



Colusa, Sutter and Yolo Regional Child Support Agency Leadership Advisory Committee

To: RCSA Leadership Advisory Committee
From: Colin S. Anderson, Regional Assistant Director
Subject: 2021 FFY Performance Update (Agenda Item #10)
Date: December 1, 2021

Working through adversity and change have been hallmarks of the Colusa-Sutter-Yolo Regional Child Support Agency (RCSA) in this last fiscal year. In Federal Fiscal Year (FFY) 2021 three (3) separate Local Child Support Agencies (LCSA) came together to form one cohesive and efficient agency. This was done during a global pandemic and exposed staff to a whole new paradigm, i.e., the handling of cases across County lines from different locations within the region. Even with this adversity and change the RCSA continues to be a high performing Child Support operation. This can be seen in the FFY 2021's performance through various data points that are to be discussed. The data is gleaned from the statewide system, CSE, and is compiled by the California Department of Child Support Services (CA DCSS) is converted to reports for use by local agencies and is submitted to the federal Office of Child Support Enforcement (OCSE) through performance reports. OCSE and DCSS provide oversight to this program and specifically monitor performance against established Federal Performance Measures (FPMs) that all national child support programs are evaluated against.

In FFY 2021, each LCSA (Colusa, Sutter, and Yolo) performance was tracked individually, not regionally. However, the RCSA has collated the data so the Board can see it in a regional format. The integration of our case management and cases for the region occurred in late September of this year. From now on the case level performance data will be tracked on a regional basis. However, each individual County's data can and will be available for analysis. What follows are some key data points have been provided in a narrative about this data and its significance. Attached to this report are charts that show the relative performance in the last three (3) years along with the State of California's performance on that respective metric.

Distributed Collections

One of the most important data points for any child support agency is distributed child support collections. A small subset of what we collect is returned to the government as recoupment of public assistance costs. In FFY 2021 our region's distributed collections (which is comprised of current support and arrears collections) was \$27,500,082. The prior year's distributed collections for the region were \$28,844,206. Thus, FFY 2021 saw a 4.6% decrease in collections from FFY 2020. Back in FFY 2019 total distributed collections for the region was \$24,800,240. The reasons for this spike in collections for FFY



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2020 are seen in the fact that individual and family circumstances changed significantly during the pandemic, resulting in an increase in modifications, changes in Income Withholding, unemployment intercepts and interception of the federal stimulus payments. One striking data point that really illustrates what is going on is the percentage of our distributed collections withholding orders. From FFY 2014 to FFY 2019 the percentage of distributed collections coming income withholding orders stayed extremely consistent between 67% - 68%. In FFY 2020 this dropped to 57.1%. The lowest it has ever been in our record of available data for the program. In FFY 2021 this data point increased slightly to 58.0. A marginal increase and is indicative of what our Agency is seeing in the job market. Our program on the other hand has seen our collections from unemployment rise significantly in the last couple of fiscal years. We anticipate that as the economy recovers, and unemployment lessens our collections will be more aligned with FFY 2019 collections.

Federal Performance Measure (FPM) – Paternity

IV-D Paternity Establishment Percentage or IV-D PEP as it is otherwise known, tracks the Region's performance in Paternity. This metric tracks the number of children in IV-D cases with Paternity established or acknowledged in the current fiscal year (2021) and compares it with children in IV-D cases open at the end of the prior FFY (FFY 2020) who were born out-of-wedlock. To come up with a percentage you divide the current number of Paternity established in the current fiscal by out-of-wedlock births in your caseload from the previous year. For example: Our region in FFY 2021 had 7,007 paternities established or acknowledged this was divided by the 6,820 out-of-wedlock births from the prior year; hence a Paternity outcome of 102.7%. It is not unusual for performance on Paternity to be in excess of 100%.

In FFY 2021 the RCSA's performance was 102.7% in this metric. The RCSA is down ever so slightly from FFY 2020 which saw our performance at 103.1%. The State of California is at 100.8% on this metric. Thus, the RCSA is outperforming the State as a whole. Paternity establishment continues to be a high priority for the RCSA.

Federal Performance Measure (FPM) – Orders

One of the key functions of a child support agency is the establishment of child and medical support orders. Without an order there is no way to enforce and ultimately collect child support. The FPM on orders is reflected as a percentage of the total number of cases open compared to the number of cases with an order. As new cases are opened, staff work to establish an order – so achievement of 100% is not possible. The higher the percentage, the more families we can work to distribute child support to.

In FFY 2021 the RCSA's performance was 93.9 % in this metric. The RCSA is up marginally from FFY 2020 which saw our performance at 93.5%. The State of California is at 92.8% on this metric. Thus, the RCSA



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is outperforming the State as a whole. Our region has worked hard to increase our performance in this area.

Federal Performance Measure (FPM) – Current Support

The Current Support FPM tracks by percentage the amount of current child support that is paid as compared to what is owed. As an example, a child support obligor (Person Paying Support PPS): has a child support order to pay \$100 per month to support their child. For the month of January, they pay \$80. For that month, the PPS paid 80% of their obligation. Case level data is aggregated and measured monthly, expressing a percentage of current support collected. One of the goals of the California Child Support program is consistent and reliable support – this FPM is used to ascertain achievement towards this goal.

In FFY 2021 the RCSA's performance was 72.3% in this metric. The RCSA is up from FFY 2020 which saw our performance at 71.4%. The State of California is at 66.5% on this metric. Thus, the RCSA is outperforming the State as a whole. This metric is important. It is the amount of current support that is going directly to families in the region. The ability to raise this metric almost a full percentage point with the adversity and change faced by our agency is a testament to the hard work that our Regional Staff put in every day.

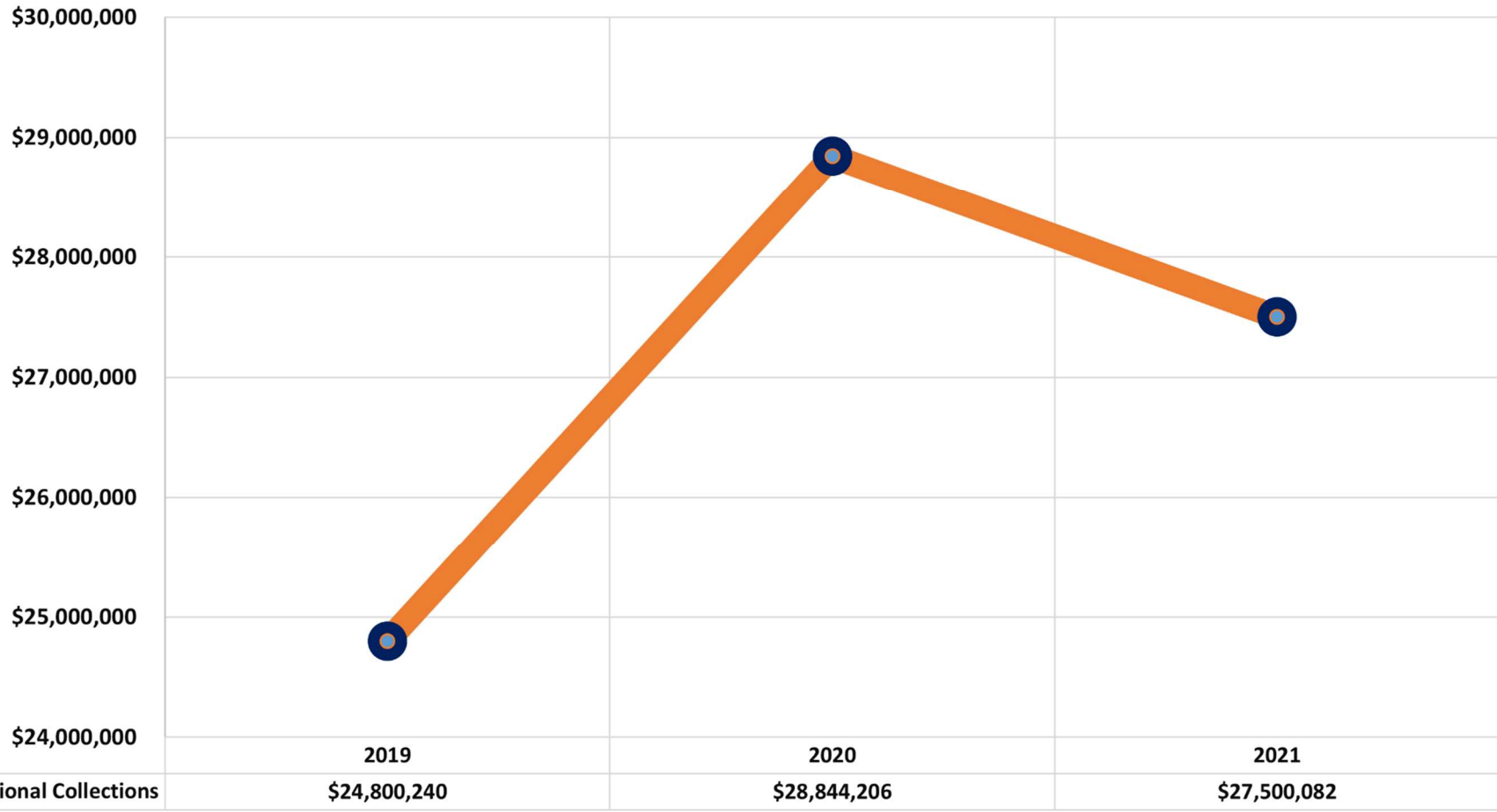
Federal Performance Measure (FPM) - Arrears

Another FPM pertains to arrears, child support owed in a previous month and not paid. This debt is calculated monthly and accrues interest at a rate of 10%. This FPM looks, by percentage, at the number of cases that owe arrears and a payment on arrears has been made during the FFY.

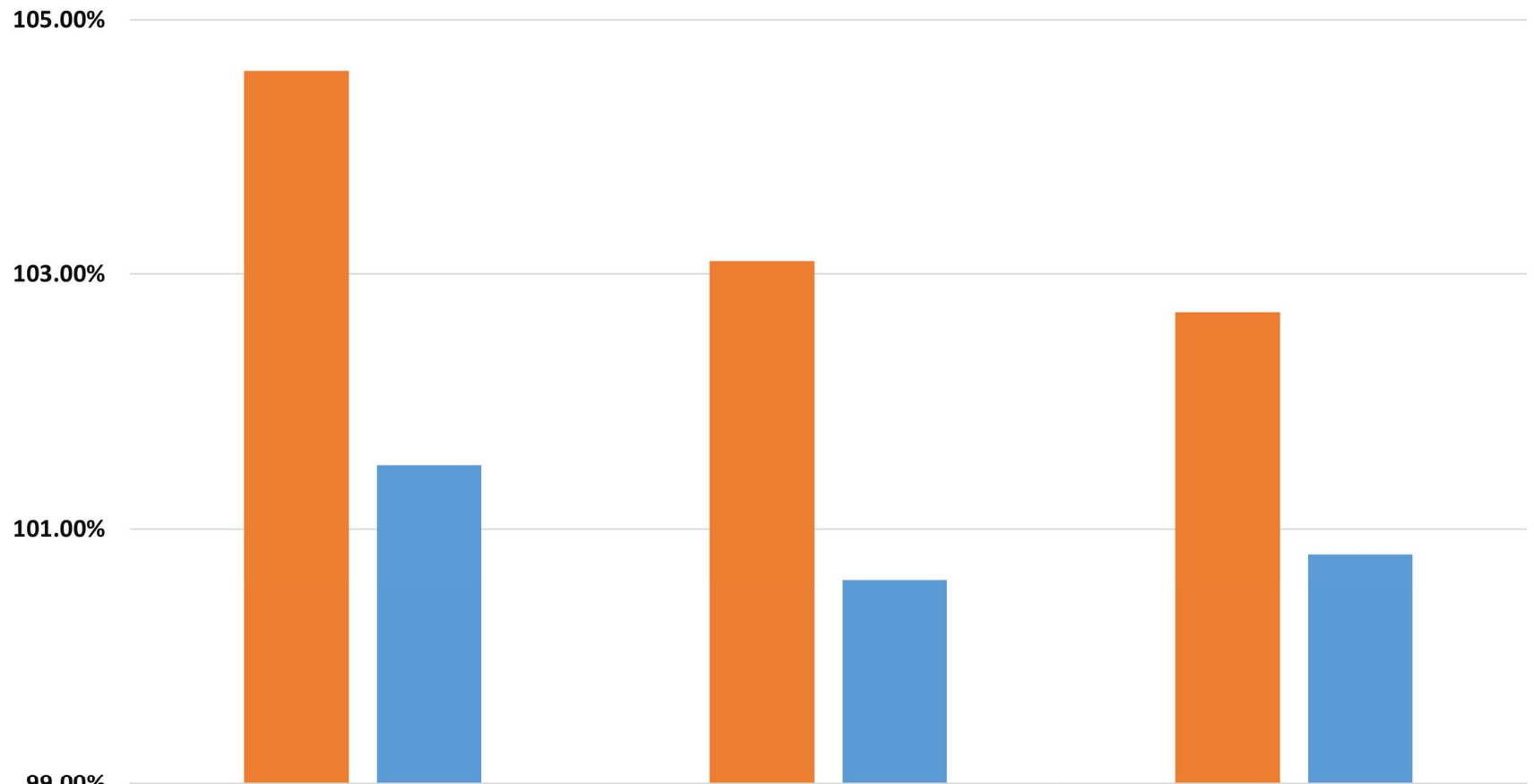
In FFY 2021 the RCSA's performance was 77.5% in this metric. The RCSA is down from FFY 2020 which saw our performance at 80.7%. The State of California is at 74.5% on this metric. Thus, the RCSA is outperforming the State as a whole. FFY 2020 performance was a true anomaly for arrears collections. This can be seen in our numbers but also in the State's arrears numbers that for FFY 2020 were at 78%. You can see our Region and the State dropped 3 to 4 percentage points between 2020 and 2021. The explanation is simple. The Child Support program intercepted the first COVID related stimulus payment (not subsequent stimulus payments) issued under the CARES Act. The intercepted money applied to child support arrears, significantly improving local and statewide performance.

This data clearly shows how the region was able to navigate the turbulent waters of adversity and change and outperform the State despite these difficulties and challenges. We as an agency will continue to strive to improve all aspects of the program.

Total Regional Collections



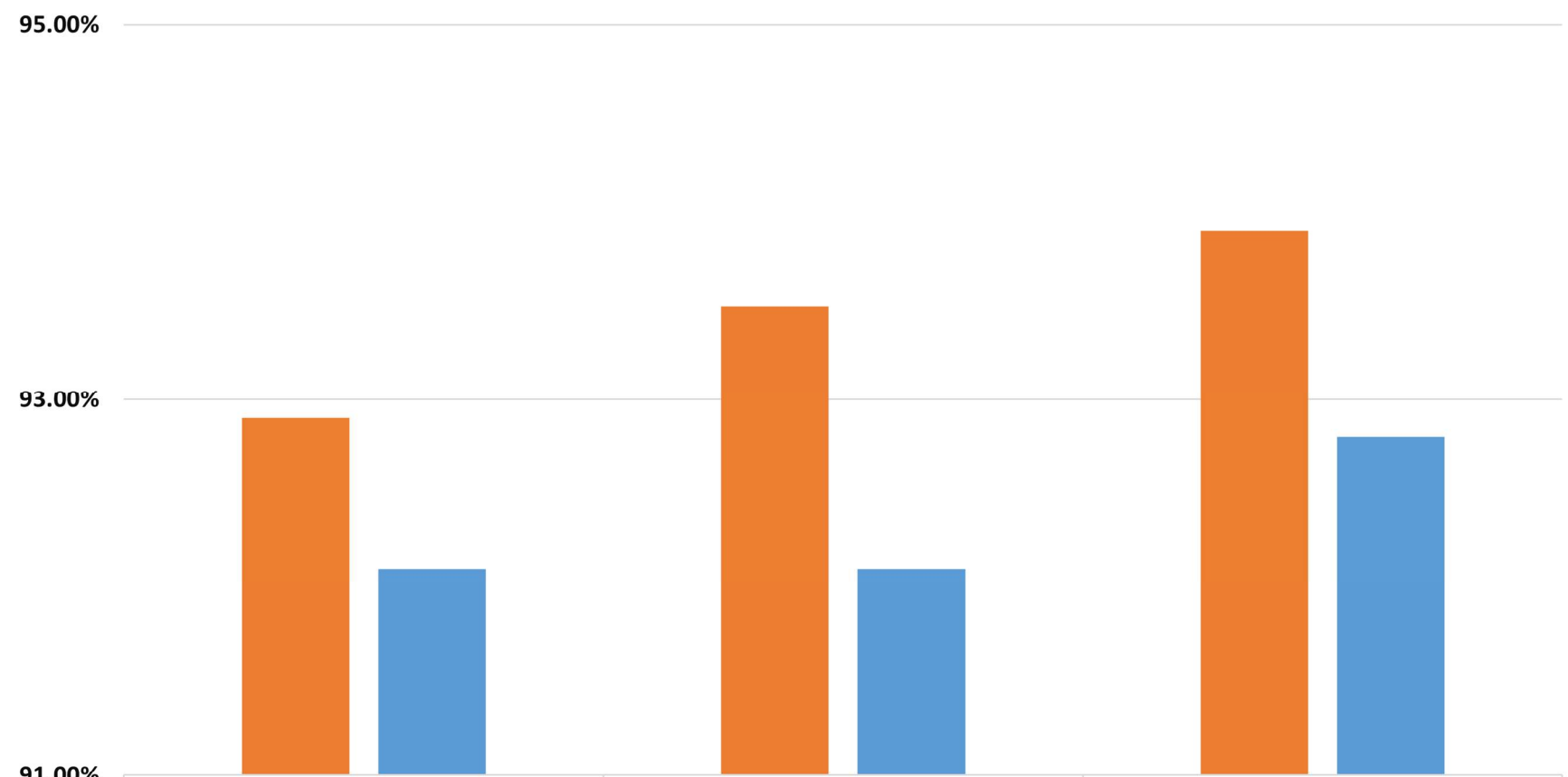
IV-D Paternity Establishment Percentage (PEP) Regional to Statewide Comparison



	2019 Regional Data	2020 Regional Data	2021 Regional Data
Regional Paternity	104.60%	103.10%	102.70%
State Paternity	101.50%	100.60%	100.80%

Regional Paternity State Paternity

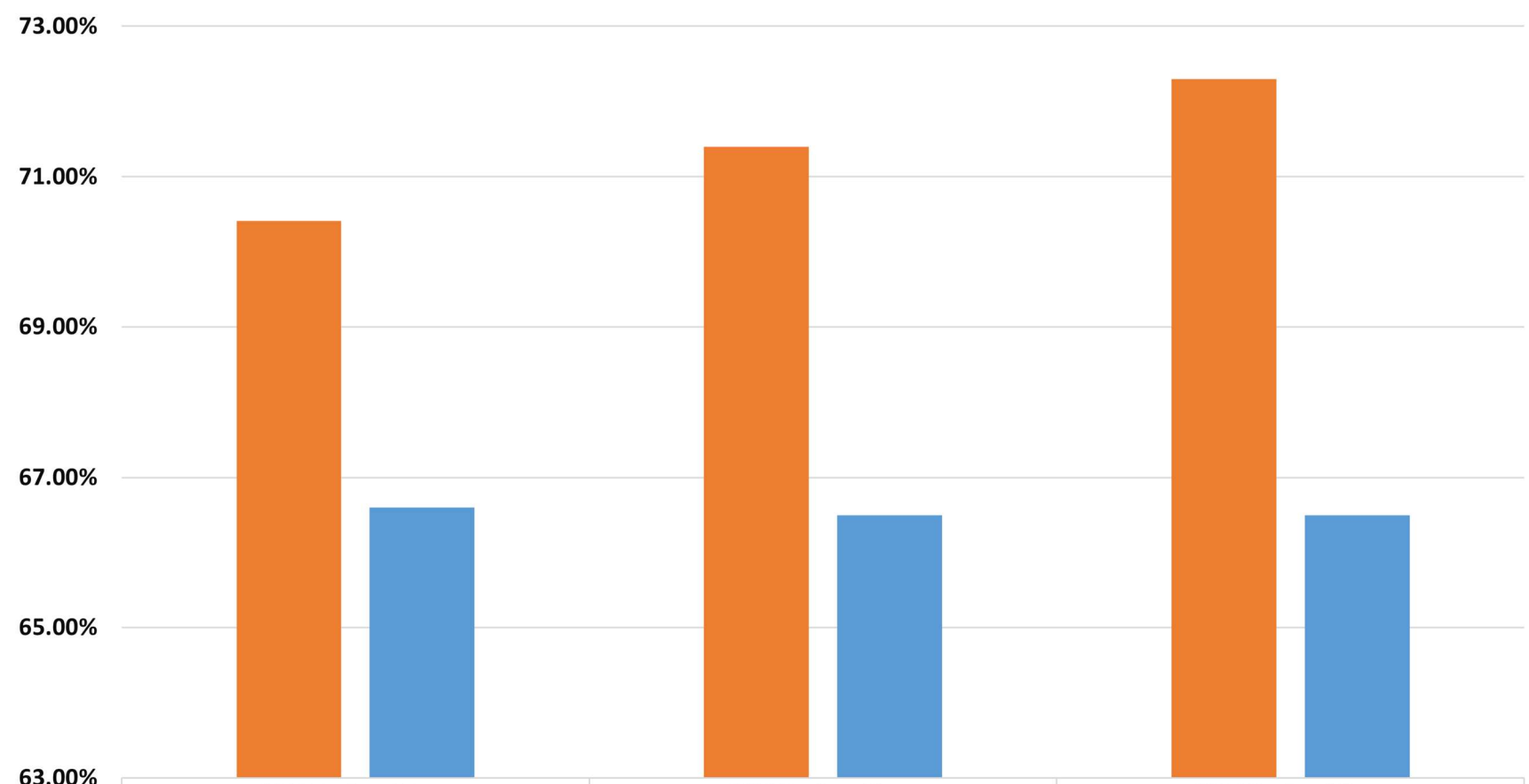
FPM 2 Cases with Support Orders Established Regional to Statewide Comparison



	2019	2020	2021
Regional Orders	92.90%	93.50%	93.90%
State Orders	92.10%	92.10%	92.80%

Regional Orders State Orders

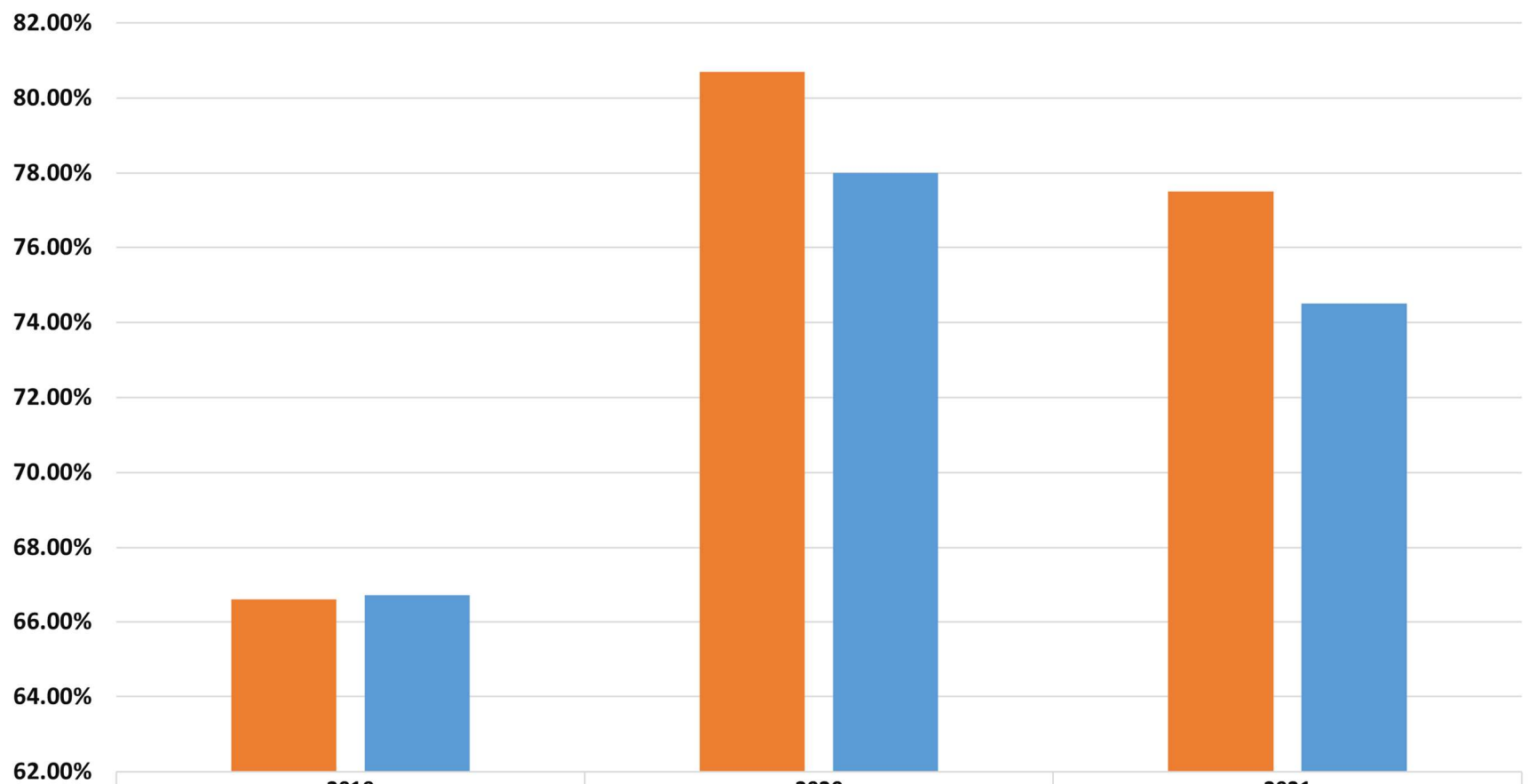
FPM 3 Collections on Current Support Regional to Statewide Comparison



	2019 Regional Data	2020 Regional Data	2021 Regional Data
Regional Current	70.40%	71.40%	72.30%
State Current	66.60%	66.50%	66.50%

Regional Current State Current

FMP 4 Cases with Collections On Arrears Regional to Statewide Comparison



	2019	2020	2021
Regional Arrears	66.60%	80.70%	77.50%
State Arrears	66.70%	78%	74.50%

Regional Arrears State Arrears