



We would like to know how well we are doing in supporting you. This survey is confidential, which means that nobody will find out your answers. Everybody's answers will be collected and combined into one report.

You can fill out this survey on your own, or you may ask for help. You may want to ask a friend, family member, and caregiver or a staff person to help you.

When you have completed your survey, please seal it in the attached envelope.

**HOW MUCH ASSISTANCE HAVE YOU RECEIVED IN FILLING OUT THIS SURVEY:**

Without assistance       With some assistance       With full assistance

**7 respondents**

**1 respondent**

Relationship of person who assisted you:

Staff

**Can you tell us some of the things that you like at Pine Tree Gardens East?**

- food, my room
- serious staff, quality care, good transportation
- friendships
- food, sleeping assortment, roommate, bed set-up, family support
- the respect, the friendship, the staff, to learn things
- home environment, I get along with my peers, the food
- my choice to pay bills of my own!, friends
- people around me at apt., people eating together, Bingo

Can you tell us some of the things that dislike at Pine Tree Gardens East?

- N/A
- No complaints
- Sleeping
- There is nothing I dislike
- I always manage to get to my appointments, but not always with staff support
- Being limited as an adult, the faults of my parents
- Nothing to dislike

What changes would you like to see at Pine Tree Gardens East

- N/A
- field trips
- none
- food storage
- no changes at Pine Tree East, but I want my home to be clean.
- looking forward to landscape project being completed
- my dad feels he has the control of the weather, I stay here because he is my parents.
- a drawing class

**SERVICE/SUPPORTS COORDINATION**

	Yes	Sometimes	No	N/A
1. My staff helps me to achieve my goals.	7			1
2. My staff helps me stay in touch with family.	6	1		1
3. My staff lets me know when I am doing a good job.	7	1		
4. I receive extra support from my support from my staff when I need it.	7	1		

**COMMUNITY INCLUSION**

	Yes	Sometimes	No	N/A
5. I am supported to access activities in the community.	4	2		1
6. I like the community I live in.	8			
7. I like where I am currently residing.	8			
8. I have an opportunity to visit my family and friends.	8			

**RIGHTS**

	Yes	Sometimes	No	N/A
9. My staff treats me with respect.	8			
10. I feel like I can make my own choices and decisions.	6	1		1
11. I feel that my personal records are kept private unless I give permission.	3	4		1
12. I am treated well by staff.	8			
13. The staff helps me when I ask them to.	8			
14. The staff listen to me when I have something to say	8			
15. I feel I can provide my input into decisions about my home environment.	5	2		1

<b><u>HEALTH</u></b>	Yes	Sometimes	No	N/A
16. My staff takes me to the doctor whenever I need to go.	6	1		
17. My staff makes sure that I am healthy and takes care of me when I am sick.	7	1		

<b><u>ACCESS &amp; SECURITY</u></b>	Yes	Sometimes	No	N/A
18. I feel safe in my home.	7	1		
19. I live in a stable home environment.	8			
20. When I want to go somewhere, I have a way to get there.	6	2		
21. I feel safe in the community.	8	1		
22. I practice emergency safety drills.	7		1	
23. I have adaptive equipment and home modifications accessible to me if I need it, such as wheelchairs, ramps, etc.	6	1		1

**Overall, I would rate my satisfaction with the quality of Pine Tree Gardens East as:**

- Excellent      4 responses
- Above average      5 responses
- Average
- Below average
- Poor

**ADDITIONAL COMMENTS I WOULD LIKE TO SHARE:**

I get along with all staff

---

I have good friends, a good life, safe from people I don't want, A better environment, I want more

---

Overall very good care, all the time

---

I like it here because I have friends & staff

---

I am very healthy at Pine Tree

---

---

---

---

---

---

---

---

---

---