



## Colusa, Sutter and Yolo Regional Child Support Agency Leadership Advisory Committee

### Meeting Minutes

Wednesday, April 19, 2023

10:30 AM – 12:00 PM

This meeting occurred via teleconference compliant with the requirements of the Brown Act. The recording of this meeting can be viewed [here](#).

LAC Members	
<b>Janice Bell</b>	Colusa County Supervisor
<b>Wendy G. Tyler</b>	Colusa County Administrative Officer
<b>Mike Ziegenmeyer</b>	Sutter County Supervisor
<b>Steven M. Smith</b>	Sutter County Administrative Officer
<b>Lucas Frerichs</b>	Yolo County Supervisor
<b>Gerardo Pinedo</b>	Yolo County Administrative Officer

### General Agenda

#### 1. Call to Order, Roll Call

Meeting started 10:35am.

Roll called, LAC members present were:

Colusa County Supervisor Janice Bell.

Colusa County Administrative Officer Wendy Tyler.

Sutter County Supervisor Ziegenmeyer (arrived after roll via telephone)

Sutter County Administrative Officer Steve Smith.

Yolo County Supervisor Lucas Frerichs.



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Yolo County Deputy County Administrator Mark Bryan *for*  
Yolo County Administrative Officer Gerardo Pinedo.

Also present were:

Colusa, Sutter and Yolo Regional Child Support Agency  
Director Natalie Dillon.  
Assistant Director Amanda Battles.  
Program Manager Daniel Padilla.

### **2. Consider Approval of Agenda**

10:36am, Director Dillon requested a motion to approve the agenda.  
Administrator Frerichs motioned to approve, Administrator Smith seconded  
motion. Votes approved.

MOVED BY: Frerichs / SECONDED BY: Smith  
AYES: Bell, Tyler, Ziegenmeyer, Smith, Frerichs, Bryan.  
NOES: None.  
ABSTAIN: None.  
ABSENT: None.

### **3. Public Comment**

10:37am, No live public comment via callers / online chat. None received via  
other correspondence before meeting start.

### **Approval of Consent Agenda**

10:38am, Administrator Tyler motioned to approve consent agenda. Supervisor  
Frerichs seconded motion. Votes approved.

MOVED BY: Tyler / SECONDED BY: Frerichs.  
AYES: Bell, Tyler, Ziegenmeyer, Smith, Frerichs, Bryan.  
NOES: None.



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ABSTAIN: None.

ABSENT: None.

### **Consent Items**

- 4. Approve the minutes of the April 19, 2023, Leadership Advisory Committee Meeting**
- 5. General Update**
- 6. RCSA Financial Update**

### **Discussion Items**

- 7. Child Support Program Changes and DEI – Natalie Dillon**

10:40am, Director Dillon provided an explanation of recent and upcoming child support program changes including the State of California's vision for equity. Starting with Foster Care, Dillon explained that effective January 1, 2023, Foster Care referrals to child support have been discontinued. Assembly Bill 1686, which drove this change, offers few income-driven exceptions that may allow a case to remain open. However, this is going to reduce the CSY caseload by approximately 650 cases and a reduction in collections of approximately \$260,000.00 yearly. AB1686 directs CSY to close these cases which will "wipe out" or otherwise eliminate approximately \$6,500,000 in arrearages that would normally have been recouped that will be closed.

10:45am, Dillon shared demographic information provided by State databases with which CSY interfaces, such as TANF or eligibility information. Demographic information from the aforementioned cases was included in LAC's meeting packet. Administrator Smith requested clarity on the difference between regular Foster Care and ARC and KinGAP cases; Dillon explained the main difference is relative placement; or Foster Care services with within families or with relatives versus regular foster placement. Administrator Tyler asked if the State would take into consideration the lack of collections and/or the impact to performance as a



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result of case closure/recent policy change. Dillon then explained the current budget methodology.

10:51am, Dillon explained details surrounding what is now considered to be “uncollectable debt” and the 4 income types for the 1<sup>st</sup> phase of this policy change; SSI SSP only, SSI SSP with SSDI only, CAPI, and disabled veterans benefits not greater than SSI SSP. The impact statewide is approximately 9000 cases with 225 being CSY cases; reflecting approximately \$4,000,000 in child support arrears. Phase II of uncollectable debt is much broader and considers different factors that is envisioned to be included in an algorithm to identify debt deemed uncollectable. DCSS continues to work with UC San Diego on the Collectibility Study which is estimated to complete sometime in late 2024.

10:56am, Dillon explained legislative change involving “Former Assistance Passthrough” or arrears that were recoupable but will now be paid (or “passed through”) to the other parent. About 60% of CSYs cases at one time or another involved cash-aid. CSY staff have been working to locate these parties that are now considered payees.

11:05am, Dillon provided examples of legislative changes surrounding child support enforcement and how the trend would appear to be focused on reducing child support debt and “right sizing” obligations making it easier for obligors to pay and not accumulate debt; one example is drives license suspension/revocation release program. Through all of these changes, the State is looking at Diversity Equity and Inclusion and the impact to low-income obligors, particularly those of color. We will continue to see analysis of our caseload from a DEI perspective.

### **8. Performance Planning – Daniel Padilla**

11:10am, Daniel Padilla introduced CSY’s performance update, including rates for Federal Performance Measures (parentage, cases with orders, current support collected, arrears support collected) as well as success rates of stipulated



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agreements. Padilla explained through August 2023, CSY's percentage of orders obtained for the federal fiscal year 22/23 46.6% compared to a state average of 24.2. CSY looks forward to keeping up this momentum.

11:13am, Padilla reviewed Federal Performance Measure 1, parentage establishment rate; 102.5% compared to 103.4% last year. Federal Performance Measure 2, orders established; 91.9% compared to 92.2% last year. Federal Performance Measure 3, current support collected; 68.3% the same rate of 68.3% last year. And Federal Performance Measure 4, arrears support collected; 63.1% as compared to 67.8% the previous year.

11:19am, Deputy Administrator Bryan asked if the State has any indication as to why the trend is downward. Director Dillon offered that during COVID there was intercepted funding available such as stimulus, EDD. There also appears to be a labor market change, with more people working in the gig economy. Supervisor Frerichs asked what measures CSY is taking to maximize performance. Manager Padilla offered the state of the agency identifying best practices then capitalizing on them, such as stipulated orders; engaging customers early. Director Dillon explained another objective has been outreach and opening more cases. Another has been a training approach / model to reduce the downtime of new hire staff.

### **9. Leadership Advisory Committee Comments and Discussion**

11:27am, Director Dillon opened the discussion to all committee members for questions, comments, or input. Supervisor Frerichs asked if Glenn County Child Support Services would be interested in joining CSY and also about the future of the current limited term position with CSY shared with Glenn County. Dillon explained per most recent discussion with Glenn's director the board is not interested at this time. We are envisioning that the limited term position will become part of Yolo / CSY's position resolution.

11:30am, Director Dillon expanded on budget methodology, explaining how the formula works considering Full Time Equivalent (FTE) employees.



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### 10. Adjourn

11:35pm, Director Dillon requested a motion to adjourn the meeting. Deputy Administrator Bryan motioned to approve consent agenda. Supervisor Frerichs seconded motion. Votes approved.

MOVED BY: Bryan / SECONDED BY: Frerichs.

AYES: Bell, Tyler, Ziegenmeyer, Smith, Frerichs, Bryan.

NOES: None.

ABSTAIN: None.

ABSENT: None.

Meeting adjourned 11:35am

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