



COUNTY OF YOLO

Health and Human Services Agency

Nolan Sullivan
Director

MAILING ADDRESS
137 N. Cottonwood Street • Woodland, CA 95695
(530) 666-8651 • www.yolocounty.org

December 1, 2023

RE: UPDATE TO BENEFICIARY HANDBOOK

Dear Beneficiary,

This notice is to inform you that there have been some significant changes and updates to our Medi-Cal Specialty Mental Health Services and Drug Medi-Cal Organized Delivery System (DMC-ODS) Substance Use Disorder Services Beneficiary Handbooks. Additional updates were also made to the Language Tagline notice and the Non-discrimination Notice. These changes include, but are not limited to, Mobile Crisis Services, Peer Support Services, and Patient Access and Provider Directory Application Programming.

Beginning **January 1, 2024**, these updates will be available upon request, in print and on the Yolo County Behavioral Health Quality Management website. To access the Beneficiary Handbooks online please follow these steps:

1. Go to Yolo County's webpage (www.yolocounty.org) and in the search bar type "Quality Management." Hit Enter.
2. Click the first search result for "Behavioral Health Quality Management."

3. Scroll down to the Documents header.
4. Click on Beneficiary Protections and Informing Materials
5. Select the preferred Yolo County MHP or DMC-ODS

2024 Member Handbook to download If you would like to request a copy of the beneficiary handbook to be mailed to you, please contact us at:

Yolo County HHSA Quality Management
137 N. Cottonwood Street
Woodland, CA 95695
(530) 666-8516
hhsaqualitymanagement@yolocounty.org

THIS NOTICE DOES NOT AFFECT YOUR MEDI-CAL ELIGIBILITY OR CHANGE YOUR CURRENT TREATMENT AND SERVICE DELIVERY.

Sincerely,

Yolo County HHSA Quality Management

Enclosure: Language Taglines and Non-Discrimination Notice.