



COUNTY OF YOLO
OFFICE OF THE DISTRICT ATTORNEY
JEFF W. REISIG, DISTRICT ATTORNEY

CONSUMER CRIME PREVENTION ADVISORY

FOR IMMEDIATE RELEASE

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Be Aware of Phone Solicitation Scams

Yolo County District Attorney Jeff Reisig reports that there has been a sharp increase in consumer complaints and inquiries regarding telephone solicitations for “extended automobile warranties.”

Typically, solicitors call car owners at their homes or on their cell phone to advise that their service warranty is expiring. Solicitors then offer car owners the opportunity to extend their warranty at a “greatly reduced one day only cost.” Solicitors then request both personal and credit card information. This information may then be used for fraudulent purposes.

“We recommend that if you receive this type of phone call ask the solicitor for a contact phone number. After carefully reviewing your auto warranty then call the company back,” reports Heidi D’Agostino, enforcement officer of the Consumer Fraud Division. “Typically once a consumer calls back they find that the phone number is not working or does not accept incoming phone calls.”

It appears as if these telemarketing companies are purchasing lists of names and phone numbers of people who have had their cars for four

years. This is the average warranty expiration date of newly purchased automobiles.

Yolo County District Attorney Jeff Reisig, is committed to protecting Yolo County consumers and businesses. “Unfortunately, with the present economy consumer fraud has increased dramatically. Please report solicitations like these extended warranty scams that appear odd or too good to be true.”

For more information, contact Assistant Chief Deputy District Attorney Jonathan Raven at 530-681-2312