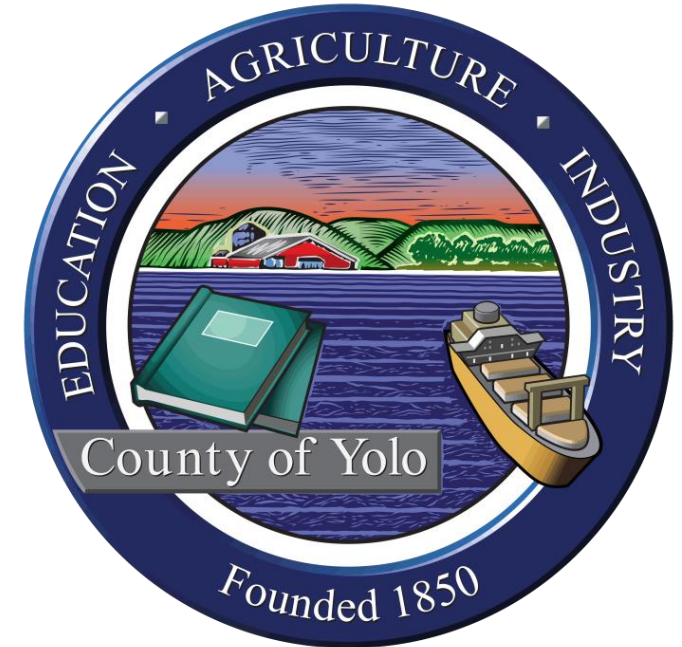
Yolo County Health and Human Services Agency

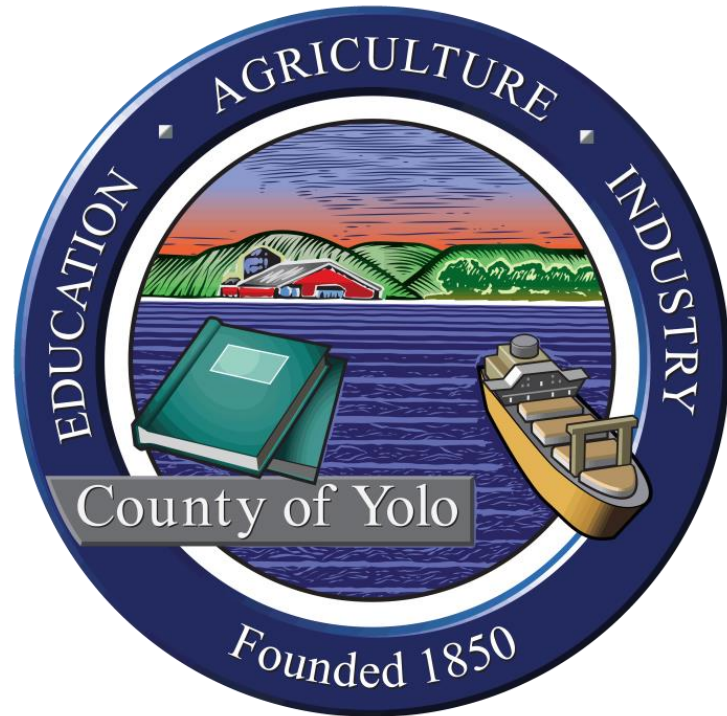
March 2020



BACKGROUND

- State Department of Health Care Services (DHCS) released Information Notice 19-034 on July 1, 2019, providing guidance on obligations to recover and report overpayments made to contracted providers
- Previously, HHSa did not recoup overpayments from contracted providers, though contract language does allow for recoupment
- HHSa initiated process to develop internal policy and procedure that ensures compliance with DHCS Notice
- HHSa finalized new policy and procedure in February 2021

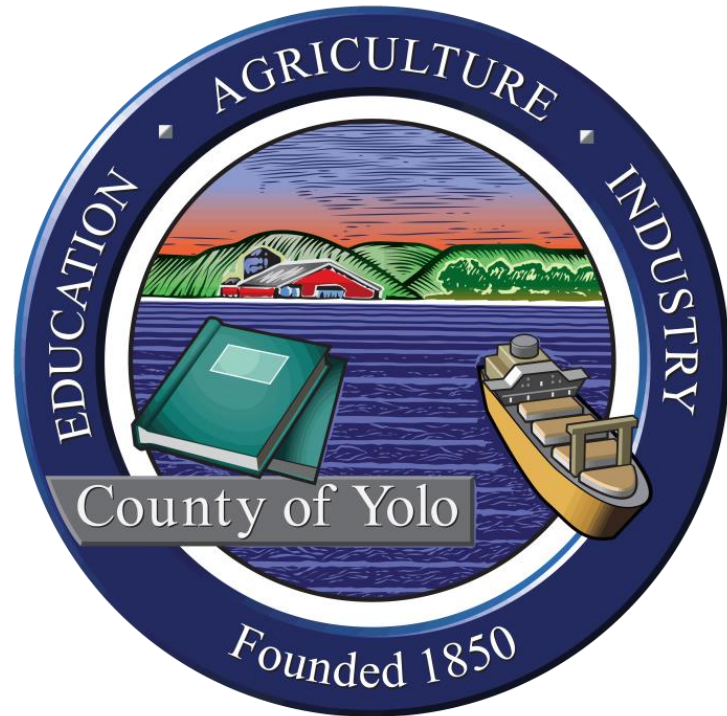




HIGHLIGHTS

- Contractual commitment – while HHSA has been lenient in recovering overpayments to providers in the past, we recognize the importance of complying with the State Notice and in executing the agreed upon terms and conditions with our contracted providers
- Improves fiscal integrity by allowing HHSA and providers multiple opportunities to identify issues or mistakes earlier in the billing and payment process
- Reinforces HHSA’s commitment to fostering a healthy, supportive and professional environment, striving always for excellence
- Establishes transparency of clear handoffs of tasks and improves associated resource workloads





WHAT TO EXPECT FOR PROVIDERS

- This change will take effect beginning April 1, 2021
- When an overpayment is identified, the HHSa Medi-Cal claiming team will review and approve internally before contacting the provider
- Where time and resources allow, the HHSa Medi-Cal claiming team will review overpayment with provider to provide amount and details
- HHSa Accounts Payable will enter a credit memo for the following month on the provider's vendor account in Yolo County's accounting system
 - This means the amount of funds overpaid will be deducted from the next payment from HHSa to the provider the following month





QUESTIONS?

