

AVATAR SYSTEM ADMINISTRATION

USER DESK REFERENCE

Practitioner corrections to Progress Notes

The purpose of this desk reference is to provide guidance on how to change a practitioner in a finalized Progress Notes (Group and Individual). These corrections can only be completed by Avatar users with the permissions to access the Edit Service Information form where these corrections will be made.

Menu Path

1. Use Menu path: Avatar PM > Services > Outpatient Services > Edit Service Information or enter "Edit Service Information" under Search Forms:



Details

- 1. The Progress Note requiring correction must be in Final status to make corrections using Edit Service Information.
- 2. The service must be in an Open status before proceeding with a correction. See Checking Open Status desk reference for instruction on determining service status. If the service is not in an open status do not proceed, contact the HHSA Fiscal department.

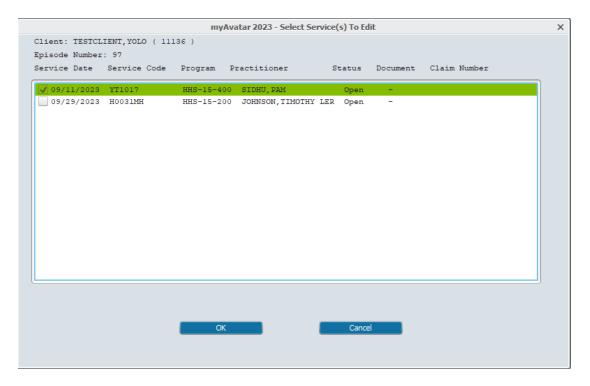
Steps

Last Updated: 11/29/23

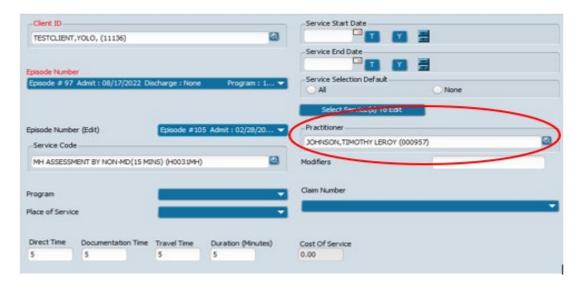
- Open the Edit Service Information form.
- 1. Enter the "Client ID", select the "Episode Number" in which the note was filed and enter the "Service Start Date" then click "Select Service(s) To Edit"



2. A pop up box with your selections will appear, place a checkmark in the box on the note you want to correct then click "OK."



3. Upon making your selection, the note details (Service Code, Program, Place of Service, Times and Practitioner) will autofill. In the Practitioner field, replace the existing name with the correct practitioner's name.



4. If no further changes are needed, click Submit.

