

## **COUNTY OF YOLO**

Office of the County Administrator

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## FOR IMMEDIATE RELEASE

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## Yolo County Offers Tips to Apply for Benefits During Unprecedented Demand

(Woodland, CA) – Due to an unprecedented increase in applications for Medi-Cal, CalFresh and CalWORKS, Yolo County residents may experience extended wait times and delays in processing benefits. Yolo County Health and Human Services Agency (HHSA) is processing applications in the order they are received; we appreciate the community's patience and understanding as we work diligently to serve Yolo County.

To avoid any preventable delays in processing your application, HHSA recommends submitting a completed application. Please include:

- Completed application form(s) with as many questions answered as possible
- Signatures for all applicable form(s)
- Proof of Residency, Identification, Income and other applicable verifications
- Current contact information where you can be reached

Additionally, we ask clients to arrive on time for their appointment or call. Rescheduling missed appointments can add multiple weeks to the process.

Yolo County residents can apply by visiting <u>www.mybenefitscalwin.org</u> or <u>GetCalFresh.org</u> and by calling HHSA at 1-833-744-HHSA (1-833-744-4472). Additionally, interested parties can apply in person Monday through Friday, 8 a.m. – 4 p.m. at one of our following locations:

- 25 N. Cottonwood St. Woodland, CA
- 500 Jefferson Blvd., West Sacramento, CA
- 100 A St., Davis, CA
- 111 E Grant Ave., Winters, CA

For additional information on how to connect with HHSA and the services we provide, please visit <a href="www.yolocounty.org/HHSA">www.yolocounty.org/HHSA</a> or call our toll-free phone line at 1-833-744-HHSA (1-833-744-4472). The phone line is ready for you 24 hours a day, 7 days a week in English, Spanish and Russian with automated transfer options available; agents are available for questions Monday through Friday 8:00am to 4:00pm, excluding holidays.