Yolo County Strategic Plan 2022 Accomplishments

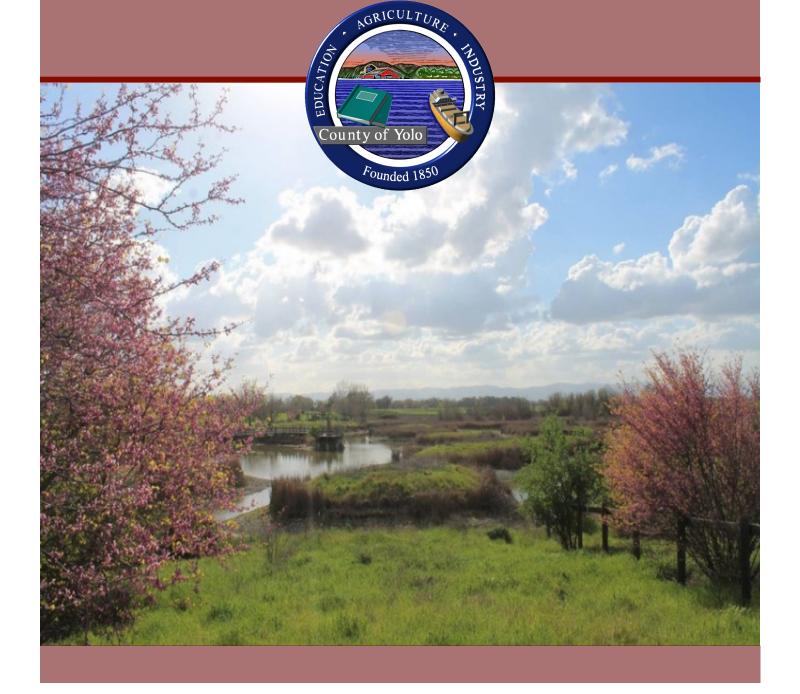


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YOLO COUNTY

OUR MISSION

Making a difference by enhancing the quality of life in our community

OUR VISION

Yolo County is a healthy, safe, and vibrant community where all have the opportunity to thrive and the environment is protected for future generations.

OUR CORE VALUES

Service Performance Integrity Responsibility Innovation Teamwork

OUR GOALS



Thriving Residents



Safe Communities



Sustainable Environment



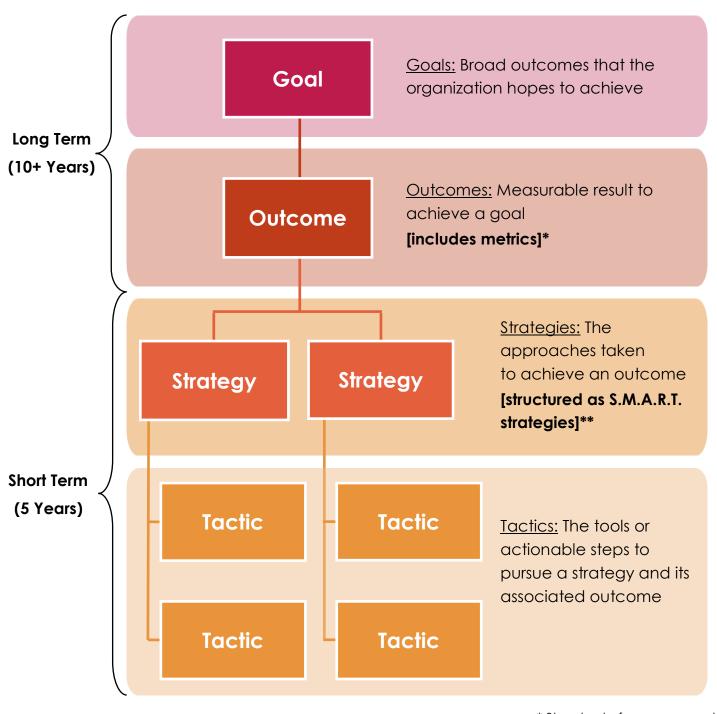
Flourishing Agriculture



Robust Economy

STRATEGIC PLAN FRAMEWORK

The terminology utilized for the Strategic Plan identifies clear outcomes, metrics and time-based strategies for each goal, in order to more effectively track progress and measure success.



^{*} Standard of measurement

^{**} Specific. Measurable. Attainable. Relevant. Time-Based.

2020-2025 STRATEGIC PLAN **GOALS & OUTCOMES**

Increase the preservation of agricultural land

Increase stability and supports for agricultural workers and employers

Thriving

Wourishing Agriculture **Reduce flood insurance** rates for properties within flood zones

Reduce disparities in health outcomes

Achieve "functional zero" and a demonstrated reduction in homelessness

Reduce economic and health disparities for aging residents

Link adults with behavioral health conditions to the appropriate level of services

Reduce economic and educational disparities for yulnerable children and families

> Reduce the prevalence and transmission of infectious diseases

Increase disaster emergency preparedness and resiliency

Enhance infrastructure and reduce flood risk

Reduce criminal activity and recidivism

> Increase sustainability of rural fire protection services

Safe Communities

Reduce barriers related to the development of affordable housing

Increase commercial development potential in the unincorporated

Facilitate successful employment and increase household income

Increase the public benefit and operational potential of county assets

Expand rural community support







Sustainable Environment

Ensure a balanced water portfolio

Reduce Greenhouse Gas emissions

2022 ACCOMPLISHMENTS



THRIVING RESIDENTS

Support social, economic, and physical environments which promote good health and protect vulnerable populations so that community members and future generations have the opportunity to learn and grow to their full potential.

AGING

OUTCOME

Reduce economic and health disparities while building resiliency and supportive care for aging residents of Yolo County.

KEY ACCOMPLISHMENT

Adult Protective Services (APS) began utilizing quarterly data referral recurrences in multidisciplinary team (MDT) meetings to target response on these cases and ensure follow-up. Referral recurrence is defined as a new APS report within 6 months of the last APS investigation, and the team has seen a significant decline in referral recurrence as a result going from 7% in FY20/21 to 6% in FY21/22 down to 4% in the first quarter of FY22/23.

HEALTH EQUITY

OUTCOME

Reduce disparities in health outcomes through upstream prevention by addressing root cause social determinants of health (education, income, neighborhood, and housing).



3 Winters High Friday Night Live Students

KEY ACCOMPLISHMENTS

In 2022, the Tobacco Prevention program successfully led efforts to pass tobacco-related policies that reduce access to tobacco products in Yolo County, particularly for youth in two jurisdictions. On December 6, 2022, the City of Winters voted to eliminate the sale of any flavored tobacco product within the city limits. In November 2022, the Yolo County Board of Supervisors approved a policy that bans the use of tobacco product coupons, the sale of little cigars in packs of less than 5, and the requirement that tobacco products are sold at their market value (no discounts) in the county's unincorporated areas.

and their teacher who is the FNL Counselor with the Winters School Board

- The Healthy Communities Team completed the 2023-25 Community Health Assessment in December 2022, and launched the Community Health Improvement Plan (CHIP) workgroup starting in October 2022. The purpose of the workgroup is to identify 1-3 priorities from the 11 Significant Health Needs and supporting data identified in the CHA, and to create a plan on how to address and improve these needs for the most impacted/vulnerable communities over the next three years. The CHIP workgroup meets monthly, and is a multi-sectoral work group that includes CBOs, health care partners, county staff, and residents. More information about the CHA and the CHIP workgroup can be found at www.healthyyolo.org.
- The Yolo County Oral Health program partnered with CommuniCare Health Center's dental program to support the expansion of their Virtual Dental Home (VDH) program to include Riverbank Elementary School in West Sacramento, CA. The County provided \$145,858 in realignment funds to support this effort. The funds are used for start-up costs to help establish the new VDH site at Riverbank Elementary School, which models the program at Esparto Elementary School. The VDH program allows Communicare to provide comprehensive dental exams and oral health education to all students, provide quick referrals and follow up for dental care needs, and emergency dental treatment onsite as needed. Services will start in early 2023 for all students.





CHIP Workgroup for Strategic Plan

Achieve "functional zero" in homelessness with a demonstrated reduction in people experiencing homelessness countywide.







- In November 2022, 60 new permanent supportive housing units (PSH) opened up at East Beamer Way Campus in Woodland. Of the 60 new units, Health and Human Services (HHSA) is responsible for the ongoing services at 29 of them through a Full Service Partnership (FSP) contract with Hope Cooperative, while Fourth and Hope is staffing 29 of the other units and a provider called Environmental Alternatives (EA) is providing support for the other 2. 15 of the 29 units HHSA is responsible for also have section 8 housing vouchers attached to them through Yolo County Housing. Staff from HHSA, Friends of the Mission, Fourth and Hope, City of Woodland, Yolo County Housing, Hope Cooperative, and Environmental Alternatives worked on successful move-ins throughout November and all 60 units are now filled.
- In November 2022, 85 new PSH units opened at West Capital in West Sacramento where HHSA is responsible for ongoing services at 41 units, CommuniCare is providing the care at the other 44 units, and the partners include the City of West Sacramento, Mercy Housing, Yolo County Housing, and New Hope CDC. 60 of the 85 units at this property have section 8 vouchers attached to them from Yolo County Housing. Mercy Housing recently reported that in the first year of this project opening the housing has had 92% of residents retaining their housing the entire year, of the move outs that occurred only 2 were "negative" outcomes with 1 being evicted and 1 for abandonment due to incarceration.





Permanent supportive housing units in Woodland

Reduce the prevalence and transmission of infectious diseases with an emphasis on sexually transmitted diseases and tuberculosis.





Vending Machines with Home Antigen Tests

- HHSA staff partnered with Yolo County Libraries and the Cities of Davis, West Sacramento, and Winters to distribute home antigen tests for COVID-19.
- Free home antigen tests were made available at library locations across Yolo County.
- Vending machines with free home antigen tests were placed at 4 outdoor locations in the county and were available to the public 24 hours a day. Vending machine locations include the Mary L. Stephens Library in Davis, the Esparto Regional Library, West Sacramento City Hall, and Winters City Hall. A fifth vending machine is planned for Woodland.
- Nearly 39,000 home antigen tests were distributed through the vending machines during their first 5 months of operation. Approximately 10,000 additional antigen tests have been distributed at Yolo County and Woodland libraries.
- Early detection of COVID-19 with home antigen tests allows infected persons to isolate and not spread infection to others.
- When COVID-19 reaches an endemic state, the vending machines will be repurposed to distribute other disease prevention and health promotion materials, such as condoms, naloxone, fentanyl test strips, and mosquito repellent.



Reduce economic and educational disparities while building resiliency for vulnerable children, youth, and their families



Resilient Yolo Summit







- On May 12, 2022, Resilient Yolo hosted a countywide summit- "Resilience through Healing, Healing through Resilience". This hybrid, full day summit included panels, workshops, and presenters with a focus on health equity, resilience from trauma, and improved community outcomes. The summit was attended by youth and family service agency representatives, school districts, local educators, non-profit organizations, childcare providers, parents, youth leaders, and community members from across Yolo County.
- The Yolo Basic Income (YOBI) pilot project was successfully launched and achieved full funding in 2022. YOBI is a first-in-the-nation basic income supplement program for 76 of the lowest-income and most vulnerable homeless families on CalWORKs. The 24-month program provides additional cash benefits to 76 families pulling that family's total income \$1 over the California Poverty Measure. Families continue to receive full CalWORKs HSP case management services.
- The K-12 School Partnerships Project received additional funding allowing for significant program expansion, nearly doubling the annual funding and staffing for this project.
- The Roadmap to the Future Needs Assessment and Asset Mapping process began in 2022. The YCOE Needs Assessment signifies a collaborative effort to examine existing county assets, determine needs, and strategize how to best utilize ARP dollars and other regional, state, and federal funds toward enhancing services, supports and activities for children, youth, and families throughout the County.



Families in the Housing Support Program



CHILDREN CONT.

KEY ACCOMPLISHMENTS

• The Child Welfare Services Resource Family Approval team convened a workgroup comprised of key community stakeholders, caregivers and other partners to develop a workplan to identify services and supports for families to care for children and youth with intensive needs and improve retention strategies. Several recruitment strategies have been implemented in 2022 and have resulted in increased local interest and applications to become a resource family to care for children and youth in foster care. Implementation of the strategies developed are built into the Child Welfare System Improvement Plan and will continue through 2025.

BEHAVIORAL HEALTH

OUTCOME

Link adults with behavioral health conditions to the appropriate level of services.

- The development of options for cross-system communication among criminal justice and behavioral health partners completed.
- HHSA now provides the initial Crisis Intervention
 Training certification course to local law enforcement
 and will begin providing the annual 8-hour CIT follow up training in early 2023.

SAFE COMMUNITIES



Protect the public through cross-system collaborations that focus on prevention, utilize evidence based strategies for treatment and intervention, provide legal representation and ensure code enforcement of unsafe conditions.

FIRE PROTECTION

OUTCOME

Increase sustainability of rural fire protection services.

KEY ACCOMPLISHMENTS

• The County allocated \$300,000 for the purpose of completing Proposition 218 assessments for all 15 rural fire protection districts in FY 22. The project kicked off in July 2022 and the first batch of Prop 218 engineers reports are expected to be completed in early 2023. The Board adopted the 2022 LAFCo MSR for the 15 rural fire protection districts in September 2022. Staff began outreach to fire districts on the topic of governance recommendations in October 2022. In addition, the Board approved funding guidelines and an allocation formula for the distribution of \$500,000 to further the sustainability of direct service districts in December 2022.

Criminal Justice

OUTCOME

Reduce criminal activity and recidivism.

KEY ACCOMPLISHMENTS

 Through the Mental Health Diversion Program, a program to enhance public safety and reduce recidivism of those individuals who live with mental illness and/or a substance use disorder, and those behavioral health issues were a significant factor in the commission of their criminal offense the following statistics were found in the last year.

IMPACT ON JAIL TIME

- Average Total Jail Days the Year Prior to MHD: 65.5 days
- Average Total Jail Days Participating in MHD: 2.8 days
- Reduction in Jail Days: 96%

Enhance infrastructure and reduce flood risk in the unincorporated areas of Yolo County.



Huff's Corner



Knights Landing Levee Degrade

- The County began construction of two critical levee repairs along the Sacramento River, within County Service Area 6, in Fall 2022. These repairs will reduce flood risk for the community of Knights Landing and the surrounding agricultural areas and are funded by a \$15.1M grant from the State Department of Water Resources.
- The County constructed the in-channel realignment of Huff's Corner (Cache Creek at I-5) in Fall 2022. The project removed a 30+' tall island of sediment from the channel and relocated the low-flow channel to reduce erosion from undercutting CR 18. The project was funded by a \$2.8M grant from the State Department of Water Resources.
- The FloodSafe Yolo 2.0 effort is continuing to develop a hydraulic study to identify a potential flood mitigation project to benefit the Towns of Esparto and Madison, and the connecting stretch of State Route 16. The study is planned to be completed by February 2023. A conjunctive use detention basin location is being evaluated for flooding reduction and project feasibility. Funding though a CalOES/FEMA Hazard Mitigation Grant Program award is supplementing these efforts.
- General Services/Parks applied for, and were conceptually awarded, the five projects listed below for the Proposition 68 Per Capita Planning Priority Grant. This is a maximum \$400,000 grant opportunity which must be for new construction or total facility replacement.

Project	Location	Cost E	stimate
New Solar Panels on Shade Structure/Carport	Cache Creek Campground	\$	50,000.00
Playground Equipment Replacement	Esparto Community Park	\$	138,000.00
Parking Lot Expansion (Trail and Dog Park Area)	Grasslands Regional Park	\$	97,000.00
Shade Structure Over Picnic Tables	Esparto Community Park	\$	90,000.00
Pool Cover	Tuli Mem Park	\$	22,000.00
Total Project Cost		\$	397,000.00

SUSTAINABLE ENVIRONMENT

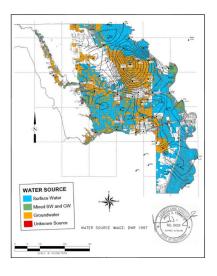


Efficiently utilize natural resources to provide recreational opportunities and ensure availability for generations to come, protect and improve water quality and quantity, lower greenhouse gas emissions, and maximize the use of renewable energy.

QUALITY AND QUANTITY OF WATER

OUTCOME

Ensure a balanced water portfolio.



Water Sources for the County



YSGA's subsidence monitor

- The Environmental Health and Natural Resources divisions and the County Office of Emergency Services partnered to lead a regional Drought Task Force to assist water purveyors with identifying drought thresholds, developing and implementing drought contingency plans, and grant writing to secure funding for drought project implementation. In coordination with Yolo OES, Yolo GSP/Water conservation district implemented a "Dry Well Assistance" program to provide emergency water supplies (both household and potable water) to residents affected by well outages.
- The County assisted the Madison Community Services District with securing a \$3.8M grant award from the Department of Water Resources to replace the drinking water distribution system in the community of Madison and the Madison Migrant Center. The system replacement will ensure adequate water pressure to sustain emergency firefighting water pressure is constantly available, and will reduce the burden on the CSD of repairing the 60+ year old concrete pipes.
- The Yolo Subbasin Groundwater Sustainability Plan (Yolo GSP) was adopted by the Board of the Yolo Subbasin Groundwater Agency (YSGA) in January 2022. The Yolo GSP documents exiting conditions and establishes management criteria to avoid undesirable results and identify management action that will maintain and/or achieve sustainable groundwater management by 2042.

CLIMATE ACTION AND RESILIENCE

OUTCOME

Reduce Greenhouse Gas Emissions.



NJ Mvondo (Climate Action Chair, Supervisor Provenza, Adelita Serena (Equity and Engagement Working Group Chair), Kristen Wraithwall (Yolo County Sustain bility Manager) at the CA Climate and Energy Commission Forum in San Diego

- In June 2022, the Board of Supervisors approved 6 Early Action Projects, as recommended by the Yolo County Climate Action Commission (YCCAC), to reduce greenhouse gas (GHG) emissions and sequester carbon. Projects included a Carbon Farming partnership with the Center for Land Based Learning, an electrification retrofit rebate outreach program in partnership with Valley Clean Energy, a zero-emission vehicle master plan, an inventory and feasibility study to remove fossil fuels from County Operations, and a home energy labeling program. Staff are in the process of applying for grants to leverage the County's investment in these projects.
- In July 2022, the Board of Supervisors voted unanimously to upgrade to Valley Clean Energy's 100% renewable, 100% carbon-free UltraGreen service. This action included all County VCE business accounts that are not already covered by existing solar/renewable projects and was an important step toward ensuring 100% of Yolo County's electricity for internal operations is sourced from renewable sources.
- In November 2022, after completing a competitive Request for Proposals (RFP) process, the Board of Supervisors approved a 2-year contract with Dudek to carry out critical climate action and adaptation planning services within the County that will outlines a path to achieving our ambitious climate goals. The YCCAC developed two working groups—Equity & Engagement and Natural & Working Lands—to provide targeted support with the development and implementation of the County's updated Climate Action and Adaptation Plan (CAAP). Staff won an Innovation Grant from the Urban Sustainability Directors Network to support compensation of these working group members.



concurrently preserves sufficient farmland to maintain local, state, and national food security in perpetuity.

AGRICULTURAL PRESERVATION

OUTCOME

Increase the preservation of agricultural land.

KEY ACCOMPLISHMENT

- County and consultant staff continued preparation of the Yolo County Agricultural Conservation Priority Plan, the plan is a study projected agricultural land conversion, the effect of farmland conversion on greenhouse gas emissions, and a mapping exercise to identify parcels most at risk for conversion. The project is funded by the California Department of Conservation's Sustainable Agricultural Lands Conservation (SALC) program and is expected to be complete in spring 2023.
- County and consultant staff met with agricultural and conservation groups, including the Yolo Habitat Conservancy, Yolo County Farm Bureau, and the Yolo Land Trust, to discuss agricultural trends easement acquisitions.

AGRICULTURAL WORKFORCE

OUTCOME

Increase stability and supports for agricultural workers and agricultural employers.





KEY ACCOMPLISHMENT

YoloWorks! in partnership with EDD Workforce and Migrant Services Branch, Woodland Community College, California Human Development, Yolo Food Bank and SacramentoWorks hosted a Community Job Fair for farmworkers and the community. The event was held Woodland Community College with 50 employers and resources. The event drew in 150 job seekers. Participants at the fair was received food donations from the Yolo Food Bank and were able to receive Covid-19 Vaccinations.

AGRICULTURAL WORKFORCE CONT.



Madison Migrant Center on opening day event





Gabby Alaniz (Project Communications Manager UC Davis Health Center for Reducing Health Disparities); Esmeralda Garza (Agriculture Program Coordinator, Yolo County); Xavier Becerra (US Secretary of Health & Human Services; Dr. Aguilar-Gaxiola (Director of UC Davis Health Center for Reducing Health Disparities)



Entering 2022, COVID community rates remained high. Emphasis on COVID vaccines, particularly boosters, were a focus to ensure a healthy workforce. With the opening of the migrant centers in April, the County and community partners offered COVID testing and vaccines. The County supplied each household in all three migrant centers with a welcome bag filled with cleaning supplies, N95 masks, hand sanitizer, and COVID home tests, as well as other household essentials. A farmwoker shirt drive took place in March during Cesar Chavez day to provide work clothes to migrant center residents during opening events, accompanied by food distributions from Yolo County Food Bank. Collaboration efforts with UCD's MOVE IT UP program continued in order to increase vaccination rates, including boosters, for farmworkers and Latinos at large. The efforts culminated in a visit from U.S. Secretary of Health and Human Services, Xavier Becerra, to recognize the achievements and collaboration with MOVE IT UP and County partners.





Migrant Center Welcome Bags





Reduce barriers related to the development of affordable housing units.

- At the February 8, 2022 meeting, the Board of Supervisors adopted changes to Title 8 of the Yolo County Code of Ordinances to permit 'urban lot splits', a non-discretionary two-lot subdivision allowed in areas designated as having urban characteristics by the US Census Bureau such as Esparto and El Macero. We have already received an application for our first urban lot split in Esparto. Additionally, the action included changes to the Residential Zones section of the ordinance to clarify housing types and accessory structure standards and simplify permitting requirements.
- In April 2022, the State of California Department of Conservation awarded Yolo County a Sustainable Agricultural Lands Conservation (SALC) planning grant to draft a community plan for the unincorporated community of Dunnigan. This would supplement an infrastructure feasibility study for the area provided through another grant from the Sacramento Council of Governments. Planning staff is working with the community to develop a plan that would provide more affordable housing opportunities for Dunnigan while balancing housing growth with economic development and protection of agricultural lands.

BUSINESS DEVELOPMENT ENTERPRISE

OUTCOME

Increase commercial development potential in the unincorporated areas.

KEY ACCOMPLISHMENTS

 The County retained EPS to conduct an economic development study that will evaluate potential industry clusters and development opportunities and constraints in the unincorporated area. This analysis is funded with ARP funds and is anticipated to be completed in late 2022.

WORKFORCE AND JOB DEVELOPMENT

OUTCOME

Facilitate successful employment and increase household income amongst participants in employment services with the Yolo County Health and Human Services Agency.



YoloWorks Flyer

KEY ACCOMPLISHMENTS

- In partnership with Google, YoloWorks issued 261 out of 500 Google Career Certificates through the Grow with Google Program.
- Reopened YoloWorks! Woodland and West Sacramento Locations for in-person services. Since reopening YoloWorks! Woodland & West Sacramento Career Centers/ AJCCCs in November 2021, 2022 was the first full year that we were able to offer in-person services to customers in the community. During the time of 12/2021 to 12/022-over 9k customer services were provided to jobseekers between both Woodland and West Sacramento YoloWorks! Career Centers.

Total enrollments	261
Total unique learners	139
Learners who have enrolled in at least one course	138
Current members	166
Removed members	1
Total unique courses	29
Total course completions	102
Total verified course completions	102
Total unique course completers	33
Total estimated hours spent	1878
Learners who have completed 50% of a course	44
Learners who have joined the program but have not enrolled in a course	28
Learners who have enrolled in a course but have not completed any course	106
Learners who have enrolled in 1 course	92
Learners who have completed 1 course	13
Learners who have enrolled in 2 courses	19
Learners who have completed 2 courses	4
Learners who have enrolled in more than 2 courses	28
Learners who have completed more than 2 courses	16

Grow with Google Program Statistics

WORKFORCE AND JOB DEVELOPMENT CONT.



YoloWorks!, Yolo County Health and Human Services
Agency and Yolo County Workforce Innovation Board
in partnership with West Sacramento Chamber of
Commerce, City of West Sacramento, and
Washington Unified School District, hosted an
in-person Job Fair on October 27th from 10am to
2pm which had 142 attendees, 271 registrations and
32 participating employers and resources.

Job Fair Flyer-October 27



Job Fair- October 27



Expand rural community support.

KEY ACCOMPLISHMENTS

- Completed the 2022-2023 Rural Infrastructure
 Investment Plan, an annual plan that identifies,
 assesses, and categorizes infrastructure projects in the
 County's rural communities that align with the Board's
 Strategic Plan goals and priorities. Over 90 public
 participation surveys were received and analyzed to
 inform the project identification process.
- Completed capital improvement plans for seven (7) of the rural fire protection districts.
- Assisted Madison Community Services District with securing \$3.8M in funding from the State Department of Water Resources for the replacement of the community's drinking water system.
- Secured full funding, through braiding of resources including state allocation, Prop 68, ARP, and various investments from the Board including general fund resources, to fully construct the Knights Landing Community Park in 2023.
- Funded many projects of significance within rural communities through the Rural Community Investments program, including: Public restrooms in Guinda, repairs to the Park well in Madison, pedestrian safety improvements in Knights Landing, funds for expansion of 2-1-1 services in rural areas, and investments in infrastructure improvements at the migrant centers.



Knights Landing Community Park Plan

COUNTY ASSESTS

OUTCOME

Increase the public benefit and operational potential of county assets.



Geosynthetic membrane placement. Waste Management Unit G has two geomembranes with a leak detection layer between that DIWM staff monitor for evidence of leakage



A concrete wear surface was placed to allow for easy removal of solids

- The General Services Department is engaging with State and Local Agencies that have similar waterbased opportunities to learn about existing vendors and how they were contracted. If possible, Yolo County may be able to take advantage of existing contracts. Additionally, General Services is developing a Parks Capital Improvement Plan and Parks Operational Plan to develop priorities and timelines for identified opportunities.
- General Services released a Request For Information (RFI) for Water-Based Recreation Services on May 25, 2022. The RFI was open through June 28, 2022. Unfortunately, there were no responses to the RFI.
- County wrote and was awarded \$1.5 million of DOE grant funds to evaluate the conversion of landfill gas to renewable fuels. This is a 3 years collaborative project with TC2-Energy, UC Davis, and Argonne National lab. A pilot test will be set up at the Yolo County Central Landfill to demonstrate the production of renewable diesel from landfill gas and digester gas. Upon completion of this project County will determine the path going forward for the landfill gas and digester gas produced from the projects at the Yolo County Central Landfill. Potential future public-private partnership for full-scale facility with a positive revenue stream for at least 10 to 20 years.
- Request for Proposals are currently released for evaluation that will increase landfill revenues:
 - Lease landfill property for PV solar and battery storage projects for exporting renewable electricity
 - 2. Public/Private partnership for County to reduce GHG emission from landfill gas collection system while generating 45Q tax credits for a private company. Private company to receive tax credits and County to receive a portion of the revenues from tax credits and increase power generation from additional gas collected. GHG emissions reduction at positive revenues per ton for the County landfill.

COUNTY ASSESTS CONT.



Final flood test of the pond to check for leaks, it passed with flying colors!

- Below is a list of current projects that have already been implemented and are in operation:
 - Construction and operation of the Anaerobic Composter projects for acceptance of organics waste (in-County and out-of-County).
 - 2. Public/Private partnership with Northern Recycling for the new composting facility to increase revenues.
 - 3. Contract with the City of Sacramento to accept out-of-county organics.
 - 4. Contract with the County of Sacramento to accept out-of-county organics.
 - 5. Contract with Atlas to accept organics from the Sacramento region.
 - 6. Contract with other private haulers for organic waste.
 - 7. Construction of the In-Vessel Digester to increase revenues from organic waste and liquid waste.
 - 8. Construction of WMU G pond to increase acceptance of liquid waste and reduce operating costs.



Waste Management Unit G in-use by one of our many liquid waste customers



