



COUNTY OF YOLO

Office of the County Administrator

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FOR IMMEDIATE RELEASE

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Yolo County Employers Invited to Enhance Communication Skills at Free Training Event on March 21

(Woodland, CA) – Yolo County employers are invited to a free training opportunity to learn about the rules and tools for business professionals to communicate effectively. YoloWorks!, the Yolo County Workforce Innovation Board, and the Yolo County Health and Human Services Agency have partnered with the California Employers Association to provide a series of free Informational Webinars for Yolo County businesses. The third webinar in the series, “Communicate Like a Leader”, will take place virtually on March 21, 2024, from 10:00 a.m. to 11:00 a.m.

Leaders need a firm foundation in listening mechanics and conflict resolution. Every leader must develop these communication skills, or face considerable hardship navigating organizational life, its stressors, and the unique demands inherent in leading others. Yolo County employers can register online at <http://tinyurl.com/YC321> or by visiting www.YoloWorks.org. The training, which is an approved webinar for 1HCRI or 1SHRM credit, features the following learning objectives:

- Define, distinguish, and formulate crucial active listening skills
- What does respect have to do with communication
- What are the expectations of a multi-generational workforce
- Define leadership styles of communication
- Identify methods for dealing with difficult people and resolving conflict on the job

Additionally, employers countywide are encouraged to mark their calendars in advance for the fourth installment of the webinar series 'What is ChatGPT and Why Should I Be Paying Attention?' on April 30, 2024, from 10:00 a.m. to 11:00 a.m. Interested attendees can find details and register in advance at <http://tinyurl.com/YC43024>.

For more information, please see the attached flyer or contact Workforce Innovation Board Director, Erica Johnson, by emailing Erica.Johnson@yolocounty.org, visiting www.YoloWorks.org or by calling/texting (530) 631-2289.

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