



YEMSA DUTY OFFICER PRIVACY POLICIES

PURPOSE

To establish how Yolo County Emergency Medical Services Agency (YEMSA) Duty Officer programs will use partners' contact information shared with the Duty Officer programs.

AUTHORITY

Health & Safety Code, Division 2.5, Chapter 3, §§ 1797.151 et seq

Health & Safety Code, Division 2.5, Chapter 4, § 1797.202

Health & Safety Code, Division 2.5, Chapter 4, § 1797.204

DEFINITIONS

Duty Officer: YEMSA staff assigned to monitor and coordinate one of the EMS agency or disaster coordination programs established in Yolo County or Cal-OES Mutual Aid Region IV.

EMS Duty Officer: YEMSA staff assigned the role of providing after-hours, 24/7 support and coordination for the planning, implementation and evaluation of the county emergency medical services system as defined in HSC 1797.204, and the administrative responsibilities of Medical Control as defined in 1797.202.

Medical Health Operational Area Coordinator (MHOAC): Personnel assigned by the Yolo County EMS Agency Administrator and Yolo County Public Health Officer the responsibility for medical disaster coordination within the geographic boundaries of the county, as defined in HSC 1797.153 to include preparedness, response, recovery, and mitigation.

Regional Disaster Medical Health Coordinator (RDMHC): The individual, jointly appointed by the Director of the state EMS Authority and State Public Health Officer, responsible for medical disaster coordination, including response plans and the provision of medical and public health mutual aid, amongst counties in the designated Cal-OES Mutual Aid Region, as defined in HSC 1797.152.

POLICY

- I. The Yolo County Duty Officer programs, inclusive of the YEMSA EMS Duty Officer, MHOAC, and RDMHC programs, use virtual telephone numbers to ensure these Duty Officer programs are available to our program partners by phone and text message 24 hours a day, seven days a week. Use of this virtual telephone number for text communications requires an established privacy policy and partner Opt-in consent to receive text messages.

- II. Privacy Policy

Yolo County EMS Agency (YEMSA) is committed to safeguarding the privacy of our partners. We do not share personal information with third parties without the express



Yolo County Emergency Medical Services Agency

Service Provider

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consent of our partner agency. This privacy policy outlines how we collect, use, and protect the information provided to us by partner agencies.

Information Collection:

YEMSA collects only the information necessary to provide the programmatic services as defined in the Health and Safety Code. This may include name, email address, etc. YEMSA does not sell or rent this information to any third parties. Information is shared between partner agencies only with a partner's express consent.

How We Use Your Information:

The information collected is used solely for communicating with the intended party. We do not share your information with external parties for marketing or any other purposes.

Your Choices:

You have the right to access, correct, or delete your information. If you have any concerns or questions about your data, please contact us at YEMSA@yolocounty.gov.

Policy Changes:

YEMSA may update our privacy policy from time to time. Any changes will be communicated to you, and your continued use of our services implies your acceptance of the updated policy. By using our services, you agree to the terms outlined in this privacy policy.

III. Opt-in Consent

Partners participating in the EMS Duty Officer, MHOAC, and RDMHC programs consent to receive SMS/MMS text messages from these duty officer programs when:

- a. Initiating a text to one of the Duty Officer program phone numbers, or
- b. Consenting to receiving texts via QR code



- c. Partners may opt-out from receiving texts by texting "Opt-out" to the Duty Officer program, emailing YEMSA@yolocounty.gov, or by QR code.