



COUNTY OF YOLO

Office of the County Administrator

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Child Support Services – Recognizing Co-Parents’ Shared Goal of Helping Children Thrive

(Woodland, CA) – In recognition of August as National Child Support Awareness Month, the Colusa Sutter Yolo Regional Child Support Agency would like to emphasize its commitment to meeting the diverse needs of families while upholding a shared goal of ensuring the well-being and success of their children.

To support families through evolving family dynamics, the services offered by the Colusa Sutter Yolo Regional Child Support Agency have evolved as well, adapting and modernizing to serve the community better. Here are some highlights of the agency’s approach to supporting parents and guardians in their shared goal of enabling their children to thrive.

Empowering Co-Parents through Collaboration: The Colusa Sutter Yolo Regional Child Support Agency stands out in California for its emphasis on reaching child support agreements through “stipulations.” These collaborative agreements encourage parents to find common ground and strike a balance between their differing visions of their child’s wants and needs. By fostering an environment of cooperation, the agency empowers co-parents to work together for the benefit of their children.

Equitable and Accessible Services: The agency is committed to fairness and inclusivity. All services are equally available to fathers, mothers, and legal guardians, ensuring everyone has the support they need. Additionally, the agency provides services in various languages, including English, Spanish, Punjabi, Hmong, and many others, to cater to the diverse community it serves.

Embracing Technological Advancements: To streamline access to services, the Colusa Sutter Yolo Regional Child Support Agency has embraced technological advancements. From simplified online enrollment to virtual court hearings, parents now have easier access to the resources needed to efficiently fulfill their child support obligations.

Meeting Parents Where They Are: The agency has adopted a proactive approach to increasing program awareness through an active social media presence and multi-modal marketing efforts. By meeting parents where they are, the agency ensures that families can easily find the support and information they require.

Holistic Support for Co-Parents: The agency offers comprehensive assistance to co-parents navigating the legal system of child support. Whether enrolling online or visiting one of the three local offices, parents can access help at every phase of the process, including adapting support orders to changed circumstances and exploring alternatives to court proceedings where appropriate.

Helping Parents Help Their Children: The dedicated child support professionals at the Colusa Sutter Yolo Regional Child Support Agency are committed to offering tailored services to fathers, mothers, and guardians. Here are some ways the agency supports parents:

Multiple Ways to Apply: Parents can choose from various application methods, including the recently launched online Statewide Enrollment Program, Quick App application, Paper-based applications in English and Spanish, or simply by phone.

Communication Flexibility: To ensure effective communication, the agency provides services in multiple languages, enabling parents to access assistance in the language they are most comfortable with. Additionally, the agency communicates with parents through their preferred methods, be it text messages, email, phone calls, or social media, making it convenient for them to stay informed.

Simplifying the Payment Process: The Colusa Sutter Yolo Regional Child Support Agency has revolutionized the way child support payments are made, making it easier for parents to fulfill their obligations:

- **In-Person Payment Kiosks:** For parents who prefer paying in person, the agency offers kiosks that accept cash, credit and debit cards, and e-checks.
- **Convenient Payment Methods:** The agency facilitates payments through various services, such as PayPal, PayNearMe, MoneyGram, credit cards online, phone, or direct withdrawal from a checking or savings account. Additionally, electronic submission of payments by employers has been welcomed to accommodate busy working parents.

Debt Reduction Program Enhancement: Recognizing the importance of debt relief for struggling parents, the agency has revised its Debt Reduction Program, ensuring that more parents have access to much-needed support in lowering or eliminating child support debts owed to the state.

This National Child Support Awareness Month, the Colusa Sutter Yolo Regional Child Support Agency reaffirms its commitment to a shared goal - ensuring that children thrive in supportive and caring environments.

For more information about the services offered by the Colusa Sutter Yolo Regional Child Support Agency, visit www.colusasutteryolochildsupport.org.

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About the Colusa Sutter Yolo Regional Child Support Agency

Created in 2021 to unify services across the three counties, the Colusa Sutter Yolo Regional Child Support Agency offers more information about its program:

- By phone at 866-901-3212
- At www.colusasutteryolochildsupport.org/
- On Facebook at: [Colusa, Sutter, Yolo Regional Child Support Agency | Facebook](#)
- On Instagram at: [ColusaSutterYolo Child Support \(@colusasutteryolochildsupport\)](#)
- On Twitter at: [ColusaSutterYoloChildSupport \(@CSYchildsupport\)](#)