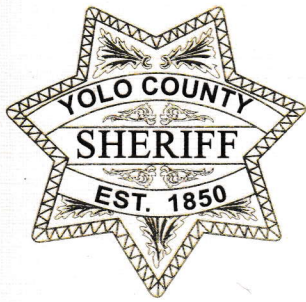


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# OFFICE OF THE SHERIFF YOLO COUNTY

140 TONY DIAZ DRIVE, WOODLAND, CA 95776

(530) 668-5280 WWW.YOLOCOUNTYSHERIFF.COM

**TOM A. LOPEZ**  
SHERIFF ~ CORONER  
PUBLIC ADMINISTRATOR

**DALE JOHNSON**  
UNDERSHERIFF

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August 26, 2022

To: Michael Familia, Foreperson, YCGJ  
P.O. Box 2142  
Woodland, California 95776

Re: 2019-2020 Yolo County Grand Jury Report: Monitoring Compliance with the 2017-1018 Yolo County Grand Jury Recommendations

Foreperson Familia and Honorable Daniel M. Wolk:

The following is the response of the Yolo County Sheriff's Office to the recommendations in the 2021-22 Grand Jury report titled, "Cancelled Visitation Policies at the Monroe Detention Center."

### Recommendations

**R-1 The Sheriff's Office should resume in-person social visitation by September 1, 2022.**

In person visiting resumed for all inmates the week of April 4, 2022.

**R-2 The Sheriff's Office should update handbooks, websites, and other public communications to reflect the most accurate and up-to-date policies of social visitation by September 1, 2022.**

All visiting information was taken down when visiting was suspended due to the pandemic. The website is now up to date. Inmate Handbooks have been updated and are awaiting printing however, the visiting schedule has not been updated. We recommend putting generic language in the handbook so that when the changes happen, we do not need to trash our supply and start over. We have posted flyers in the housing units and in the public lobby with current visiting schedules.

**R-3 The Sheriff's Office should update the grand jury on the progress of the implementation of the round-the-clock online visitation scheduling system by September 1, 2022.**

*"Honored to Serve"*

At this time, we have a manual scheduling system allowing the public to call in as early as 0630 hours, to schedule a visit for the following day. Our current JMS and visiting systems do not allow for online scheduling. This most likely will change with the implementation of the new Inmate Communication contract we currently are in the RFP process for.

**R-4 The Sheriff's Office should update the grand jury on the progress of implementation of the promised video visitation system by September 1, 2022.**

On August 2, 2022, we had scheduled a "go live" date for video visitation. Unfortunately, our facility was hit with a large outbreak of COVID-19 and, under the direction of the County Health Officer, our facility was placed into full quarantine status. As a result, all visiting was suspended. As a side note, upon the team from our video visitation system vender performing training and testing of the equipment, we found many of the stations not working and experienced a complete crash of all inmate communication devices. We also discovered that the ability to "Live Monitor" the VVS was not installed. Since the 2<sup>nd</sup>, GTL has taken steps to correct many of the issues and we are in the process of setting a new "Go Live" date complete with training and facility testing.

**R-5 The Sheriff's Office should update the grand jury and the public on the status of the contracts fulfilling the Jail Management System and Video Visitation System by September 1, 2022.**

Currently we are in the RFP process for the Inmate Communications contract. As of the latest updates we were provided, the JMS is on track to "Go Live" at the end of 2022.