



We would like to know how well we are doing in supporting you. This survey is confidential, which means that nobody will find out your answers. Everybody's answers will be collected and combined into one report.

You can fill out this survey on your own, or you may ask for help. You may want to ask a friend, family member, and caregiver or a staff person to help you.

When you have completed your survey, please seal it in the attached envelope.

HOW MUCH ASSISTANCE HAVE YOU RECEIVED IN FILLING OUT THIS SURVEY:

Without assistance With some assistance With full assistance

- 8 respondents

6 respondents

Relationship of person who assisted you:

Staff

Can you tell us some of the things that you like at Pine Tree Gardens West?

- Relaxed pace, staff friendly and helpful
- Outings and community outings
- Learning medical topic concerns, learn to make life easier
- Art, computer, my room, snacks, clients & staff
- Food & juice, Bingo
- Reading, walks, go to movie, daily exercise, watching sports, meals & snacks
- Staff helping with errands, feels staff want to help
- Like staff and safety, Everything
- Like staff and clients, food and staff

Can you tell us some of the things that you dislike at Pine Tree Gardens West?

- Nothing bothers me I get along
- Dislike the smoking
- I don't want to say all things, I don't like disputes, separates those arguing
- Don't like football games on tv, don't dislike anything
- Sometimes the food
- Dislike fights, lack of \$, stealing
- Don't like some of the people that live here
- Not much
- Nothing

What changes would you like to see at Pine Tree Gardens West?

- No smoking
- Trying to get a new helper
- Comfortable with the last 10 years living here, learned a lot on self respect & others, try to keep a balance
- The house to myself
- Some beverages provided, wish for house of my own, more \$, transport like a car in my life, travel more
- More field trips, staff to do more outings
- I like it just the way it is
- Nothing I can think of
- None

SERVICE/SUPPORTS COORDINATION

	Yes	Sometimes	No	N/A
1. My staff helps me to achieve my goals.	13			
2. My staff helps me stay in touch with family.	11			3
3. My staff lets me know when I am doing a good job.	14			
4. I receive extra support from my support from my staff when I need it.	14			

COMMUNITY INCLUSION

	Yes	Sometimes	No	N/A
5. I am supported to access activities in the community.	11	2		1
6. I like the community I live in.	13	1		
7. I like where I am currently residing.	14			
8. I have an opportunity to visit my family and friends.	12	1		1

RIGHTS

	Yes	Sometimes	No	N/A
9. My staff treats me with respect.	14			
10. I feel like I can make my own choices and decisions.	11	3		
11. I feel that my personal records are kept private unless I give permission.	14			
12. I am treated well by staff.	14			
13. The staff helps me when I ask them to.	13	1		
14. The staff listen to me when I have something to say	14			
15. I feel I can provide my input into decisions about my home environment.	14			

<u>HEALTH</u>	Yes	Sometimes	No	N/A
16. My staff takes me to the doctor whenever I need to go.	14			
17. My staff makes sure that I am healthy and takes care of me when I am sick.	14			

<u>ACCESS & SECURITY</u>	Yes	Sometimes	No	N/A
18. I feel safe in my home.	14			
19. I live in a stable home environment.	14			
20. When I want to go somewhere, I have a way to get there.	14			
21. I feel safe in the community.	13	1		
22. I practice emergency safety drills.	13			
23. I have adaptive equipment and home modifications accessible to me if I need it, such as wheelchairs, ramps, etc.	4		1	9

Overall, I would rate my satisfaction with the quality of Pine Tree Gardens West as:

- Excellent 12 respondents
- Above average 2 respondents
- Average
- Below average
- Poor

ADDITIONAL COMMENTS I WOULD LIKE TO SHARE:

I would like to graduate from PTGW & go to work somewhere else too & get a job in the community

I enjoy being here at PTW

Nothing, thank you for your help

I wish I had a new way of life like no other. Just keep on living like people & don't let nothing bother you in your surround & your frame of mind. One day I will give a lot's to people like myself, money is a good thing life got to offer to a person that's believe their has a dream.
