

Behavioral Health (Mental Health and SUD) Policies and Procedures

The MH/Behavioral Health Policy folder # 9 (Beneficiary Protections) also includes information applicable to SUD programs. Please review the following links for additional information:

- [Unusual Occurrences and Events Reporting \(5-9-014\)](#)
- [Beneficiary Grievances \(5-9-015\)](#)
- [Notices of Adverse Benefit Determinations, Appeals, and State Fair Hearings \(5-9-016\)](#)