



COUNTY OF YOLO

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FOR IMMEDIATE RELEASE

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COVID-19 Contact Tracing to Focus on Priority Settings

A Virtual Assistant Texts All Other Settings

(Woodland, CA) – Yolo County Health and Human Services (HHS) has adapted its COVID-19 case investigation and contact tracing. To address community and public health needs better, their focus has shifted to three priority settings – Childcare/schools, long-term care facilities (LTCF), and congregate facilities, i.e., shelters, detention centers, residence halls, or group homes. Residents in other settings will receive a text survey from a Virtual Assistant, coming from phone number 233-93.

COVID-19 case investigation and contact tracing have played a central role in the COVID-19 response to help fight the spread of COVID-19 during the pandemic. This adapted approach concentrates case investigation and contact tracing where COVID-19 transmission is likely, people are most vulnerable to serious illness, vaccination rates are lower, and where there are fewer options for distancing.

What parents and students can expect:

- If your child has tested positive:
 - A call from a Yolo County Case Investigator and questions about close contacts outside of school
 - A call from your child's school for an interview about campus close contacts and information about isolation measures
- If your child is a close contact:
 - Notification from your child's school if exposure may have occurred at school and information on quarantine measures
 - Notification from a Yolo County Case Investigator if your child is identified as a close contact of someone outside of school

Parents and guardians should continue to notify the school if their child is symptomatic or has tested positive for COVID-19. We encourage parents and guardians to participate in the interviews and provide as much information as possible to help stop the spread of COVID-19.

What residents and employees at LTCF and congregate settings can expect:

- **Administrators:** Will continue to report new cases with Yolo County and work closely with Yolo County to identify close contacts, determine infection control measures, coordinate testing, and receive guidance related to isolation and quarantine, zoning, and technical assistance.

- **Residents:** Will be notified by care facility administration of positive test results and isolation measures, possible exposures, and quarantine and testing measures.
- **Employees:** Will be notified by their employer of possible work-related exposures. Employees will receive the Virtual Assistant text survey if they test positive. They will receive a follow-up phone call from a County Case Investigator if they complete the Virtual Assistant, indicating they work at a LTCF or congregate setting. Close contacts shared with the Virtual Assistant or with a Case Investigator will receive the Virtual Assistant survey.

Residents in other settings can expect a text notification from phone number 233-93, with a survey from the Virtual Assistant when they test positive or are a close contact. It is safe to click on the link in this text message. If you receive a text from the Virtual Assistant, you can reply STOP to not receive messages.

All information remains protected and only used for public health purposes. Learn [What is Contact Tracing?](#) Find Yolo County COVID-19 updates at www.yolocounty.org/covid.

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